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12 13	UNITED STATES DISTRICT COURT	
14	NORTHERN DISTRICT OF CALIFORNIA	
15	JOHN SPARKS, individually and on behalf of all others similarly situated,	CASE NO.
16	Plaintiff,	CLASS ACTION COMPLAINT
17	v.	DEMAND FOR JURY TRIAL
18	GOOGLE, LLC and GOOGLE PAYMENT CORP.,	
19 20	Defendants.	
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situated, and through his attorneys of record, alleges the following against Defendants Google, LLC ("Google LLC") and Google Payment Corp. ("GPC") (together, "Google" or "Defendants"), based upon personal knowledge with respect to himself, on information and belief derived from investigation of counsel, and review of public documents as to all other matters.

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### **INTRODUCTION**

Plaintiff John Sparks ("Plaintiff"), individually and on behalf of all other persons similarly

1. This is a class action arising from Google's profiting from illegal gambling games developed by Zynga, Inc. ("Zynga") and offered, sold, and distributed by Google through its Google Play Store ("Google Play") for consumers to download and play. Google offers, sells, and distributes casino-style slot machines, casino-style table games, and other common gambling games to consumers through Google Play, which, for the reasons set forth herein, constitutes illegal gambling pursuant to the law of various states.

### **PARTIES**

- 2. Plaintiff is an adult citizen and resident of the state of Tennessee.
- 3. Google LLC is a Delaware limited liability company with its principal place of business in Mountain View, California. Google LLC is the primary operating subsidiary of the publicly traded holding company, Alphabet Inc.
- 4. GPC is a Delaware corporation with its principal place of business in Mountain View, California. GPC provides in-app payment processing services to Android app developers and consumers through Google Play. Google requires app developers who distribute their apps on Google Play to use its billing system if they offer in-app purchases of digital goods, and to pay a service fee from a percentage of the purchase, as explained in detail below.

### JURISDICTION AND VENUE

5. This Court has subject matter jurisdiction pursuant to the Class Action Fairness Act of 2005 ("CAFA"), 28 U.S.C. § 1332(d). The amount in controversy exceeds the sum of \$5,000,000

See https://android-developers.googleblog.com/2020/09/listening-to-developer-feedback-to.html (last visited March 2, 2021).



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exclusive of interest and costs, there are more than 100 putative class members, and minimal diversity exists because putative class members are citizens of a different state than Defendants.

- 6. This Court has personal jurisdiction over Defendants Google LLC and GPC because they are authorized to and regularly conduct business in California and their principal place of business is in California.
- 7. Venue is proper in this District under 28 U.S.C. § 1391(b)(2) because Defendants Google LLC and GPC reside in this District and a substantial part of the events or omissions giving rise to Plaintiff's claims occurred in this District.

### **FACTUAL ALLEGATIONS**

- 8. Google is an American multinational technology company that specializes in Internet-related services and products, which include online advertising technologies, a search engine, cloud computing, software, and hardware. It is considered one of the Big Five companies in the U.S. information technology industry, alongside Amazon, Facebook, Apple, and Microsoft.<sup>2</sup> As per its 2019 Annual Report, Google generates most of its revenues from advertising. This includes sales of apps, in-app purchases, digital content products, and hardware; and licensing and service fees.<sup>3</sup>
- 9. Google operates Google Play, which is a digital distribution service that serves as the official app store for certified devices running on the Android operating system ("Android"), allowing consumers to browse and download applications developed with the Android software development kit and published through Google ("Apps"), among other things.<sup>4</sup>
- 10. Google Play presents consumers with personalized collections of Apps and games, based on criteria such as the user's past activity, actions they are trying to complete, location, and major events. These collections are curated automatically as well as by the Google Play editorial team.<sup>5</sup>

See https://en.wikipedia.org/wiki/Google Play (last visited January 28, 2021).



See https://en.wikipedia.org/wiki/Google (last visited January 28, 2021).

See https://www.sec.gov/Archives/edgar/data/1652044/000165204419000004/goog10kq42018.htm (last visited January 28, 2021).

