	Case 3:20-cv-02992-WHO	Document 1	Filed 04/30/20	Page 1 of 18	
1 2 3 4 5 6 7 8 9	Megan E. Jones (Cal. Bar No. 296274) Seth R. Gassman (Cal. Bar No. 311702) HAUSFELD LLP 600 Montgomery Street, Suite 3200 San Francisco, CA 94111 Telephone: (415) 633-1908 mjones@hausfeld.com sgassman@hausfeld.com Will Thompson (CA Bar No. 289012) BURNS CHAREST LLP 900 Jackson Street, Suite 500 Dallas, Texas 75202 Telephone: (469) 904-4550 wthompson@burnscharest.com <i>Attorneys for Plaintiffs and the Proposed</i>	l Class			
10	UNITED STATES DISTRICT COURT				
11	NORTHERN DISTRICT OF CALIFORNIA				
12	P. S., a minor, by and through her Guard	ian.) CAS) CASE NO.		
13	Cherise Slate, and M. T. W., a minor, by	and)) CLASS ACTION COMPLAINT:		
14	through her Guardian, Brenda Washington, individually and on behalf of all others similarly situated,) (1) Violation of Illinois Biometric) Information Privacy Act, 740 ILCS		
15					
16	Plaintiff(s),)	14/1 et seq., § 1		
17	vs.) DEI)	MAND FOR JUR	Y TRIAL	
18	TIKTOK, INC., a corporation, and)			
19	BYTEDANCE, INC., a corporation,))			
20	Defendant(s).)			
21					
22					
23					
24					
25					
26					
27					
20					
DOCKET A L A R M Find authenticated court documents without watermarks at <u>docketalarm.com</u> .					

TABLE OF CONTENTS

1

D

2	INTROD	UCTION 1				
3	PARTIES	32				
4	JURISDICTION AND VENUE					
5	FACTUA	L ALLEGATIONS				
6	А.	Biometric Information and BIPA				
7	B.	The Evolution of TikTok4				
8	C.	Defendants have collected, captured, received, obtained, stored and/or				
9		used biometric identifiers and/or information in violation of Section 15(b) of BIPA				
10	D.	Defendants' failure to provide a written, publicly available policy regarding				
11		the retention and destruction of biometric information violated Section 15(a) of BIPA				
12	E.					
13		Plaintiffs' Personal Experiences				
14	CLASS ACTION ALLEGATIONS 10					
15	CAUSES OF ACTION					
16	First Cause of Action13					
17	7 PRAYER FOR RELIEF					
18	18 DEMAND FOR JURY TRIAL 15					
19						
20						
21						
22						
23						
24						
25						
26						
27						

ALARM Find authenticated court documents without watermarks at <u>docketalarm.com</u>.

Plaintiffs P. S., a minor, by and through her guardian Cherise Slate, and M. T. W., a minor, 2 by and through her guardian Brenda Washington, on behalf of themselves and other similarly situated individuals, bring this Class Action Complaint against Defendants TikTok, Inc., 3 ("TikTok") both individually and as a successor-in-interest to Musical.ly, Inc. ("musical.ly") and 4 ByteDance, Inc., ("ByteDance") (collectively referred to herein as "Defendants") and allege as 5 follows: 6

1

7

INTRODUCTION

8 1. TikTok, Inc. has created one of the most popular social media networking apps in 9 the United States ("TikTok App" or the "App"). The App allows users to create, view, and share 10 three to fifteen-second videos of dancing, lip-syncing, and other forms of self-expression, as well as short looping videos of three to sixty seconds. 11

12 2. The App's playful features belie Defendants' reliance on users' private, biometric information. The App scans a user's facial geometry before running an algorithm to determine the 13 user's age. The App also uses facial scans to allow users to superimpose animated facial filters 14 onto the moving faces of video subjects. 15

3. Defendants do not inform the App's users that their biometric data is being 16 collected, captured, received, obtained, stored, and/or used by the App. Nor do Defendants disclose 17 what they do with that data, who has access to that data, and whether, where, and for how long 18 19 that data is stored.

20 4. By collecting, capturing, receiving, obtaining, storing and/or using facial scans without obtaining informed consent and by failing to make public their data use and retention 21 policy, Defendants violate the Illinois Biometric Information Privacy Act ("BIPA"), 740 ILCS 22 23 14/1 et seq.

