

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

LIVEPERSON, INC.,
Petitioner,

v.

24/7 CUSTOMER, INC.,
Patent Owner.

Cases IPR2017-00609 (Patent 6,970,553 B1),
IPR2017-00610 (Patent 9,077,804 B2),
IPR2017-00616 (Patent 6,798,876 B1)

Before CHRISTOPHER L. CRUMBLY, ROBERT J. WEINSCHENK,
and JASON W. MELVIN, *Administrative Patent Judges*.

MELVIN, *Administrative Patent Judge*.

ORDER
Authorization of Nigel G. Ray to Withdraw
37 C.F.R. § 42.10(e)

IPR2017-00609 (Patent 6,970,553 B1)
IPR2017-00610 (Patent 9,077,804 B2)
IPR2017-00616 (Patent 6,798,876 B1)

As authorized by email of January 10, 2018, Petitioner, LivePerson, Inc., moves for authorization of Nigel G. Ray to withdraw as back-up counsel for Petitioner (Paper 23¹, “Motion”). The Motion states it is unopposed. The Motion is *granted*. See 37 C.F.R. § 42.10(e).

It is:

ORDERED that Nigel G. Ray may withdraw as back-up counsel for Petitioner;

FURTHER ORDERED that a registered practitioner must remain as lead counsel throughout these proceedings.

PETITIONER:

Robert Kang
Kristen Reichenbach
Eugene Goryunov
KIRKLAND & ELLIS LLP
robert.kang@kirkland.com
kristen.reichenbach@kirkland.com
egoryunov@kirkland.com

PATENT OWNER:

Mark E. Miller
Brian M. Cook
Jay Choi
O’MELVENY & MYERS LLP
markmiller@omm.com
bcook@omm.com
jchoi@omm.com

¹ For simplicity, we cite to the papers filed in IPR2017-00609. Identical papers may be found in the records of the related cases.