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11. By 2017, Google Play featured more than 3.5 million Apps. Google subsequently purged many Apps from Google Play, but the number of Apps has risen back to over 3 million.<sup>6</sup>

- 12. Apps are available through Google Play either free of charge or at a cost. They can be downloaded directly on an Android device through the proprietary Google Play mobile app or by deploying the App to a device from the Google Play website.<sup>7</sup>
- 13. Certain Apps are initially free to download (i.e., "free-to-play"), but offer additional content or services for sale within the App, otherwise known as "in-app purchases," that consumers can purchase while using the App.<sup>8</sup>
- 14. Android consumers who want to purchase an App or make in-app purchases through Google Play must pay money directly to Google (through GPC), which provides the payment interface.9 Google consumers must register a valid method of payment to make payments to GPC for any purchases made through Google Play (including in-app purchases). 10
- 15. Likewise, Google mandates that App developers who distribute their Apps on Google Play must use Google Play's billing system as the method of payment if they offer in-app purchases of digital goods, and to pay a service fee from a percentage of the purchase. 11 Google is contractually obligated to these App developers to facilitate a transaction between the developers and end users, for which it earns a commission.<sup>12</sup> Specifically, Google retains a service fee from sales of Apps and in-app purchases offered through Google Play equivalent to 30% of the payment. The developer, here, Zynga, receives 70% of the payment. 13

<sup>&</sup>lt;sup>13</sup> See https://support.google.com/googleplay/android-developer/answer/112622?hl=en (last



See https://en.wikipedia.org/wiki/Google Play (last visited January 28, 2021).

See https://support.google.com/googleplay/answer/1061913?hl=en (last visited January 28, 2021).

<sup>&</sup>lt;sup>9</sup> See https://play.google.com/about/play-terms/index.html (last visited January 28, 2021).

<sup>&</sup>lt;sup>10</sup>See https://payments.google.com/payments/apissecure/get legal document?ldo=0&ldt=buyertos&ldr=us (last visited January 28, 2021).

<sup>&</sup>lt;sup>11</sup> See https://android-developers.googleblog.com/2020/09/listening-to-developer-feedback-to.html (last visited January 28, 2021); https://support.google.com/googleplay/androiddeveloper/answer/9858738?hl=en (last visited January 28, 2021).

<sup>&</sup>lt;sup>12</sup> See https://www.sec.gov/Archives/edgar/data/1652044/000165204419000004/goog10kq42018.htm (last visited January 28, 2021).

<sup>17</sup> See id.

16. The Apps referenced herein could not be downloaded by Google consumers, and Google consumers would not be able to make in-app purchases in these Apps, without Google's offering and distributing of the Apps (and selling of coins through in-app purchases) through Google Play.

- 17. Google also provides marketing guidance, tools, promotional offers, and more to help drive discovery of Apps and in-app purchases.<sup>14</sup> For example, Google offers App Campaigns to promote Apps through Google Play and ensure that developers' Apps are shown to consumers who are most likely to drive the Apps' business by optimizing installations and engagement.<sup>15</sup>
- 18. In fact, Google even advises developers that it may "run promotional activities offering coupons, credits, and/or other promotional incentives for paid transactions and/or user actions for Your Products and in-app transactions solely in connection with Google Play promotions and, for gift card promotions, also on Google authorized third-party channels." Notably, these promotional activities, which are aimed at increasing in-app purchases and increase Google's profits, are provided by Google to developers free of charge. 17
- 19. Google and Zynga are both responsible for the creation or development of the Apps at issue here. Google reassures its developers that they will work together as a team: "Your innovation is what drives our shared success, but with it comes responsibility. These Developer Program Policies, along with the Developer Distribution Agreement, ensure that together we continue to deliver the world's most innovative and trusted apps to over a billion people through Google Play..."

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### Casino-Style Apps Offered Through Google Play

20. Google permits and facilitates illegal gambling by operating as an unlicensed casino.

 $<sup>{\</sup>small 18~See}~\underline{\rm https://support.google.com/googleplay/android-developer/topic/9858052?hl=en}~(last~visited)$ 



<sup>&</sup>lt;sup>14</sup> See <a href="https://ads.google.com/home/campaigns/app-ads/">https://ads.google.com/home/campaigns/app-ads/</a> (last accessed February 10, 2021).

<sup>&</sup>lt;sup>16</sup> See <a href="https://play.google.com/about/developer-distribution-agreement.html">https://play.google.com/about/developer-distribution-agreement.html</a> (last visited February 10, 2021).

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