

Plaintiff Springfield Clinic, LLP, by and through its counsel, for its Complaint against Defendant Primex Clinical Laboratories, Inc., pleads as follows:

NATURE OF THE ACTION

- 1. Primex Clinical Laboratories, Inc. ("Primex") promised to provide 1 million 3M-brand N95 masks to Springfield Clinic, LLP ("Springfield") in exchange for a payment of nearly \$1.8 million. Although Primex accepted that payment nearly a year ago, Springfield has received neither the 1 million masks nor a refund.
- 2. Springfield therefore brings this complaint against Primex for breach of a written contract, unjust enrichment, money had and received, conversion, negligent misrepresentation, and violations of California's Unfair Competition Law ("UCL").

JURISDICTION AND VENUE

- 3. This Court has jurisdiction over the claim asserted in this matter pursuant to 28 U.S.C. § 1332(a), because there is complete diversity between the parties and the amount in controversy exceeds the sum or value of \$75,000, exclusive of interest and costs.
- 4. Venue is proper in this district because the parties expressly agreed that any disputes would be heard in this Court.
- 5. Personal jurisdiction is proper in this district because the parties expressly consented to this Court's jurisdiction.

PARTIES

- 6. Plaintiff Springfield is limited liability partnership formed in Illinois with its principal place of business in Springfield, Illinois. All of the partners in Springfield are individuals who are residents and citizens of Illinois.
- 7. Defendant Primex is a California corporation with its headquarters and principal place of business located at 16742 Stagg St. #120, Van Nuys, California, 91406.



FACTUAL ALLEGATIONS

- 8. Springfield is a multi-specialty physician practice with medical offices throughout central Illinois that has been providing health care to the people in its community since the 1940s, and is a leader in delivering state-of-the-art health care to its patients.
- 9. In March 2020, the COVID-19 pandemic exploded across the United States. As of mid-April, 2020, COVID-19 cases in Illinois had surpassed 30,000. Springfield needed large quantities of personal protective equipment, including masks, in order to protect its staff and patients and to continue providing care.

The Product Supply Agreement

- 10. In or about April 2020, Springfield contracted with Primex to provide Springfield with 1 million 3M N95 Mask Model #8210 for a total cost of \$1,789,425.00, including tax. This agreement was memorialized in the parties' Product Supply Agreement ("PSA").
- 11. It was critical to Springfield that the masks be manufactured by 3M, so that Springfield could be assured that the masks met the N95 standard and patients and staff were fully protected. Indeed, the PSA reflects that the 3M brand was an essential term. The PSA describes Primex as "a High-Complexity Clinical Laboratory engaged in diagnostic testing and having supply chain accessibility to Personal Protective Equipment, namely 3M equipment." The PSA refers specifically to 3M masks multiple times, including in the section on acceptance of orders as well as in Exhibit A to the PSA, which sets forth the specific 3M products that are available to Primex.
- 12. The PSA states that once Springfield supplied Primex with a purchase order and Primex accepted that purchase order, a "binding purchase commitment" was created.
- 13. The PSA also states that Primex must accept all purchase orders placed by Springfield, provided that (1) the order is in writing, (2) the order is for at least



the minimum amount of products per order required by the manufacturer, and (3) Springfield is prepared to pay for the order in full in advance.

- 14. The PSA also states that an order will not "bind [Primex] unless it is accepted by [Primex] and full advance payment is received," meaning that if Primex accepts the order and full advance payment is received, Primex is bound.
- 15. The PSA also states that within two business days of receipt of a purchase order, Primex must deliver to Springfield copies of "applicable correspondence from the manufacturer indicating information relevant to each transaction, including but not limited to: Order Acknowledgment, Delivery ETA, Invoice Payment Confirmation, Order Fulfillment and Logistics Correspondence."
- 16. The parties agreed that the laws of the State of California would govern the interpretation of the PSA for purposes of any dispute arising under it, and that they would submit to the jurisdiction of this Court.
- 17. The PSA provides that a party may file an action against the other party related to the PSA if the parties have not reached an agreement within 20 days after a dispute has arisen.

Springfield's Order and Payment of \$1.79 Million

- 18. On April 30, 2020, Springfield sent a purchase order to Primex (purchase order no. 0000325640), setting forth an order for "3M N95 Mask Model # 8210" in a quantity of 1,000,000, at a cost of \$1.70 each, for a total of \$1,700,000 (the "Purchase Order").
- 19. Upon receipt of the Purchase Order, on April 30, 2020 Primex sent an invoice to Springfield (invoice no. PPP44), reflecting a total charge, including sales tax, of \$1,789,425.00, for 1,000,000 "3M Particulate Respirator 8210, N95" (the "Invoice").
- 20. That same day, Springfield sent via wire transfer to Primex's bank account two payments totaling \$1,789,425.00, one for \$1,700,000.00 and one for



\$89,425.00 (the "Payment"). Springfield confirmed by email to Primex that the two wire transfers had been initiated.

21. On May 2, 2020, Primex confirmed receipt of Springfield's payment in full.

Primex's Refusal to Fulfill Springfield's Order in Full or Provide a Refund

- 22. On or about December 1, 2020, a shipment of 1,280 3M 8210 N95 masks arrived at Springfield without a purchase order, invoice, requisition number, packing slip, or any other identifying information. From the shipping label, it appeared that the shipment came from Primex.
- 23. Springfield has yet to receive the remaining 998,720 masks it ordered and paid for, or a refund of the nearly \$1.8 million it paid Primex (less approximately \$2,176.00, the cost of 1,280 masks at \$1.70 per mask).
- 24. On December 22, 2020, Primex notified Springfield that it would be unable to fulfill Springfield's order of 3M masks, and instead offered to provide a different brand of mask as an "equivalent."
- 25. Primex, through its Chief Financial Officer, Eric Garofano, stated, "If these products are acceptable, please respond with your acceptance of the intended replacement product to be shipped to Springfield Clinic."
- 26. That same day, Springfield notified Primex that the substitute products were not acceptable and requested a refund.
- 27. The next day, December 23, 2020, Mr. Garofano emailed back, "We can respect your decision regarding this order. We will be happy to work with you on a final resolution and begin a refund process."
- 28. For the next two months, Springfield repeatedly contacted Primex regarding the anticipated refund. In one phone call, Mr. Garofano told Springfield that he would provide a draft of a written release by the end of that same day and anticipated refunding Springfield's Payment within a couple of weeks. Weeks



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