

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

LIVEPERSON, INC.
Petitioner,

v.

24/7 CUSTOMER, INC.
Patent Owner.

Case IPR2017-00612
Patent 7,751,552 B2

Mailed: April 2nd, 2018

NOTICE OF REFUND

Petitioner's request for a refund of certain post-institution fees paid on January 6, 2017 in the above proceeding is hereby granted. The amount of \$14,000 has been refunded to Petitioner's deposit account.

The parties are reminded that unless otherwise permitted by 37 C.F.R. § 42.6(b)(2), all filings in this proceeding must be made electronically in the Patent Trial and Appeal Board End to End (PTAB E2E), accessible from the Board Web site at <http://www.uspto.gov/PTAB>.

If there are any questions pertaining to this notice, please contact the Patent Trial and Appeal Board at 571-272-7822.

Case IPR2017-00612

Patent 7,751,552 B2

PETITIONER:

Kristen Reichenbach

Robert Kang

Eugene Goryunov

kristen.reichenbach@kirkland.com

robert.kang@kirkland.com

egoryunov@kirkland.com

PATENT OWNER:

Mark Miller

Brian Cook

Jay Choi

markmiller@omm.com

bcook@omm.com

jchoi@omm.com