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FORMAL UKANINGS

(Attached in pocket on right inside flap)

PATENT APPLICATION 09524095

jc530 U.S. PTO 09/524095

INITIALS/RUN TO

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Bib Data Sheet					•
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APPLICANTS					· · · · · · · · · · · · · · · · · · ·
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CONFIRMATION NO. 6294

Bib Data Sheet					
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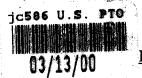
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CERTIFICATE OF EXPRESS MAILING

This transmittal and the documents and/or fees itemized hereon and attached hereto have been deposited as "Express Mail Post Office to Addressee" in accordance with 37 CFR §1.10 with Mailing Label Number **EL357581014US**.

Attorney Docket No.: SRI1P037

First Named Inventor:

HALVERSON, Christine



UTILITY PATENT APPLICATION TRANSMITTAL (37 CFR. § 1.53(b))

8	(Continuation, Divisional of	or Continuation-in-par	t application)
Assistant Co Box Patent A Washington,			Duplicate for fee processing
Sir: This	is a request for filing a patent applicat Christ	ion under 37 CFR. § 1 ine Halverson	.53(b) in the name of inventors:
NATURAL	IGATING NETWORK-BASED EL LANGUAGE INPUT WITH MULT	LECTRONIC INFOI ΓΙΜΟDAL ERROR	RMATION USING SPOKEN FEEDBACK
This a	application is a Continuation	Divisional	Continuation-in-par
of prior Appl	lication No.: 09/225,198, from which	priority under 35 U.S	.C. §120 is claimed.
Application I	Elements:		
: 55	33 Pages of Specification, Claims and	d Abstract	
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<u> </u>	<u>Deletion of inventors</u> Signed stateme application, see 37 C	ent attached deleting in FR 1.63(d)(2) and 1.3	eventor(s) named in the prior 3(b).
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(Revised 12/97, Pat App Trans 53(b) ContDivCIP)

Page 1 of 3

Preliminary Amendm. New claims numbered after highest ort, all claim in prior application.) Return Receipt Postcard Small Entity Statement(s) Statement filed in prior application. Status still proper and desired. Other:
Claim For Foreign Priority
Priority of Application No filed on is claimed under 35 U.S.C. § 119. The certified copy has been filed in prior application U.S. Application No The certified copy will follow.
Extension of Time for Prior Pending Application
A Petition for Extension of Time is being concurrently filed in the prior pending application. A copy of the Petition for Extension of Time is attached. Araendments
Amend the specification by inserting before the first line the sentence: "This is a Continuation Continuation-in-part Divisional application of copending prior Application No. filed on which designated the United States, the disclosure of which is incorporated herein by reference." Cancel in this application original claims of the prior application
before calculating the filing fee. (At least one original independent claim must be retained.)
Fee Calculation (37 CFR § 1.16)
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Check No in the amount of \$ is enclosed.
The Commissioner is authorized to charge any fees beyond the amount enclosed which may be required, or to credit any overpayment, to Deposit Account No. 50-0384 (Order No. SRI1P037). (Revised 12/97, Pat App Trans 53(b) ContDivCIP) Page 2 of 3 Page 11 of 314

General Authorization for Petition for Extension of Time (37 CFR §1.136)

Applicants hereby make and generally authorize any Petitions for Extensions of Time as may be needed for any subsequent filings. The Commissioner is also authorized to charge any extension fees under 37 CFR §1.17 as may be needed to Deposit Account No. 50-0384 (Order No. SRI1P037).

Please send correspondence to the following address:

Palo Alto, California 94303-0746 (408) 558-9950

Customer No.::

Date: _____ March 13, 2000

Dominic M. Kotab Registration No. 42,762

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NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

BACKGROUND OF THE INVENTION

This is a Continuation In Part of co-pending U.S. Patent Application No. 09/225,198, filed January 5, 1999, Provisional U.S. Patent Application No. 60/124,718, filed March 17, 1999, Provisional U.S. Patent Application No. 60/124,720, filed March 17, 1999, and Provisional U.S. Patent Application No. 60/124,719, filed March 17, 1999, from which applications priority is claimed and these application are incorporated herein by reference.

The present invention relates generally to the navigation of electronic data by means of spoken natural language requests, and to feedback mechanisms and methods for resolving the errors and ambiguities that may be associated with such requests.

As global electronic connectivity continues to grow, and the universe of electronic data potentially available to users continues to expand, there is a growing need for information navigation technology that allows relatively naïve users to navigate and access desired data by means of natural language input. In many of the most important markets -- including the home entertainment arena, as well as mobile computing -- spoken natural language input is highly desirable, if not ideal. As just one example, the proliferation of high-bandwidth communications infrastructure for the home entertainment market (cable, satellite, broadband) enables delivery of movies-on-demand and other interactive multimedia content to the consumer's home television set. For users to take full advantage of this content stream ultimately requires interactive navigation of content databases in a manner that is too complex for user-friendly selection by means of a traditional remote-control clicker. Allowing spoken natural language requests as the input modality for rapidly searching and accessing desired content is an important objective for a successful consumer entertainment product in a context offering a dizzying range of database content choices. As further examples, this same need to drive navigation of (and transaction with) relatively complex data warehouses using spoken natural language requests applies equally to surfing the Internet/Web or other networks for general information, multimedia content, or e-commerce transactions.

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In general, the existing navigational systems for browsing electronic databases and data warehouses (search engines, menus, etc.), have been designed without navigation via spoken natural language as a specific goal. So today's world is full of existing electronic data navigation systems that do not assume browsing via natural spoken commands, but rather assume text and mouse-click inputs (or in the case of TV remote controls, even less). Simply recognizing voice commands within an extremely limited vocabulary and grammar -- the spoken equivalent of button/click input (e.g., speaking "channel 5" selects TV channel 5) -- is really not sufficient by itself to satisfy the objectives described above. In order to deliver a true "win" for users, the voice-driven front-end must accept spoken natural language input in a manner that is intuitive to users. For example, the front-end should not require learning a highly specialized command language or format. More fundamentally, the front-end must allow users to speak directly in terms of what the user ultimately wants -- e.g., "I'd like to see a Western film directed by Clint Eastwood" -- as opposed to speaking in terms of arbitrary navigation structures (e.g., hierarchical layers of menus, commands, etc.) that are essentially artifacts reflecting constraints of the pre-existing text/click navigation system. At the same time, the front-end must recognize and accommodate the reality that a stream of naïve spoken natural language input will, over time, typically present a variety of errors and/or ambiguities: e.g., garbled/unrecognized words (did the user say "Eastwood" or "Easter"?) and underconstrained requests ("Show me the Clint Eastwood movie"). An approach is needed for handling and resolving such errors and ambiguities in a rapid, user-friendly, nonfrustrating manner.

What is peeded is a methodology and apparatus for rapidly constructing a voice-driven front-end atop an existing, non-voice data navigation system, whereby users can interact by means of intuitive natural language input not strictly conforming to the step-by-step browsing architecture of the existing navigation system, and wherein any errors or ambiguities in user input are rapidly and conveniently resolved. The solution to this need should be compatible with the constraints of a multi-user, distributed environment such as the Internet/Web or a proprietary high-bandwidth content delivery network; a solution contemplating one-at-a-time user interactions at a single location is insufficient, for example.

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SUMMARY OF THE INVENTION

The present invention addresses the above needs by providing a system, method, and article of manufacture for navigating network-based electronic data sources in response to spoken NL input requests. When a spoken natural language input request is received from a user, it is interpreted, such as by using a speech recognition engine to extract speech data from acoustic voice signals, and using a natural language parser to linguistically parse the speech data. The interpretation of the spoken natural language request can be performed on a computing device locally with the user or remotely from the user. The resulting interpretation of the request is thereupon used to automatically construct an operational navigation query to retrieve the desired information from one or more electronic network data sources, which is then transmitted to a client device of the user. If the network data source is a database, the navigation query is constructed in the format of a database query language.

Typically, errors or ambiguitles emerge in the interpretation of the spoken NL request, such that the system cannot instantiate a complete, valid navigational template. This is to be expected occasionally, and one preferred aspect of the invention is the ability to handle such errors and ambiguities in relatively graceful and user-friendly manner. Instead of simply rejecting such input and defaulting to traditional input modes or simply asking the user to try again, a preferred embodiment of the present invention seeks to converge rapidly toward instantiation of a valid navigational template by soliciting additional clarification from the user as necessary, either before or after a navigation of the data source, via multimodal input, i.e., by means of menu selection or other input modalities including and in addition to spoken natural language. This clarifying, multi-modal dialogue takes advantage of whatever partial navigational information has been gleaned from the initial interpretation of the user's spoken NL request. This clarification process continues until the system converges toward an adequately instantiated navigational template, which is in turn used to navigate the network-based data and retrieve the user's desired information. The retrieved information is transmitted across the network and presented to the user on a suitable client display device.

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In a further aspect of the present invention, the construction of the navigation query includes extracting an input template for an online scripted interface to the data source and using the input template to construct the navigation query. The extraction of the input template can include dynamically scraping the online scripted interface.

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BRIEF DESCRIPTION OF THE DRAWINGS

The invention, together with further advantages thereof, may best be understood by reference to the following description taken in conjunction with the accompanying drawings in which:

Figure 1a illustrates a system providing a spoken natural language interface for network-based information navigation, in accordance with an embodiment of the present invention with server-side processing of requests;

Figure 1b illustrates another system providing a spoken natural language interface for network-based information navigation, in accordance with an embodiment of the present invention with client-side processing of requests;

Figure 2 illustrates a system providing a spoken natural language interface for network-based information navigation, in accordance with an embodiment of the present invention for a mobile computing scenario;

Figure 3 illustrates the functional logic components of a request processing module in accordance with an embodiment of the present invention;

Figure 4 illustrates a process utilizing spoken natural language for navigating an electronic database in accordance with one embodiment of the present invention;

Figure 5 illustrates a process for constructing a navigational query for accessing an online data source via an interactive, scripted (e.g., CGI) form; and

Figure 6 illustrates an embodiment of the present invention utilizing a community of distributed, collaborating electronic agents.

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DETAILED DESCRIPTION OF THE INVENTION

1. System Architecture

a. Server-End Processing of Spoken Input

Figure 1a is an illustration of a data navigation system driven by spoken natural language input, in accordance with one embodiment of the present invention. As shown, a user's voice input data is captured by a voice input device 102, such as a microphone. Preferably voice input device 102 includes a button or the like that can be pressed or held-down to activate a listening mode, so that the system need not continually pay attention to, or be confused by, irrelevant background noise. In one preferred embodiment well-suited for the home entertainment setting, voice input device 102 is a portable remote control device with an integrated microphone, and the voice data is transmitted from device 102 preferably via infrared (or other wireless) link to communications box 104 (e.g., a set-top box or a similar communications device that is capable of retransmitting the raw voice data and/or processing the voice data) local to the user's environment and coupled to communications network 106. The voice data is then transmitted across network 106 to a remote server or servers 108. The voice data may preferably be transmitted in compressed digitized form, or alternatively --particularly where bandwidth constraints are significant-- in analog format (e.g., via frequency modulated transmission), in the latter case being digitized upon arrival at remote server 108.

At remote server 108, the voice data is processed by request processing logic 300 in order to understand the user's request and construct an appropriate query or request for navigation of remote data source 110, in accordance with the interpretation process exemplified in Figure 4 and Figure 5 and discussed in greater detail below. For purposes of executing this process, request processing logic 300 comprises functional modules including speech recognition engine 310, natural language (NL) parser 320, query construction logic 330, and query refinement logic 340, as shown in Figure 3. Data source 110 may comprise database(s), Internet/web site(s), or other electronic information repositories, and preferably resides on a central server or servers -- which may or may not be the same as server 108, depending on the storage

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and bandwidth needs of the application and the resources available to the practitioner. Data source 110 may include multimedia content, such as movies or other digital video and audio content, other various forms of entertainment data, or other electronic information. The contents of data source 110 are navigated -- i.e., the contents are accessed and searched, for retrieval of the particular information desired by the user -- using the processes of Figures 4 and 5 as described in greater detail below.

Once the desired information has been retrieved from data source 110, it is electronically transmitted via network 106 to the user for viewing on client display device 112. In a preferred embodiment well-suited for the home entertainment setting, display device 112 is a television monitor or similar audiovisual entertainment device, typically in stationary position for comfortable viewing by users. In addition, in such preferred embodiment, display device 112 is coupled to or integrated with a communications box (which is preferably the same as communications box 104, but may also be a separate unit) for receiving and decoding/formatting the desired electronic information that is received across communications network 106.

Network 106 is a two-way electronic communications network and may be embodied in electronic communication infrastructure including coaxial (cable television) lines, DSL, fiber-optic cable, traditional copper wire (twisted pair), or any other type of hardwired connection. Network 106 may also include a wireless connection such as a satellite-based connection, cellular connection, or other type of wireless connection. Network 106 may be part of the Internet and may support TCP/IP communications, or may be embodied in a proprietary network, or in any other electronic communications network infrastructure, whether packet-switched or connection-oriented. A design consideration is that network 106 preferably provide suitable bandwidth depending upon the nature of the content anticipated for the desired application.

b. Client-End Processing of Spoken Input

Figure 1b is an illustration of a data navigation system driven by spoken natural language input, in accordance with a second embodiment of the present invention. Again, a user's voice input data is captured by a voice input device 102, such as a microphone. In the embodiment shown in Figure 1b, the voice data is

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transmitted from device 202 to requests processing logic 300, hosted on a local speech processor, for processing and interpretation. In the preferred embodiment illustrated in Figure 1b, the local speech processor is conveniently integrated as part of communications box 104, although implementation in a physically separate (but communicatively coupled) unit is also possible as will be readily apparent to those of skill in the art. The voice data is processed by the components of request processing logic 300 in order to understand the user's request and construct an appropriate query or request for navigation of remote data source 110, in accordance with the interpretation process exemplified in Figures 4 and 5 as discussed in greater detail below.

The resulting navigational query is then transmitted electronically across network 106 to data source 110, which preferably resides on a central server or servers 108. As in Figure 1a, data source 110 may comprise database(s), Internet/web site(s), or other electronic information repositories, and preferably may include multimedia content, such as movies or other digital video and audio content, other various forms of entertainment data, or other electronic information. The contents of data source 110 are then navigated -- i.e., the contents are accessed and searched, for retrieval of the particular information desired by the user -- preferably using the process of Figures 4 and 5 as described in greater detail below. Once the desired information has been retrieved from data source 110, it is electronically transmitted via network 106 to the user for viewing on client display device 112.

In one embodiment in accordance with Figure 1b and well-suited for the home entertainment setting, voice input device 102 is a portable remote control device with an integrated microphone, and the voice data is transmitted from device 102 preferably via infrared (or other wireless) link to the local speech processor. The local speech processor is coupled to communications network 106, and also preferably to client display device 112 (especially for purposes of query refinement transmissions, as discussed below in connection with Figure 4, step 412), and preferably may be integrated within or coupled to communications box 104. In addition, especially for purposes of a home entertainment application, display device 112 is preferably a television monitor or similar audiovisual entertainment device, typically in stationary position for comfortable viewing by users. In addition, in such

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preferred embodiment, display device 112 is coupled to a communications box (which is preferably the same as communications box 104, but may also be a physically separate unit) for receiving and decoding/formatting the desired electronic information that is received across communications network 106.

Design considerations favoring server-side processing and interpretation of spoken input requests, as exemplified in Figure 1a, include minimizing the need to distribute costly computational hardware and software to all client users in order to perform speech and language processing. Design considerations favoring client-side processing, as exemplified in Figure 1b, include minimizing the quantity of data sent upstream across the network from each client, as the speech recognition is performed before transmission across the network and only the query data and/or request needs to be sent, thus reducing the upstream bandwidth requirements.

c. Mobile Client Embodiment

A mobile computing embodiment of the present invention may be implemented by practitioners as a variation on the embodiments of either Figure 1a or Figure 1b. For example, as depicted in Figure 2, a mobile variation in accordance with the server-side processing architecture illustrated in Figure 1a may be implemented by replacing voice input device 102, communications box 104, and client display device 112, with an integrated, mobile, information appliance 202 such as a cellular telephone or wireless personal digital assistant (wireless PDA). Mobile information appliance 202 essentially performs the functions of the replaced Thus, mobile information appliance 202 receives spoken natural components. language input requests from the user in the form of voice data, and transmits that data (preferably via wireless data receiving station 204) across communications network 206 for server-side interpretation of the request, in similar fashion as described above in connection with Figure 1. Navigation of data source 210 and retrieval of desired information likewise proceeds in an analogous manner as described above. Display information transmitted electronically back to the user across network 206 is displayed for the user on the display of information appliance 202, and audio information is output through the appliance's speakers.

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Practitioners will further appreciate, in light of the above teachings, that if mobile information appliance 202 is equipped with sufficient computational processing power, then a mobile variation of the client-side architecture exemplified in Figure 2 may similarly be implemented. In that case, the modules corresponding to request processing logic 300 would be embodied locally in the computational resources of mobile information appliance 202, and the logical flow of data would otherwise follow in a manner analogous to that previously described in connection with Figure 1b.

As illustrated in Figure 2, multiple users, each having their own client input device, may issue requests, simultaneously or otherwise, for navigation of data source 210. This is equally true (though not explicitly drawn) for the embodiments depicted in Figures 1a and 1b. Data source 210 (or 100), being a network accessible information resource, has typically already been constructed to support access requests from simultaneous multiple network users, as known by practitioners of ordinary skill in the art. In the case of server-side speech processing, as exemplified in Figures 1a and 2, the interpretation logic and error correction logic modules are also preferably designed and implemented to support queuing and multi-tasking of requests from multiple simultaneous network users, as will be appreciated by those of skill in the art.

