

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

LIVEPERSON, INC.,
Petitioner,

v.

24/7 CUSTOMER, INC.,
Patent Owner.

Cases IPR2017-00609 (Patent 6,970,553 B1),
IPR2017-00610 (Patent 9,077,804 B2),
IPR2017-00616 (Patent 6,798,876 B1)

Before CHRISTOPHER L. CRUMBLY, ROBERT J. WEINSCHENK,
and GARTH D. BAER, *Administrative Patent Judges*.

BAER, *Administrative Patent Judge*.

ORDER

Pro Hac Vice Admission of Nigel G. Ray
37 C.F.R. § 42.10(c)

IPR2017-00609 (Patent 6,970,553 B1)
IPR2017-00610 (Patent 9,077,804 B2)
IPR2017-00616 (Patent 6,798,876 B1)

As authorized in the Notice of Filing Date Accorded to Petition (Paper 3¹), Petitioner, LivePerson, Inc., moves for admission *pro hac vice* of Nigel G. Ray (Paper 19, “Motion”). Petitioner also filed a Declaration of Nigel G. Ray in support of the Motion for *Pro Hac Vice* Admission. Paper 20.² The Motion does not state whether it is opposed, but Patent Owner, 24/7 Customer, Inc., filed no opposition. The Motion is *granted*. See 37 C.F.R. § 42.10(c); *see also* IPR2013-00639, Paper 7 (setting forth requirements for *pro hac vice* admission).³

It is:

ORDERED that the Motion seeking admission *pro hac vice* for Nigel G. Ray is granted;

FURTHER ORDERED Nigel G. Ray is authorized to represent Petitioner as backup counsel in these proceedings;

FURTHER ORDERED that a registered practitioner must remain as lead counsel throughout these proceedings;

FURTHER ORDERED that Nigel G. Ray is to comply with the Office Patent Trial Practice Guide and the Board’s Rules of Practice for Trials, as set forth in Part 42 of the C.F.R.; and

FURTHER ORDERED that Nigel G. Ray is to be subject to the Office’s disciplinary jurisdiction under 37 C.F.R. § 11.19(a), and the

¹ For simplicity, we cite to the papers filed in IPR2017-00609. Identical papers may be found in the records of the related cases.

² For future reference, declarations should be filed as exhibits, not papers. See 37 C.F.R. § 42.63(a).

³ Available at <https://go.usa.gov/x59Qk>

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USPTO Rules of Professional Conduct set forth in 37 C.F.R. §§ 11.101 *et seq.*

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