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Cisco Networks with Service Providers

A quarterly newsletter for service providers. In this premier issue: Multiservice Networks, StrataCom Acquisition, Complete Access Solutions, Parnerships, Carrier News, and New Technology sections.



Service Providers

Targeted solutions for telecommunications, Internet and cable service providers around the world.



Enterprise

The CiscoFusion architecture serves large organizations and corporate enterprises that span many different geographies and computing environments.



Enterprise SNA

The CiscoBlue roadmap helps IBM Internetworking customers consolidate duplicate networks, effectively manage SNA and non-SNA resources, and integrate IBM networks into higher-speed switched internetworks.



Small/Medium Business

Cisco solutions tailored for smallto medium-sized businesses to increase LAN performance and seamlessly integrate office LANs with remote sites and the Internet. These products are available through your local reseller.



Education

Cisco offers a variety of innovative programs for universities and school districts.



Small Office/Home Office

Cisco provides professional offices, small offices, and individuals with affordable, high-speed remote access to enterprise networks and the Internet. These products are available through your local reseller.



Government

Cisco products and services available for building an internetwork in a government environment.

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Customer Services

Commerce Agents

Status Agent provides quick status reports on your Cisco orders. Pricing Agent allows you to access Cisco's online Price List. Service Order Agent lets you get status on service order. Configuration Agent allows you to search for configurable Cisco products and create a product configuration. Requires Commerce Agents registration.

Cisco Service Programs Service programs for Cisco Enterprise customers: ordering, installation, support, warranties, CCO, CCIE, financing, and more.

CiscoPro Service Programs Service programs for small- and

medium-sized business customers: installation, support, hardware replacement, warranties, and more.

Software Library

Software Image Library Downloadable public software images and utilities.

Software Information Complete information on the Cisco Internetwork Operating System (Cisco

Technical Tips & References

Frequently Asked Questions Collections of frequently asked technical questions and answers, grouped by

category for quick reference.

CiscoPro FAOs Frequently asked questions on CiscoPro

products and legacy products from Kalpana, Internet Junction, Grand Junction, and Newport Systems.

Case Studies

Practical examples of how to implement Cisco software features, with detailed configuration file examples and network diagrams.

Cisco Platforms

Core Products LAN2LAN Workgroup Products CiscoWorks Access Products Serial Cables Comm Servers Documentation MultiNet

Security Advisories Please read for important internetwork **Hot Tips**

Popular technical tips, procedures and other helpful documents from Cisco's Technical Assistance Center (TAC).

CiscoPro Sample **Configurations**

> Graphical examples of sample configurations for CiscoPro CPA 2500 and CPA 750 Access products.

References & RFCs

Internetworking RFCs, standards, terms & acronyms, technical publications, information sources and recommended reading.

Internetworking Features

SNA Features Routing Protocols LAN & Access & Security Workgroup Router WAN Features Management

Field Notices

Problem descriptions, safety or security



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security news.

issues, workarounds, and corrective

Documentation CD-ROMs

Cisco Enterprise

Product documentation and technology information for Cisco Enterprise products.

CiscoPro Solutions

Product documentation and technology information for CiscoPro products.

Contacts

Customer Services How to contact us for worldwide customer services.

Technical Assistance How to contact us for worldwide technical assistance.

WHAT'S NEW

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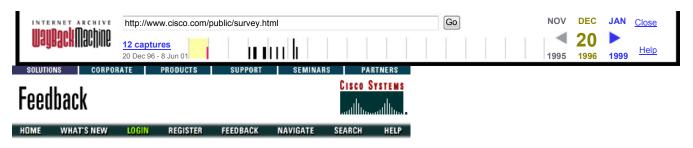
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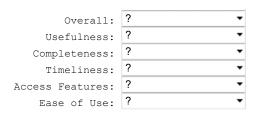
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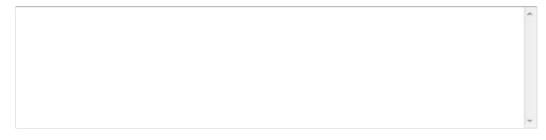


- If you require technical assistance regarding other Cisco products and technologies, please contact Cisco's <u>Technical Assistance Center (TAC)</u>.
- If you require customer assistance with a Cisco product or service, please contact Cisco's **Customer Service** group.
- If you found an error in <u>Cisco Connection Documentation</u> (CCD, formerly UniverCD), please <u>report it</u> to <u>bugdoc@cisco.com</u>.



Did CCO save a call to Cisco? ?

Comments and suggestions for improvement...



Would you like a reply? • Yes • No





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