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6	Attorneys for Plaintiff, Focus Industries Med, LLC	
7	IINITED STATES DISTRICT COLIDT	
8	UNITED STATES DISTRICT COURT	
9	CENTRAL DISTRICT OF CALIFORNIA	
10		CACENO
11	FOCUS INDUSTRIES MED, LLC, an Oregon limited liability company,	CASE NO.:
12		COMPLAINT FOR:
13	Plaintiff,	(1) BREACH OF CONTRACT;
14	v.	(2) STRICT LIABILITY;
15	SNS GLOBAL PHARMA	(3) BREACH OF IMPLIED WARRANTY;
16	CORPORATION, a California	(4) FRAUD / DECEIT – FALSE
17	corporation; ASAP INTERNATIONAL SDN BHD, a	PROMISE; (5) NEGLIGENT INTERFERENCE
18	Malaysian company; and DOES 1 to	WITH PROSPECTIVE
19	120 inclusive,	ECONOMIC ADVANTAGE;
20	Defendants.	(6) NEGLIGENCE
21		DEMAND FOR JURY TRIAL
22		
23	Plaintiff, FOCUS INDUSTRIES MED, LLC, an Oregon limited liability	
24	Company, herein files its Complaint allege as follows:	
25	<u>PARTIES</u>	
26	1. Plaintiff, FOCUS INDUSTRIES MED, LLC, (hereafter "FOCUS"),	
27	is an Oregon limited liability company, with its principal place of business in Gold	
20	Beach, Oregon and with warehouses in Gold Beach, Oregon and in Los Angeles.	



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California. Josh Richards is, and at all relevant times was, a resident and citizen of the County of Orange, State of California, and the Chief Executive Officer of FOCUS.

- 2. Defendant, SNS GLOBAL PHARMA CORPORATION, (hereafter "SNS"), is a California corporation with its principal place of business in Camarillo, California.
- 3. Defendant, ASAP INTERNATIONAL SDN BHD. (hereafter "ASAP"), is a foreign company who is located in Selangor, Malaysia where it conducts its manufacturing and shipping business. At all relevant times, ASAP maintained and maintains a mailing address and American office in Pinole, California with a California business phone number of 707-553-6191, representing as a Northern California area code and phone number. The California phone number is listed on its website as being "For Customer Service or Product Inquiry."
- 4. Plaintiffs are ignorant of the true names and capacities of Defendants sued hereunder as DOES 1-120, inclusive, and therefore sue these Defendants by such fictitious names. These Defendants, and each of them, are, and at all times herein mentioned were the predecessors, successors, agents, employees, alter-egos, co-conspirators, and/or have otherwise been involved with the wrongdoings alleged herein and their identities or involvement are unknown or unclear, and thus they are sued by such fictitious names, and their true names will be substituted at a later date as they become known.
- 5. Defendants and each of them, are in a principal-agent relationship, or are co-conspirators or are otherwise jointly responsible with respect to all of the causes of action set forth herein.

JURISDICTION AND VENUE

1. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332(a) because this is a civil action wherein the matter in controversy exceeds the sum or value of \$75,000.00, exclusive of interest and costs and punitive damage claims,



- 2. This court has personal jurisdiction over Defendants pursuant to and consistent with the 14th Amendment Due Process Clause in that Defendants, acting through their agents or apparent agents, engaged in one or more of the following:
 a) the transaction of business within this state; b) the making of the contract at issue within this state; and c) the commission of tortious acts within this state as more fully alleged herein. Requiring Defendants to litigate these claims in California would not offend traditional notions of fair play and substantial justice and is permitted by the United States Constitution. All of Plaintiffs' claims arise from conduct Defendants purposefully directed to California which caused damage to Plaintiffs in California. At all relevant times, Defendants have transacted and conducted business in the State of California and derived substantial benefit and revenue from such business and transacted with Plaintiffs in the State of California.
- 3. Venue is properly set in this District pursuant to 28 U.S.C. § 1391(b) since a substantial part of the events giving rise to the claims at issue occurred within this judicial district.

GENERAL ALLEGATIONS

- 4. FOCUS is a company who purchasers and then sells PPE equipment to hospitals, medical/health clinics and to fire and rescue departments, and other customers, who require PPE equipment for their respective healthcare businesses.
- 5. SNS is a company who purchases PPE from PPE-manufacturers and who subsequently sells the product to companies that then sell PPE equipment to healthcare businesses in the United States. It holds itself out as a manufacturer and distributor of medical devices, pharmaceuticals, and health supplements.



- 6. ASAP is a company who manufacturers PPE and ships this product to customers around the world. Among its PPE lineup, ASAP manufactures surgical latex powdered gloves and surgical latex powder free gloves.
 - 7. ASAP is an acronym for "Art & Science of Amazing Protection."
- 8. On its website, https://whyasap.com/, ASAP represents and advertises the following information about its philosophy, standards, and its PPE gloves:

"ASAP stands for art & science of amazing protection. Each piece of ASAP product combines elements of art and science which aims to provide superior protection, satisfying the needs of every individual users."

"ASAP is synonymous with dynamism, top-grade products and providing solutions to the ever-evolving concerns of Personal Protective Equipments (PPE)."

"ASAP honours and cares for every element of life as well as the importance of protecting them in everything that we do."

"ASAP Surgical Gloves are manufactured in a totally integrated facility and are packaged to allow aseptic donning. These gloves provide exceptional cleanliness and confirmation of sterility. Our surgical gloves inherent the physical properties of natural rubber which offers flexibility and elasticity with excellent comfort." The powdered gloves are advertised to "assure you of nothing less than top-notch performance" and the non-powdered gloves "will no doubt protect you against blood and cross-contamination."

"Our products are made to fit in a wide range of industries, from medical to industrial and more. Explore our vast range of gloves and face masks for various industries, available in a wide range of different colors that will match your usage and industry."

9. On its website, https://snsgph.com/, SNS represents and advertises the following information about its philosophy and standards:

"Our Mission Statement - To provide quality medical products with



superior value to global healthcare providers, importers, distributors, and end-users, improving patient care and enhancing the quality of peoples' lives."

"We take pride in our commitment to providing fast, safe, and secure delivery, and offer competitive prices on all our products. Our customer care is exceptional as we value our clients' needs as our own, and offer the highest level of ethics. Getting the medical supplies you need should be timely, hassle-free, and cost-effective. SNS Global Pharma strives to deliver all this and more."

"We deliver the highest quality pharmaceuticals, medical devices, health supplements, and technical services in a sustainable and costeffective fashion."

"SNS Global Pharma supplies gloves, syringes, diagnostic kits, etc. directly from the largest and best quality manufacturers in the world."

"With our global partners, we import and export from our local and international markets. We distribute to clientele in an ethical, efficient, and professional manner, by partnering with manufacturers and distributors around the globe."

- 10. SNS advertises that it supplies ASAP Nitrile Examination Disposable Gloves on its website, https://snsgph.com/product/asapnitrile/.
- 11. Between January and March 2021, FOCUS purchased over \$2,000,000 of ASAP nitrile gloves from SNS. The purchases are reflected in the Parties' invoices: Invoice No. SNS10292020-98, SNS02022021-26 and SNS03182021-12, (collectively "Exhibit 1" and collectively referred to herein as the "ASAP Product"). Following receipt of the product, FOCUS stored the goods in its warehouses and began selling the ASAP product to its customers in August 2021.
- 12. Shortly after August 2021, FOCUS received a litany of customer complaints regarding the ASAP Product. Namely, customers complained that the gloves were soiled with dirt, grease, rust, contained holes and were inconsistent in



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