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#### **ECOFACTOR'S COMPLAINT FOR PATENT INFRINGEMENT**

1. Plaintiff, EcoFactor, Inc., a Delaware corporation ("EcoFactor" or "Plaintiff") through its undersigned counsel, for its claims against Defendant Google LLC ("Google" or "Defendant"), alleges as follows:

#### **INTRODUCTION**

- 2. These claims arise from Defendant's unlawful infringement of the following United States patent owned by EcoFactor: U.S. Patent No. 11,835,394 (the "Asserted Patent"). EcoFactor owns all right, title, and interest in the Asserted Patent.
- 3. EcoFactor is a privately held company, having its principal place of business at 441 California Avenue, Number 2, Palo Alto, CA 94301. EcoFactor was founded in 2006 and is headquartered in Palo Alto, California. EcoFactor is a leader in smart home energy management services. EcoFactor delivers smart home energy management services that improve energy efficiency, reduce energy bills, and vastly increase demand response efficacy all while maintaining consumer comfort. EcoFactor's patented big-data analytics and machine learning algorithms collect and process massive amounts of residential data including home thermodynamics, family comfort preferences and schedules, plus external data such as weather to continually monitor, adapt and learn for optimum energy savings. The company provides homeowners significant cost savings and energy usage benefits. EcoFactor's award-winning service has been offered through channel partners such as utilities, energy retailers, broadband service providers, and HVAC companies.
- 4. EcoFactor transformed how homes use energy by applying advanced analytics to connected devices in the home. EcoFactor developed a suite of software known as the "EcoFactor Platform" that incorporates EcoFactor's patented data analytics and machine learning algorithms, as well as EcoFactor's award-winning smart HVAC control technologies. The EcoFactor Platform is software that runs on servers, including cloud servers, in the United States, and provides service to



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customers in the United States. The source code of the EcoFactor Platform, including for example the platform, quant, and mobile application source code, that comprises the EcoFactor Platform was designed by, created by, and is continuously maintained and improved by EcoFactor employees working in the United States. The EcoFactor Platform actively manages thermostats on occupants' behalf in intelligent ways that improve comfort while helping them save time, energy and money. Utilities, home service providers, and homeowners rely on EcoFactor for demand response, energy efficiency, and HVAC performance monitoring services. The EcoFactor Platform includes the software that practices EcoFactor's patents on these features. For example, the EcoFactor Platform includes EcoFactor's patented techniques for monitoring the health and performance of HVAC systems over time, smart thermostat scheduling to improve energy savings and optimize comfort for occupants, and thermodynamic modeling of the user's home and HVAC system to enable dynamic pre-cooling and pre-heating to further improve comfort, save energy, or both, by creating comfortable schedules that also shift energy usage out of periods of peak energy demand.

5. The patented innovations at issue in this action were invented by EcoFactor engineers and researchers. EcoFactor has played a significant role in the development and advancement of such improvements to energy management technology—and the domestic market for them. EcoFactor has expended tens of millions of dollars of research and development and technical services and support in the United States. In recent years, an explosion of imported products that infringe EcoFactor's innovative technologies has significantly eroded EcoFactor's market This infringement action is about patented improvements to smart standing. thermostat systems, smart HVAC systems, and smart HVAC control systems which took years of research and millions of dollars in U.S. investments to develop, and which are infringed by Defendant's accused products.



#### **PARTIES**

- 6. Plaintiff EcoFactor is a privately held company, having its principal place of business at 441 California Avenue, Number 2, Palo Alto, CA 94301. EcoFactor was founded in 2006 and is headquartered in Palo Alto, California. EcoFactor is the sole owner of all right, title, and interest in each Asserted Patent.
- 7. Defendant Google LLC is a subsidiary of Alphabet Inc. with its principal place of business located at 1600 Amphitheatre Parkway, Mountain View, California 94043.

#### **JURISDICTION AND VENUE**

- 8. This court has original jurisdiction over EcoFactor's counterclaims pursuant to 28 U.S.C. §§ 1331 and 1338(a) because they arise under the patent laws of the United States, Title 35 of the United States Code.
- 9. Venue is proper in this District under 28 U.S.C. §§ 1391(b) and 1400(b) because Google resides in this District, and also because Google is subject to personal jurisdiction in this District, and a substantial part of the events giving rise to EcoFactor's claims of infringement (such as the development and sale of Nestbranded thermostats) occurred in this District.

#### THE TECHNOLOGY AND PRODUCTS AT ISSUE

10. The products accused of infringement ("Accused Products") are smart thermostat systems, smart HVAC systems, smart HVAC control systems, and all components (including accessories) thereof offered for sale by the Defendant, including the Google Nest Thermostat and Nest Learning Thermostat Third Generation. The Accused Products includes Google's servers and data centers that provide cloud-based server backend support for the features of the Nest-branded thermostats, Google services or Nest services supporting the Nest-branded thermostats, related online interfaces for the Nest-branded thermostats (including, e.g., mobile apps and web portals), and related accessories for the Nest-branded thermostats (including, e.g., Nest remote temperature sensors), and including device-



side and cloud-based features thereof, and all versions and variations thereof since the issuance of the Asserted Patent.

- 11. The Accused Products include thermostat systems that connect to and control an HVAC system. These thermostat devices communicate over a network with other devices and systems offered by the Defendant. The Accused Products connect to the network managed by the Defendant via the Internet. For example, the Accused Products connect to Defendant's networked servers and data centers, online interfaces, and related accessories.
- 12. When connected as designed, the Accused Products form a smart thermostat system, smart HVAC system, and/or smart HVAC climate control system. Defendant's smart thermostat systems are "smart" including because they are designed to connect to Defendant's servers and data centers (including, e.g., cloud-based servers and backend support), related online interfaces (including, e.g., mobile apps and web portals), and related accessories (e.g., remote temperature sensors). Further, Defendant's smart thermostat systems are "smart" including because they support and are marketed as providing features to end users that analyze thermostat and HVAC system data to provide advanced smart thermostat features.
- 13. The Accused Products constitute the "frontend" of the smart thermostat system, smart HVAC system, and/or smart HVAC control system. Such smart thermostat devices can be programmed using the servers and the network maintained by Defendant and which form the "backend" for the smart thermostat. Such smart thermostat systems can be programmed remotely with a web or mobile application offered by Defendant. The web or mobile application communicates with the smart thermostat via computer servers or data centers managed by the Defendant, who sells and imports the smart thermostat. For example, Defendant allows an end user to use a web or mobile application on a mobile phone, tablet, laptop, or other computing device to control the smart thermostat systems, such as by adjusting temperature settings.



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