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6		
7	IN THE UNITED STAT	TES DISTRICT COURT
8	NORTHERN DISTRICT OF CALIFORNIA	
9 10	SHANG PANG, derivatively on behalf of PAYPAL HOLDINGS, INC.,	
11 12	Plaintiff,	Case No.: 2:21-cv-00525-DSF-E
13	V.	DEMAND FOR HIDA TRIAL
14 15	DANIEL H. SCHULMAN, JOHN D. RAINEY, AARON A. ANDERSON, JEFFREY KARBOWSKI, RODNEY C. ADKINS, WENCES CASARES,	DEMAND FOR JURY TRIAL
16	JONATHAN CHRISTODORO, JOHN J. DONAHOE, DAVID W. DORMAN, BELINDA J. JOHNSON, GAIL J.	
17 18	McGOVERN, DEBORAH M. MESSEMER, DAVID M. MOFFETT, ANN M. SARNOFF, FRANK D.	
19	YEARY,	
20	Defendants,	
21 22	and	
23	PAYPAL HOLDINGS, INC.,	
24 25	Nominal Defendant.	
26	VERIFIED SHAREHOLDER DERIVATIVE COMPLAINT	
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INTRODUCTION

Plaintiff Shang Pang ("Plaintiff"), by his undersigned attorneys, derivatively and on behalf of Nominal Defendant PayPal Holdings, Inc. ("PayPal" or the "Company"), files this Verified Shareholder Derivative Complaint against Individual Defendants Daniel H. Schulman ("Schulman"), John D. Rainey ("Rainey"), Aaron A. Anderson ("Anderson"), Jeffrey W. Karbowski ("Karbowski"), Rodney C. Adkins ("Adkins"), Wences Casares ("Casares"), Jonathan Christodoro ("Christodoro"), John J. Donahoe ("Donahoe"), David W. Dorman ("Dorman"), Belinda J. Johnson ("Johnson"), Gail J. McGovern ("McGovern"), Deborah M. Messemer ("Messemer"), David M. Moffett ("Moffett"), Ann M. Sarnoff ("Sarnoff"), Frank D. Yeary ("Yeary") (collectively, the "Individual Defendants," and together with PayPal, the "Defendants") for breaches of their fiduciary duties as directors and/or officers of PayPal, unjust enrichment, abuse of control, gross mismanagement, waste of corporate assets, violations of Section 14(a) of the Securities Exchange Act of 1934 (the "Exchange Act"), and against Defendants Schulman and Rainey for contribution under Sections 10(b) and 21D of the Exchange Act. As for Plaintiff's complaint against the Defendants, Plaintiff alleges the following based upon personal knowledge as to Plaintiff and Plaintiff's own acts, and information and belief as to all other matters, based upon, inter alia, the investigation conducted by and through Plaintiff's attorneys, which included, among other things, a review of the Defendants' public documents, conference calls and announcements made by Defendants, United States Securities and Exchange Commission ("SEC") filings, wire and press releases published by and regarding PayPal, legal filings, news reports, securities analysts' reports and advisories about the Company, and information readily obtainable on the Internet. Plaintiff believes that substantial evidentiary support will exist for the allegations set forth herein after a reasonable opportunity for discovery.

NATURE OF THE ACTION

1. This is a shareholder derivative action that seeks to remedy wrongdoing



committed by PayPal's directors and officers from February 9, 2017 through July 28, 2021, both dates inclusive (the "Relevant Period").

- 2. PayPal is a Delaware Corporation based in San Jose, California that operates as a technology platform and digital payments company. The Company offers a variety of payment solutions, including consumer credit services through the Company's PayPal Credit offering, as well as debit card services.
- 3. PayPal Credit has previously been subject to regulatory scrutiny. In 2015, the Company entered into a Stipulated Final Judgment and Order ("Consent Order") with the Consumer Financial Protection Bureau ("CFPB") in which it settled regulatory claims arising from the Company's PayPal Credit practices between 2011 and 2015. The Consent Order obligated PayPal to pay \$15 million in redress to consumers and a \$10 million civil monetary penalty. The Consent Order further required PayPal to make various changes to PayPal Credit disclosures and related business practices.
- 4. Following the Company's entry into the Consent Order, and throughout the Relevant Period, the Individual Defendants made, or caused the Company to make, materially false and misleading statements concerning PayPal's business, operations, and prospects.
- 5. Specifically, during the Relevant Period, the Individual Defendants caused the Company to repeatedly tout its compliance with the Consent Order in filings with the SEC. In addition, the Individual Defendants caused the Company to acknowledge the Federal Reserve Board's rule capping debit card interchange fees and other related laws and regulations.
- 6. However, during the Relevant Period, the Individual Defendants failed to disclose compliance issues with PayPal Credit that led to an investigation by the CFPB (the "PayPal Credit Misconduct") and compliance issues with Regulation II of the Board of Governors of the Federal Reserve System governing debit card interchange fees that led to an investigation by the SEC (the "Debit Interchange Misconduct").



