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**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
OAKLAND DIVISION**

Sylvia Koh and David Green, on Behalf of Themselves and all Others Similarly Situated,	Case No. 4:20-Cv-04425-JSW Plaintiffs' Memorandum of Law in Opposition to Defendant's Motion to Dismiss
v.	Judge: Hon. Jeffrey S. White
The Kraft Heinz Company,	Date: December 18, 2020 Time: 9:00 am
Defendant.	Place: Courtroom 5 *Oral Argument Requested <b><u>Demand For Jury Trial</u></b>

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## **INTRODUCTION**

The substance of Kraft's motion more closely resembles a motion for summary judgment than it does a motion to dismiss. Kraft asks this Court to step into the mind of a consumer and rule *as a matter of law* that *no* reasonable consumer could plausibly expect "natural" cheese to be made without the use of artificial growth hormones. Notably, Kraft asks this of the Court despite its *own admissions* that (1) rbST is an "artificial" hormone, (2) a majority of Kraft's consumers want cheese made without the use of artificial hormones, and (3) the bulk of Kraft's "natural" cheese products (as opposed to other Kraft cheese products) are *now* produced without artificial hormones because that is what its consumers desire.

Kraft’s position is indefensible. It is fundamentally a factual question whether consumers expect “natural” dairy products to be made with the use of “artificial” hormones. Courts have made it clear that cases based on the reasonable consumer standard should only be dismissed in “rare” situations in which the plaintiff’s allegations about consumer expectations are wholly implausible. This is not that “rare” case. Here, there is a wealth of consumer research that supports Plaintiffs’ factual allegations, including consumer surveys that have been endorsed by Kraft itself. But more importantly, this court has *already held*—based on this *same survey evidence*—that it is plausible that reasonable consumers believe animal food products marketed as “natural” are produced without the use of “drugs at any point.”

Kraft's procedural arguments have also already been rejected in numerous other cases in the Ninth Circuit, including some in which Kraft itself was the defendant. Kraft's previously unsuccessful arguments must be rejected once again and its Motion should be denied.

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