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It will be apparent to those skilled in the art that additional implementations, permutations and combinations of the embodiments set forth in Figures 1a, 1b, and 2 may be created without straying from the scope and spirit of the present invention. For example, practitioners will understand, in light of the above teachings and design considerations, that it is possible to divide and allocate the functional components of request processing logic 300 between client and server. For example, speech recognition -- in entirety, or perhaps just early stages such as feature extraction -- might be performed locally on the client end, perhaps to reduce bandwidth requirements, while natural language parsing and other necessary processing might be performed upstream on the server end, so that more extensive computational power need not be distributed locally to each client. In that case, corresponding portions of request processing logic 300, such as speech recognition engine 310 or portions

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thereof, would reside locally at the client as in Figure 1b, while other component modules would be hosted at the server end as in Figures 1a and 2.

Further, practitioners may choose to implement the each of the various embodiments described above on any number of different hardware and software computing platforms and environments and various combinations thereof, including, by way of just a few examples: a general-purpose hardware microprocessor such as the Intel Pentium series; operating system software such as Microsoft Windows/CE, Palm OS, or Apple Mac OS (particularly for client devices and client-side processing), or Unix, Linux, or Windows/NT (the latter three particularly for network data servers and server-side processing), and/or proprietary information access platforms such as Microsoft's WebTV or the Diva Systems video-on-demand system.

2. Processing Methodology

The present invention provides a spoken natural language interface for interrogation of remote electronic databases and retrieval of desired information. A preferred embodiment of the present invention utilizes the basic methodology outlined in the flow diagram of Figure 4 in order to provide this interface. This methodology will now be discussed.

a. Interpreting Spoken Natural Language Requests

At step 402, the user's spoken request for information is initially received in the form of raw (acoustic) voice data by a suitable input device, as previously discussed in connection with Figures 1-2. At step 404 the voice data received from the user is interpreted in order to understand the user's request for information. Preferably this step includes performing speech recognition in order to extract words from the voice data, and further includes natural language parsing of those words in order to generate a structured linguistic representation of the user's request.

Speech recognition in step 404 is performed using speech recognition engine 310. A variety of commercial quality, speech recognition engines are readily available on the market, as practitioners will know. For example, Nuance Communications offers a suite of speech recognition engines, including Nuance 6, its current flagship product, and Nuance Express, a lower cost package for entry-level

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applications. As one other example, IBM offers the ViaVoice speech recognition engine, including a low-cost shrink-wrapped version available through popular consumer distribution channels. Basically, a speech recognition engine processes acoustic voice data and attempts to generate a text stream of recognized words.

Typically, the speech recognition engine is provided with a vocabulary lexicon of likely words or phrases that the recognition engine can match against its analysis of acoustical signals, for purposes of a given application. Preferably, the lexicon is dynamically adjusted to reflect the current user context, as established by the preceding user inputs. For example, if a user is engaged in a dialogue with the system about movie selection, the recognition engine's vocabulary may preferably be adjusted to favor relevant words and phrases, such as a stored list of proper names for popular movie actors and directors, etc. Whereas if the current dialogue involves selection and viewing of a sports event, the engine's vocabulary might preferably be adjusted to favor a stored list of proper names for professional sports teams, etc. In addition, a speech recognition engine is provided with language models that help the engine predict the most likely interpretation of a given segment of acoustical voice data, in the current context of phonemes or words in which the segment appears. In addition, speech recognition engines often echo to the user, in more or less real-time, a transcription of the engine's best guess at what the user has said, giving the user an opportunity to confirm or reject.

In a further aspect of step 404, natural language interpreter (or parser) 320 linguistically parses and interprets the textual output of the speech recognition engine. In a preferred embodiment of the present invention, the natural-language interpreter attempts to determine both the meaning of spoken words (semantic processing) as well as the grammar of the statement (syntactic processing), such as the Gemini Natural Language Understanding System developed by SRI International. The Gemini system is described in detail in publications entitled "Gemini: A Natural Language System for Spoken-Language Understanding" and "Interleaving Syntax and Semantics in an Efficient Bottom-Up Parser," both of which are currently available online at http://www.ai.sri.com/natural-language/projects/arpa-sls/nat-lang.html. (Copies of those publications are also included in an information disclosure statement submitted herewith, and are incorporated herein by this reference). Briefly, Gemini

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applies a set of syntactic and semantic grammar rules to a word string using a bottom-up parser to generate a logical form, which is a structured representation of the context-independent meaning of the string. Gemini can be used with a variety of grammars, including general English grammar as well as application-specific grammars. The Gemini parser is based on "unification grammar," meaning that grammatical categories incorporate features that can be assigned values; so that when grammatical category expressions are matched in the course of parsing or semantic interpretation, the information contained in the features is combined, and if the feature values are incompatible the match fails.

It is possible for some applications to achieve a significant reduction in speech recognition error by using the natural-language processing system to re-score recognition hypotheses. For example, the grammars defined for a language parser like Gemini may be compiled into context-free grammar that, in turn, can be used directly as language models for speech recognition engines like the Nuance recognizer. Further details on this methodology are provided in the publication "Combining Linguistic and Statistical Knowledge Sources in Natural-Language ATIS" which Processing for is available currently online http://www.ai.sri.com/natural-language/projects/arpa-sls/spnl-int.html. A copy of this publication is included in an information disclosure submitted herewith, and is incorporated herein by this reference.

In an embodiment of the present invention that may be preferable for some applications, the natural language interpreter "learns" from the past usage patterns of a particular user or of groups of users. In such an embodiment, the successfully interpreted requests of users are stored, and can then be used to enhance accuracy by comparing a current request to the stored requests, thereby allowing selection of a most probable result.

b. Constructing Navigation Queries

In step 405 request processing logic 300 identifies and selects an appropriate online data source where the desired information (in this case, current weather reports for a given city) can be found. Such selection may involve look-up in a locally stored table, or possibly dynamic searching through an online search engine, or other online

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search techniques. For some applications, an embodiment of the present invention may be implemented in which only access to a particular data source (such as a particular vendor's proprietary content database) is supported; in that case, step 405 may be trivial or may be eliminated entirely.

Step 406 attempts to construct a navigation query, reflecting the interpretation of step 404. This operation is preferably performed by query construction logic 330.

A "navigation query" means an electronic query, form, series of menu selections, or the like; being structured appropriately so as to navigate a particular data source of interest in search of desired information. In other words, a navigation query is constructed such that it includes whatever content and structure is required in order to access desired information electronically from a particular database or data source of interest.

For example, for many existing electronic databases, a navigation query can be embodied using a formal database query language such as Standard Query Language (SQL). For many databases, a navigation query can be constructed through a more user-friendly interactive front-end, such as a series of menus and/or interactive forms to be selected or filled in. SQL is a standard interactive and programming language for getting information from and updating a database. SQL is both an ANSI and an ISO standard. As is well known to practitioners, a Relational Database Management System (RDBMS), such as Microsoft's Access, Oracle's Oracle7, and Computer Associates' CA-OpenIngres, allow programmers to create, update, and administer a relational database. Practitioners of ordinary skill in the art will be thoroughly familiar with the notion of database navigation through structured query, and will be readily able to appreciate and utilize the existing data structures and navigational mechanisms for a given database, or to create such structures and mechanisms where desired.

In accordance with the present invention, the query constructed in step 406 must reflect the user's request as interpreted by the speech recognition engine and the NL parser in step 404. In embodiments of the present invention wherein data source 110 (or 210 in the corresponding embodiment of Figure 2) is a structured relational database or the like, step 406 of the present invention may entail constructing an

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appropriate Structured Query Language (SQL) query or the like, or automatically filling out a front-end query form, series of menus or the like, as described above.

In many existing Internet (and Intranet) applications, an online electronic data source is accessible to users only through the medium of interaction with a so-called Common Gateway Interface (CGI) script. Typically the user who visits a web site of this nature must fill in the fields of an online interactive form. The online form is in turn linked to a CGI script, which transparently handles actual navigation of the associated data source and produces output for viewing by the user's web browser. In other words, direct user access to the data source is not supported, only mediated access through the form and CGI script is offered.

For applications of this nature, an advantageous embodiment of the present invention "scrapes" the scripted online site where information desired by a user may be found in order to facilitate construction of an effective navigation query. For example, suppose that a user's spoken natural language request is: "What's the weather in Miami?" After this request is received at step 402 and interpreted at step 404, assume that step 405 determines that the desired weather information is available online through the medium of a CGI-scripted interactive form. Step 406 is then preferably carried out using the expanded process diagrammed in Figure 5. In particular, at sub-step 520, query construction logic 330 electronically "scrapes" the online interactive form, meaning that query construction logic 330 automatically extracts the format and structure of input fields accepted by the online form. At substep 522, a navigation query is then constructed by instantiating (filling in) the extracted input format -- essentially an electronic template -- in a manner reflecting the user's request for information as interpreted in step 404. The flow of control then returns to step 407 of Figure 4. Ultimately, when the query thus constructed by scraping is used to navigate the online data source in step 408, the query effectively initiates the same scripted response as if a human user had visited the online site and had typed appropriate entries into the input fields of the online form.

In the embodiment just described, scraping step 520 is preferably carried out with the assistance of an online extraction utility such as WebL. WebL is a scripting language for automating tasks on the World Wide Web. It is an imperative,

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interpreted language that has built-in support for common web protocols like HTTP and FTP, and popular data types like HTML and XML. WebL's implementation language is Java, and the complete source code is available from Compaq. In addition, step 520 is preferably performed dynamically when necessary -- in other words, on-the-fly in response to a particular user query -- but in some applications it may be possible to scrape relatively stable (unchanging) web sites of likely interest in advance and to cache the resulting template information.

It will be apparent, in light of the above teachings, that preferred embodiments of the present invention can provide a spoken natural language interface atop an existing, non-voice data navigation system, whereby users can interact by means of intuitive natural language input not strictly conforming to the linear browsing architecture or other artifacts of an existing menu/text/click navigation system. For example, users of an appropriate embodiment of the present invention for a video-ondemand application can directly speak the natural request: "Show me the movie 'Unforgiven'" -- instead of walking step-by-step through a typically linear sequence of genre/title/actor/director menus, scrolling and selecting from potentially long lists on each menu, or instead of being forced to use an alphanumeric keyboard that cannot be as comfortable to hold or use as a lightweight remote control. Similarly, users of an appropriate embodiment of the present invention for a web-surfing application in accordance with the process shown in Figure 5 can directly speak the natural request: "Show me a one-month price chart for Microsoft stock" -- instead of potentially having to navigate to an appropriate web site, search for the right ticker symbol, enter/select the symbol, and specify display of the desired one-month price chart, each of those steps potentially involving manual navigation and data entry to one or more different interaction screens. (Note that these examples are offered to illustrate some of the potential benefits offered by appropriate embodiments of the present invention, and not to limit the scope of the invention in any respect.)

c. Error Correction

Several problems can arise when attempting to perform searches based on spoken natural language input. As indicated at decision step 407 in the process of Figure 4, certain deficiencies may be identified during the process of query

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construction, before search of the data source is even attempted. For example, the user's request may fail to specify enough information in order to construct a navigation query that is specific enough to obtain a satisfactory search result. For example, a user might orally request "what's the weather?" whereas the national online data source identified in step 405 and scraped in step 520 might require specifying a particular city.

Additionally, certain deficiencies and problems may arise following the navigational search of the data source at step 408, as indicated at decision step 409 in Figure 4. For example, with reference to a video-on-demand application, a user may wish to see the movie "Unforgiven", but perhaps the user can't recall name of the film, but knows it was directed by and starred actor Clint Eastwood. A typical video-on-demand database might indeed be expected to allow queries specifying the name of a leading actor and/or director, but in the case of this query -- as in many cases -- that will not be enough to narrow the search to a single film, and additional user input in some form is required.

In the event that one or more deficiencies in the user's spoken request, as processed, result in the problems described, either at step 407 or 409, some form of error handling is in order. A straightforward, crude technique might be for the system to respond simply "input not understood / insufficient; please try again." However, that approach will likely result in frustrated users, and is not optimal or even acceptable for most applications. Instead, a preferred technique in accordance with the present invention handles such errors and deficiencies in user input at step 412, whether detected at step 407 or step 409, by soliciting additional input from the user in a manner taking advantage of the partial construction already performed and via user interface modalities in addition to spoken natural language ("multi-modality"). This supplemental interaction is preferably conducted through client display device 112 (202, in the embodiment of Figure 2), and may include textual, graphical, audio Further details and examples are provided below. Query and/or video media. refinement logic 340 preferably carries out step 412. The additional input received from the user is fed into and augments interpreting step 404, and query construction step 406 is likewise repeated with the benefit of the augmented interpretation. These operations, and subsequent navigation step 408, are preferably repeated until no

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remaining problems or deficiencies are identified at decision points 407 or 409. Further details and examples for this query refinement process are provided immediately below.

Consider again the example in which the user of a video-on-demand application wishes to see "Unforgiven" but can only recall that it was directed by and starred Clint Eastwood. First, it bears noting that using a prior art navigational interface, such as a conventional menu interface, will likely be relatively tedious in this case. The user can proceed through a sequence of menus, such as Genre (select "western"), Title (skip), Actor ("Clint Eastwood"), and Director ("Clint Eastwood"). In each case --especially for the last two items -- the user would typically scroll and select from fairly long lists in order to enter his or her desired name, or perhaps use a relatively couch-unfriendly keypad to manually type the actor's name twice.

Using a preferred embodiment of the present invention, the user instead speaks aloud, holding remote control microphone 102, "I want to see that movie starring and directed by Clint Eastwood. Can't remember the title." At step 402 the voice data is received. At step 404 the voice data is interpreted. At step 405 an appropriate online data source is selected (or perhaps the system is directly connected to a proprietary video-on-demand provider). At step 406 a query is automatically constructed by the query construction logic 330 specifying "Clint Eastwood" in both the actor and director fields. Step 407 detects no obvious problems, and so the query is electronically submitted and the data source is navigated at step 408, yielding a list of several records satisfying the query (e.g., "Unforgiven", "True Crime", "Absolute Power", etc.). Step 409 detects that additional user input is needed to further refine the query in order to select a particular film for viewing.

At that point, in step 412 query refinement logic 340 might preferably generate a display for client display device 112 showing the (relatively short) list of film titles that satisfy the user's stated constraints. The user can then preferably use a relatively convenient input modality, such as buttons on the remote control, to select the desired title from the menu. In a further preferred embodiment, the first title on the list is highlighted by default, so that the user can simply press an "OK" button to choose that selection. In a further preferred feature, the user can mix input modalities

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by speaking a response like "I want number one on the list." Alternatively, the user can preferably say, "Let's see Unforgiven," having now been reminded of the title by the menu display.

Utilizing the user's supplemental input, request processing logic 300 iterates again through steps 404 and 406, this time constructing a fully-specified query that specifically requests the Eastwood film "Unforgiven." Step 408 navigates the data source using that query and retrieves the desired film, which is then electronically transmitted in step 410 from network server 108 to client display device 112 via communications network 106.

Now consider again the example in which the user of a web surfing application wants to know his or her local weather, and simply asks, "what's the weather?" At step 402 the voice data is received. At step 404 the voice data is interpreted. At step 405 an online web site providing current weather information for major cities around the world is selected. At step 406 and sub-step 520, the online site is scraped using a WebL-style tool to extract an input template for interacting with the site. At sub-step 522, query construction logic 330 attempts to construct a navigation query by instantiating the input template, but determines (quite rightly) that a required field -- name of city -- cannot be determined from the user's spoken request as interpreted in step 404. Step 407 detects this deficiency, and in step 412 query refinement logic 340 preferably generates output for client display device 112 soliciting the necessary supplemental input. In a preferred embodiment, the output might display the name of the city where the user is located highlighted by default. The user can then simply press an "OK" button -- or perhaps mix modalities by saying "yes, exactly" -- to choose that selection. A preferred embodiment would further display an alphabetical scrollable menu listing other major cities, and/or invite the user to speak or select the name of the desired city.

Here again, utilizing the user's supplemental input, request processing logic 300 iterates through steps 404 and 406. This time, in performing sub-step 520, a cached version of the input template already scraped in the previous iteration might preferably be retrieved. In sub-step 522, query construction logic 330 succeeds this time in instantiating the input template and constructing an effective query, since the

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desired city has now been clarified. Step 408 navigates the data source using that query and retrieves the desired weather information, which is then electronically transmitted in step 410 from network server 108 to client display device 112 via communications network 106.

It is worth noting that in some instances, there may be details that are not explicitly provided by the user, but that query construction logic 330 or query refinement logic 340 may preferably deduce on their own through reasonable assumptions, rather than requiring the use to provide explicit clarification. For example, in the example previously described regarding a request for a weather report, in some applications it might be preferable for the system to simply assume that the user means a weather report for his or her home area and to retrieve that information, if the cost of doing so is not significantly greater than the cost of asking the user to clarify the query. Making such an assumption might be even more strongly justified in a preferred embodiment, as described earlier, where user histories are tracked, and where such history indicates that a particular user or group of users typically expect local information when asking for a weather forecast. At any rate, in the event such an assumption is made, if the user actually intended to request the weather for a different city, the user would then need to ask his or her question again. It will be apparent to practitioners, in light of the above teachings, that the choice of whether to program query construction logic 330 and query refinement logic 340 to make make particular assumptions will typically involve trade-offs involving user conveience that can be assessed in the context of specific applications.