- 7. The Individual Defendant's misrepresentations had the effect of misleading the investing public and artificially inflating the Company's stock during the Relevant Period, during which time three of the Individual Defendants benefitted from lucrative insider sales at artificially inflated prices for proceeds of approximately \$6.25 million.
- 8. The truth emerged on July 29, 2021, when the Company filed its quarterly report on Form 10-Q with the SEC (the "2021Q2 10-Q"), in which the Company disclosed that it was subject to investigations by federal regulatory authorities. Specifically, the Company disclosed that it had received a civil investigative demand ("CID") "from the CFPB related to the marketing and use of PayPal Credit in connection with certain merchants that provide educational services." In addition, the Company disclosed that it had "responded to subpoenas and requests for information received from the [SEC] relating to whether the interchange rates paid to the bank that issues debit cards bearing our licensed brands were consistent with Regulation II of the Board of Governors of the Federal Reserve System, and to the reporting of marketing fees earned from the Company's branded card program."
- 9. On this news, the Company's stock price fell by \$18.81 per share from its closing price of \$301.98 on July 28, 2021, to close at \$283.17 on July 29, 2021, a decline of approximately 6.23%.
- 10. During the Relevant Period, the Individual Defendants breached their fiduciary duties by personally making and/or causing the Company to make to the investing public a series of materially false and misleading statements regarding the Company's business, operations, and prospects. Specifically, the Individual Defendants willfully or recklessly made and/or caused the Company to make false and misleading statements that failed to disclose, *inter alia*: (1) the PayPal Credit Misconduct; (2) the Debit Interchange Misconduct; (3) the Company's revenues from its PayPal Credit and debit card services were artificially inflated due to the PayPal Credit Misconduct and the Debit Interchange Misconduct and were therefore unsustainable; (4) as a result of the foregoing, the Company



was subject to an increased risk of regulatory investigations and enforcement actions; and (5) the Company failed to maintain internal controls. As a result of the foregoing, the Company's public statements were materially false and misleading at all relevant times.

- 11. The Individual Defendants also breached their fiduciary duties by failing to correct and/or causing the Company to fail to correct these false and misleading statements and omissions of material fact, while three of the Individual Defendants sold Company shares at inflated prices.
- 12. In further breach of their fiduciary duties, the Individual Defendants caused or permitted the Company to engage in the PayPal Credit Misconduct and the Debit Interchange Misconduct. As a result, the CFPB and the SEC undertook investigations into the PayPal Credit Misconduct and the Debit Interchange Misconduct.
- 13. Additionally, in breach of their fiduciary duties, the Individual Defendants caused the Company to fail to maintain adequate internal controls.
- 14. In light of the Individual Defendants' misconduct—which has subjected the Company, its Chief Executive Officer ("CEO"), and its Chief Financial Officer ("CFO") to a federal securities fraud class action lawsuit pending in the United States District Court for the Northern District of California (the "Securities Class Action") and which has further subjected the Company to the need to undertake intake internal investigations, the need to implement adequate internal controls, losses from the waste of corporate assets, and losses due to the unjust enrichment of Individual Defendants who were improperly overcompensated by the Company and/or who benefitted from the wrongdoing alleged herein—the Company will have to expend many millions of dollars.
- 15. The Company has been substantially damaged as a result of the Individual Defendants' knowing or highly reckless breaches of fiduciary duty and other misconduct.
- 16. In light of the breaches of fiduciary duty engaged in by the Individual Defendants, most of whom are the Company's current directors, of the collective engagement in fraud and misconduct by the Company's directors, of the substantial



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