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8	8 Attorneys for Plaintiff,			
9	STANFORD HEALTH CARE			
10	IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA SAN JOSE DIVISION			
11				
12				
13				
14	STANFORD HEALTH CARE, a California nonprofit corporation;	Cas	se No.:	
15		COMPLAINT FOR DAMAGES FOR:		
16	Plaintiff,	1.	BREACH OF IMPLIED IN FACT	
17	v.		CONTRACT; AND	
18	USABLE MUTUAL INSURANCE	2.	QUANTUM MERUIT	
19	COMPANY d/b/a/ ARKANSAS BLUE CROSS AND BLUE SHIELD, an			
20	Arkansas insurance company; and DOES 1 THROUGH 25, inclusive,			
21				
22	Defendants.			
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or all of the costs for those services.

### **COMPLAINT FOR DAMAGES**

### **PARTIES**

1. Plaintiff STANFORD HEALTH CARE ("STANFORD HOSPITAL") is a nonprofit corporation organized and existing pursuant to the laws of the State of California. STANFORD HOSPITAL has its principal place of business in the County of Santa Clara, State of California. STANFORD HOSPITAL renders medically necessary services (including emergency services), supplies and/or equipment to patients.

2. Defendant USABLE MUTUAL INSURANCE COMPANY d/b/a/ ARKANSAS BLUE CROSS AND BLUE SHIELD ("ARKANSAS BCBS") is an insurance company that is organized and existing pursuant to the laws of the State of Arkansas. ARKANSAS BCBS has its principal place of business in the City of Little Rock, State of Arkansas. ARKANSAS BCBS arranges for the provision of health care services to its enrollees and/or pays for or reimburses part

- 3. STANFORD HOSPITAL is unaware of the true names and capacities, whether corporate, associate, individual, partnership or otherwise of defendants Does 1 through 25, inclusive, and therefore sues such defendants by such fictitious names. STANFORD HOSPITAL will seek leave of the Court to amend this complaint to allege their true names and capacities when ascertained.
- 4. Defendant ARKANSAS BCBS and Does 1 through 25, inclusive, shall be collectively referred to as "Defendants."



5. Defendants, and each of them, at all relevant times, have transacted business in the State of California.

6. STANFORD HOSPITAL is informed, believes, and thereon alleges that at all relevant times, each of the defendants, including the defendants named "Doe" were and are the agent, employee, employer, joint venturer, representative, alter ego, subsidiary, and/or partner of one or more of the other defendants, and were, in performing the acts complained of herein, acting within the scope of such agency, employment, joint venture, or partnership authority, and/or are in some other way responsible for the acts of one or more of the other defendants.

### **JURISDICTION AND VENUE**

- 7. Federal diversity jurisdiction exists pursuant to 28 U.S.C. Section 1332. Plaintiff is a California nonprofit corporation with its principal place of business in Santa Clara, California. Defendant ARKANSAS BCBS is an insurance company that is organized and existing pursuant to the laws of the State of Arkansas. Therefore, complete diversity of citizenship exists. The amount in controversy, exclusive of interest and costs, exceeds the sum or value of \$75,000.
- 8. Venue in the Norther District of California is proper pursuant to 28 U.S.C. Section 1391 because a substantial part of the events or omissions on which the claims asserted herein are based in this District.

## **COMMON FACTUAL BACKGROUND**

9. From November 6, 2018 through November 27, 2018,



1	STANFORD HOSPITAL provided medically necessary services, supplies and/or			
2	equipment to Patient T.H. ("Patient T.H.") <sup>1</sup>			
3				
4	10. STANFORD HOSPITAL is informed and believes and thereon			
5	alleges that at all relevant times, Patient T.H. was an enrolled beneficiary and/or			
6	member of a health plan sponsored, administered and/or funded by ARKANSAS			
7	BCBS.			
8				
9	11. STANFORD HOSPITAL's usual and customary total billed			
10	charges for the medically necessary care rendered to Patient T.H. from November			
11	6, 2018 through November 27, 2018, amounted to \$227,905.61.			
12				
13	12. STANFORD HOSPITAL timely and properly submitted the			
14	bill for payment for the medically necessary care rendered to Patient T.H.			
15				
16	13. To date, ARKANSAS BCBS and/or its agents have issued no			
17	payment for the medically necessary services rendered to Patient T.H.			
18				
19	<u>COUNT ONE</u>			
20	(BREACH OF IMPLIED-IN-FACT CONTRACT)			
21				
22	14. STANFORD HOSPITAL incorporates by reference the			
23	allegations contained in paragraphs 1-13 as if fully set forth herein.			
24				
25	15. At all relevant times, Anthem Blue Cross was a party to a			
26				
27	<sup>1</sup> Hospitals have limited disclosure of patient identification here pursuant to the privacy			
28	provisions of the Health Insurance Portability & Accountability Act ("HIPAA"), 42 U.S.C. §§			



written contract with STANFORD HOSPITAL (the "STANFORD HOSPITAL / Anthem Contract"). According to the STANFORD HOSPITAL / Anthem Contract, STANFORD HOSPITAL agreed to render medically necessary care to individual enrollees of Anthem Blue Cross health plans, including out-of-state affiliates of Anthem Blue Cross as part of the Blue Card Program. In exchange for access to the discounted rates at STANFORD HOSPITAL called for in the contract, each such affiliate was to pay such hospitals and/or physicians for the medically necessary care rendered to the individual enrollees of that affiliate's health plan.

16. At all relevant times, ARKANSAS BCBS was an out-of-state affiliate of Anthem Blue Cross subject to the STANFORD HOSPITAL / Anthem Contract and hence agreed to pay hospitals and/or physicians for the medically necessary care rendered to the individual enrollees of ARKANSAS BCBS pursuant to the terms of the STANFORD HOSPITAL / Anthem Contract.

the STANFORD HOSPITAL / Anthem Contract as a provider of medically necessary care for the benefit of all individual enrollees of Anthem Blue Cross and out-of-state Anthem Blue Cross affiliates' health plans. Thus, under the STANFORD HOSPITAL / Anthem Contract, STANFORD HOSPITAL agreed to render medically necessary care to the individual enrollees of ARKANSAS BCBS; in exchange, ARKANSAS BCBS agreed to pay STANFORD HOSPITAL the negotiated rates pursuant to the terms of the STANFORD HOSPITAL / Anthem Contract for that care. In general, the negotiated rates under the STANFORD HOSPITAL / Anthem Contract provided for medically necessary care to be paid at a discount off of STANFORD HOSPITAL's usual and customary total billed charges.



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