ICT COURT
CALIFORNIA
LASS ACTION COMPLAINT URY TRIAL DEMANDED
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Plaintiff Cecelia Mosher-Clark ("Plaintiff") brings this action on behalf of herself and all others similarly situated against Defendant Gravity Defyer Medical Technology Corporation ("Defendant" or "GDMT") for the manufacture, marketing, and sale of shoes and sneakers sold under the brand name "Gravity Defyer" and using VersoShock technology (the "Footwear"). Plaintiff makes the following allegations pursuant to the investigation of her counsel and based upon information and belief, except as to the allegations specifically pertaining to herself, which are based on personal knowledge.

NATURE OF THE ACTION

- 1. This is a class action on behalf of purchasers of Defendant's shoes and sneakers in the United States. Since at least 2016, Defendant has advertised that the Footwear contains soles with VersoShock technology, which it claims are "clinically proven" to provide significant pain relief, including neck, knee, back, ankle, and foot pain. In reality though, the Footwear is not "clinically proven" to provide pain relief, including relief for knee pain, back pain, ankle pain, and foot pain, nor does it provide pain relief at all.
- 2. As part of its marketing approach, Defendant makes extensive "clinically shown" or "clinically roven" claims about the pain-relieving properties of its Footwear. Defendant purports to back up its claims with a double-blind study conducted by the Olive View UCLA Medical Center. This study bears significant flaws and is unreliable, however, and Defendant's use of this study to bolster its claims about the Footwear is highly misleading.
- 3. The National Advertising Division of the Better Business Bureau has repeatedly demanded that Defendant reform its marketing of the Footwear. Indeed, Defendant's deception has led the FTC to file a complaint (the "FTC Complaint") against Defendant for its unlawful conduct.² Yet, Defendant continues to knowingly make these representations because consumers are willing

² Complaint, *FTC v. Gravity Defyer*, File Number 1923117, https://www.ftc.gov/system/files/ftc_gov/pdf/1923114GravityDefyerComplaintExhibitArev.pdf.



¹ The Footwear refers to all of Defendant's shoes or sneakers sold with Versoshock technology, as listed here: https://www.gravitydefyer.com/features/versoshock. These include but are not limited to the Gravity Defyer Pain Relief Women's G-Defy Mighty Walk Athletic Shoes.

to pay more for products they believe have been specifically designed to and proven to provide pain relief for various conditions.

- 4. Had Defendant disclosed that the Footwear was not in fact "clinically proven" to provide extensive neck, back, knee, ankle, and foot pain relief, and that the Footwear did not in fact provide pain relief, Plaintiff and members of the Class would not have purchased the Footwear, or would have paid significantly less for the Footwear than they did.
- 5. Plaintiff and members of the Class were accordingly injured by the price premium they paid for the Footwear due to Defendant's misrepresentation that the Footwear was clinically proven to provide extensive neck, knee, back, ankle, and foot pain relief, when in fact, the Footwear does not provide such pain relief at all, let alone that it is not "clinically proven" to do so.
- 6. Plaintiff brings this action individually and on behalf of a class of all other similarly situated purchasers for a permanent injunction, and to recover damages and restitution for: (i) violation of California's Unfair Competition Law, Cal. Bus. & Prof. Code §§ 17200, et seq. (the "UCL"); (ii) violation of California's Consumer Legal Remedies Act, Cal. Civ. Code §§ 1750, et seq. (the "CLRA"); (iii) violation of California's False Advertising Law, Cal. Bus. & Prof. Code §§ 17500, et seq. (the "FAL"); (iv) violation of the Song-Beverly Consumer Warranty Act, Cal. Civ. Code §§ 1790, et seq. and California Commercial Code § 2314; (v) violation of the Magnuson-Moss Warranty Act, 15 U.S.C. §§ 2301, et seq.; (vi) breach of express warranty under U.C.C. § 2-313; and (vii) breach of implied warranty under U.C.C. § 2-314.

FACTUAL ALLEGATIONS COMMON TO ALL PARTIES

- 7. Since 2011, Defendant has manufactured, marketed, sold, and distributed footwear to consumers.
- 8. Defendant offers over 100 different styles of shoes for men and women, including athletic shoes, casual shoes, dress shoes, hiking shoes and boots, and sandals.
- 9. Defendant sells its Footwear to consumers throughout the United States, including to consumers in this District, through Defendant's website, www.gravitydefyer.com; its in-house call center; stores located in Los Angeles, Huntington Beach, Palm Desert, and Encino, CA; and retailers such as The Walking Company, Hammacher Schlemmer, and Shoe City.



- 10. The Footwear sells for between \$60, on the low end, for some sandals with Veroshock technology, and \$235, on the high end, for work boots with Veroshock technology.³
- 11. Defendant leans heavily on the promise that its Footwear will provide significant levels of pain relief. Indeed, Defendant's homepage features the following graphic, which states that a "double-blind study by Olive View UCLA Medical Center" has demonstrated that the Footwear is "clinically shown to relieve knee pain" by 85%, along with back pain by 91%, ankle pain by 92%, and foot pain by 75%.



12. Defendant also made representations in other areas of its website that the Footwear "really relieve[s] pain" and is "clinically proven to relieve pain":

FOOT PAIN

Foot pain can strike anyone at any age. But foot pain is just a symptom. The term can equally describe muscle fatigue, a stress fracture, injury to the plantar region of the foot, and many other conditions. Shoes for foot pain are best if used as part of a doctor's treatment plan, working to speed recovery and prevent reinjury. Our shoes are designed to help. But you should always speak with your doctor about diagnosis, treatment options and ways to deal with your pain. What other health conditions might benefit from diabetic neuropathy shoes?

Do Gravity Defyer shoes really relieve pain? Yes. Our shock absorbing soles and numerous comfort innovations have made Gravity Defyer the international leader of pain-relief shoe technology. Using advanced materials and engineering our shoes absorb harmful shock, so you feel great! Try them yourself. They are clinically proven to relieve pain.

⁴ The study was in fact commissioned by Gravity Defyer, and the Olive View UCLA Medical Center is a hospital system that is an entirely separate organization from the University of California, Los Angeles.



³ https://www.gravitydefyer.com/features/versoshock?order=onlinecustomerprice:desc.

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13. Defendant made substantially similar or identical representations in other advertisements, such as magazines and Defendant's catalogue, each promising that the Footwear was "clinically proven" to provide knee, back, ankle, and foot pain, or telling consumers they could "live life pain free":



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