Case 2	:19-cv-01444-GW-KS Document 36	Filed 06/04/1	9 Page 1 of 112	Page ID #:371
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11 12	Attorneys for Plaintiff BlackBerry Limited			
13 14 15	IN THE UNITED STATES DISTRICT COURT FOR THE CENTRAL DISTRICT OF CALIFORNIA			
16 17	BLACKBERRY LIMITED, a Canadian corporation,		SE NO. 2:19-cv-	· · · ·
18	Plaintiff,		R PATENT INF	
19	V.	JU	RY TRIAL DEN	IANDED
20	TWITTER, INC., a Delaware			
21	corporation			
22	Defendant.			
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FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT

Plaintiff BlackBerry Limited ("BlackBerry" or "Plaintiff") hereby asserts the following claims for patent infringement against Defendant Twitter, Inc. ("Twitter" or "Defendant"), and alleges as follows:

SUMMARY

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BlackBerry Pioneers Mobile Messaging - BlackBerry has been a 1. 7 leading innovator in the field of mobile communications for the past 30 years, 8 having invested substantial sums into research and development of communications 9 technologies. BlackBerry's innovations led to the commercialization of some of the 10 earliest models of smartphones in the United States, enabling its users to, among 11 other things, send and receive e-mails securely and surf the internet anytime and 12 anywhere. These same innovations prompted the rise of the smartphone as a 13 necessary everyday accessory for businesspersons and ordinary consumers alike.

14 One example of BlackBerry's innovations is the BlackBerry Messenger 2. technology, which revolutionized instant messaging by providing users with secure, 15 16 user-friendly, point-to-point instant messaging on their mobile devices. In many 17 respects, through BlackBerry Messenger and other research and development, 18 BlackBerry helped pioneer modern mobile messaging-secure, instant and user 19 friendly on a mobile device. The appeal and success of BlackBerry Messenger led 20 consumers to consider instant messaging functionality as an integral aspect of 21 mobile communications, resulting today in billions of people worldwide engaging in 22 instant messaging over their mobile devices.

23 3. As an innovator, BlackBerry took many steps to safeguard this valuable 24 intellectual property. It received numerous patents protecting the cutting-edge 25 features of its mobile phones, BlackBerry Messenger, and other communications 26 applications that make such products secure, easy-to-use, and ultimately engaging to 27 the end-user, thereby driving user growth and retention.

4. Defendant Later Develops Competing Applications that Improperly
 Use BlackBerry's Mobile Messaging Intellectual Property - Defendant, on the
 other hand, is a relative latecomer to the mobile messaging world. Defendant
 created mobile messaging applications that co-opt BlackBerry's innovations, using a
 number of the innovative user interface and functionality enhancing features that
 made BlackBerry's products such a critical and commercial success in the first
 place.

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5. The Patents-in-Suit cover, for example:

(a) User Interface Improvements For Mobile Devices—including (i) improvements in message notification techniques that streamline and optimize reception of new message notifications that prevent users from being inundated with numerous messaging notifications, (ii) resetting a new message indicator when a user accesses their inbox list of messaging conversations, which saves users from having to individually view each conversation in which there is a new message in order to reset their new message indicator;

(b) *Messaging and Social Networking Improvements for Mobile Devices* including (i) improved techniques for determining whether a recipient has read messages in a conversation by inferring the status of one or more of the messages, thereby reducing data transmissions, power consumption and improving battery life in mobile devices, (ii) improved techniques for making informational content, selected by one user, available to one or more other users via a data hub server that avoids users having to download and reupload content that they wish to share, thereby reducing unnecessary data transmissions, power consumption and improving battery life in mobile devices, and (iii) improving engagement in social networking platforms by selectively adjusting notification of social media messages containing certain content, such as rapidly spreading misinformation or untruthful, derogatory or defamatory statements, and other undesirable or offensive content; and

(c) *Mobile Advertising*—improved techniques of delivering targeted advertising and content to mobile devices based on user demographics and interest, as well as the location of the user's mobile device and time-based triggers.

7 6. Defendant's Use of BlackBerry's Mobile Messaging Innovations 8 Harms BlackBerry and Provides an Undeserved Windfall to Defendant— 9 Defendant's use of BlackBerry's inventions, and infringement of the Patents-in-Suit, has succeeded in diverting consumers away from BlackBerry's products and 10 11 services and toward those of Defendant. This has resulted in a substantial and 12 undeserved windfall for Defendant as these users drive Defendant's revenue. 13 Defendant's gain comes at BlackBerry's expense, depriving BlackBerry of revenue 14 to which it is entitled as a result of its inventions.

15 7. BlackBerry attempted to resolve this dispute without resorting to litigation. For example, Blackberry reached out to Defendant's General Counsel in 16 17 June and July 2017 regarding BlackBerry's patent portfolio and, among other 18 things, identified two of the Patents-in-Suit as being infringed by Defendant. See 19 Ex. I, attached hereto. However, Defendant has refused to adequately compensate 20BlackBerry for its use of BlackBerry's intellectual property. Through this suit, 21 BlackBerry seeks redress for the harm caused by Defendant's unlawful use of 22 BlackBerry's intellectual property.

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INTRODUCTION TO BLACKBERRY

8. For more than 30 years, BlackBerry has been a leading innovator in the
mobile communications industry. BlackBerry's cutting-edge wireless
communication products and services have transformed the way people around the
world connect, converse, and share digital information.

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9. BlackBerry was founded in 1984 in Waterloo, Ontario by two
 engineering students, Mike Lazaridis and Douglas Fregin. In its early years, the
 company—then named Research In Motion ("RIM")—focused its inventive
 energies on wireless data transmission.

5 From its modest beginnings more than 30 years ago, BlackBerry has 10. gone on to offer a portfolio of award-winning products, services, and embedded 6 7 technologies to tens of millions of individual consumers and organizations around 8 the world, including governments, and educational institutions. By transforming the 9 way people communicate, BlackBerry laid a foundation for today's multibillion-10 dollar modern smartphone industry. BlackBerry's innovations in mobile 11 communications continue to this day through BlackBerry's award-winning software 12 platform and devices, which enable and manage security, mobility, and 13 communications between and among hardware, programs, mobile applications, and 14 the Internet of Things (IoT).

15 11. In the developing its ground-breaking course of mobile communications systems, BlackBerry (and the BlackBerry family of companies) 16 17 invented a broad array of technologies that cover everything from enhanced security 18 and cryptographic techniques, to mobile device user interfaces, instant messaging 19 functionality, communication servers, and many other areas. To take just one 20 example, security posed a critical challenge for BlackBerry to address when 21 bringing its mobile devices to market. Commercial acceptance of such mobile 22 devices required providing mechanisms to ensure safe and secure communications 23 so that users and businesses could be confident that their confidential and private information stayed that way in the face of ever-increasing security threats. As a 24 25 result of its innovative technologies, BlackBerry has been universally recognized as 26 the gold standard when it comes to safe and secure data communications over mobile devices. 27

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