UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

DIANNE MCGOWAN, individually and on
behalf of all others similarly situated,

Case No.

FLSA Collective Action
FED. R. CIV. P. 23 Class Action

v.

CFG HEALTH NETWORK, LLC d/b/a CFG HEALTH NETWORK COMPANIES

Jury Trial Demanded

ORIGINAL CLASS AND COLLECTIVE ACTION COMPLAINT

SUMMARY

- 1. Like many other companies across the United States, CFG's timekeeping and payroll systems were affected by the hack of Kronos in 2021.
- 2. That hack led to problems in timekeeping and payroll throughout CFG's organization.
- 3. As a result, CFG's workers who were not exempt from overtime under federal and state law were not paid for all hours worked and/or were not paid their proper overtime premium on time, if at all, for all overtime hours worked after the onset of the Kronos hack.
 - 4. Dianne McGowan is one such CFG worker.
- 5. CFG could have easily implemented a system to accurately record time and properly pay non-exempt hourly and salaried employees until issues related to the hack were resolved.
- 6. But it didn't. Instead, CFG pushed the cost of the Kronos hack onto the most economically vulnerable people in its workforce.
- 7. CFG made the economic burden of the Kronos hack fall on front-line workers—average Americans—who rely on the full and timely payment of their wages to make ends meet.



- 8. After significant delay, CFG made payment of some of these outstanding wages. However, portions of these earned wages remain unpaid.
- 9. CFG's failure to pay wages, including proper overtime, on time and in full, for all hours worked violates the Fair Labor Standards Act (FLSA), 29 U.S.C. § 201 *et seq.*
- 10. CFG's failure to pay wages, including proper overtime, on time and in full, violates the New Jersey State Wage and Hour Law (NJSWHL), N.J. Stat. Ann. § 34:11-56a et seq., and the New Jersey Wage Payment Law (NJWPL), N.J. Stat. Ann. § 34:11-4.1, et seq.
- 11. McGowan brings this lawsuit to recover these unpaid overtime wages and other damages owed by CFG to her and CFG's other non-overtime-exempt workers, who were the ultimate victims of not just the Kronos hack, but CFG's decision to make its own non-exempt employees workers bear the economic burden for the hack.
- 12. This action seeks to recover the unpaid wages and other damages owed by CFG to all these workers, along with the penalties, interest, and other remedies provided by federal and New Jersey law.

JURISDICTION & VENUE

- 13. This Court has original subject matter jurisdiction pursuant to 28 U.S.C. § 1331 because this action involves a federal question under the FLSA. 29 U.S.C. § 216(b).
- 14. The Court has supplemental jurisdiction over any state law sub-classes pursuant to 28 U.S.C. § 1367.
- 15. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b)(1) because CFG is headquartered in this District.

PARTIES

16. **Plaintiff Dianne McGowan** is a natural person.



- 17. McGowan was, at all relevant times, an employee of CFG.
- 18. McGowan worked for CFG from April 2010 to February 2022.
- 19. McGowan worked for CFG in New Jersey.
- 20. McGowan worked for CFG in Warren County, New Jersey.
- 21. McGowan represents at least two groups of similarly situated CFG workers.
- 22. McGowan represents a collective of similarly situated workers under the FLSA pursuant to 29 U.S.C. § 216(b). This "FLSA Collective" is defined as:

All current or former non-exempt employees of CFG who worked in the United States at any time since the onset of the Kronos ransomware attack, on or about December 11, 2021, to the present.

23. McGowan represents a class of similarly situated workers under New Jersey law pursuant to Federal Rule of Civil Procedure 23. This "New Jersey Class" is defined as:

All current or former non-exempt employees of CFG who worked in New Jersey at any time since the onset of the Kronos ransomware attack, on or about December 11, 2021, to the present.

- 24. Throughout this Complaint, the FLSA Collective members and New Jersey Class members are referred to jointly as the "Similarly Situated Workers."
- 25. Defendant CFG Health Network, LLC d/b/a CFG Health Network Companies ("CFG") is a domestic limited liability company.
 - 26. CFG is headquartered in this District.
- 27. At all relevant times, one or more of CFG's ultimate members were citizens of New Jersey.
- 28. CFG may be served by service upon its registered agent, **Thomas J. Tamburelli, 4300 Haddonfield Rd., Ste. 311, Pennsauken, NJ 08109-3376**, or by any other method allowed by law.



- 29. At all relevant times, CFG has been doing business under the assumed name, "CFH Health Network Companies."
- 30. Throughout this Complaint, CGF and its subsidiaries and alter egos are referred to jointly as "CFG."
 - 31. CFG's subsidiaries and alter egos include, but are not limited to:
 - Center for Family Guidance, PC
 - CFG Health Systems, LLC
 - CFG Residentials, LLC
- 32. At all relevant times, CFG exerted operational control over its subsidiaries and alter egos.
- 33. At all relevant times, CFG substantially controlled the terms and conditions of employment for workers of its subsidiaries and alter egos.
- 34. At all relevant times, CFG had a common control and management of labor relations regarding employees of its subsidiaries and alter egos.
- 35. CFG employed and/or jointly employed, with its subsidiaries and alter egos, McGowan and the Similarly Situated Workers.
- 36. CFG and its subsidiaries and alter egos are joint employers for purposes of the FLSA.
- 37. CFG and its subsidiaries and alter egos are joint employers for purposes of New Jersey law.

COVERAGE UNDER THE FLSA

38. At all relevant times, CFG was an employer of McGowan within the meaning of Section 3(d) of the FLSA, 29 U.S.C. § 203(d).



- 39. At all relevant times, CFG was and is an employer of the FLSA Collective Members within the meaning of Section 3(d) of the FLSA, 29 U.S.C. § 203(d).
- 40. CFG was and is part of an enterprise within the meaning of Section 3(r) of the FLSA, 29 U.S.C. § 203(r).
- 41. During at least the last three years, CFG has had gross annual sales in excess of \$500,000.
- 42. CFG was and is part of an enterprise engaged in commerce or in the production of goods for commerce within the meaning of the FLSA, 29 U.S.C. § 203(s)(1).
- 43. CFG employs many workers, including McGowan, who are engaged in commerce or in the production of goods for commerce and/or who handle, sell, or otherwise work on goods or materials that have been moved in or produced for commerce by any person.
- 44. The goods and materials handled, sold, or otherwise worked on by McGowan and other CFG employees and that have been moved in interstate commerce include, but are not limited to, medical equipment and supplies.

FACTS

- 45. CFG is a healthcare provider that provides medical and mental health services.
 - 46. Many of CFG's employees are non-exempt hourly and salaried workers.
- 47. Since at least 2021, CFG has used timekeeping software and hardware operated and maintained by Kronos.
 - 48. On or about December 11, 2021, Kronos was hacked with ransomware.



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