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3. Open Agent Architecture (OAA®)

Open Agent ArchitectureTM (OAA®) is a software platform, developed by the assignee of the present invention, that enables effective, dynamic collaboration among communities of distributed electronic agents. OAA is described in greater detail in co-pending U.S. Patent Application No. 09/225,198, which has been incorporated herein by reference. Very briefly, the functionality of each client agent is made available to the agent community through registration of the client agent's capabilities A software "wrapper" essentially surrounds the underlying application program performing the services offered by each client. The common infrastructure for constructing agents is preferably supplied by an agent library. The agent library is preferably accessible in the runtime environment of several different programming languages. The agent library preferably minimizes the effort required to construct a new system and maximizes the ease with which legacy systems can be "wrapped" and made compatible with the agent-based architecture of the present invention. When invoked, a client agent makes a connection to a facilitator, which is known as its parent facilitator. Upon connection, an agent registers with its parent facilitator a specification of the capabilities and services it can provide, using a highlevel, declarative Interagent Communication Language ("ICL") to express those capabilities. Tasks are presented to the facilitator in the form of ICL goal expressions. When a facilitator determines that the registered capabilities of one of its client agents will help satisfy a current goal or sub-goal thereof, the facilitator delegates that subgoal to the client agent in the form of an ICL request. The client agent processes the request and returns answers or information to the facilitator. In processing a request, the client agent can use ICL to request services of other agents, or utilize other infrastructure services for collaborative work. The facilitator coordinates and integrates the results received from different client agents on various sub-goals, in order to satisfy the overall goal.

OAA provides a useful software platform for building systems that integrate spoken natural language as well as other user input modalities. For example, see the above-referenced co-pending patent application, especially Figure 13 and the corresponding discussion of a "multi-modal maps" application, and Figure 12 and the

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corresponding discussion of a "unified messaging" application. Another example is the InfoWiz interactive information kiosk developed by the assignee and described in the document entitled "InfoWiz: An Animated Voice Interactive Information System" available online at http://www.ai.sri.com/~oaa/applications.html. A copy of the InfoWhiz document is provided in an Information Disclosure Statement submitted herewith and incorporated herein by this reference. A further example is the "CommandTalk" application developed by the assignee for the U.S. military, as described online at http://www.ai.sri.com/~lesaf/commandtalk.html and in the following publications, copies of which are provided in an Information Disclosure Statement submitted herewith and incorporated herein by this reference:

- "CommandTalk: A Spoken-Language Interface for Battlefield Simulations", 1997, by Robert Moore, John Dowding, Harry Bratt, J. Mark Gawron, Yonael Gorfu and Adam Cheyer, in "Proceedings of the Fifth Conference on Applied Natural Language Processing", Washington, DC, pp. 1-7, Association for Computational Linguistics
- "The CommandTalk Spoken Dialogue System", 1999, by Amanda Stent, John Dowding, Jean Mark Gawron, Elizabeth Owen Bratt and Robert Moore, in "Proceedings of the Thirty-Seventh Annual Meeting of the ACL", pp. 183-190, University of Maryland, College Park, MD, Association for Computational Linguistics
- "Interpreting Language in Context in CommandTalk", 1999, by John Dowding and Elizabeth Owen Bratt and Sharon Goldwater, in "Communicative Agents: The Use of Natural Language in Embodied Systems", pp. 63-67, Association for Computing Machinery (ACM) Special Interest Group on Artificial Intelligence (SIGART), Seattle, WA

For some applications and systems, OAA can provide an advantageous platform for constructing embodiments of the present invention. For example, a representative application is now briefly presented, with reference to Figure 6. If the statement "show me movies starring John Wayne" is spoken into the voice input device, the voice data for this request will be sent by UI agent 650 to facilitator 600, which in turn will ask natural language (NL) agent 620 and speech recognition agent 610 to interpret the query and return the interpretation in *ICL* format. The resulting *ICL* goal expression is then routed by the facilitator to appropriate agents -- in this case, video-on-demand database agent 640 -- to execute the request. Video database agent 640 preferably includes or is coupled to an appropriate embodiment of query construction logic 330 and query refinement logic 340, and may also issue ICL

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requests to facilitator 600 for additional assistance -- e.g., display of menus and capture of additional user input in the event that query refinement is needed -- and facilitator 600 will delegate such requests to appropriate client agents in the community. When the desired video content is ultimately retrieved by video database agent 640, UI agent 650 is invoked by facilitator 600 to display the movie.

Other spoken user requests, such as a request for the current weather in New York City or for a stock quote, would eventually lead facilitator to invoke web database agent 630 to access the desired information from an appropriate Internet site. Here again, web database agent 630 preferably includes or is coupled to an appropriate embodiment of query construction logic 330 and query refinement logic 340, including a scraping utility such as WebL. Other spoken requests, such as a request to view recent emails or access voice mail, would lead the facilitator to invoke the appropriate email agent 660 and/or telephone agent 680. A request to record a televised program of interest might lead facilitator 600 to invoke web database agent 630 to return televised program schedule information, and then invoke VCR controller agent 680 to program the associated VCR unit to record the desired television program at the scheduled time.

Control and connectivity embracing additional electronic home appliances (e.g., microwave oven, home surveillance system, etc.) can be integrated in comparable fashion. Indeed, an advantage of OAA-based embodiments of the present invention, that will be apparent to practitioners in light of the above teachings and in light of the teachings disclosed in the cited co-pending patent applications, is the relative ease and flexibility with which additional service agents can be plugged into the existing platform, immediately enabling the facilitator to respond dynamically to spoken natural language requests for the corresponding services.

4. Further Embodiments and Equivalents

While the present invention has been described in terms of several preferred embodiments, there are many alterations, permutations, and equivalents that may fall within the scope of this invention. It should also be noted that there are many alternative ways of implementing the methods and apparatuses of the present invention. It is therefore intended that the following appended claims be interpreted as including all such alterations, permutations, and equivalents as fall within the true spirit and scope of the present invention.

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CLAIMS

What is claimed is:

		/
1	1.	A method for utilizing spoken natural language for navigating an
2	electronic da	ata source, the electronic data source being located at one or more network
3	servers locat	ed remotely from a user, comprising the steps of:
4	(a)	receiving a spoken natural language ("NL") request for desired
5		information from the user;
6	(b)	rendering an interpretation of the spoken natural language request;
7	(c)	constructing at least part of a navigation query based upon the
8		interpretation;
9	(d)	soliciting additional input from the user, including user interaction in a
10		modality different than the original request;
11	(e)	refining the navigation query, based upon the additional input;
12	(f)	using the refined navigation query to select a portion of the electronic
13		data source; and
14	(g)	transmitting the selected portion of the electronic data source from the
15		network server to a client device of the user.
1.	2.	The method of claim 1, wherein the step of rendering an interpretation
2	further include	des deriying linguistic information by using a speech recognition engine
. 3	and an NL pa	arser.
1	3.	The method of claim 1, wherein the step of constructing a navigation
2	The second secon	includes the steps of extracting an input template for an online scripted
3		he data source, and using the input template to construct the navigation
1	query /	/ mpat template to constitue the navigation

1	4.	The method of claim 3, wherein the step of extracting an input
2	template inc	ludes dynamically scraping the online scripted interface.
1	5.	The method of claim 1, wherein the navigation query is constructed in
2	the format of	f a database query language.
1	6.	The method of claim 1, wherein the step of rendering an interpretation
2	and the step	of constructing a navigation query are performed, at least in part, on a
3	computing d	evice located locally with the user.
1	7.	The method of claim 1, wherein the step of rendering an interpretation
2	and the step	of constructing a navigation query are performed, at least in part, on a
3	network com	puting device located remotely from the user.
1	8.	The method of claim 1, wherein the step of soliciting additional input
2	is performed	in response to one or more deficiencies encountered during the step of
3	constructing	a navigation query.
	0	
1	9.	The method of claim 8, wherein the deficiencies include unresolved
2	words of the	spoken NL request.
1	10.	The method of claim 8, wherein the deficiencies include one or more
2	required elen	nents of the navigational query not determinable from the interpretation
3	of the spoker	n NL request.
1	11.	The method of claim 1, wherein the step of soliciting additional input
2		in response to one or more deficiencies encountered after a first
2		the data source using the navigation query constructed in step (c).
,	navigation of	the data source using the may reaction query constructed in step (c).
l	12.	The method of claim (1), wherein the deficiencies include existence of
<u>,</u>	more than on	e data record within the data source responsive to the navigation query.
l ·	13.	The method of claim 11, wherein the deficiencies include failure to
2	identify a sin	gle data record within the data source responsive to the navigation query

The method of claim 1, wherein the input modality of step (d) includes

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selecting from a displayed option menu.

1	15.	The method of claim 14, wherein the act of selecting from the
2	displayed opt	ion menu is performed by speaking.
1	16.	The method of claim 1, wherein the method is performed with respect
2	to a plurality	of simultaneous users and corresponding client devices.
1	17.	The method of claim 1, further including the step of selecting the data
2	source from a	among a plurality of candidate electronic data sources, in response to the
3	interpretation	of the spoken NL request.
1	18.	The method of claim 1, wherein the electronic data source stores
2	multimedia c	ontent including at least one of video content and audio content.
1	19.	A system for utilizing spoken natural language to navigate an
2	electronic dat	a source, the electronic data source being located at one or more network
3	servers locate	ed remotely from a user, the system comprising:
4	(a)	a portable microphone operable to receive a spoken natural language
5		("NL") request for desired information from the user;
6	(b)	spoken language processing logic, operable to render an interpretation
7		of the spoken natural language request;
8	(c)	query construction logic, operable to construct a navigation query in
9		response to the interpretation of the spoken natural language request;
0	(d)	user interaction logic, operable to solicit additional input from the user,
1		including user interaction in a modality different than the original
2		request;
3.	(e)	query refining logic, operable to refine the navigation query, based
4		upon the additional input;
5	(f)	navigation logic, operable to select a portion of the electronic data
		gayraa vaing the navigation gyarry and

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		\nearrow
17	(g)	electronic communications infrastructure for transmitting the selected
18		portion of the electronic data source from the network server to a
19		primarily stationary, display device located locally with the user.
1	20.	The system of claim 19, wherein the spoken language processing logic
2	includes spee	ch recognition logic and an NL parsing logic for deriving linguistic
3	information.	
1	21.	The system of claim 19, wherein the spoken language processing logic
2	extracts an in	put template for an online scripted interface to the data source, and uses
3	the input temp	plate to construct the navigation query.
1	22.	The system of claim 21, wherein the spoken language processing logic
2	dynamically s	scrapes the online scripted interface.
1	23.	The system of claim 19, wherein the query construction logic
2	constructs the	e query in the format of a database query language.
1	24.	The system of claim 19, wherein at least a portion of the spoken
2	language prod	cessing logic is hosted on a computing device located locally with the
3	user, and whe	erein the portable migrophone is electrorheally coupled to the local
4	computing de	evice.
1	25.	The system of claim 19, wherein at least a portion of the spoken

1 26. The system of claim 19, wherein the user interaction logic solicits
2 additional input in response to one or more deficiencies encountered during
3 construction of the navigation query.

computing device via the communications infrastructure.

language processing logic is hosted on a network computing device located remotely

from the user, and wherein the portable microphone sends data to the remote network

1 27. The system of claim 26, wherein the deficiencies include unresolved 2 words of the spoken NL request.

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1	28.	The system of claim 26, wherein the deficiencies include one or more
2	required elem	ents of the navigational query not determinable from the interpretation
3	of the spoken	NL request.
1	29.	The system of claim 19, wherein the user interaction logic solicits
2	additional inp	ut in response to one or more deficiencies encountered after a first
3	navigation of	the data source performed by the navigation logic.
1	30.	The system of claim 29, wherein the deficiencies include existence of
2	more than one	e data record within the data source responsive to the navigation query.
1	31.	The system of claim 29, wherein the deficiencies include failure to
2	identify a sing	gle data record within the data source responsive to the navigation query
1	32.	The system of claim 19, wherein the user interaction logic displays an
2	option menu.	
1	33.	The system of claim 32, wherein the act of selecting from the
2	displayed opti	on menu is performed by speaking.
1	34.	The system of claim 19, wherein the navigation logic selects the data
2	source from a	mong a plurality of candidate electronic data sources, in response to the
3	interpretation	of the spoken NL request.
1	35.	The system of claim 19, wherein the electronic data source stores

multimedia content including at least one of video content and audio content. 2 The system of claim 19, wherein the display device receives data from 36. 1

the electronic data source on the network servers via a communications box.

- 37. The system of claim 19, wherein the electronic communication 1. infrastructure is a two-way infrastructure and is selected from among one or more of 2 3 the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiber-optic}.
- 38. An computer program embodied on a computer readable medium for 1 utilizing spoken natural language for navigating an electronic data source, the

	3	electronic data source being located at one or more network servers located remot				
	4	from a user, c	comprising:			
	5	(a)	a code segment that receives a spoken natural language ("NL") request			
	6		for desired information from the user;			
	7	(b)	a code segment that renders an interpretation of the spoken natural			
	8		language request;			
	9	(c)	a code segment that constructs at least/part of a navigation query based			
	10		upon the interpretation;			
	11	(d)	a code segment that solicits additional input from the user, including			
	12		user interaction in a modality different than the original request;			
E. E.	13	(e)	a code segment that refines the navigation query, based upon the			
	14		additional input;			
ing and and I a an ing I are	15	(f)	a code segment that uses the refined navigation query to select a			
	16		portion of the electronic data source; and			
And And Anne Brase Beat	17	(g)	a code segment that transmits the selected portion of the electronic data			
	18		source from the network server to a primarily stationary, display			
4	19		device located locally with the user.			
	1	39.	. The computer program of claim 38, further comprising a code segment			
	2	that derives li	nguistic information by using a speech recognition engine and an NL			
	3	parser.				
	1	40.	The computer program of claim 38, further comprising a code segment			
	2	that extract ar	n input template for an online scripted interface to the data source, and a			
	3	code segment	that uses the input template to construct the navigation query.			
	1	41.	The computer program of claim 40, further comprising a code segment			
ı	2	that dynamica	ally scrapes the online scripted interface.			
	1	42.	The computer program of claim 38, wherein the navigation query is			
	2	constructed in	n the format of a database query language.			

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1	43.	The computer program of claim 38, wherein rendering of the
2	interpretation	and the construction of the navigation query are performed, at least in
3	part, on a com	puting device located locally with the user.

- 44. The computer program of claim 38, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- 45. The computer program of claim 38, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.
 - 46. The computer program of claim 45, wherein the deficiencies include unresolved words of the spoken NL request.
- 47. The computer program of claim 45, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.
- 48. The computer program of claim 38, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.
- 1 49. The computer program of claim 48, wherein the deficiencies include 2 existence of more than one data record within the data source responsive to the 3 navigation query.
- 1 50. The computer program of claim 48, wherein the deficiencies include 2 failure to identify a single data record within the data source responsive to the 3 navigation query.
- The computer program of claim 38, wherein code segment that solicits additional input displays an option menu.
- 1 52. The computer program of claim 51, wherein the act of selecting from the displayed option menu is performed by speaking.

1	53. The computer progr	ram of claim 38,	, wherein the code segments of the
2	computer program operate with res	spect to a plurali	ity of simultaneous users and
3	corresponding client devices.	\bigcap	

- 1 54. The computer program of claim 38, further comprising a code segment 2 that selects the data source from among a plurality of candidate electronic data 3 sources, in response to the interpretation of the spoken NL request.
- 1 55. The computer program of claim 38, wherein the electronic data source 2 stores multimedia content including at least one of video content and audio content.

Who was a series of the series

NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

ABSTRACT OF THE INVENTION

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A system, method, and article of manufacture are provided for navigating an electronic data source by means of spoken natural language. When a spoken natural language input request is received from a user, it is interpreted. Additional input is solicited from the user in a modality different than the original request and used to refine the navigation query. The resulting interpretation of the request is thereupon used to automatically construct an operational navigation query to retrieve the desired information from one or more electronic network data sources.

