

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

LIVEPERSON, INC.,
Petitioner,

v.

24/7 CUSTOMER, INC.,
Patent Owner.

Cases

IPR2017-00609 (Patent 6,970,553 B1)
IPR2017-00616 (Patent 6,798,876 B1)

Before CHRISTOPHER L. CRUMBLY, ROBERT J. WEINSCHENK,
and GARTH D. BAER, *Administrative Patent Judges*.

BAER, *Administrative Patent Judge*.

ORDER
Conduct of Proceeding
37 C.F.R. § 42.5(a)

IPR2017-00609 (Patent 6,970,553 B1)

IPR2017-00616 (Patent 6,798,876 B1)

According to the scheduling orders, Patent Owner's responses to the petitions in IPR2017-00609 and IPR2017-00616 were due October 13, 2017. IPR2017-00609 Paper 13, 8; IPR2017-00616 Paper 11, 8. That date has now passed and Patent Owner 24/7 Customer, Inc. has not filed a response in either case. Because it appears merits briefing in these cases is now complete, the parties should advise the Board via email at Trials@USPTO.GOV, by November 16, 2017, if there is any reason the Board should not proceed to issue final written decisions without additional briefing or an oral argument.

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