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13		
14	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA	
15	NORTHERN DISTRI	CI OF CALIFORNIA
16	BRANDON LETIZE, individually, and on	
17	behalf of a class of similarly situated persons,	Case No: 20-cv-3739
18	Plaintiff,	
10		
10	V.	CLASS ACTION COMPLAINT
19	ELLATION, LLC, a Delaware limited	
20		CLASS ACTION COMPLAINT JURY TRIAL DEMANDED
20 21	ELLATION, LLC, a Delaware limited liability company, and RARE BITS, INC., a Delaware corporation.	
20 21 22	ELLATION, LLC, a Delaware limited liability company, and RARE BITS, INC., a	
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20 21 22 23 24	ELLATION, LLC, a Delaware limited liability company, and RARE BITS, INC., a Delaware corporation.	



Plaintiff Brandon Letize ("Plaintiff"), individually and on behalf of all others similarly situated (the "Class," as defined below), brings this Class Action Complaint against Ellation LLC doing business as Crunchyroll ("Crunchyroll" or "Defendant") and Rare Bits, Inc. ("Rare Bits" or "Defendant" and, together with Crunchyroll, "Defendants"), and respectfully alleges as follows. Plaintiff bases the allegations herein on personal knowledge as to matters related to, and known to, him. As to all other matters, he bases his allegations on information and belief, through investigation of his counsel. Plaintiff believes substantial evidentiary support exists for his allegations, and he seeks a reasonable opportunity for discovery.

JURISDICTION AND VENUE

Jurisdiction

1. This Court has personal jurisdiction over all causes of action asserted herein pursuant to 28 U.S.C. § 1332(d) because the aggregate claims of Plaintiff and members of the Class, which exceeds 100 persons, exceed the sum or value of \$5,000,000 and there is diversity of citizenship between at least one member of the Class and Defendants.

Venue

2. Venue is appropriate in this District pursuant to U.S.C. § 1391(a)(1) and (2). Defendants conduct substantial business throughout California and their headquarters and principal places of business are located in this District.

NATURE OF THE ACTION

- 3. This is a proposed nationwide class action against Defendants for misleading consumers about whether, and how long, they could use the Digital Drops application or "app," and the digital stickers and other digital collectible items purchased by consumers via that app (the "Products").
- 4. Digital Drops was an app that sold rare collectible digital anime stickers and other digital collectible items. Anime is the Japanese term for animation, which refers to all forms of animated media.
 - 5. Defendants launched the Digital Drops app around August 2019.



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- 6. The Products sold via the Digital Drops app were touted by Defendants as "rare" and "highly collectible" digital stickers and other digital collectible items from dozens of anime shows.
- 7. Once purchased, the anime digital stickers could be kept as part of a collection or traded with other persons on the Digital Drops app.
- 8. Like any other collectible, the rarer the digital sticker the more valuable. In addition, like any other collectible, the value of rare stickers would rise over time. Defendants prominently, and frequently, touted these themes throughout the course of their marketing and advertising of Digital Drops digital collectibles.
- 9. In addition, during the marketing and advertising of the Digital Drop app and digital collectibles, Defendants prominently and conspicuously represented that the Products, once purchased, would be online indefinitely or, at least, for a reasonable length of time from the date of release.
- 10. In early February 2020, Defendants announced that on February 17, 2020 at 11:59 p.m. PST, Defendants would shut down the servers running the Digital Drops app and that the Products would no longer be accessible by its owners.
- 11. Thus, on and after February 18, 2020 — just six months after Defendants launched the Digital Drops app—Plaintiff and the Class members would no longer be able to use the Digital Drops app at all, and Defendants will have eliminated all of the collectible anime content purchased by consumers.
- 12. As detailed below, Plaintiff brings this action on behalf of himself and the Class members, seeking an order requiring Crunchyroll to reinstate the Digital Drops app so that consumers can once again gain access to property they purchased for valuable consideration. Plaintiff prays only for injunctive relief consistent with the relief that the California Supreme Court discussed in McGill v. Citibank, N.A., 393 P.3d 85 (Cal. 2017) and the Ninth Circuit in Blair v. Rent-a-Center Inc., 928 F.3d 819 (9th Cir. 2019).

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PARTIES

Plaintiff Brandon Letize

13. Plaintiff Brandon Letize resides in Vallejo, California. Plaintiff has no intention of changing his residence.

Defendants Ellation LLC and Rare Bits Inc.

- 14. Defendant Ellation LLC, is a limited liability company organized under the laws of the State of Delaware that does business under the name Crunchyroll.
- 15. Ellation LLC's principal executive office is located at 444 Bush Street, San Francisco, California 94108.
- 16. Defendant Rare Bits, Inc. is a corporation organized under the laws of the State of Delaware.
- 17. Rare Bits's principal executive office is located at 239 Duncan Street, San Francisco, California 94131.

ALLEGATIONS COMMON TO ALL CLAIMS

- 18. Digital Drops was a digital anime stickers and collectibles app available for iOS and Android devices.
- 19. Through their Digital Drops app, Defendants sold digital collectibles based on anime (Japanese animated) television shows.
- 20. In an announcement discussing the release of the Digital Drops app and the Products, Defendants encouraged consumers to "join the chase to collect *rare digital stickers* from your favorite anime, including Black Clover, The Time I Got Reincarnated as a Slime, Crunchyroll-Hime, Miss Kobayashi's Dragon Maid, and more." Crunchyroll Press Release dated August 28, 2019 (available at https://www.crunchyroll.com/anime-news/2019/08/28/crunchyrolls-latest-app-crunchyroll-digital-drops-is-now-live)(emphasis added)(last visited on June 3, 2020).
- 21. Defendants also stated, "From iMessage to WhatsApp to Gboard, collectibles can be used as stickers in all the most popular chat applications." *Id*.
 - 22. Indeed, Defendants aggressively marketed the exclusivity and rarity of the

collectibles over the course of time. To that extent, Defendants noted that, "Each collectible is individually numbered with a print number. Get lucky with mystery packs or trade with friends to lay claim to the most valuable ones." Id. (emphasis added).

- 23. Defendants further reinforced that theme by stating: "Super Rare Get 'Em Before They're Gone. Each sticker set is limited edition complete your collection before it sells out." Id. (emphasis added).
- 24. If any single theme was repeated over and over by Defendants, it was that their digital collectibles were rare and, as such, had the potential of growing in value over the course of time. In a description of the Digital Drops app in an app store, Defendants noted:

Crunchyroll Digital Drops is our new destination for digital stickers and *super rare* e-memorabilia from your favorite series and characters in the Crunchyroll universe. With new content dropping regularly, join other anime fans on a chase to find *rare*, *covetable digital collectibles*. Each collectible is *guaranteed unique*



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