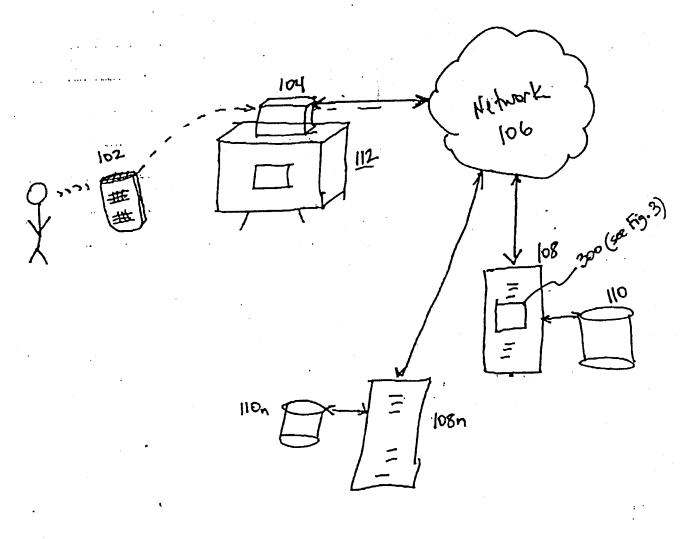


Fig. 1a

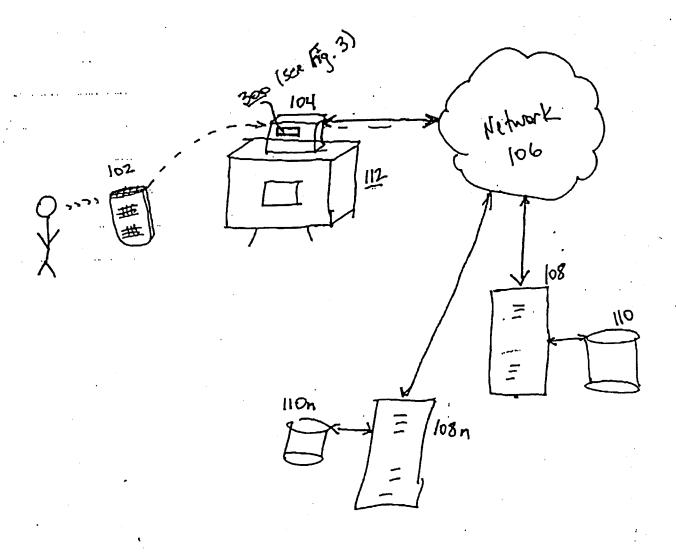


Fig. 15

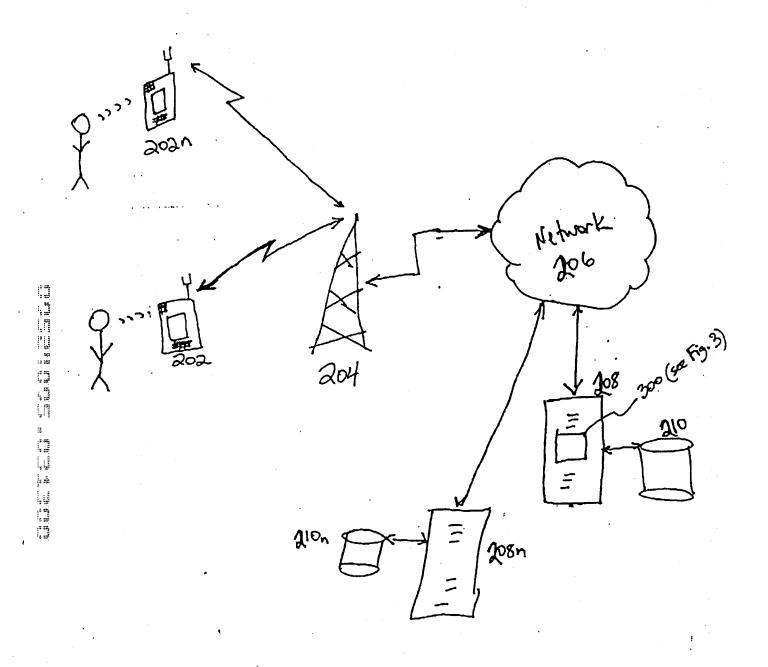


Fig. 2

Request Processing Logic 300

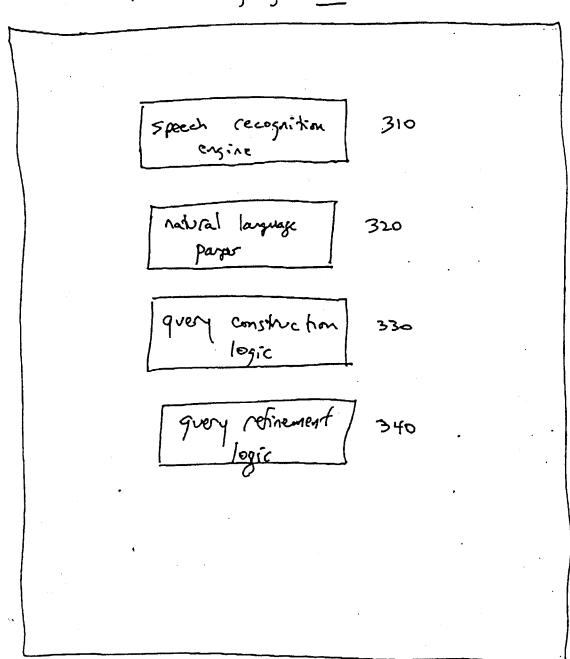


Fig. 3

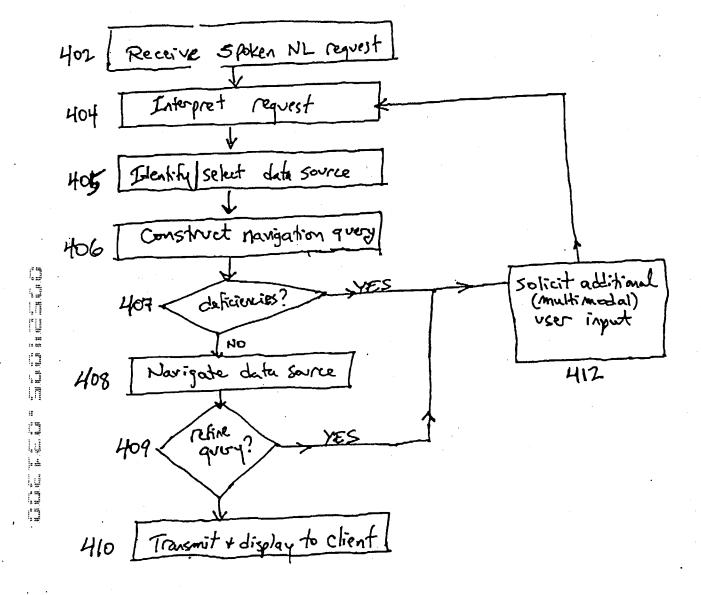
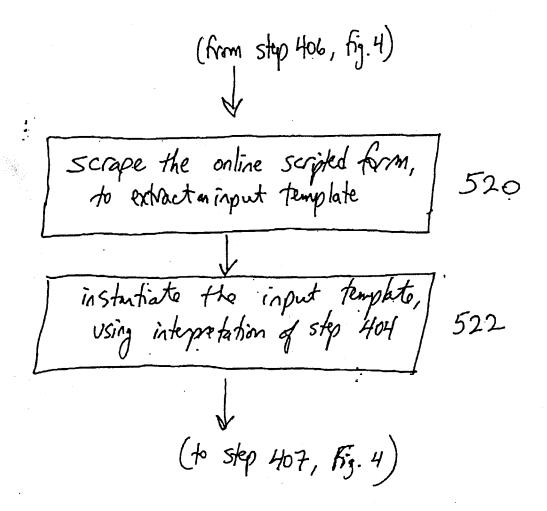


Fig. 4

Page 50 of 314



Fiz. 5

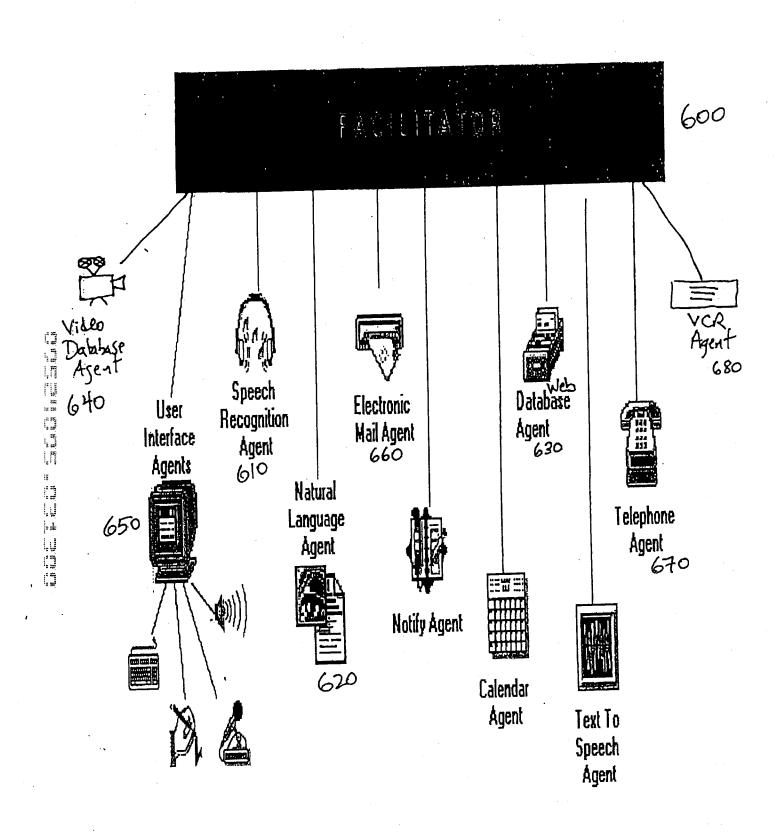


Fig. 6

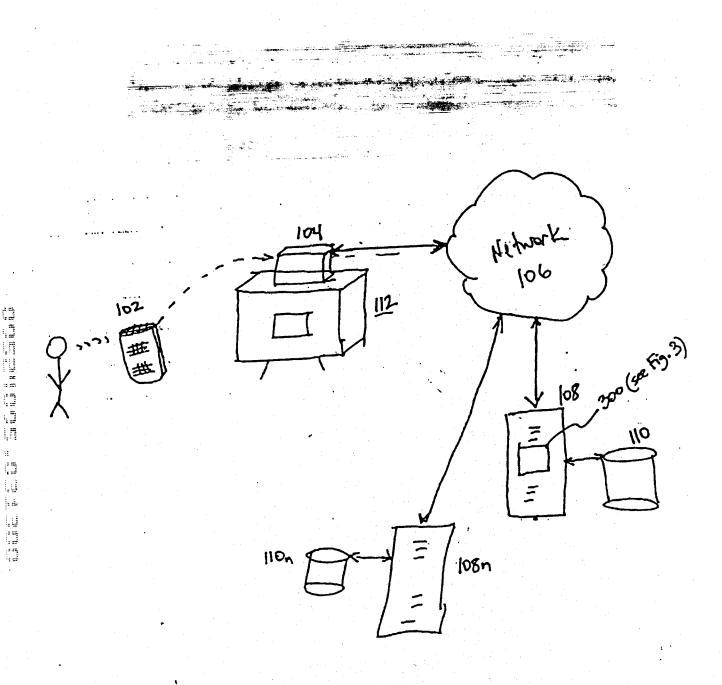


Fig. 1a

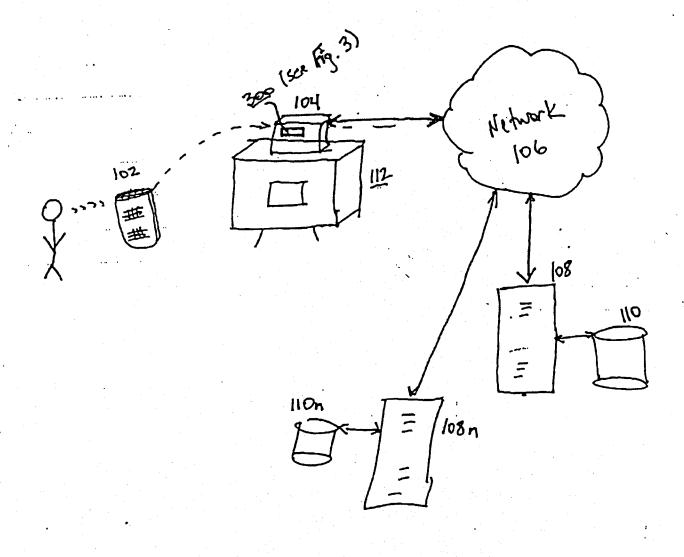


Fig. 15

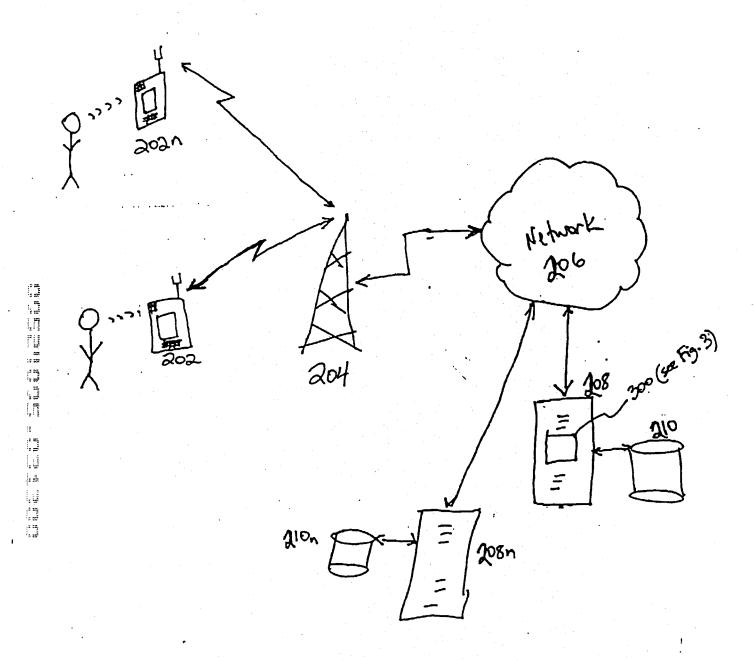


Fig. 2

Fig. 3

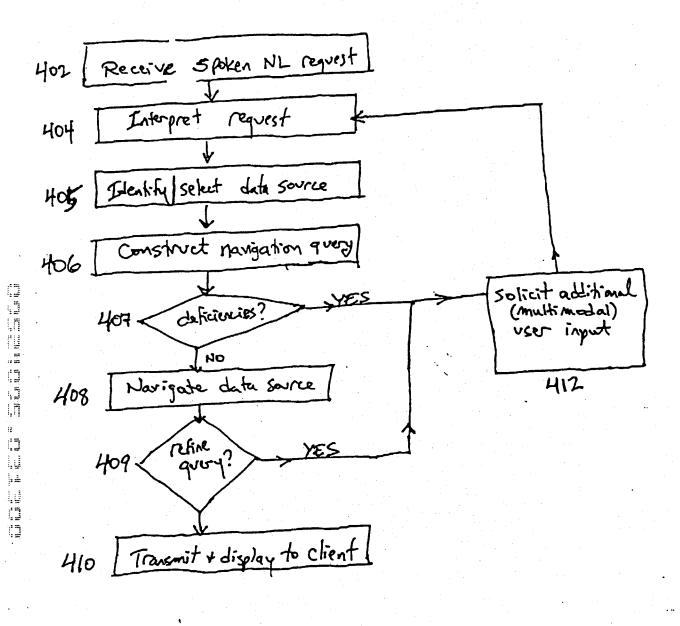


Fig.4

(from step 406, fig. 4)

scrape the online scripted form, to extract an input template

520

instantiate the input template, using interpretation of step 404

522

(to step 407, Fig. 4)

Fig. 5

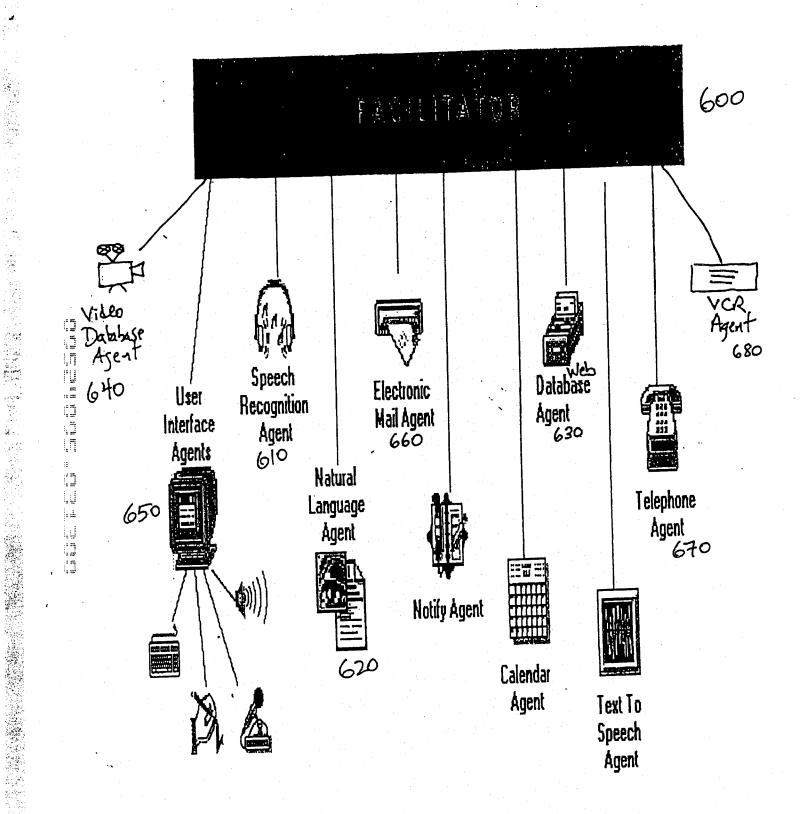


Fig. 6

file:///c:/APPS/preexam/correspondence/4.htm

FORMALITIES LETTER *OC000000005113304*



UNITED STATES DEPARTMENT OF COMMERCE Patent and Trademark Office

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APPLICATION NUMBER FILING/RECEIPT DATE FIRST NAMED APPLICANT

ATTORNEY DOCKET NUMBER

09/524,095

03/13/2000

Christine Halverson

SRI1P037

Hickman Stephens Coleman & Hughes LLP PO Box 52037 Palo Alto, CA 94303-0746

Date Mailed: 05/12/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

The oath or declaration is missing.
 A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.

 To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.

• The balance due by applicant is \$ 130.

A copy of this notice MUST be returned with the reply.

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Initial Patent Examination Division (703) 308-1202

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MOEMPin re the application of

Luc Julia et al.

Application No. 09/524,095

Filed: 3/13/2000

For:

Navigating Network-Based Electronic Information Using Spoken Natural Language Input With Multimodal Error Feedback Examiner: Not Assigned

Art Unit: Not Assigned

Atty. Docket No. AND1P037

Date: 8/17/00

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on August 17, 2000.

. . (

Kimberly Main

RESPONSE TO NOTICE TO FILE MISSING PARTS

Assistant Commissioner for Patents **Box: Missing Parts**Washington, D.C. 20231

Sir:

In response to the Notice to File Missing Parts of Application--Filing Date Granted dated May 12, 2000, Applicants hereby attach an original executed Declaration and Power of Attorney, an Assignment document, an Assignment Recordation Cover Sheet, and the copy of the Notice to be returned with this response. Applicants are also enclosing a copy of the previously filed Small Entity Statement, filed on the parent case of this application, serial number 09/225,198, which accounts for the fees being paid as a small entity on this case. We are also enclosing check number 6331, in the amount of \$105.00, for the missing fees, and the assignment recordation. We are also request a two-month extension of time in which to responds to this matter, check number 6812, in the amount of \$190.00 is also enclosed.

