

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Covered Business Method )  
Review of: )  
U.S. Patent No. 8,041,805 )  
Issued: Oct. 18, 2011 )  
Application No.: 11/458,625 )  
Filing Date: Jul. 19, 2006 )

For: **System and Method for Reporting to a Website Owner User Reactions  
to Particular Web Pages of a Website**

**FILED VIA PRPS**

**PETITION FOR COVERED BUSINESS METHOD  
REVIEW OF U.S. PATENT NO. 8,041,805**

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**EXHIBIT LIST**

<b>Exhibit</b>	<b>Description</b>
1001	Declaration of John Chisholm in Support of Petition for Covered Method Review of U.S. Patent No. 8,041,805 (“Chisholm Decl.”)
1002	U.S. Patent No. 8,041,805, entitled System and Method for Reporting to a Website Owner User Reactions to Particular Web Pages of a Website, and issued on Oct. 18, 2011 (“’805 Patent”)
1003	File History for U.S. Patent No. 8,041,805 (“’805 File History”)
1004	<i>Curriculum Vitae</i> of John Chisholm
1005	Excerpts of Microsoft Press Computer Dictionary (1997)
1006	Scott E. Sampson, “Employing Internet Technologies to Gather Customers’ Quality Perceptions,” presented and published at the November 1997 annual meeting of the Decision Sciences Institute (“Sampson 1997”)
1007	Scott E. Sampson, “Gathering Customer Feedback via the Internet: Instruments and Prospects,” <i>Industrial Management &amp; Data Systems</i> (vol. 2, 1998) (“Sampson 1998”)
1008	HTML 4.0 Specification (April 24, 1998)
1009	Hoagland website (July 10, 1998)
1010	Citibank.com website (January 4, 1997)
1011	Cisco.com website (December 20, 1996)
1012	iMall.com website (October 26, 1996)
1013	BYTE.com website (December 20, 1996)
1014	John Pletz, “Call it the Eureka Index” (June 25, 2012)
1015	Advertising Research Foundation Brochure (October 1998) (“ARF Brochure”)

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1016	“Building Client Loyalty Yields Strong ROI for Major Financial Services Provider” (April 2004)
1017	John Chisholm, “Applying Customer, Market, and Workforce Intelligence in Mergers & Acquisitions” (January 23, 2005)
1018	File History for U.S. Patent No. 6,421,724 (“’724 File History”)
1019	CustomerSat.com website, as of May 26, 1998 (“CustomerSat”)
1020	Excerpts of PERL 5 by Example, by David Medinets, published 1996 (“Medinets”)
1021	U.S. Patent No. 6,421,724, entitled Web Site Response Measurement Tool, and issued on Jul. 16, 2002 (“’724 Patent”)
1022	Jeff Sengstack, “Fearless Feedback,” NewMedia (May 5, 2000)
1023	“OpinionLab Expands Integration of Customer Feedback with Web Analytics to Drive Actionable Insights” (Mar. 30, 2010)

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