

US007428702B1

(12) United States Patent

Cervantes et al.

(10) **Patent No.:**

US 7,428,702 B1

(45) **Date of Patent:**

Sep. 23, 2008

(54) METHOD AND SYSTEM FOR DYNAMIC MESSAGE CORRECTION

(75) Inventors: **Ezequiel Cervantes**, Tucson, AZ (US); **Paul Anthony Jennas**, Tucson, AZ (US);

Mario Francisco Acedo, Tucson, AZ (US); Matthew J. Ward, Vail, AZ (US); Jason L. Peipelman, Vail, AZ (US)

(73) Assignee: International Business Machines
Corporation, Armonk, NY (US)

(*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35

U.S.C. 154(b) by 0 days.

(21) Appl. No.: 12/020,543

(22) Filed: Jan. 27, 2008

(51) **Int. Cl.**

G06F 17/00 (2006.01)

(52) **U.S. Cl.** 715/255; 715/243

See application file for complete search history.

(56) References Cited

U.S. PATENT DOCUMENTS

6,895,257 B2 5/2005 Boman et al. 7,024,213 B2 4/2006 Cleary

7,032,174	B2	4/2006	Montero et al.
7,185,285	B2	2/2007	Van Dok et al.
7,305,627	B2	12/2007	Tannenbaum
2004/0260780	A1	12/2004	Eisen
2005/0081057	A1	4/2005	Cohen et al.
2006/0041848	A1*	2/2006	Lira 715/805
2006/0161631	A1	7/2006	Lira
2007/0005707	A1*	1/2007	Teodosiu et al 709/206
2007/0124387	A1	5/2007	Galloway

FOREIGN PATENT DOCUMENTS

WO WO0193515 12/2001 WO WO2007040525 4/2007

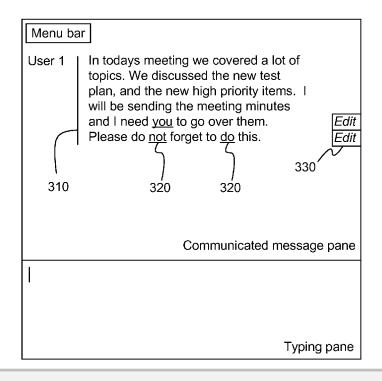
* cited by examiner

Primary Examiner—Laurie Ries (74) Attorney, Agent, or Firm—MaxValueIP, LLC

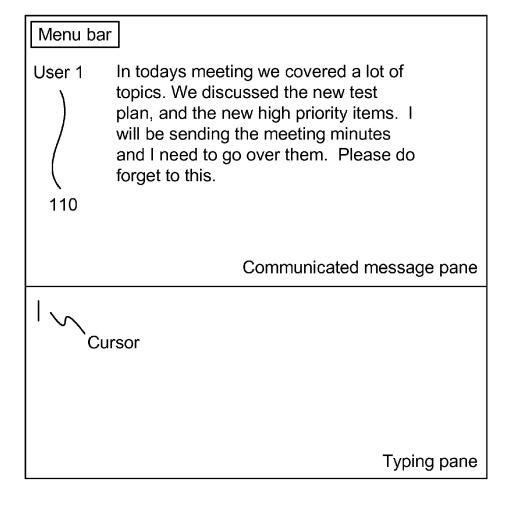
(57) ABSTRACT

A system is presented to allow users in an instant messaging environment to edit already-exchanged messages dynamically, and resend the edited version of the message to the target users, as an example. The newly edited message received by the second user is clearly understandable because the corrected parts of the message have been tagged. Depending on the implementation, either a new complete and corrected message is sent, or the sent message indicates the recent editions. The advantage of this solution is that all that the altering user should do is to go over the communication text, change or edit the text, and press ENTER.

1 Claim, 3 Drawing Sheets







FIG₁

PRIOR ART

User 1 In todays meeting we covered a lot of topics. We discussed the new test plan, and the new high priority items. I will be sending the meeting minutes and I need to go over them. Please do forget to this. Thanks! Oops! I made several mistakes. I meant "I need YOU to go over them. Also, "please do NOT forget to DO this"

FIG 2



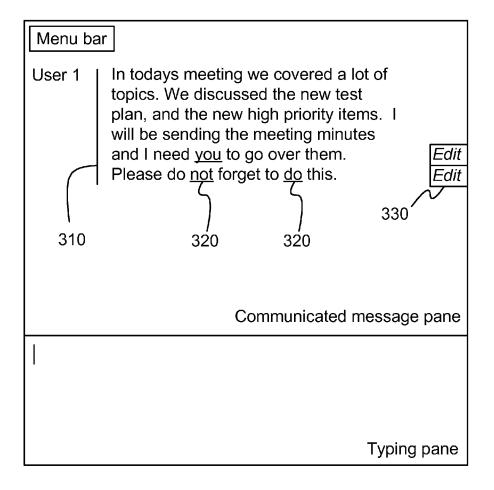


FIG 3



1

METHOD AND SYSTEM FOR DYNAMIC MESSAGE CORRECTION

BACKGROUND OF THE INVENTION

In the today's busy lifestyle, the role of electronic communication is becoming more and more important. The volume of email communications has exceeded the extent of telephone usage within corporations. Furthermore, instant messaging, as a form of electronic communication, has begun to 10 expand during recent years. Initially, instant messaging was a tool used mainly in the chat rooms and for entertainment purposes, but now its applications are being extended to internal communications of corporations. Instant messaging has all of the advantages of email messaging compared to using 15 the phone service, while not having many of its disadvantages of the email communication, namely its offline nature. It is also less intrusive than phone service. It can easily be recorded and archived, and storing such an archive does not require a large memory space.