08/23/2000 WKOROMA 00000088 09524095

01 FC:216

190.00 OP

The Commissioner is authorized to charge any other fees that may be due to our Deposit Account No. 50-0384 (Order No. SRI1P037). A copy of this sheet is enclosed for this purpose.

Respectfully submitted, HICKMAN COLEMAN & HUGHES, LLP

Raymond E. Roberts

Reg. No. 38,597

P.O. Box 52037 Palo Alto, CA 94303-0746 (408) 558-9950

V.				POWER O		RNEY TION	DE H
As a below-named inver		,				Attorney's	Docket No. SRI1P037
						AUG 1	1 2000
My residence, post offic	e address	and citizenship ar	re as stated	l below next to my	name.	E	and the second
I believe that I am the or plural names are listed by NAVIGATING NETW WITH MULTIMODAL	elow) of t ORK-BA	he subject matter SED ELECTRO	which is on the original with	claimed and for who ORMATIN USIN	ich a patent is	sought on th	ention entitled:
(check one)	1.	is attached here	to.				
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	2. 🔀	was filed on		io. 09/524,	_ as 095		
•				·		<u></u> .	
	3.	was filed on				as	
	٦. 🗀		CT Applic	ation Serial No.			
		and was amend	ed on			•	
I acknowledge the duty 37, CFR § 1.56. I hereby claim foreign p for patent or inventor's than the United States, inventor's certificate, or claimed:	oriority be certificate listed be	nefits under Title , or § 365(a) of a low and have id	35, Unite any PCT I	d States code, § 1 nternational applic elow, by checkin	19(a)-(d) or § cation which d	365(b) of any esignated at y foreign ap he application	y foreign application(s) least one country other plication for patent or on on which priority is
Prior Foreign Applicat	tion(s)					Priority ☐Yes	Benefits Claimed? ☐No
(Appl. No.)		(Country)		(Filing Date)			
	•			,	•	∏Yes	□No
(Appl. No.)		(Country)		(Filing Date)			
		*				∏Yes	∏No
(Appl. No.)		(Country)		(Filing Date)			
I hereby claim the benef	fit under 3	5 U.S.C. §119(e)	of any Ui	nited States provisi	onal applicatio	on(s) listed be	elow:
(Application Serial No.))	(Filing	g Date)				

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

(Filing Date)

Page 63 of 314 Attny Docket No. SRI1P037

(Application Serial No.)

(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)
Keith Stephens (Reg. No. Melton (Reg. No. 32,276); (Reg. No. 40,008); Dougla No. P46,327); Stefanie M.	32,632); Brian R. Coleman (Reg. No. 3 Raymond E. Roberts (Reg. No. 38,597 as E. Mackenzie (Reg. No. 38,955); Mic Howell (Reg. No. P45,929); and Rober	Hughes, including Paul L. Hickman (Reg. No. 28,516); L. 39,145); Michael J. Hughes (Reg. No. 29,077); Michael E.); Vidya R. Bhakar (Reg. No. 42,323); Larry B. Guernsey thael D. Plimier (Reg. No. 43,004); Ronald B. Feece (Reg. rt D. Hayden (Reg. No. 42,645) as my principal attorneys to ad Trademark Office connected therewith:
Send Correspondence To:	HICKMAN STEP P.O. BOX 52037 Palo Alto, Californ	HENS COLEMAN & HUGHES, LLP
Direct Telephone Calls To	e: Raymond E. Roberts a	nt telephone number (408) 558-9950
belief are believed to be tru like so made are punishable	e; and further that these statements were i	dge are true and that all statements made on information and made with the knowledge that willful false statements and the section 1001 of Title 18 of the United States Code, and that cation or any patent issuing thereon.
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Full Name of Second Joint Inventor (if any):	Luc Julia	Citizenship: USA
Inventor's signature:		Date of Signature: 6.21.00
Residence: (City)	Menlo Park	(State/Country) California/USA
Post Office Address:	607 Menlo Avenue, Menlo Park,	California 94025
Full Name of Third Joint Inventor (if any):	Dimitris Voutsas	Citizenship: Greece
Inventor's signature:	1 mBrown	Date of Signature: 6/16/60
Residence: (City)	Thessaloniki	(State/Country) Greece

Post Office Address:

Prior U.S. Application(s)

Prior U.S. Application(s)	•		()
(Application Serial No.)	(Filing Date)	(Status - patented, pending, al	pandoned AUG 2 1 2000
(Application Serial No.)	(Filing Date)	(Status - patented, pending, al	pandoned)
Keith Stephens (Reg. No. 3 Melton (Reg. No. 32,276); Melton (Reg. No. 40,008); Douglas No. P46,327); Stefanie M. J	v firm of Hickman Stephens Coleman & 32,632); Brian R. Coleman (Reg. No. Raymond E. Roberts (Reg. No. 38,597); E. Mackenzie (Reg. No. 38,955); Michowell (Reg. No. P45,929); and Robed to transact all business in the Patent and	39,145); Michael J. Hughes (Ro 7); Vidya R. Bhakar (Reg. No. 4 chael D. Plimier (Reg. No. 43,0 rt D. Hayden (Reg. No. 42,645)	eg. No. 29,077); Michael E. (2,323); Larry B. Guernsey 04); Ronald B. Feece (Reg. as my principal attorneys to
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Direct Telephone Calls To:	Raymond E. Roberts	at telephone number (408) 558-	9950
belief are believed to be true like so made are punishable	ements made herein of my own knowled; and further that these statements were by fine or imprisonment, or both, under may jeopardize the validity of the application.	made with the knowledge that we r section 1001 of Title 18 of the	illful false statements and the United States Code, and that
Typewritten Full Name of Sole or First Inventor:	Christine Halverson	Citizenship:	USA
Inventor's signature:	Mustine Attalverson	Date of Signature:	6-16-00
Residence: (City)	San Jose	(State/Country)	California/USA
Post Office Address:	1623 Fairorchard Avenue, San	Jose, California 95125	
Full Name of Second Joint Inventor (if any):	Luc Julia	Citizenship:	USA
Inventor's signature:		Date of Signature:	
Residence: (City)	Menlo Park	(State/Country)	California/USA
Post Office Address:	607 Menlo Avenue, Menlo Park	c, California 94025	
Full Name of Third Joint Inventor (if any):	Dimitris Voutsas	Citizenship: Date of Signature:	Greece 6/16/00
Inventor's signature:	Therealorities	(State/Country)	Greece
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Full Name of Fourth Joint Inventor (if any):	A Cheyer	Citizen USA	
Inventor's signature:	alen J. Cheyen	Date of Signature: 6/22/00	
Residence: (City)	Palo Alto	(State/Country) <u>California</u> /USA	
Post Office Address:	757 Cereza Drive, Palo Alto,	California 94306	

33/84/1999 14:26 550-859-6420

SRI PATENT OFFICE

PAGE 02

HS&C Docket No. SRITP016 SRI Docket No. US39432

PATENT

VERIFIED STATEMENT CLAIMING SMALL-ENTITY STATUS (37. CFR 1.9(1) & 1.27(d))—NONPROFIT ORGANIZATION

Applicant or Patentee Adam J. Cheyer et al.	
Serial or Patent No.: 11: 09/225198	
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Filed or Issued: January 5, 1999	ECTURE FOR COMMUNICATION AND
Title: SOFTWARE-BASED ARCHIT	TOTALITED ELECTRONIC AGENTS
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AND ANIZATION	SRI International
NAME OF NONEROFIT ORGANIZATION: ADDRESS OF NONPROFIT ORGANIZATION:	333 Ravenswood Avenue
ADDRESS OF NONPROFIL ORGANIZATION	Menio Park, CA 94025-3493
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re applica	tion of:) Group Art Unit: 2755				
	Adam J. CHEYER et al.	Examiner: Not Assigned				
Serial No.	09/225,198	Attorney Docket No. (SRI1P016)				
Filed:	January 5, 1999)				
For: SOFTWARE-BASED ARCHITECTURE FOR COMMUNICATION AND COOPERATION AMONG DISTRIBUTED ELECTRONIC AGENTS		Date: March 5, 1999				
		CERTIFICATE OF MAILING I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner of Patents and Trademarks Washington DC 20231 on March 5, 1999				

Commissioner of Patents and Trademarks Washington, DC 20231

ATTENTION: Refund Section, Accounting Division, Office of Finance

REQUEST FOR REFUND

(Improper charge of Deposit Account)

I. REFUND REQUEST

This is a request for a refund with respect to the charge to Deposit Account 50-0384 shown on the statement dated January 29, 1999 (Order No. SRI1P016) for the above-identified patent. A copy of the monthly statement in which the error referred to occurs, accompanies this request.

II. FEES CHARGED FOR WHICH REFUND REQUESTED

Basic Fee \$ 760.00 Sixty nine (69) claims \$1242.00 Three (3) Independent Claims \$ 234.00

for the total amount of \$2236.00 in the above referenced application.

III. EXPLANATION OF WHY CONTESTED CHARGE IS IN ERROR

The above mentioned charges as a large entity were charged to our Deposit Account No. 50-0384. Enclosed herewith is a true facsimile copy of Verified Statement Claiming Small Entity Status by our client (SRI International) as a Non-Profit Organization.



IV. MANNER OF REFUND

Please make refund by crediting Account No. 50-0384 (Order No. SRI1P016) in the amount of \$1118.00.

Respectfully submitted, HICKMAN STEPHENS & COLEMAN, LLP

Brian R. Coleman Reg. No. 39,145

Hickman Stephens & Coleman, LLP P.O. Box 52037 Palo Alto, CA 94303-0746 (650)470-7430



ONTHLY STATEMENT F DEPOSIT ACCOUNT

replenish your Deposit Account, detach and urn top portion with your check. Make check vable to Commissioner of Patents & Trademarks.

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Address: COMMISSIONER OF PATENTS AND TRADEMARKS Washington, D.C. 20231

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PLEASE SEND REMITTANCES TO: Patent and Trademark Office P.O. Box 70541 Chicago, III. 60673

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Docket No SRI1P016 By: BRC/jv Filing Date:	Applin. 100 109/225,198	March 5, 199	
Inventor(s): Adam J. Cheyer et	al.		
Title: SOFTWARE-BASED AT COOPERATION AMON	RCHITECTURE FOR COMMUNI G DISTRIBUTED BLECTRONIC	CATION AND AGENTS	

The following has been received in the U.S. Patent & Trademark Office on the date stamped below:

- X X X
- Return Receipt Postcard
 Request for Refund
 Verified Statement Claiming Small-Entity Status
- Monthly Statement of Deposit Account dated 1/29/99



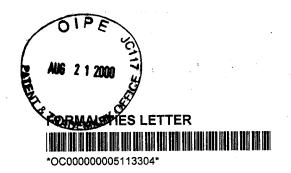
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Docket No. SRIIP016 By: SRCjv Filing Date: January 5, 1999 Express Mail No.: March 5, 1999 Invator(s): Adam J. Cheyer et al. Invator(s): Adam J. Cheyer et al. Title: SOFTWARE-BASED ARCHITECTURE FOR COMMUNICATION AND COOPERATION AMONG DISTRIBUTED ELECTRONIC AGENTS The following has been received in the U.S. Patent & Trademark Office on the date stamped below: X Return Receipt Postcard' X Request for Refund X Request for Refund X Request for Refund X Monthly Statement of Deposit Account dated 1/29/99 X Monthly Statement of Deposit Account dated 1/29/99	Hickman Stopenia. U.S.: Docketed: 3 6 9 By A Aution: Smallenting 11 b Due Date: Lahand up head Aity: BLC Bull Wocker # SET POLOUS STAND Many 10



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UNITED STATES DEPARTMENT OF COMMER

Patent and Trademark Office

Address: COMMISSIONER OF PATENT AND TRADEMARKS Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/524,095	03/13/2000	Christine Halverson	SRI1P037

Hickman Stephens Coleman & Hughes LLP PO Box 52037 Palo Alto, CA 94303-0746

Date Mailed: 05/12/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

The oath or declaration is missing.
 A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.

 To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.

• The balance due by applicant is \$ 130.

A'copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

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PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

10/31/00

In re the application of

Christine HALVERSEN et al.

Application No. 09/524,095

Filed: March 13, 2000

For: NAVIGATING NETWORK BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL

ERROR FEEDBACK

Docket:

SRI1P037A

Date: June 30, 2000

Preliminary Amendment

Assistant Commissioner for Patents and Trademarks
Washington, DC 20231

Dear Sir:

In regard to the above-named patent application, please enter the following amendments.

IN THE TITLE: /

Please delete "NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK", and insert therefor-- NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN INPUT WITH MULTIMODAL ERROR FEEDBACK--.

IN THE ABSTRACT:

Please delete the Abstract and insert therefore A system, method, and article of manufacture are provided for navigating an electronic data source by means of spoken language.

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SRI1P037A

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When a spoken input request is received from a user, it is interpreted. Additional input is solicited from the user in a modality different than the original request and used to refine the navigation query. The resulting interpretation of the request is thereupon used to automatically construct an operational navigation query to retrieve the desired information from one or more electronic network data sources.

IN THE SPECIFICATION:

Please delete page 3, lines 3 to 32, and insert therefore, —The present invention addresses the above needs by providing a system, method, and article of manufacture for navigating network-based electronic data sources in response to spoken input requests. When a spoken input request is received from a user, it is interpreted, such as by using a speech recognition engine to extract speech data from acoustic voice signals, and using a language parser to linguistically parse the speech data. The interpretation of the spoken request can be performed on a computing device locally with the user or remotely from the user. The resulting interpretation of the request is thereupon used to automatically construct an operational navigation query to retrieve the desired information from one or more electronic network data sources, which is then transmitted to a client device of the user. If the network data source is a database, the navigation query is constructed in the format of a database query language.

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Typically, errors or ambiguities emerge in the interpretation of the spoken request, such that the system cannot instantiate a complete, valid navigational template. This is to be expected occasionally, and one preferred aspect of the invention is the ability to handle such errors and ambiguities in relatively graceful and user-friendly manner. Instead of simply rejecting such input and defaulting to traditional input modes or simply asking the user to try again, a preferred embodiment of the present invention seeks to converge rapidly toward instantiation of a valid navigational template by soliciting additional clarification from the user as necessary, either before or after a navigation of the data source, via multimodal input, i.e., by means of menu selection or other input modalities including and in addition to spoken input. This clarifying, multi-modal dialogue takes advantage of whatever partial navigational information has been gleaned from the initial interpretation of the user's spoken request. This clarification process continues until the system converges toward an adequately instantiated navigational template, which is in turn used to navigate the network-based data and retrieve the user's desired information. The retrieved information is transmitted across the network and presented to the user on a suitable client display device.

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IN THE CLAIMS:

Please delete claims 1-55, and insert therefore the following claims 1-66:

(New) A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- (a) receiving a spoken request for desired information from the user;
- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a modality different than the original request;
- (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.



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(New) The method of claim 1, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and a linguistic parser.

(New) The method of claim 1, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.

(New) The method of claim 3, wherein the step of extracting an input template neludes dynamically scraping the online scripted interface.

(New) The method of claim λ , wherein the navigation query is constructed in the format of a database query language.

(New) The method of claim, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.

(New) The method of claim 1, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.

(New) The method of claim 1, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.

(New) The method of claim %, wherein the deficiencies include unresolved words of the spoken request.

(New) The method of claim &, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

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(New) The method of claim, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).

(New) The method of claim 11, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

13. (New) The method of claim 11, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

14. (New) The method of claim 1, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.

(New) The method of claim 1, wherein the step of soliciting the additional input includes presenting a menu to the user on the client device of the user.

16. (New) The method of claim 1, wherein the step of soliciting the additional input includes presenting a textual request for the additional input.

17. (New) The method of claim 1, wherein the step of soliciting the additional input includes an audible request for the additional input.

18. (New) The method of claim 1, wherein the step of soliciting the additional input includes presenting a list of portions of the electronic data source that match the navigational query.

(New) The method of claim \mathcal{X} , wherein additional input received from the user is at least partially speech based.

New) The method of claim \mathcal{X} , wherein additional input received from the user includes no spoken input.

(New) The method of claim 1, wherein steps (d)-(e) are repeated until the navigational query is deemed adequate.

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22. (New) The method of claim 2, wherein the input modality of step (d) includes selecting from a displayed option menu.

(New) The method of claim 22, wherein the act of selecting from the displayed option menu is performed by speaking.

24. (New) The method of claim 1, wherein the method is performed with respect to a plurality of simultaneous users and corresponding client devices.

(New) The method of claim 1, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

26. (New) The method of claim 1, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

(New) A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:

- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
- query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a modality different than the original request;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;

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(f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and

(g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

28. (New) The system of claim 27, wherein the language processing logic includes speech recognition logic and an linguistic parsing logic for deriving linguistic information.

(New) The system of claim 27, wherein the language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.

36. (New) The system of claim 29, wherein the language processing logic dynamically scrapes the online scripted interface.

31. (New) The system of claim 27, wherein the query construction logic constructs the query in the format of a database query language.

32. (New) The system of claim 27, wherein at least a portion of the language processing logic is hosted on a computing device located locally with the user, and wherein the portable microphone is electronically coupled to the local computing device.

33. (New) The system of claim 27, wherein at least a portion of the language processing logic is hosted on a network computing device located remotely from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.

34. (New) The system of claim 2/1, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.

(New) The system of claim 34, wherein the deficiencies include unresolved words of the spoken request.

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36. (New) The system of claim 34, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

(New) The system of claim 27, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.

38. (New) The system of claim 31, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

(New) The system of claim 3/1, wherein the deficiencies include failure to identify . single data record within the data source responsive to the navigation query.

