IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

IN RE TIKTOK, INC., CONSUMER PRIVACY	
LITIGATION	
This Document Relates to	
All Cases	

MDL No. 2948

Master Docket No. 20 C 4699

Judge John Z. Lee Magistrate Judge Sunil R. Harjani

MEMORANDUM OPINION AND ORDER

Tens of millions of Americans use the social media and entertainment application now known as TikTok ("TikTok" or "the App," formerly known as "Musical.ly") to view, create, and share short videos. That is all well and good, but according to the lead plaintiffs ("Plaintiffs") in this multidistrict litigation ("MDL"), the App's widespread popularity comes at the expense of its users' privacy rights. On behalf of a putative class comprising all TikTok users in the United States (an estimated 89 million people) and a subclass of Illinois users, Plaintiffs allege that ByteDance, Inc. (the China-based company that created TikTok) and its subsidiaries—TikTok, Inc., TikTok, Ltd., ByteDance Inc., and Beijing ByteDance Technology Co., Ltd. (collectively, "Defendants")—have used the App to surreptitiously harvest and profit from collecting the private information of users in violation of numerous federal and state consumer privacy laws.

Last year, the Court granted Plaintiffs' motion for preliminary approval of a class action settlement that would provide monetary relief to class members in the form of a \$92 million settlement fund, as well as broad injunctive relief prohibiting

Defendants from engaging in the alleged privacy violations going forward. *See In re TikTok, Inc. Consumer Priv. Litig.*, 565 F. Supp. 3d 1076 (N.D. Ill. 2021), ECF No. 161.

Now, after disseminating notice to the class and receiving approximately 1.4 million claims, Plaintiffs have filed a motion for final approval of the settlement, as well as a motion for attorneys' fees, expenses, and service awards. Various objectors have filed objections to both motions, as well as their own fee and service award petitions. For the following reasons, the Court certifies the Nationwide Class and Illinois Subclass for purposes of the settlement, grants Plaintiffs' motion for approval of the settlement, approves the fee and service award petitions to the extent stated below, and makes other rulings as applicable.

TABLE OF CONTENTS

I. Ba	ackgr	round	4	
A.	Factual and Early Procedural History4			
В.	Plaintiffs' Claims			
	1.	Nationwide Class Claims	9	
	2.	Illinois Subclass Claims	11	
С.	Prop	bosed Settlement Agreement	12	
	1.	Monetary Relief	13	
	2.	Injunctive Relief	14	
D.	Ord	er Granting Preliminary Approval	15	
Е.	The	Notice and Claims Submission Period	17	
	1.	Notice	17	
	2.	Claims and Opt-Outs	20	
II. Aı	nalys	is	21	
А.	Clas	ss Certification	21	

Find authenticated court documents without watermarks at docketalarm.com.

	1.	Legal Standard	21
	2.	Rule 23(a) Factors	
		i. Numerosity, Commonality, and Typicality	
		ii. Adequacy of Representation	23
	3.	Rule 23(b)(3) Factors	31
		i. Predominance	
		ii. Superiority	
В.	Rule	e 23's Notice Requirement	
	1.	Adequacy of Notice	
	2.	Objections to Notice Plan	
	3.	Motion To Accept Opt-Outs	41
С.	Rule	e 23(e)'s Fairness Inquiry	
	1.	Legal Standard	
	2.	Strength of Plaintiffs' Case And Value of the Settlement	
	3.	Other Settlement Factors	53
D.	Atto	orneys' Fees and Service Awards	
	1.	Legal Standard	
	2.	Class Counsel's Motion for Attorneys' Fees	57
		i. Percentage Method	
		ii. Lodestar Cross-Check	65
		iii. Allocation of Fees Among Plaintiffs' Firms	
		iv. Expenses	72
	3.	Objector Mark S.'s Petition for Attorneys' Fees	74
	4.	Incentive and Service Awards	77
III. Co	onclu	ision	79

I. <u>Background</u>¹

A. Factual and Early Procedural History

The App is a social media and entertainment platform that allows users to view, create, and share short videos. Using the App, individuals can record videos and overlay them with visual effects, background music, and other enhancements. See Consol. Am. Class Action Compl. ¶¶ 127–28 ("Compl."), ECF No. 114. After recording a video, a user can either save the video to their device or "post" the video to their TikTok account. See id. ¶¶ 146–47.

When a user posts a video to their account, the video is shared with the user's "followers" (that is, other users who subscribe to see the user's content) and also is posted publicly and displayed to users across the world using the App's proprietary content-delivery algorithm. *Id.* ¶¶ 2, 7–9, 128. The algorithm uses artificial intelligence technologies and machine learning to gather information about a user and to predict what types of videos the user would want to see. *Id.* ¶¶ 8–9. The App then shows the user a curated feed of content (and advertisements) based on those predictions.² *Id.* ¶ 141.

¹ The Court assumes familiarity with the facts of this case as stated in the Preliminary Approval Order. *See In re TikTok*, 565 F. Supp. 3d at 1079–83.

² For example, if a user "likes" or comments on a video of a dog dancing to a popular song, the App's algorithm will "learn" about the user's preference for such videos and will adjust to show the user more videos involving dogs or other animals dancing to music on the user's video feed. *See* Compl. ¶ 268.

The simultaneous success and secrecy of TikTok's proprietary AI technology has prompted considerable backlash from privacy advocates, politicians, and the United States government. In February 2019, the Federal Trade Commission entered into a consent decree with several Defendants over the App's purported violations of the Children's Online Privacy Protection Act ("COPPA"), 15 U.S.C. § 6501 et seq.³ The Department of Defense expressed concerns that its employees' use of the App raised security issues because of the App's "ability to convey location, image and biometric data to its Chinese parent company." Compl. ¶ 6. And several United States Senators called on the intelligence community to investigate TikTok's alleged ties to the Chinese government and its potential as a "target of foreign influence campaigns like those carried out during the 2016 election on United Statesbased social media platforms." Letter from Senator Charles E. Schumer and Senator Tom Cotton to Joseph Maguire, Acting Director of National Intelligence (Nov. 27, 2019) (on file with the United States Senate), https://www.democrats.senate.gov/ imo/media/doc/10232019%20TikTok%20Letter%20-%20FINAL%20PDF.pdf.

These privacy concerns also prompted a wave of putative class action lawsuits against TikTok in federal courts across the country. Beginning in 2018, several plaintiffs' law firms began to investigate whether Defendants' AI and machine

³ Press Release, Video Social Networking App Musical.ly Agrees to Settle FTC Allegations That It Violated Children's Privacy Law, FTC (Feb. 27, 2019), https://www.ftc.gov/news-events/news/press-releases/2019/02/video-social-networking-appmusically-agrees-settle-ftc-allegations-it-violated-childrens-privacy (last accessed May 20, 2022).

DOCKET A L A R M



Explore Litigation Insights

Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time alerts** and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.