IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NEW YORK

PHHHOTO Inc.

Case No. 1:21-cv-06159-KAM-RLM

Plaintiff,

v.

Meta Platforms, Inc. f/k/a Facebook, Inc. and DOES Nos. 1-7,

Defendants.

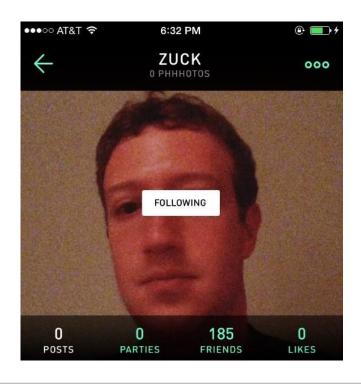
AMENDED COMPLAINT

- 1. In 2012, a group of entrepreneurs and engineers—Champ Bennett ("Bennett"), Omar Elsayed, and Russell Armand (collectively, the "founders")—set out to build an app that would create opportunities to capture moments in a format as expressive as video but as easy as a point-and-shoot camera. The result was Phhhoto, launched in 2014, which went beyond photography and aimed to create a social network that would give people opportunities to share their lives in ways they had never seen before. No format such as Phhhoto had ever existed. The Phhhoto app captured five frames in a single point-and-shoot burst and linked them together into a looping video, animating a still picture and making the subject come alive. The burst created a short video called a "phhhoto." Users could post their phhhotos on Phhhoto's internal social network or share phhhotos on Instagram.
- 2. As described by TechCrunch (a leading online publication for startup and technology news), "with quick app-switching to Instagram and integration with other social



media, the [Phhhoto] app seems like one of the many natural successors to our ingrained Instagram behavior."

- 3. Phhhoto's technology formed the kernel for a *new* social network. Phhhoto could be described as an "instant animated camera." It was billed as "quicker than video, better than stills," and it offered users the ability to add filters to their phhhotos. The resulting short video allowed users to take and exhibit photography in a completely new way. Phhhoto was free to download, simple and easy to use, and available for both iOS and, by late 2015, Android devices. And Phhhoto provided a platform for social networking by enabling users to share their phhhotos to their social media accounts.
- 4. One early adopter of Phhhoto was Mark Zuckerberg ("Zuckerberg"), the CEO of defendant Meta Platforms, Inc, then known as Facebook, Inc. ("Meta"). On or about August 8, 2014, Zuckerberg downloaded and installed the app onto his phone, entered the phone number of his device into the Phhhoto app, created a personal account, and posted a profile picture of himself (reproduced below) to his new Phhhoto account.

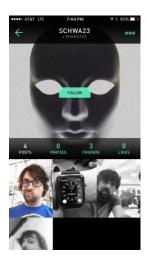




5. Zuckerberg was not the only Meta executive to take notice of Phhhoto, create an account (as reflected in the profiles below), and do reconnaissance. On or about December 20, 2014, Kevin Systrom, formerly the co-founder and CEO of Instagram, and at that time the head of Meta's Instagram business, followed Zuckerberg's lead, downloading the Phhhoto app from the Apple App Store and creating an account. Thereafter, Meta employees Bryan Hurren ("Hurren"), John Barnett, and Christine Choi, among others, followed suit, all creating Phhhoto accounts, with several posting their pictures, and exploring Phhhoto's features.









- 6. The new Phhhoto application soared in popularity. Phhhoto had fewer than 500,000 Monthly Average Users ("MAUs") in early 2015, but that number grew to approximately 3.7 million MAUs at its peak.
- 7. Users increasingly posted photographic content made with the Phhhoto app onto Meta's Instagram and Facebook platforms so that their followers could see that content in their "feeds." Early on, the well-known songwriter and record producer staged-named Diplo contacted the fledgling company, unsolicited, to make an investment. Indeed, famous celebrities including Beyonce, Katy Perry, Miley Cyrus, Joe Jonas, Crissy Teigen, Bella Hadid, and Shawn Mendes



began to use Phhhoto without being solicited or compensated. They created their own content using the app and posted that content to their accounts associated with Meta's Instagram product. The press took notice of Phhhoto's early success and adoption.

- 8. So compelling was Phhhoto's technology and content, and so popular was its application, that Hurren, then Strategic Partnerships Manager for Meta's Facebook business, reached out to Phhhoto, asserting that Phhhoto was "really awesome." Hurren first offered to incorporate Phhhoto's technology into the Messenger service on Meta's Facebook platform. When Phhhoto declined, Hurren offered to incorporate Phhhoto's content into the Newsfeed for Meta's Facebook platform users. Phhhoto invested heavily in this project, but ultimately Hurren did not move forward, citing internal "legal conversations" that "hung" the project up.
- 9. Instead, Meta had embarked on a scheme to crush Phhhoto and drive it out of business. Among other anticompetitive acts directed against Phhhoto, Meta first withdrew aspects of interoperability with its Instagram platform that it had previously provided to Phhhoto. Then, as described above, Hurren surreptitiously terminated the project that he had initiated for integrating Phhhoto's content into the Newsfeed of Meta's Facebook platform. The scheme continued with Meta changing longstanding third party content attribution rules of its Instagram business to Phhhoto's detriment and introducing—with the anticompetitive intent and effect of harming Phhhoto rather than otherwise benefiting Meta—a market clone that copied feature-by-feature the Phhhoto product. The injurious intent and effect of these actions was not known to, and indeed affirmatively concealed from, Phhhoto at the time.
- 10. The anticompetitive campaign culminated in Meta's change to the way that the Instagram platform displayed content in its own users' feeds, which had the intent and effect of suppressing Phhhoto content. In October 2017, by pure chance, Phhhoto was able to discover



that Meta was not, contrary to its express representations, displaying content on its Instagram platform of most interest to a user. And only thereafter did further information emerge to reveal that Meta—through a closely guarded secret algorithm impenetrable to the outside world—had in fact been purposely suppressing Instagram users' posts that contained Phhhoto content. Meta affirmatively concealed the nature of Instagram's algorithm and published misleading statements about the change in the manner users would view posts on its Instagram platform.

- 11. Although Phhhoto undertook diligent efforts to understand its declining metrics prior to October 2017, there was no reason to investigate (and based on Meta's purposeful misrepresentations, specific reason to reject) whether Meta's algorithm was designed to penalize posts with Phhhoto content. Indeed, Phhhoto did not become aware of Meta's overall campaign against competitors, nor of Mark Zuckerberg's personal involvement in and direction of that campaign, until the release of internal Meta documents by the UK Parliament in December of 2018.
- 12. Meta employed this anticompetitive campaign against competitors, including Phhhoto, in order to maintain its monopoly in the market for personal social networking services. Meta secured that monopoly position by acquiring Instagram in 2012, thus controlling the two most significant platforms—Facebook and Instagram—in that relevant market. And Meta unlawfully used that power and engaged in exclusionary conduct to eliminate Phhhoto and others as competitive threats to Meta's monopoly.
- 13. Meta's actions destroyed Phhhoto as a viable business and ruined the company's prospects for investment. Lacking investment or any other means to remain viable, the company shut down its operations in June 2017, while Meta continued to affirmatively conceal its anticompetitive conduct. Phhhoto failed as a direct result of that conduct. But for Meta's



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