40. (New) The system of claim 27, wherein the user interaction logic displays an option menu.

(New) The system of claim 40, wherein the act of selecting from the displayed option menu is performed by speaking.

42. (New) The system of claim 27, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

(New) The system of claim 21, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

(New) The system of claim 27, wherein the display device receives data from the electronic data source on the network servers via a communications box.

45. (New) The system of claim 27, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiber-optic}.

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46. (New) A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:

- (a) a code segment that receives a spoken request for desired information from the user;
- (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a modality different than the original request;
- (e) a code segment that refines the navigation query, based upon the additional input;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

47. (New) The computer program of claim 46, further comprising a code segment that derives linguistic information by using a speech recognition engine and a linguistic parser.

- 48. (New) The computer program of claim 46, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.
- (New) The computer program of claim 48, further comprising a code segment that dynamically scrapes the online scripted interface.
- (New) The computer program of claim 46, wherein the navigation query is constructed in the format of a database query language.

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(New) The computer program of claim 46, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.

(New) The computer program of claim 46, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.

(New) The computer program of claim 46, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.

54. (New) The computer program of claim 53, wherein the deficiencies include unresolved words of the spoken request.

(New) The computer program of claim 53, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

(New) The computer program of claim 46, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.

(New) The computer program of claim 56, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

(New) The computer program of claim 57, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

New) The computer program of claim 16, wherein code segment that solicits additional input displays an option menu.

(New) The computer program of claim 50, wherein the act of selecting from the displayed option menu is performed by speaking.

(New) The computer program of claim 46, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.

(New) The computer program of claim 46, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

(New) The computer program of claim 46, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

64. (New) The computer program of claim 46, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.

(New) The computer program of claim 46 wherein the code segment that solicits the additional input includes a code segment that presents a menu to the user on the client device of the user.

(New) The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that presents a textual request for the additional input.

(New) The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that produces an audible request for the additional input.

(New) The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that presents a list of portions of the electronic data source that match the navigational query.

(New) The computer program of claim 46, wherein additional input received from the user is at least partially speech based.

(New) The computer program of claim 46, wherein additional input received from the user includes no spoken input.

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126

71. (New) The computer program of claim 48, wherein code segments (d)-(e) are repeated until the navigational query is deemed adequate.

In the event a telephone conversation would expedite the prosecution of this application, the Examiner may reach the undersigned at (408) 505-5100. If any fees are due in connection with the filing of this paper, then the Commissioner is authorized to charge such fees to Deposit Account No. 50-1351 (Order No. SRI1P037A). A duplicate copy of the transmittal is enclosed for this purpose.

Respectfully submitted,

Keyin J. Zilka Registration No. 41,429

P.O. Box 721030 San Jose, CA 95172

Telephone: (408) 505-5100

<u>IN THE UNITED STATES PATENT AND T</u>	TRADEMARK	OFFICE
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In re the application of

Christine HALVERSEN et al.

Application No. 09/524,095

Filed: March 13, 2000

For: NAVIGATING NETWORK BASED
ELECTRONIC INFORMATION USING SPOKEN
NATURAL LANGUAGE INPUT WITH MULTIMODAL
ERROR FEEDBACK

Docket:
SRI1P037A

Docket:
SRI1P037A

Date: June 30, 2000

0300/

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail to: Assistant Commissioner for Patents, Washington DC 20231 on June 30,

Signed:

Kevis I Zilks

Assistant Commissioner for Patents Box Fee Amendment Washington, DC 20231

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims Remaining	Highest						
	After	Previously	Present	SMALL ENTIT	Ϋ́		LARGE	ENTITY
	<u>Amendment</u>	Paid For Extra	RATE	FEE	OR	RATE	FEE	
TOTAL								
CLAIMS	<u>71</u> -	55	16	X09 = \$144	OR	X18 =	\$	
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CLAIMS		_3	_0	X39 = \$	OR	X78 =	\$	
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Respectfully submitted,

Keyin J/Zilka Registration No. 41.429

P.O. Box 721030 San Jose, CA 95172 Page 86 horfe 3 (1448) 505-5100

(Revised 1/96)



SECTOR

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Christine Halverson et al)
Christine Harverson et al) Group Art Unit: Unknown
Application No. 09/524,095) Examiner: Unknown
Filed: 3/13/00) Date: July 17, 2000
For: Navigating Network-Based Electronic Information Using Spoken Natural Language Input With Multimodal Error Feedback)))

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N. va.

Kimberly Main

REQUEST FOR STATUS

Assistant Commissioner for Patents Washington, D. C. 20231

Sir:

Applicant hereby requests status of the above-referenced patent application. This application was filed on March 13, 2000, and no Notice of Missing parts has been received as of this date.

Respectfully submitted

HICKMAN STEPHENS COLEMAN & HUGHES, LLP

Raymond E. Roberts

Reg. No. 38,597

P.O. Box 52037 Palo Alto, CA 94303-0746 (408) 558-9950

GP2758

In re the application of:

Christine Halverson

Application No.: Unassigned 9524095

Filed: 3/13/2000

For: Navigating Network-Based Electronic Information Using Spoken Natural Language Input with Multimodal Error Feedback

PATENT

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MAY 2 6 2000

Group Art Unit. Unknown

Examiner: Unknown

Atty. Docket No.: SRIE035

FILED

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MAY 2 6 2000

Date: May 23, 2000

PATENT

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MAY 2 6 2000

Date: May 23, 2000

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gned: Almoo

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §§ 1.56 AND 1.97(c)

Assistant Commissioner for Patents Washington, DC 20231

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§ 1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

It is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-0384 (Order No. <u>SRI1P037</u>).

Respectfully submitted,

HICKMAN STUPHENS COLEMAN & HUGHES, LLP

L. Keith Stephens Reg. No. 32,632

P.O. Box 52037 Palo Alto, CA 94303-0746 Telephone: (408) 558-9950

Form 1449	(Modi	ified)		Atty. Docket No. SRI1P037	. ×	Application	
Information Disclosure Statement By Applicant (Use Several Sheets if Necessary)			Applicant: Christine Halverson Filing Date: 3/13/2000		Group Art	ST SILY OF	
				nt Documents		E	曾四
Examiner						Sub-	Filing
Initial	No.	Patent No.	Date	Patentee	Class	dlass	Date
F.B.	Α	5,197,005	3/23/93	Schwartz et al.	364	419	
	В	5,386,556	1/31/95	Hedin et al.	395	600	(0.10)
	C	5,434,777	7/18/95	Luciw	364	419	012
	D	5,519,608	5/21/96	Kupiec	364	419.08	
	E	5,608,624	3/4/97	Luciw	395	794	MAY 2 6 2000
·	F	5,721,938	2/24/98	Stuckey	395	1754 K	1 1
	G	5,729,659	3/17/98	Potter	395	2.79	b . 8
	H	5,748,974	5/5/98	Johnson	395	759	MOEMARK OF
	I	5,774,859	6/30/98	Houser et al.	704	275	
	J	5,794,050	8/11/98	Dahlgren et al.	395	708	

Foreign Patent or Published Foreign Patent Application

Fawcett et al.

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5,802,526

Examiner		Document	Publication			Sub-	Trans	slation
Initial	No.	No.	Date	Patent Office	Class	class	Yes	No
	L							
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Other Documents

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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form 1449 (Modified) Atty. Docket No. Application No.: **SRI1P037** Unassigned **Information Disclosure** Applicant: **Statement By Applicant** Christine Halverson Filing Date: Group Art Unit: (Use Several Sheets if Necessary) 3/13/2000 Unknown **U.S. Patent Documents** Examiner Sub-class Filing **Initial** No. Patent No. Date Patentee Class Date F.B 5,805,775 A 9/8/98 Eberman et al. 395 12 В 5,855,002 12/29/98 Armstrong 704 270 C 5,890,123 3/30/99 Brown et al. 704 275 D 5,963,940 10/5/99 Liddy et al. 707 5 E 6,003,072 12/14/99 709 218 Gerritsen et al. YAY 2 6 2000 F 6,012,030 1/4/00 French-St. George 704 275 et al. G 6,026,388 2/15/00 Liddy et al. 707 Η **ADEMARY** Ι J K Foreign Patent or Published Foreign Patent Application

Examiner		Document	Publication	Country or		Sub-	Trans	lation
Initial	No.	No.	Date	Patent Office	Class	class	Yes	No
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In re the application of:	s 3 2 2 3 3 3 3 3 3 3 3 3 3
Christine Halverson) Group Art Unit: Unknown
) Examiner: Unknown
Application No.: Unassigned)
) Atty. Docket No.: SRI1P037
Filed: Herewith) Date: March 13, 2000 #7 775 Wheel
For: Navigating Network-Based Electronic) Date. Watch 13, 2000 # / 100
Information Using Spoken Natural	10/21/00
Language Input with Multimodal Error	
Feedback	<u>_</u>)

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC

20231 on March 13, 2000

م:Signed

Julie A. Curts

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §§ 1.56 AND 1.97(c)

Assistant Commissioner for Patents Washington, DC 20231

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§ 1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

It is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 50-0384 (Order No. SRI1P037).

Respectfully submitted,

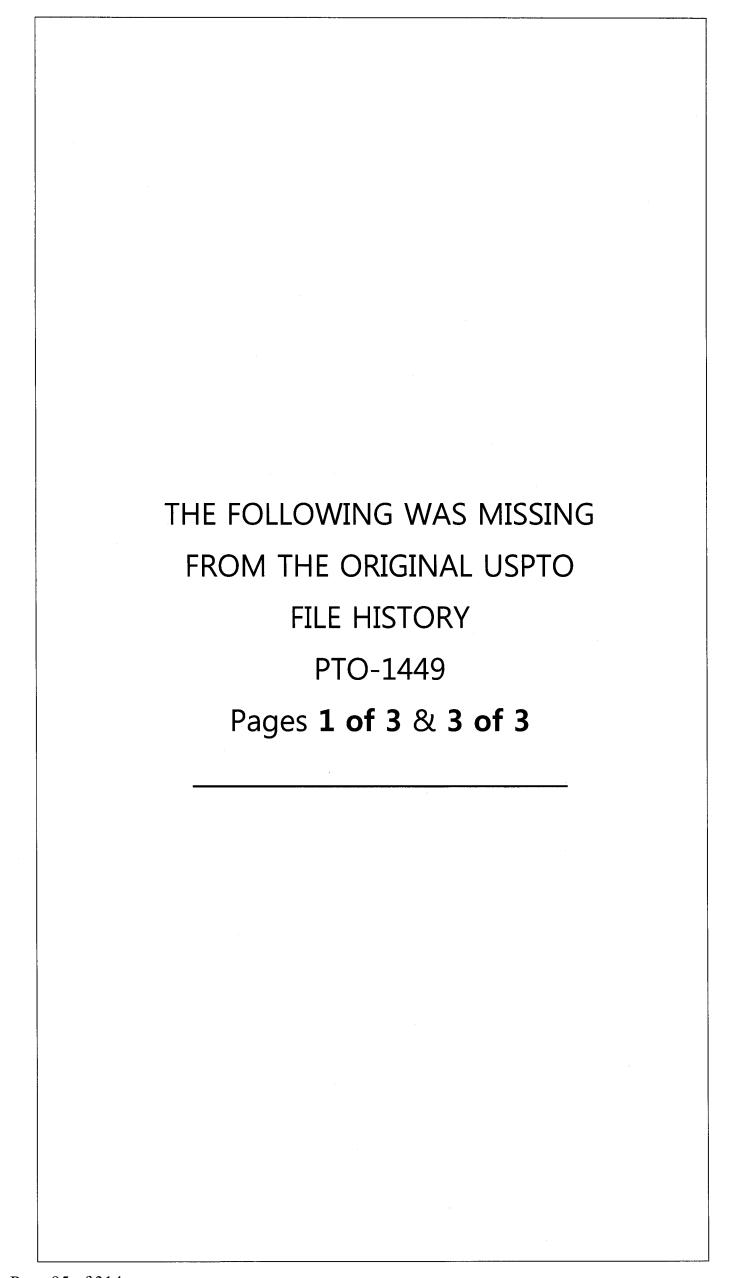
HICKMAN STEPHENS COLEMAN & HUGHES, LLP

Dominic M. Kotab Reg. No. 42,762

P.O. Box 52037

Palo Alto, CA 94303-0746

Telephone: (408) 558-9950



Form 1449 (Modified)	Atty. Docket No.	Application No.:
	SRI1P037	Unassigned
Information Disclosure	Applicant:	Unassigned CASCHERS
Statement By Applicant	Christine Halverson	· ·
	Filing Date:	Group Art Unit:
(Use Several Sheets if Necessary)	Herewith	Unknown

U.S. Patent Documents

Examiner						Sub-	Filing
Initial	No.	Patent No.	Date	Patentee	Class	class	Date
-	A						
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Foreign Patent or Published Foreign Patent Application

Examiner		Document	Publication	Country or		Sub-	Trans	slation
Initial	No.	No.	Date	Patent Office	Class	class	Yes	No
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	M							
	N							
	0							
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Other Documents

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
F.B	R	http://www.ai.sri.com/~lesaf/commandtalk.html: "CommandTalk: A Spoken-Language Interface for Battlefield Simulations", 1997, by Robert Moore, John Dowding, Harry Bratt, J. Mark Gawron, Yonael Gorfu and Adam Cheyer, in "Proceedings of the Fifth Conference on Applied Natural Language Processing", Washington, DC, pp. 1-7, Association for Computational Linguistics
FIB	S	"The CommandTalk Spoken Dialogue System", 1999, by Amanda Stent, John Dowding, Jean Mark Gawron, Elizabeth Owen Bratt and Robert Moore, in "Proceedings of the Thirty-Seventh Annual Meeting of the ACL", pp. 183-190, University of Maryland, College Park, MD, Association for Computational Linguistics
Examiner	D um	Date Considered 12/30/02

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



#7/2/ PATENT B

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re the application of) Docket:	RECEIVED		
Christine HALVERSEN et al.	SRI1P037A	~		
Application No. 09/524,095))	APR 1 2 2001		
•	ĺ	Technology Center 2100		
Filed: March 13, 2000	Date: September 12, 2000			
For: NAVIGATING NETWORK BASED)			
ELECTRONIC INFORMATION USING SPOKEN)			
INPUT WITH MULTIMODAL)			
ERROR FEEDBACK)			
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Signed:

Varin

09/22/2000 EFLORES 00000035 09524095

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117.00 OP Preliminary Amendment B

Assistant Commissioner for Patents and Trademarks
Washington, DC 20231

Dear Sir:

Please supplement the Preliminary Amendment filed June 30, 2000 regarding the above-identified patent application by entering the following amendments.

IN THE CLAIMS:

SRI1P037A

- 1 -

Please re-insert the originally filed claims as new claims 72-126. Pending claims 1-71 added in the previous Preliminary Amendment have been included for reference purposes. All currently pending claims are thus represented below.

- 1. A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
 - (a) receiving a spoken request for desired information from the user;
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
 - (d) soliciting additional input from the user, including user interaction in a modality different than the original request;
 - (e) refining the navigation query, based upon the additional input;
 - (f) using the refined navigation query to select a portion of the electronic data source; and
 - (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- 2. The method of claim 1, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and a linguistic parser.
- 3. The method of claim 1, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.
- 4. The method of claim 3, wherein the step of extracting an input template includes dynamically scraping the online scripted interface.

- 5. The method of claim 1, wherein the navigation query is constructed in the format of a database query language.
- 6. The method of claim 1, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.
- 7. The method of claim 1, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- 8. The method of claim 1, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.
- 9. The method of claim 8, wherein the deficiencies include unresolved words of the spoken request.
- 10. The method of claim 8, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.
- 11. The method of claim 1, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).
- 12. The method of claim 11, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.
- 13. The method of claim 11, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.
- 14. The method of claim 1, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.

- 15. The method of claim 1, wherein the step of soliciting the additional input includes presenting a menu to the user on the client device of the user.
- 16. The method of claim 1, wherein the step of soliciting the additional input includes presenting a textual request for the additional input.
- 17. The method of claim 1, wherein the step of soliciting the additional input includes an audible request for the additional input.
- 18. The method of claim 1, wherein the step of soliciting the additional input includes presenting a list of portions of the electronic data source that match the navigational query.
- 19. The method of claim 1, wherein additional input received from the user is at least partially speech based.
- 20. The method of claim 1 wherein additional input received from the user includes no spoken input.
- 21. The method of claim 1, wherein steps (d)-(e) are repeated until the navigational query is deemed adequate.
- 22. The method of claim 1, wherein the input modality of step (d) includes selecting from a displayed option menu.
- 23. The method of claim 22, wherein the act of selecting from the displayed option menu is performed by speaking.
- 24. The method of claim 1, wherein the method is performed with respect to a plurality of simultaneous users and corresponding client devices.
- 25. The method of claim 1, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

- 26. The method of claim 1, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- 27. A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:
 - (a) a portable microphone operable to receive a spoken request for desired information from the user;
 - (b) language processing logic, operable to render an interpretation of the spoken request;
 - (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;
 - (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a modality different than the original request;
 - (e) query refining logic, operable to refine the navigation query, based upon the additional input;
 - (f) navigation logic, operable to select a portion of the electronic data source using the navigation query, and
 - (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- 28. The system of claim 27, wherein the language processing logic includes speech recognition logic and an linguistic parsing logic for deriving linguistic information.
- 29. The system of claim 27, wherein the language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.

