		Case 5:21-cv-02777-EJD Document 119	Filed 09/02/22 Page 1 of 37
United States District Court Northern District of California	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15	UNITED STATES D NORTHERN DISTRIC SAN JOSE I IN RE: APPLE INC. APP STORE SIMULATED CASINO-STYLE GAMES LITIGATION	CT OF CALIFORNIA
	<ol> <li>16</li> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>	IN RE: FACEBOOK SIMULATED CASINO-STYLE GAMES LITIGATION In this putative class action, Plaintiffs alleg violate various state consumer protection laws by o	Case No. <u>5:21-cv-02777-EJD</u> Re: Dkt. No. 99 <b>ORDER GRANTING IN PART AND</b> <b>DENYING IN PART DEFENDANTS'</b> <b>MOTION TO DISMISS PURSUANT</b> <b>TO SECTION 230 OF THE</b> <b>COMMUNICATIONS DECENY ACT;</b> <i>SUA SPONTE</i> <b>CERTIFYING ORDER</b> <b>FOR INTERLOCUTORY APPEAL</b> we that Defendants Apple, Google, and Facebook distributing game applications ("apps") that
	27	Case Nos.: <u>5:21-md-02985-EJD</u> ; <u>5:21-md-03001-EJD</u> ; <u>5:21-cv-02777-EJD</u> ORDER GRANTING IN PART AND DENYING IN PART DEFENDANTS' MOTION TO DISMISS PURSUANT TO SECTION 230 OF THE COMMUNICATIONS DECENV ACT: SUA	
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operate as social casinos and thus permit illegal gambling. Defendants separately move to dismiss the complaints against them, arguing that they are immune from suit under Section 230 of the Communications Decency Act ("CDA"). Having considered the Parties' written submissions as well as the oral arguments of counsel presented at the hearing on August 4, 2022, the Court

## **GRANTS IN PART AND DENIES IN PART** Defendants' respective motions to dismiss.

#### I. BACKGROUND

Over the last decade, large social media companies and technology developers have turned their focus on developing applications or "apps." As relevant in this case, slot machine companies have partnered with technology companies to develop "social casino applications." Plaintiffs' Master Complaint<sup>1</sup> ("Compl.") ¶ 1, Dkt. No. 73. Social casinos are playable "apps" that can be accessed via smartphones, tablets, and internet browsers. These virtual casinos attempt to recreate an "authentic Vegas-style" slot-machine, gambling experience. Compl. ¶ 2.

The simulated social casino apps are designed to look like traditional casino games, such as slot machines, bingo, or craps. This seemingly makes social casinos apps addictive in the same way as "in-person" gambling. Compl. ¶¶ 3, 4. Indeed, the social casinos apps function much like in-person gambling. Users purchase virtual "chips" in exchange for real money. Compl. ¶ 3. Users then gamble those chips at slot machines games in hopes of winning "still more chips to keep gambling." Compl. ¶ 3. For example, in "DoubleDown Casino," players purchase "chip packages" costing up to \$499.99, and then use those chips to play. Compl. ¶ 3. However, social casinos do not allow players to cash out their chips. Compl. ¶ 3. Instead, both purchased and "won" chips can only be used for more slot machine "spinning." Compl. ¶ 3. This makes the social casino apps "extraordinarily profitable and highly addictive." Compl. ¶ 4. One important distinction, however, is that social casino developers have access to big data, which allows them to

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<sup>1</sup> For ease, the Court references the Master Complaint filed in the "Apple," 21-md-2985, docket as "Compl." and refers generally to that complaint, unless a specific citation to the other two complaints is needed.

Case Nos.: <u>5:21-md-02985-EJD</u>; <u>5:21-md-03001-EJD</u>; <u>5:21-cv-02777-EJD</u> ORDER GRANTING IN PART AND DENYING IN PART DEFENDANTS' MOTION TO DISMISS PURSUANT TO SECTION 230 OF THE COMMUNICATIONS DECENV ACT: SUA

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identify, target, and exploit consumers prone to addictive behaviors. Compl. ¶ 4.

Plaintiffs allege that these social casino apps do not, and cannot, operate and profit at such a high level from these illegal games on their own. *See* Compl. ¶ 5 ("Their business of targeting, retaining, and collecting losses from addicted gamblers is inextricably entwined with the Platforms."). The Platforms "retain full control over allowing social casinos into their stores, and their distribution and promotion therein," and "share directly in a substantial portion of the gamblers' losses, which are collected and controlled by the Platforms themselves." Compl. ¶ 5; *see also* Compl. ¶ 6 ("Because the Platforms are the centers for distribution and payment, social casinos gain a critical partner to retain high-spending users and collect player data, a trustworthy marketplace to conduct payment transactions, and the technological means to update their apps with targeted new content designed to keep addicted players spending money."). Importantly, each complaint alleges that Apple, Facebook, and Google conspired with the social casino app developers to participate in a pattern of racketeering activity in violation of the Racketeer Influenced and Corrupt Organizations Act ("RICO"). Compl. ¶¶ 16, 17, 489–521; Google Complaint ¶¶ 16, 17, 505–37, Dkt. No. 52; Facebook Complaint ¶¶ 16, 17, 467–99, Dkt. No. 80.

