

**Appendix 10 : Sustainable Competitive Advantage:**

The CYBERMAN Model lends itself to a zillion possibilities.

It revolutionizes how hardware is built in the future.

All types of network connectivity, from LANs, to public switched telephone networks, to Banking private enterprise - wide networks, to wireless, to CATV, send a msg to trigger a switch to turn on the rice cooker.

Service is:  
measurable,  
accountable,  
configurable,  
thresholds, triggers, events and actions are pre - defined,  
truly interactive,

Everyone has control.

Truly peer - to - peer,

Truly capture and control end - user delivery mechanism.

Network link is provided by CYBERMAN at each vertex of triangle.

User interacts with his own history, so gives control of his own environment/domain.

Markets served is an endless continuum of opportunities:

**Phase 1: Service providers:**

Hospitals  
Banks  
POS system vendors  
Internet Access Providers  
Telcos

**Phase 2: Vendors**

**Phase 3: Consumers**

CYBERMAN is the networking of information interactively accessed by a "chain of interconnected persons and operations". Service provider enables consumer to manage personal assets. CYBERMAN takes us into the realm of consumer automation and consumer information systems.

CYBERMAN captures and controls delivery mechanism to novice user.  
It creates an open information pipe.  
Payment access into Electronic Commerce delivery channels.

Interactive viewing.

Meta - information, consisting of nested objects, at Network Entry Points (NEPs).

**Benefits:**

Time Management

Convenience

Facilitates day - to - day tasks.

Open - ended upgrade path.

Cost - effective, self - contained,

Automated ordering

Expedite payment processing

Alarm/threshold management

Intra/inter - enterprise communication links all of the user's information elements.

**Features:**

**Tracks all users:**

Home Banker

POS Merchant

Acquirer

Issuer

Customer Acct

**Fault, Alarm Management:**

Monitors all transactions

Critical condition events

Threshold, pre - defined actions

Work order

Alerts

**Administration, Configuration Management:**

Disaster Recovery

Auto Back - up

Auto discovery - Real - time inventory of networked information assets

Bird's Eye View

Multi - Media Call Center

Personal Finance Viewer

Bank helps consumer to manage personal finances

Monthly transaction history

View branch

Attempts to process loans, online deposits/withdrawals by geographic area.

Building Block Model

Virtual Branch View

Automatically generated for Branch manager

Defined organization of networked information objects

NOID - each object is networked  
Organize network objects in logical categories  
Pie, bar graphs of network variable values  
Discovery, mapping of information assets  
Sorting of existing folders  
Real - time statistics - easily observe subsystem trends, display of attribute info updated in real - time.  
Pager, e - mail, auto transfer  
Registers all users  
Power lies in ability to monitor values of networked information objects.  
Electronic Information Switch  
Monitors and graphs MIB networked object variables in real - time  
Frees user to manage his finances and make financial decisions, not monitor  
Historical, statistical analysis

**Manager - to - Manager MIB: M2M MIB**

Configure entities as both Managers and Agents.  
Entity can act as Manager, Agent or Proxy Agent.  
Alarms, events, notifications to be reported to NMS  
Inform - request PDU performs notifications  
Alarm Table, Event Table, Notification Table

Three types of access to Info Mgmt Information:  
Request - response : Mgr - to - Agent, and Mgr - to - Mgr  
Unsolicited msg confirmed: Agent - to - Mgr

Enhanced PDUs (new PDUs) and error codes and exception responses.

**Bank opens CICS port for remote PC banking.**

portfolio mgmt, mutual funds, stock  
on - line apps - app with time bomb, bill for time, or use  
Midnite every nite, monthly, prepare statements, to cash register  
cyber messenger  
access to PC to do taxes  
full svc: order checks, payroll svc for small business

Financial Information Manager.  
**Enables transactions and manages outcome of transaction.**  
Electronic Cash Manager  
E - Accountant  
E - Fund Manager  
E - Personal bank Manager  
Reckoning, credit/debit Manager

**Who needs CYBERMAN?**  
Retail domains

CYBERMAN Busi Plan

Banks  
Merchants  
App vendors

**How different and unique?**

Mgmt layer  
OAM&P  
Transact between multiple Web sites  
Fully integrated end - to - end solution.

Team up with major Bank, IBM

**How to Keep Market?**

Offer new apps, new svcs in banking  
Enter medical, and other vertical markets

Customer Support Plan:

- Provide service agreements nation - wide, a complete R&D staff, telephone customer support and maintenance
- A project manager is assigned exclusively to the client during installation.
- On - site training and on - going support to the client, and a high level of involvement in the implementation to understand the challenges faced by the client first - hand, and assist with the migration
- CYBERMAN Users' Group
- Pre - Installation planning is conducted between Bank and Pi - Net staff

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PATENT



POWER OF ATTORNEY

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