- 30. The system of claim 29, wherein the language processing logic dynamically scrapes the online scripted interface.
- 31. The system of claim 27, wherein the query construction logic constructs the query in the format of a database query language.
- 32. The system of claim 27, wherein at least a portion of the language processing logic is hosted on a computing device located locally with the user, and wherein the portable microphone is electronically coupled to the local computing device.
- 33. The system of claim 27, wherein at least a portion of the language processing logic is hosted on a network computing device located remotely from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.
- 34. The system of claim 27, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.
- 35. The system of claim 34, wherein the deficiencies include unresolved words of the spoken request.
- 36. The system of claim 34, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.
- 37. The system of claim 27, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.
- 38. The system of claim 37, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.
- 39. The system of claim 37, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

- 40. The system of claim 27, wherein the user interaction logic displays an option menu.
- 41. The system of claim 40, wherein the act of selecting from the displayed option menu is performed by speaking.
- 42. The system of claim 27, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.
- 43. The system of claim 27, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- 44. The system of claim 27, wherein the display device receives data from the electronic data source on the network servers via a communications box.
- 45. The system of claim 27, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiber-optic}.
- 46. A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:
 - (a) a code segment that receives a spoken request for desired information from the user;
 - (b) a code segment that renders an interpretation of the spoken request;
 - (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
 - (d) a code segment that solicits additional input from the user, including user interaction in a modality different than the original request;
 - (e) /a code segment that refines the navigation query, based upon the additional input;

- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- 47. The computer program of claim 46, further comprising a code segment that derives linguistic information by using a speech recognition engine and a linguistic parser.
- 48. The computer program of claim 46, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.
- 49. The computer program of claim 48, further comprising a code segment that dynamically scrapes the online scripted interface.
- 50. The computer program of claim 46, wherein the navigation query is constructed in the format of a database query language.
- 51. The computer program of claim 46, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.
- 52. The computer program of claim 46, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- 53. The computer program of claim 46, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.
- 54. The computer program of claim 53, wherein the deficiencies include unresolved words of the spoken request.

- 55. The computer program of claim 53, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.
- 56. The computer program of claim 46, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.
- 57. The computer program of claim 56, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.
- 58. The computer program of claim 57, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.
- 59. The computer program of claim 46, wherein code segment that solicits additional input displays an option menu.
- 60. The computer program of claim 59, wherein the act of selecting from the displayed option menu is performed by speaking.
- 61. The computer program of claim 46, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.
- 62. The computer program of claim 46, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.
- 63. The computer program of claim 46, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- 64. The computer program of claim 46, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.

- 65. The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that presents a menu to the user on the client device of the user.
- 66. The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that presents a textual request for the additional input.
- 67. The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that produces an audible request for the additional input.
- 68. The computer program of claim 46, wherein the code segment that solicits the additional input includes a code segment that presents a list of portions of the electronic data source that match the navigational query.
- 69. The computer program of claim 46, wherein additional input received from the user is at least partially speech based.
- 70. The computer program of claim 46, wherein additional input received from the user includes no spoken input.
- The computer program of claim 46, wherein code segments (d)-(e) are repeated until the navigational query is deemed adequate.
- (New) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
 - (a) receiving a spoken natural language ("NL") request for desired information from the user;
 - (b) rendering an interpretation of the spoken natural language request;
 - (c) constructing at least part of a navigation query based upon the interpretation;



- (d) soliciting additional input from the user, including user interaction in a modality different than the original request;
- (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- (New) The method of claim 72, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and an NL parser.
- (New) The method of claim 12, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.
- (New) The method of claim 74, wherein the step of extracting an input template includes dynamically scraping the online scripted interface.
- (New) The method of claim 22, wherein the navigation query is constructed in the format of a database query language.
- (New) The method of claim 72, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.
- (New) The method of claim 72, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- (New) The method of claim 72, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.

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- (New) The method of claim 79, wherein the deficiencies include unresolved words of the spoken NL request.
- (New) The method of claim 79, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.
- (New) The method of claim \mathcal{Z} , wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).
- (New) The method of claim 82, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.
- (New) The method of claim 82, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.
- (New) The method of claim 72, wherein the input modality of step (d) includes selecting from a displayed option menu.
- (New) The method of claim &, wherein the act of selecting from the displayed option menu is performed by speaking.
- (New) The method of claim 22, wherein the method is performed with respect to a plurality of simultaneous users and corresponding client devices.
- (New) The method of claim 27, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.
- (New) The method of claim \mathcal{H} , wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- (New) A system for utilizing spoken natural language to navigate an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:

- (a) a portable microphone operable to receive a spoken natural language ("NL") request for desired information from the user;
- (b) spoken language processing logic, operable to render an interpretation of the spoken natural language request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken natural language request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a modality different than the original request;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- (New) The system of claim 90, wherein the spoken language processing logic includes speech recognition logic and an NL parsing logic for deriving linguistic information.
- (New) The system of claim 96, wherein the spoken language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.
- New) The system of claim 92, wherein the spoken language processing logic dynamically scrapes the online scripted interface.
- (New) The system of claim 90, wherein the query construction logic constructs the query in the format of a database query language.



150 95.	(New) The system of claim 96, wherein at least a portion of the spoken
	essing logic is hosted on a computing device located locally with the user, and
wherein the p	ortable microphone is electronically coupled to the local computing device.

(New) The system of claim 90, wherein at least a portion of the spoken language processing logic is hosted on a network computing device located remotely from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.

(New) The system of claim 90, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.

(New) The system of claim 97, wherein the deficiencies include unresolved words of the spoken NL request.

(New) The system of claim 97, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

100. (New) The system of claim 90, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.

101. (New) The system of claim 100, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

167 102. (New) The system of claim 100, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

103. (New) The system of claim 90, wherein the user interaction logic displays an option menu.

104. (New) The system of claim 103, wherein the act of selecting from the displayed option menu is performed by speaking.

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- (New) The system of claim 96, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.
- 106. (New) The system of claim 96, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- 107. (New) The system of claim 90, wherein the display device receives data from the electronic data source on the network servers via a communications box.
- (New) The system of claim 20, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiber-optic}.
- (New) A computer program embodied on a computer readable medium for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:
 - (a) a code segment that receives a spoken natural language ("NL") request for desired information from the user;
 - (b) a code segment that renders an interpretation of the spoken natural language request;
 - (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
 - (d) a code segment that solicits additional input from the user, including user interaction in a modality different than the original request;
 - (e) / a code segment that refines the navigation query, based upon the additional input;



- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- (New) The computer program of claim 109, further comprising a code segment that derives linguistic information by using a speech recognition engine and an NL parser.
- (New) The computer program of claim 109, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.
- (New) The computer program of claim 111, further comprising a code segment that dynamically scrapes the online scripted interface.
- (New) The computer program of claim 109, wherein the navigation query is constructed in the format of a database query language.
- (New) The computer program of claim 109, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.
- (New) The computer program of claim 109, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- 171 (New) The computer program of claim 169, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.
- (New) The computer program of claim 146, wherein the deficiencies include unresolved words of the spoken NL request.

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- (New) The computer program of claim 176, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.
- (New) The computer program of claim 109, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.
- (New) The computer program of claim 119, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.
- (New) The computer program of claim 119, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.
- 122. (New) The computer program of claim 109, wherein code segment that solicits additional input displays an option menu.
- (New) The computer program of claim 122, wherein the act of selecting from the displayed option menu is performed by speaking.
- (New) The computer program of claim 109, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.
- (New) The computer program of claim 109, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.
- (New) The computer program of claim 109, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

REMARKS

In the event a telephone conversation would expedite the prosecution of this application, the Examiner may reach the undersigned at (408) 505-5100. If any fees are due in connection with the filing of this paper, then the Commissioner is authorized to charge such fees to Deposit Account No. 50-1351 (Order No. SRI1P037A).

Respectfully submitted,

kevin . Zilka

Registration No. 41,429

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		PALENT
IN THE UNITED STATES PATENT AN	ID TRADEMALK OFFICE	0155
In re the application of	D 1	215
Christine HALVERSEN et al.	Docket: SRI1P037A	RECEIVED
Application No. 09/524,095 (SEP 2 0 2000)		APR 1 2 2001
Filed: March 13, 2000		Technology Center 2100
	Date: September 12, 200	0
For: NAVIGATING NETWORK BASED)		
ELECTRONIC INFORMATION USING SPOKEN)		
INPUT WITH MULTIMODAL)		
ERROR FEEDBACK		
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CERTIFICATE OF MAILING

I hereby certify that this United States Postal & Commissioner for Patent

12, 2000.

correspondence is being deposited with the erylce as First Class Mail to: Assistant s, Washington, DC 20231 on September

Match & Return

Assistant Commissioner for Patents Box Fee Amendment Washington, DC 20231

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below.

THE ICC	nas occii caicui	aicu as silowii i	CIOW.			
	Claims Remaining After <u>Amendment</u>	Highest Previously <u>Paid For</u>	Present <u>Extra</u>	SMALL ENTITY RATE FEE	ÖR	LARGE ENTITY RATE FEE
TOTAL CLAIMS INDEP	126	71		X09 = \$ 495.00 OR	X18 =	s = 203×85
CLAIMS	_6	3	3	X39 = \$117.00 OR	X78 =	\$
	pendent Claim Pro Previously Paid		TOTAL	\$130 \$ <u>\$612.00</u>		\$260 \$
	Applicant(s) an extension Commissione No. 50-1351 Enclosed is of time fees. If the require	believe that no (a is required, Appl er to charge the re- our Check No. 19	additional) Extensicant(s) hereby pequired fees for a 2 in the amount of g or any additions	sion of time to respond to the sion of Time is required; how etition that such an extension in Extension of Time under 3 of \$612.00 to cover the additional fees are required to facilitate to Deposit Account No.	rever, if it is be granted to CFR 1.1 conal claim the filing the following the following the following the filing the following	is determined that such d and authorize the 36 to Deposit Account fee and/or extension of the enclosed response,

P.O. Box 721030 San Jose, CA 95172 PageTellethone: 3404) 505-5100

(Revised 1/96)

Attorney Docket No.: SRI1P037A (US4116-3)

IN THE UNITED STATES PATENT AND TRADEMARK

Last 12-10-00

APPLICATION SERIAL NO.:

09/524,095

INVENTOR:

Christine Halverson

ASSIGNEE:

SRI International

TITLE:

Navigating Network-Based Electronic Information Using

Spoken Natural Language Input With Multimodal Error

Feedback

FILING DATE:

March 13, 2000

RECEIVED

DEC 0 8

REVOCATION AND POWER OF ATTORNEY

Technology Center 2100

Assistant Commissioner for Patents Washington, DC 20231

The undersigned assignee of the above-referenced patent application hereby revokes all prior powers of attorney and appoints as his attorney, with full powers of substitution and revocation, to transact all business in the Patent and Trademark Office connected with this application and any patent resulting therefrom, the following:

L. Keith Stephens, Reg. No. 32,632 C. Douglas McDonald, Reg. No. 26,659 John C. Clark, Reg. No. 43,552

Please direct all future communications and telephone calls to:

L. Keith Stephens CARLTON, FIELDS, WARD, EMMANUEL, SMITH & CUTLER, P.A. P.O. Box 3239 Tampa, FL 33601-3239 (813) 223-7000

SRI INTERNATIONAL

Date: 11/10/92

Rv

Edward E. Davis, Assistant Secretary

CARLTON FIELDS

2155

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November 27, 2000

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DEC 0 8 2000

MAILING ADDRESS:

Technology Center 2100

Washington, DC 20231

Re:

Patent Application Serial No.:

09/524,095

Inventor:

Douglas E. Appelt, et al.

Title:

Navigating Network

Network-Based Electronic

Information Using Spoken Natural Language

Input with Multimodal Error Feedback

Filed:

March 13, 2000

Our File No.:

44454/02742

Dear Sir:

Please enter the enclosed Revocation and Power of Attorney into the file of the referenced application.

Very truly yours,

L. Keith Stephens, Reg. No. 32,632

CDM/cm Enclosure

cc.

Edward E. Davis, Asst. Secretary (w/o encl.)

CERTIFICATE OF MAILING

I do hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, postage prepaid, in an envelope addressed to Assistant Commissioner for Patents, Washington, DC 20231, on the date set forth below.

ynthia Mejias

Date





United States Patent and Trademark Office

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 2023I
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APPLICATION NUMBER FILING DATE FIRST NAMED APPLICANT ATTY. DOCKET NO/TITLE 09/524,095 03/13/2000 Christine Halverson SRI1P037

24277 Kevin J. Zilka PO Box 721030 San Jose, CA 95172



Date Mailed: 12/11/2000

NOTICE REGARDING POWER OF ATTORNEY

This is in response to the Power of Attorney filed 12/04/2000.

• The Power of Attorney to you in this application has been revoked by the applicant. Future correspondence will be mailed to the new address of record(37 CFR 1.33).

Customer Service Center

Initial Patent Examination Division (703) 308-1202

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COMMISSIONER FOR PATENTS UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 2023

APPLICATION NUMBER

FILING DATE

FIRST NAMED APPLICANT

ATTY. DOCKET NO./TITLE

09/524,095

03/13/2000

Christine Halverson

SRI1P037

I. KEITH STEPHENS CARLTON, FIELDS, WARD, EMMANUEL, SMITH & CUTLER P.O. BOX 3239 TAMPA, FL 33601-3239

OC000000005610560

OC000000005610560

Date Mailed: 12/11/2000

NOTICE REGARDING POWER OF ATTORNEY

This is in response to the Power of Attorney filed 12/04/2000.

The Power of Attorney in this application is accepted. Correspondence in this application will be mailed to the above address as provided by 37 CFR 1.33.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

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Washington, D.C. 20231

ſ	APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR		ATTORNEY DOCKET NO.
	09/524,095	5 03/13/0	0 HALVERSON	С	SRI1P037
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			D, EMMANUEL, SMITH &	ART UNIT	PAPER NUMBER
	P.O. BOX : TAMPA FL :	3239 33601-3239		2155	10
				DATE MAILED:	
					04/24/01

Please find below and/or attached an Office communication concerning this application or proceeding.

Commissioner of Patents and Trademarks

	<u> </u>	Application N	lo.	Applicant(s)
		09/524,095		HALVERSON ET AL.
	Office Action Summary	Examiner	N.	Art Unit
		Firmin Backe	r	2155
	The MAILING DATE of this communication appe	ears on the cov	er sheet with the co	rrespondence address
Period fo	r Reply			
THE N - Exten after : - If the - If NO - Failur - Any re	ORTENED STATUTORY PERIOD FOR REPLY MAILING DATE OF THIS COMMUNICATION. Issions of time may be available under the provisions of 37 CFR 1.15 SIX (6) MONTHS from the mailing date of this communication. Period for reply specified above is less than thirty (30) days, a reply period for reply is specified above, the maximum statutory period or reply within the set or extended period for reply will, by statute eply received by the Office later than three months after the mailing of patent term adjustment. See 37 CFR 1.704(b).	36 (a). In no event, y within the statutory will apply and will ex	however, may a reply be tile minimum of thirty (30) day pire SIX (6) MONTHS from on to become ABANDONE	nely filed s will be considered timely. the mailing date of this communication. D (35 U.S.C. § 133).
Status 1\⊠	Responsive to communication(s) filed on 13 I	March 2000 .	v ^e	
1)⊠ 2a)⊟	•	nis action is no	n-final.	
3)	Since this application is in condition for allow closed in accordance with the practice under	ance except fo	or formal matters, p	rosecution as to the merits is 453 O.G. 213.
Dispositi	ion of Claims			
	Claim(s) 56-126 is/are pending in the application			
	4a) Of the above claim(s) is/are withdra	wn from consi	deration.	
5)	Claim(s) is/are allowed.			
6)⊠	Claim(s) <u>56-126</u> is/are rejected.			
7) 🗆	Claim(s) is/are objected to.			
8)□	Claims are subject to restriction and/o	or election req	uirement.	
Applicat	ion Papers			
9)□	The specification is objected to by the Examir			
10)□	The drawing(s) filed on is/are objected			
11)□	· · · · · · · · · · · · · · · · · · ·		oproved b) disar	pproved.
12)	The oath or declaration is objected to by the I	Examiner.		
Priority	under 35 U.S.C. § 119'			
13)	Acknowledgment is made of a claim for foreig	gn priority und	er 35 U.S.C. § 119	(a)-(d) or (f).
) ☐ All b) ☐ Some * c) ☐ None of:			
	1. Certified copies of the priority documer	nts have been	received.	
	2 Certified copies of the priority documer	nts have been	received in Applica	ation No
*	3. Copies of the certified copies of the pri application from the International E See the attached detailed Office action for a list	Sureau (PC1 F st of the certifi	ed copies not recei	ved.
14)	Acknowledgement is made of a claim for dor	nestic priority	under 35 U.S.C. §	119(e).
Attachme			18) 🔲 Interview Sumr	nary (PTO-413) Paper No(s)
16) [] N	otice of References Cited (PTO-892) otice of Draftsperson's Patent Drawing Review (PTO-948) formation Disclosure Statement(s) (PTO-1449) Paper No(s		19) Notice of Inform 20) Other:	nal Patent Application (PTO-152)
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Page 1

Application/Control Number: 09/524,095

Art Unit: 2155

DETAILED ACTION

This is in response to a letter for patent filed on June 30th, 2000 in which claims 56-126 are presented for examination. Claims 56-126 are pending in the letter.

Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (e) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent.
- 2. Claims 56-126 are rejected under 35 U.S.C. 102(e) as being anticipated by Levin et al. (U.S. Patent No. 6,173,279).
- 3. As per claim 56, Levin et al teach a method for speech-based navigation (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising receiving a spoken request (receive a natural language query) for desired information from the user (user); rendering an interpretation (creating a semantic representation) of the spoken request, constructing a navigation (generating search) query based upon the interpretation; soliciting additional input from the user (one or more questions are generated...), including user interaction in a modality different that the original request and, refining the navigation query, based upon the additional

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input (see column 6 lines 20-59), using the navigation query to select a portion of the electronic data source; and transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22)

- 4. As per claim 57, Levin et al teach a method of rendering the interpretation includes deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).
- 5. As per claim 58-62, Levin et al teach a method of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5)
- 6. As per claim 63-68, Levin et al teach a method of soliciting additional input is performed in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- 7. As per claim 69, Levin et al teach a method wherein the additional input is solicited upon receiving a user-input statement...(see column 6 lines 20-59).