Instant messaging technique, to be used as a serious method of communication, however, needs to be improved. For instance, in a chat session amongst users of an instant messaging application, it is quite common to misspell or forget words when exchanging messages with other users. 25 Currently, the only known solutions are: (1) to ignore the problem and assume the other user understands what you meant; (2) to type another message explaining what words were initially misspelled, forgot, or added; or (3) to turn on the spell check option. The drawbacks to these solutions are 30 that it takes extra time to re-write what is meant to say in the first place, or to explain where a mistake was made. In addition, the spell checker option can help with misspelled words, but it does not help if a user forgets words or adds extra words. Then, the chat partner receiving the corrections must go back, 35 re-read the previous message, and add the corrections. One of the embodiments of this invention will solve this problem by making it easy and convenient for both users to understand the mistake and the correction.

SUMMARY OF THE INVENTION

One of the embodiments of this invention allows users in an instant messaging environment to dynamically edit previous messages that have been exchanged, and resend the edited version of the message to the target users. Upon receipt of the edited version of the message, the target user would clearly see the corrections made on the previously received message, or depending on implementation, they could see a new edited message. The advantage of this solution is that the altering user now does not have to explain the correction. All that this user needs to do after sending the wrong message, is that it goes over the communicated text, change or edit the text, and press ENTER. By pressing ENTER, either a new corrected message is sent to the second user, or the already-sent message shows the edited part by color or other formatting indications.

BRIEF DESCRIPTION OF THE DRAWINGS

FIG. 1 illustrates the instant messaging environment when 60 the first message containing some mistakes is sent.

FIG. 2 shows the second instant message by the first user in an attempt to fix the mistakes in the first message, as currently done in the prior art.

DETAILED DESCRIPTION OF THE PREFERRED **EMBODIMENTS**

A novel method to improve the efficiency of instant messaging is presented, as an example. One of the embodiments of this invention allows users in an instant messaging environment to dynamically edit previous messages that have been exchanged, and resend the edited version of the message to the target users. Upon receipt of the edited version of the message, the target user would clearly see the corrections made on the previously received message, or depending on implementation, they could see a new edited message. The advantage of this solution is that the altering user now does not have to explain where the correction has occurred. The recipient can see the whole message with the edited parts clearly shown.

In a typical conversation in an instant messaging system, one user sends a message to another user. Assume that the screen shown in FIG. 1 represents this interaction.

The messaging starts when the first user (110) sends a message to the second user. As soon as the first user (110) sends the message, the first user (110) notices several mistakes with the message, and tries to send a correction in a rush, and as soon as possible. (FIG. 1) Assuming that such a rush for correction does not contribute to making more mistakes, the attempt to correction is shown in FIG. 2 as currently done in prior art.

At this point, the second user needs to return to the original message it received, and read it again along with the newly given corrections. The corrections are supposed to help fully understand what was meant by the first message. Note that turning on the spell checking would not have solved the issue in this scenario. This is because the words do not necessarily have to be spelled incorrectly in order for a sentence to be completely meaningless. Grammar checking is also not a problem-free solution as the incorrect sentence can be grammatically correct while still being meaningless.

In one embodiment, this invention solves this problem by allowing the original and/or target user to modify the chat message, which has already been communicated, when a mistake has been made. As shown in FIG. 3, in our example, when the first user notices the mistake, it puts the cursor over the previously sent message, edits it, and once the revision is made, presses ENTER. The corrected words can be highlighted, colored, underlined (320), or otherwise re-formatted for the purpose of notification. There can be other ways of notification as to which sections of the instant message has been edited such as adding tags such as "edited (330)" or another indication such as a vertical line (310).

An implementation of this invention can track changes using a color scheme, for example, blue to denote words that were added, red and strikeout for words that were removed (not shown in the figures). There would also be visual notification to allow a user change the sentence, and/or notify the recipients that a sentence was just edited. The other chat users would automatically see these changes in a new message with the edited changes, or the previous message they had received, would dynamically change to a new edited version with the same color scheme.

In one embodiment, the implementation of this invention would require modification to the user interface and the instant messaging software, to allow editing previously sent messages. Once the changes are made, the new message is FIG. 3 depicts the way this invention proposes to resolve 65 sent to the target clients. The message would be tagged as an



DOCKET

Explore Litigation Insights



Docket Alarm provides insights to develop a more informed litigation strategy and the peace of mind of knowing you're on top of things.

Real-Time Litigation Alerts



Keep your litigation team up-to-date with **real-time** alerts and advanced team management tools built for the enterprise, all while greatly reducing PACER spend.

Our comprehensive service means we can handle Federal, State, and Administrative courts across the country.

Advanced Docket Research



With over 230 million records, Docket Alarm's cloud-native docket research platform finds what other services can't. Coverage includes Federal, State, plus PTAB, TTAB, ITC and NLRB decisions, all in one place.

Identify arguments that have been successful in the past with full text, pinpoint searching. Link to case law cited within any court document via Fastcase.

Analytics At Your Fingertips



Learn what happened the last time a particular judge, opposing counsel or company faced cases similar to yours.

Advanced out-of-the-box PTAB and TTAB analytics are always at your fingertips.

API

Docket Alarm offers a powerful API (application programming interface) to developers that want to integrate case filings into their apps.

LAW FIRMS

Build custom dashboards for your attorneys and clients with live data direct from the court.

Automate many repetitive legal tasks like conflict checks, document management, and marketing.

FINANCIAL INSTITUTIONS

Litigation and bankruptcy checks for companies and debtors.

E-DISCOVERY AND LEGAL VENDORS

Sync your system to PACER to automate legal marketing.

