



Product Information

Company Statement
Message de l'entreprise

CPSC Press Release
Communiqué de la CPSC

Health Canada Notice
Avis de Santé Canada

[Lettre pour les consommateurs canadiens \(Français\)](#)
[Letter for Canadian Consumers](#)

SAFETY RECALL NOTICE – REPAIR REQUIRED

Dear Valued Customer:

In cooperation with the U.S. Consumer Product Safety Commission ("CPSC") and Health Canada, Keurig Green Mountain is voluntarily recalling MINI Plus Brewing System units with model number K10 (formerly identified as B31) produced between 2011 and 2013. This issue does not affect any other brewer models.



9/24/2016

Keurig 201411http://miniplusbrewer.com

What Occurs?

Hot liquid could escape from certain MINI Plus Brewing System units during use. Keurig has determined that this issue could occur if the brewer is used to brew more than two cups in quick succession.

Action Required

Please contact us immediately to obtain a free easy-to-install repair kit which resolves the potential issue. To determine if your unit is among those units potentially affected based on its serial number displayed on the bottom of the unit (pictured below), visit www.miniplusbrewer.com any time or call toll-free at **(844) 255-7886** Monday through Friday from 8:00 a.m. to 8:00 p.m. (Eastern Time) and Saturday and Sunday from 8:00 a.m. to 3:00 p.m. (Eastern Time) or email keurig@inmar.com.



In the meantime, you can continue to use your brewer. We recommend you avoid brewing more than two cups in quick succession and maintain an arm's length distance from the brewer during the brewing process.

If you purchased the product as a gift, please notify the gift recipient of this important safety information.

The satisfaction and safety of our consumers is our highest priority and we are committed to resolving this issue as quickly as possible.

We appreciate your immediate attention to this important request. Please contact our toll-free MINI Brewer Plus hot line at **(844) 255-7886** or visit www.miniplusbrewer.com for additional information.

Sincerely,

Keurig Consumer Care

Please select the appropriate link to learn if your MINI Plus Brewer is affected.

9/24/2016

Keurig 201411http://miniplusbrewer.com

US (ENGLISH)

CANADA (ENGLISH)

CANADA(F