5. 24 Plaintiffs bring this action individually and on behalf of proposed classes in order 25 to enjoin Defendants' continued violation of BIPA and to recover statutory damages for Defendants' unauthorized collection, capture, receipt, storage, and/or use of biometric information 26 belonging to TikTok App users in Illinois. 27

Find authenticated court documents without watermarks at docketalarm.com.

PARTIES

1

2

3

4

5

6

7

15

6. Plaintiff P. S., a minor, is and has been at all relevant times, a resident and citizen of the state of Illinois. P. S. brings this case by and through her guardian, Cherise Slate, a resident and citizen of the state of Illinois. P. S. began using TikTok in 2019.

7. Plaintiff M. T. W., a minor, is and has been at all relevant times, a resident and citizen of the state of Illinois. M. T. W. brings this case by and through her guardian, Brenda Washington, a resident and citizen of the state of Illinois. M. T. W. began using TikTok in 2018.

8 8. Defendant TikTok, Inc. is, and at all relevant times was, a California corporation
9 with its principal place of business in Culver City, California. Defendant also maintains offices in
10 Palo Alto and Mountain View, California.

9. TikTok, Inc. is sued in its individual capacity and as the successor-in-interest to
 Musical.ly, Inc., a California Corporation formerly headquartered in Palo Alto, California.

13 10. Defendant ByteDance, Inc. is, and at all relevant times was, a Delaware corporation
14 with its principal place of business in Palo Alto, California.

JURISDICTION AND VENUE

11. This Court has subject matter jurisdiction pursuant to the Class Action Fairness 16 Act, 28 U.S.C. § 1332(d) ("CAFA") because (i) the proposed class consists of well over 100 17 members; (ii) the parties are minimally diverse as all members of the proposed class, including 18 Plaintiffs, are citizens of Illinois—a state different from Defendants' home states of California and 19 Delaware; and (iii) the aggregate amount in controversy exceeds \$5,000,000, exclusive of interest 20 and costs. The estimated number of Illinois TikTok users impacted by Defendants' conduct 21 multiplied by BIPA's statutory liquidated damages figure (\$5,000 for each intentional or reckless 22 23 violation and \$1,000 for each negligent violation) exceeds CAFA's \$5,000,000 threshold.

12. This Court has personal jurisdiction over Defendants because (i) both Defendants'
principal places of business are in the State of California, and Defendant TikTok, Inc. is
incorporated in the State of California; and (ii) because the allegations in this Complaint arise from
Defendants' misconduct occurring within this State.

Find authenticated court documents without watermarks at docketalarm.com

1	13. In accordance with 28 U.S.C. § 1391, venue is proper in this District because:		
2	(i) Defendant ByteDance, Inc.'s principal place of business is in this District; and (ii) a substantial		
3	part of the conduct giving rise to Plaintiffs' claims occurred in or emanated from this District.		
4	FACTUAL ALLEGATIONS		
5	A. Biometric Information and BIPA.		
6	14. In 2008, Illinois enacted BIPA in light of the "very serious need [for] protections		
7	for the citizens of Illinois when it comes to [their] biometric information." ¹		
8	15. Biometrics are unlike other unique identifiers used to access finances or other		
9	sensitive information. "For example, social security numbers, when compromised, can be changed.		
10	Biometrics, however, are biologically unique to the individual; therefore, once compromised, the		
11	individual has no recourse, is at heightened risk for identity theft, and is likely to withdraw from		
12	biometric-facilitated transactions." ²		
13	16. To address this legitimate concern, Section 15(b) of BIPA provides that:		
14	No private entity may collect, capture, purchase, receive through		
15	trade, or otherwise obtain a person's or a customer's biometric identifier or biometric information, unless it first:		
16	(1) informs the subject or the subject's legally authorized		
17	representative in writing that a biometric identifier or biometric information is being collected or stored;		
18	(2) informs the subject or the subject's legally authorized representative in writing of the specific purpose and		
19	length of term for which a biometric identifier or		
20	biometric information is being collected, stored, and used; and		
21	(3) receives a written release executed by the subject of the biometric identifier or biometric information or the		
22	subject's legally authorized representative. ³		
23			
24			
25	¹ 95th Ill. Gen. Assem. House Proceedings, May 30, 2008, at 249 (statement of Representative Ryg), available at <u>http://www.ilga.gov/house/transcripts/htrans95/09500276.pdf</u> .		
26	² 740 ILCS 14/5(c).		
27	³ 740 ILCS 14/15(b).		
DOCKET A L A R M Find authenticated court documents without watermarks at <u>docketalarm.com</u> .			

DOCKET A L A R M



Explore Litigation Insights

Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time alerts** and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.