### A. Offering, Categorizing, and Promoting of the Social Casino Apps

Each year, consumers buy billions of dollars of online casino chips from the Platforms. The Platforms help the social casino app developers target consumers to maximize revenue. Compl. ¶ 87. "For instance, [Defendant] Apple provides marketing guidance, tools, promotional offers, and more to app developers (like the developers of the Illegal Slots) to help drive users' discovery of apps and in-app purchases." Compl. ¶ 87; *see also* Google Complaint ¶ 85; Facebook Complaint ¶¶ 71, 171 ("Underlying our paid marketing efforts are our *data analytics* that allow us to estimate the expected value of a player and adjust our user acquisition spend to a targeted payback period." (emphasis added)). Defendant Apple selects apps to "feature" within its App Store, which "increases app installs." Compl. ¶ 88. Google "offers App Campaigns to promote apps on Google Search, YouTube, Google Play, and more." Google Complaint ¶ 85. Case Nos.: <u>5:21-md-02985-EJD</u>; <u>5:21-md-03001-EJD</u>; <u>5:21-cv-02777-EJD</u> ORDEP GPANTING IN PAPT AND DENIVING IN PAPT DEFENDANTS' MOTION TO

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Likewise, Facebook uses tools like "targeted ads" and "in-game rewards" to encourage new users to play social casinos. Facebook Complaint ¶ 80.

Defendant Apple has publicly acknowledged its active participation in the creation of app content, stating that the commissions it charges on all App Store sales reflect the value of the "tools and software for the development, testing and distribution of developers' apps, and digital content" that it provides. Compl. ¶¶ 90, 92–97; see also Google Complaint ¶¶ 90, 91 ("The data that the Illegal Slot companies and the Platforms collect on monetization necessarily contribute to the structure and success of the Social Casino Enterprise.").

#### **B.** Booking Fees

The Platforms also "operate[] as the payment processor for all in-app purchases of virtual chips in the Illegal Slots. [The Platforms] collect[] the money players spend on virtual chips, take[] a cut for itself, and remit[] the rest to the Illegal Slots." Compl. ¶ 63; Facebook Complaint ¶ 60; Google Complaint ¶ 61. Plaintiffs argue that although the Platforms "do not determine the odds of winning any slot machine spins within the apps, they otherwise act much like the bookmakers in gambling parlance: accepting players' real money, provisioning casino chips to be wagered on illegal slot machine games, earning 30% of the gross sales for their contribution to the enterprise, and sometime later remitting the purchase amount (net of their fee) to the gambling game developers." Plaintiffs' Consolidated Opposition to CDA 230 Motions to Dismiss ("Opp.") at 5, Dkt. No. 104. When players run out of chips, they cannot continue playing the same slot machine game unless they purchase more chips. Compl. ¶ 61–63; Facebook Complaint ¶ 58– 60; Google Complaint ¶¶ 59–61.

Virtual chips cannot be used outside of an individual Illegal Slots app. "The chips can 22 only be used to (1) place wagers on slot machine spins, (2) place wagers on the few card game or bingo titles in the Illegal Slots app, or (3) give a "gift" of virtual chips to another account in the 24 app. Substantially all virtual chips are used on slot machine spins." Compl. ¶ 65; Facebook Complaint ¶ 62; Google Complaint ¶ 63. As alleged by Plaintiffs, because the challenged apps 26 Case Nos.: <u>5:21-md-02985-EJD</u>; <u>5:21-md-030</u>01-EJD; 5:21-cv-02777-EJD

ORDER GRANTING IN PART AND DENYING IN PART DEFENDANTS' MOTION TO

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derive most of their revenue from slot machine games, it is "substantially certain" that when a user buys virtual chips from the Platforms within a social casino app, those chips will be used to wager on a slot machine spin. Compl. ¶ 56; Facebook Complaint ¶ 53; Google Complaint ¶ 54.

### C. Targeted Advertising

Plaintiffs allege that the Platforms are closely involved in social casinos' business strategies. For example, the Platforms and developers work together to "monitor the game activity and use the collected data to increase user spending." Compl. ¶ 91; Facebook Complaint ¶ 81; Google Complaint ¶ 88. Because the Platforms handle all payment processing for the social casinos, the developers often only have access to user data from the Platforms. Compl. ¶ 91; Facebook Complaint ¶ 81; Google Complaint ¶ 88. The Platforms and developers also "work together to target and exploit high-spending users, or 'whales.'" Compl. ¶ 92; Facebook Compliant ¶ 82; Google Complaint ¶ 89. For example, Apple "aids in the design and direction of targeted advertising, both on and within its App Store and other related Apple platforms, all aimed at driving new customers to [socials casinos] and retaining current gamblers." Compl. ¶ 94. Facebook provides "App Ads [which] allow Illegal slot companies to target high spending users and activate non-spending users." Facebook Complaint ¶ 84. Facebook also "sends targeted ads offering in-game rewards to users who invite their Facebook friends to play the [social casinos], and provides online "tournaments" which "driv[es] . . . chip sales." Facebook Complaint ¶ 80. Google "aids in the design and direction of targeted advertising, both on Google.com, its larger Display Network, and within other apps and platforms, all aimed at driving new customers to the [social casinos] and retaining current gamblers." Google Complaint ¶ 91.

#### **D.** Claims Asserted

Plaintiffs assert multiple claims against the Platforms. For instance, Plaintiffs pursue comparable claims under California, Alabama, Georgia, Connecticut, Illinois, Indiana, Minnesota, Mississippi, Missouri, New Mexico, New York, Ohio, and Oregon (among other states). These claims are similar—Plaintiffs pursue claims under unfair competition laws, unjust enrichment,

27 Case Nos.: <u>5:21-md-02985-EJD</u>; <u>5:21-md-03001-EJD</u>; <u>5:21-cv-02777-EJD</u> ORDER GRANTING IN PART AND DENYING IN PART DEFENDANTS' MOTION TO DISMISS PURSUANT TO SECTION 230 OF THE COMMUNICATIONS DECENV ACT: SUI

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