# EXHIBIT A





# 

# 

# 

## 

## 

# 

## 

### 

### 

#### **GENERAL ALLEGATIONS**

- 1. DS is, and at all times relevant, was a corporation organized and existing under the laws of the State of Oregon.
- 2. DS is, and at all times relevant, was a specialty medicine group, consisting of sub-contracted licensed medical physicians and licensed dental physicians who provide healthcare and Durable Medical Equipment (DME) services to patients in need of medical care for sleep disorders and related cranial facial problems. The licensed medical physicians and dental physicians include, but are not limited to, California licensed and/or certified medical professionals and professional entities (hereinafter collectively referred to as "Physicians").
- 3. Physicians provided medical care, services, treatment, and/or procedures and equipment and services to members, subscribers and insureds of defendants, CIGNA HEALTH AND LIFE INSURANCE COMPANY, CIGNA HEALTHCARE OF CALIFORNIA INC, CIGNA HEALTHCARE OF ILLINOIS INC and DOES 1 through 20,, (hereinafter referred to as "DEFENDANT" or "DEFENDANTS"). In providing such care, services, treatment and/or procedures, Physicians became contractually entitled to reimbursement, payment and/or indemnification from DEFENDANTS for those services and supplies rendered.
- 4. Physicians submitted their claims and billings to DEFENDANTS for payment and exhausted all administrative appeals as established by DEFENDANTS in an effort to secure payment of their fees from DEFENDANTS, however, DEFENDANTS have failed and otherwise refused to provide Physicians full payment or any payment at all.
- 5. DEFENDANTS are, and at all times relevant, were corporations established in and/or otherwise licensed to do business in and were doing business in the State of California, as medical health plan administrators and insurers. DS is informed and believes that DEFENDANTS are licensed by the DMHC and/or Department of Insurance to transact the business of insurance in the State of California and DEFENDANTS are, in fact, transacting the business of administrating medical health plans and/or insurance in the State of California and are thereby subject to the laws and regulations of the State of California.
  - 6. The true names and capacities, whether individual, corporate, associate, or

otherwise, of DOES 1 through 20, inclusive, are unknown to DS, who therefore sues said DEFENDANTS by such fictitious names. DS is informed and believes and thereon alleges that each of the DEFENDANTS designated herein as a DOE is legally responsible in some manner or to some extent for the events and happenings referred to herein and legally caused injury and/or damage to DS. DS will seek leave of this Court to amend this Complaint to insert their true names and capacities in place and stead of the fictitiously named DOES DEFENDANTS when their names become known.

7. At all times herein mentioned, unless otherwise indicated, DEFENDANTS were the agents and/or employees of each of the remaining DEFENDANTS and were at all times acting within the purpose and scope of said agency and employment, and each DEFENDANT has ratified and approved the acts of his agent. At all times herein mentioned, DEFENDANTS had actual and/or ostensible authority to act on each other's behalf in certifying or authorizing the provision of medical services; processing and administering the claims and appeals; pricing the claims; approving or denying the claims; directing each other as to whether to pay and/or how to pay claims; issuing remittance advices and explanations of benefits statements; and making payments to Physician and its Patient.

#### **FACTUAL BACKGROUND**

- 8. This Complaint arises out of DEFENDANTS failure to make payments due and owing Physicians for medical care, treatment, equipment and procedures provided to numerous patients<sup>1</sup> (who hereinafter are referred to as "Patients"), who were insureds, members, policyholders, certificate-holders and/or were otherwise covered for health, treatment and pharmaceutical expenses under one or more policies or certificates of insurance issued and underwritten by DEFENDANTS.
- 9. None of the claims and/or causes of action in this Complaint are derivative of the contractual rights of the Patients. In no way does DS seek to enforce the contractual rights of the Patients through the Patients' insurance contracts, policies, certificates of coverage, and/or



<sup>&</sup>lt;sup>1</sup> For privacy reasons and to comply with the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), the full names and identifying information pertaining to the patients has been withheld. This information will be disclosed to DEFENDANTS upon request.

any other written insurance agreements between DEFENDANTS and Patients. The claims and causes of action herein are based solely upon the relationship and contractual interactions between the Physicians and DEFENDANTS and upon the fact that the Patients were covered by or administered by DEFENDANTS for the medical care and treatment provided him/her by the Physicians.

- 10. DS is informed and believes, and on such information and belief, alleges that the Patients were insured by DEFENDANTS either as a subscriber to coverage or as a dependent of a subscriber to coverage under policies and/or certificates of insurance issued and underwritten by DEFENDANTS. DS is informed and believes that the Patients entered into a valid insurance agreement with DEFENDANTS for the specific purpose of ensuring that he/she Patient would have access to medically necessary treatments, care, procedures and surgeries by medical practitioners like the Physicians and ensuring that DEFENDANTS would administer or pay for the health care expenses incurred by the Patient.
- 11. DS is informed and believes, and on such information and belief alleges, that DEFENDANTS received, and continue to receive, valuable premium payments from the Patients and/or other consideration from the Patients under the subject policies applicable to the Patients.
- 12. At all relevant times, Physicians provided medically necessary and appropriate services, care, treatment, and/or procedures to Patients who held valid insurance policies or certificates issued by or administered by DEFENDANTS. A full schedule of the Patients and treating Physicians (with the Patients' name redacted) is attached hereto as Exhibit 1.
- 13. Physicians have a reputation for providing high quality care, treatment, and procedures. Physicians' charges for services are on par with the charges of other physicians in the same general area for the same procedures and/or services. The Physicians' billed charges are reasonable, usual, and customary and have been paid by DEFENDANTS for the same services over the last 8 years.
  - 14. The Physicians who provided medical services to Patients were "in-network



# DOCKET

# Explore Litigation Insights



Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

# **Real-Time Litigation Alerts**



Keep your litigation team up-to-date with **real-time** alerts and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

## **Advanced Docket Research**



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

## **Analytics At Your Fingertips**



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

#### API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

#### **LAW FIRMS**

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

#### **FINANCIAL INSTITUTIONS**

Litigation and bankruptcy checks for companies and debtors.

#### **E-DISCOVERY AND LEGAL VENDORS**

Sync your system to PACER to automate legal marketing.