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8. As per claim 70-73, Levin et al teach a method of soliciting additional input from the user, including presenting: a menu, a textual or an audible request, a list of portions of data source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

- 9. As per claim 74-75, Levin et al teach a method wherein additional input received from the user is speech based, of no spoken input source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 10. As per claim 76, Levin et al teach a method wherein steps (d)-(e) are repeated until the navigational query if deemed adequate source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 11. As per claim 77, 78, Levin et al teach a method wherein the input modality includes selecting (by speaking) from a displayed option menu (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 12. As per claim 79, Levin et al teach a method performed with respect to a plurality of user and corresponding client devices (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 13. As per claim 80-81, Levin et al teach a method of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5)

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- 14. As per claim 82, Levin et al teach a system for speech-based navigation (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising a portable microphone (microphone, 105) receiving a spoken request (receive a natural language query) for desired information from the user (user) a language processing logic (natural language server, 114) rendering an interpretation (creating a semantic representation) of the spoken request, (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22) a query construction logic (service host, 112) constructing a navigation (generating search) query based upon the interpretation; a query interaction logic (service host, 112) soliciting additional input from the user (one or more questions are generated...), including user interaction in a modality different that the original request and, (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22), a query refining logic (service host, 112) refining the navigation query, based upon the additional input (see column 6 lines 20-59), a navigation logic (service host, 112) using the navigation query to select a portion of the electronic data source; electronic infrastructure (network, 108) transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22).
- 15. As per claim 83, Levin et al teach a system of rendering the interpretation includes deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).

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16. As per claim 84-86, Levin et al teach a system of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5).

- 17. As per claim 87, 88, 100, Levin et al teach a system wherein at least a portion of the language processing if hosted on a computing device coupled with a microphone located locally with a user and a network computing device located remotely and data in a two-way communication infrastructure (coaxial, DSL, satellite, wireless/cellular, fiber-optic) (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 18. As per claim 89-94, Levin et al teach a system of soliciting additional input is performed in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- 19. As per claim 95, 96, Levin et al teach a system wherein the input modality includes selecting (by speaking) from a displayed option menu (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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- 20. As per claim 97-98, Levin et al teach a system of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 99, Levin et al teach a system wherein the display device receives data from the electronic device on the network via a communication box (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising code segment receiving a spoken request (receive a natural language query) for desired information from the user (user); code segment rendering an interpretation (creating a semantic representation) of the spoken request, code segment constructing a navigation (generating search) query based upon the interpretation; soliciting additional input from the user (one or more questions are generated...), including user interaction in a modality different that the original request and, code segment refining the navigation query, based upon the additional input (see column 6 lines 20-59), code segment using the navigation query to select a portion of the electronic data source; and code segment transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22).

Art Unit: 2155

- As per claim 102, Levin et al teach a code segment deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).
- As per claim 103-105, Levin et al teach a code segment of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 106-107, Levin et al teach a computer program wherein rendering of the interpretation and the construction of the navigation query are performed on a computing device located locally with or remotely from the user (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 108-114, Levin et al teach a code segment that solicits additional input display on option menu is performed by speaking in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- As per claim 115, Levin et al teach a computer program the act of selecting from the display is performed by speaking (see column 6 lines 20-59)

Art Unit: 2155

- As per claim 116, Levin et al teach a code segment of the computer program operate with respect to a plurality of simultaneous user and corresponding client devices (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 29. As per claim 117, Levin et al teach a code segment that select data source form a plurality of electronic data source content (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 30. As per claim 118, Levin et al teach a computer program of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 31. As per claim 119, Levin et al teach a computer program wherein the additional input is solicited upon receiving a user-input statement...(see column 6 lines 20-59).
- 32. As per claim 120-123, Levin et al teach a code segment of soliciting additional input from the user, including presenting: a menu, a textual or an audible request, a list of portions of data source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 33. As per claim 124-125, Levin et al teach a computer program wherein additional input received from the user is speech based, of no spoken input source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

Page 9

Application/Control Number: 09/524,095

Art Unit: 2155

As per claim 126, Levin et al teach a code segment wherein steps (d)-(e) are repeated until the navigational query if deemed adequate source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

Conclusion

34. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure. (6,192,338).

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Firmin Backer whose telephone number is 703-305-0624. The examiner can normally be reached on Mon-Thu 8:30-6:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Sheikh Ayaz can be reached on 703-305-9648. The fax phone numbers for the organization where this application or proceeding is assigned are 703-305-3718 for regular communications and 703-305-5352 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703-305-3900.

Firmin Backer April 9, 2001

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ARLTON FIELDS LLP

97 SOUTH SECOND STREET SUITE 100 AN JOSE, CALIFORNIA 95113

MAILING ADDRESS: P.O. BOX 721030, SAN JOSE, CA 95172-1030 TEL (408) 271-2300 FAX (408) 275-9579

Writer's Phone Number: (408) 271-2300

April 11, 2001

RECEIVED

APR 1 9 2001

Technology Center 2100

Washington, DC 20231

09/524,095

Patent Application Serial No.:

Christine Halverson, et al.

Inventor: Title:

Assistant Commissioner for Patents

Network-Based Navigating

Electronic

Information Using Spoken Natural Language Input with Multimodal Error Feedback

Filed:

March 13, 2000

Our File No.:

44454/02742/SRI1P037/(US4116-2)

Dear Sir:

Please enter the enclosed Revocation and Power of Attorney into the file of the referenced application.

Kevin J. Zilka, R. R. No. 41,429

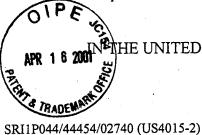
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Enclosure

Edward E. Davis, Asst. Secretary (w/encl.)

CERTIFICATE OF MAILING

I do hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, postage prepaid, in an envelope addressed to Assistant Commissioner for Patents, Washington, DC 20231, on the date set forth below.



HE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

APR 1 9 2001

APPLICATION SERIAL NO.:

09/398,233

Technology Center 2100

INVENTOR:

Douglas E. Appelt, et al.

ASSIGNEE:

SRI International

TITLE:

FILING DATE:

Information Retrieval by Natural Language Querying

September 17, 1999

Attorney Docket No.: SRI1P038/44454/02743 (US4116-4)

APPLICATION SERIAL NO.:

09/524,056

INVENTOR:

Luc Julia et al.

ASSIGNEE: TITLE:

SRI International

System Method and Article of Manufacture for Navigating Network-Based Electronic Multimedia Content Using Spoken

Natural Language Input

FILING DATE:

March 13, 2000

Attorney Docket No.: SRI1P037/44454/02742 (US4116-3)

APPLICATION SERIAL NO.:

09/524,095

INVENTOR:

Christine Halverson SRI International

ASSIGNEE: TITLE:

Navigating Network-Based Electronic Information Using

Spoken Natural Language Input With Multimodal Error

Feedback

FILING DATE:

March 13, 2000

Attorney Docket No.: SRI1P039/44454/02744 (US4116-5)

APPLICATION SERIAL NO.:

09/524,868

INVENTOR:

Luc Julia, et al.

ASSIGNEE:

SRI International

TITLE:

Accessing Network-Based Electronic Information Through

Scripted Online Interfaces Using Spoken Natural Language

Input

FILING DATE:

March 14, 2000

Attorney Docket No.: SRI1P040/44454/02745 (US4015-3)

APPLICATION SERIAL NO.:

09/613,237

INVENTOR:

James Arnold, et al.

ASSIGNEE:

SRI International

TITLE:

System and Method for Incorporating Concept-Based Retrieval

Within Boolean Search Engines

FILING DATE:

July 10, 2000

Attorney Docket No.: SRI1P041/44454/02746 (US4015-4)

APPLICATION SERIAL NO.:

09/613,236

INVENTOR:

James Arnold

ASSIGNEE:

SRI International

TITLE:

System, Method and Article of Manufacture for Interactive Question-Answering and Automated Information Routing

FILING DATE:

July 10, 2000

Attorney Docket No.: SRI1P042/44454/02748 (US4015-5)

APPLICATION SERIAL NO.:

09/613,235

INVENTOR:

James Arnold, et al.

ASSIGNEE:

SRI International

TITLE:

System, Method and Article of Manufacture for Concept Based

Information Searching

FILING DATE:

July 10, 2000

Attorney Docket No.: SRI1P043+ (US4148-2P)

APPLICATION SERIAL NO.:

60/228,804

INVENTOR:

Stephen Pullman, et al.

ASSIGNEE:

SRI International

TITLE:

Arbitrary Querying for Information Extraction

FILING DATE:

May 5, 2000



REVOCATION AND POWER OF ATTORNEY

Assistant Commissioner for Patents Washington, DC 20231

The undersigned assignee of the above-referenced patent applications hereby revokes all prior powers of attorney and appoints as his attorney, with full powers of substitution and revocation, to transact all business in the Patent and Trademark Office connected with these applications and any patents resulting therefrom, the following:

Kevin J. Zilka, Reg. No. 41,429 Dominic M. Kotab, Reg. No. 42,762 C. Douglas McDonald, Reg. No. 26,659 John C. Clark, Reg. No. 43,552

RECEIVED

APR 1 9 2001

Please direct all future communications and telephone calls to:

Technology Center 2100

Kevin J. Zilka CARLTON FIELDS, P.A. P.O. Box 721030 San Jose, CA 95172-1030 (408)-271-2300

SRI INTERNATIONAL

Date: 09Apm 2001

Edward E. Davis, Assistant Secretary

By:



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 2023I
www.uspto.gov

APPLICATION NUMBER FILING DATE FIRST NAMED APPLICANT ATTY. DOCKET NO/ITILE 09/524,095 03/13/2000 Christine Halverson SRI1P037

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CONFIRMATION NO. 6294

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I. KEITH STEPHENS CARLTON, FIELDS, WARD, EMMANUEL, SMITH & CUTLER P.O. BOX 3239 TAMPA, FL 33601-3239

Date Mailed: 04/27/2001

NOTICE REGARDING POWER OF ATTORNEY

This is in response to the Power of Attorney filed 04/16/2001.

 The Power of Attorney to you in this application has been revoked by the assignee who has intervened as provided by 37 CFR 3.71. Future correspondence will be mailed to the new address of record(37 CFR 1.33).

Customer Service Center

Initial Patent Examination Division (703) 308-1202

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Page 1 of 1







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UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

ATTY. DOCKET NO./TITLE APPLICATION NUMBER FILING DATE FIRST NAMED APPLICANT 03/13/2000 Christine Halverson SRI1P037 09/524,095

CONFIRMATION NO. 6294

KEVIN J. ZILKA CARLTON FIELDS, P.A. P.O. BOX 721030 SAN JOSE, CA 95172-1030

Date Mailed: 04/27/2001

NOTICE REGARDING POWER OF ATTORNEY

This is in response to the Power of Attorney filed 04/16/2001.

The Power of Attorney in this application is accepted. Correspondence in this application will be mailed to the above address as provided by 37 CFR 1.33.

Customer Service Center Initial Patent Examination Division (703) 308-1202

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:) Oroup Art Unit: 2758
Halverson et al.)
Application No. 09/524,095))
Filed: 03/13/2000) Atty. Docket No. SRI1P037) 44454/02742
For: NAVIGATING NETWORK-BASED)
ELECTRONIC INFORMAITON USING SPOKEN NATURAL LANGUAGE INPUT	Date: Ax:1 27, AECEIVED
WITH MULTIMODAL ERROR FEEDBACK	—) MAY 4 - 200:
	Technology Co.
	Technology Center 2100

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231 on

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §§ 1.56 AND 1.97(c)

Assistant Commissioner for Patents Washington, DC 20231

Dear Sir:

The references listed in the attached PTO Form 1449, copies of which are attached, may be material to examination of the above-identified patent application. Applicants submit these references in compliance with their duty of disclosure pursuant to 37 CFR §§ 1.56 and 1.97. The Examiner is requested to make these references of official record in this application.

This Information Disclosure Statement is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that these references indeed constitute prior art.

This Information Disclosure Statement is believed to be filed before the mailing date of a first Office Action on the merits. Accordingly, it is believed that no fees are due in connection with the filing of this Information Disclosure Statement. However, if it is determined that any fees are due, the Commissioner is hereby authorized to charge such fees to Deposit Account 03-0683 (Order No. 44454/02742/SRI1P037).

Respectfully submitted, **CARLTON FIELDS**

Dominic M. Kotab

Reg. No. 42,762

P.O. Box 721030 San Jose, CA 95172-1030 Telephone: (408) 271-2300

Attny Dkt No. <u>SRI1P037/44454/02742</u> Page 139 of 314

Form 1449 (Modified)

Information Disclosure
Statement By Applicant:
Halverson et al.
Filing Date:
Group Art Unit:
03/13/2000

U.S. Patent Documents

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Other Documents

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Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication					
R Stent, Amanda et al., "The CommandTalk Spoken Dialogue System", SRI International							
***	S	Moore, Robert et al., "CommandTalk: A Spoken-Language Interface for Battlefield Simulations", October 23, 1997, SRI International					
Fh	T Dowding, John et al., "Interpreting Language in Context in CommandTalk", February 5, 1999, SRI International						
Examiner Date Considered 11/21/12							

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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Form 1449 (Modified)	Atty. Docket No. SRI1P037	Application No.: 09/524,095
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R		http://www.ai.sri.com/~oaa/infowiz.html, "InfoWiz: An Animated Voice				
Fib		Interactive Information System, May 8, 2000				
	S	Dowding, John, "Interleaving Syntax and Semantics in an Efficient Bottom- up Parser", SRI International				
	Т	Moore, Robert et al., "Combining Linguistic and Statistical Knowledge				
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Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#14 6-20-01

APPLICATION NO.:

09/524,095

INVENTOR:

Halversen, Christine

TITLE:

NAVIGATING NETWORK-BASED ELECTRONIC

INFORMATION USING SPOKEN INPUT WITH

MULTIMODAL ERROR FEEDBACK

FILING DATE:

3/13/00

ATTORNEY DOCKET NO. SRI1P037

NOTICE OF CHANGE OF CORRESPONDENCE ADDRESS

RECEIVED

JUN 1 9 2001

Assistant Commissioner for Patents Washington, DC 20231

Technology Center 2100

Sir:

Please change the correspondence address relating to the above-identified application as

follows:

C. Douglas McDonald, Esq. Carlton Fields, et al. P.O. Box 3239
Tampa, FL 33601-3239

Respectfully submitted,

Date: May 10, 2001

C. Douglas VicDonald

Reg. No. 26,659 CARLTON FIELDS, P.A.

P.O. Box 3239

Tampa, FL 33601-3239

(813) 223-7000

Attorney of Record

KIN-WAH TONG, Reg. No. 39,400

Typed or printed name

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Ex.		Group Art Unit 2155	Examiner F. Backer			
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	Four months (37 Cl	FR 1.17(a)(4))		\$		
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*Total of forms are submitted.

Burden Hour Statement: This form is estimated to take 0.1 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

September 19, 2001

Date

195.00 OP

09/25/2001 MUOLDER1 00000026 09524095

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#16 9-26-01

PATENT APPLICATION

NAVIGATING NETWORK-BASED ELECTRONIC

INFORMATION USING SPOKEN INPUT WITH

MULTIMODAL ERROR FEEDBACK

Applicant(s): HALVERSON, et al

Atty. Docket No. SRI 1P037

Serial No.:

09/524,095

Group Art Unit: 2155

Filed:

Title:

March 13, 2000

Examiner:

F. BACKER

SEP 2.5 mm

Technology Center 2100

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

REVOCATION OF PREVIOUS POWER OF ATTORNEY AND NEW APPOINTMENT

The undersigned assignee of the above-identified application hereby revokes all previous Powers of Attorney and appoints the following attorneys with full power to prosecute the application, to make alterations and amendments therein, and to transact all business in the United States Patent and Trademark Office connected therewith and with full power of substitution and revocation:

Raymond R. Moser, Jr.; Reg. No. 34,682; Kin-Wah Tong, Reg. No. 39,400; Robert Brush, Reg. No. 45,710; Steven Weiner, Reg. No. 38,360; and Edward E. Davis, Reg. No. 35,112.

CHANGE OF CORRESPONDENCE ADDRESS

Please change the correspondence address for the above-identified application to:

Thomason, Moser & Patterson, LLP 595 Shrewsbury Avenue – Suite 100 Shrewsbury, New Jersey 07702

Please direct all telephone calls to: Kin-Wah Tong, telephone # (732) 530-9404

SRI/4116-3

WEINER, VICE PRESIDENT



CERTIFICATE UNDER 37 C.F.R. § 3.73(B)

SRI International, a corporation of the State of California, certifies that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of:

An Assignment from the inventor(s) of the patent application identified above. The Assignment was recorded in the United States Patent and Trademark Office, for which a copy thereof is attached.

The undersigned (whose title is supplied below) is empowered to act on behalf of the assignee.

Date: 9/11/01

SRI International 333 Ravenswood Avenue Menlo Park, CA 94025 Telephone No.: 650-859-3115 Respectfully submitted,

Page 146 of 314

ASSIGN MENT OF PATENT APPLICATION

(Not Accompanying Application)

Whereas I/we the undersigned inventor(s) have invented certain new and useful improvements as set forth in the patent application entitled:

NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

for which I/we have executed an application for a United States Letters Patent which was filed in the U.S. Patent and Trademark Office on <u>March 13, 2000</u>, and which bears the Application No. 09/524,095.

For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/we the undersigned inventor(s) hereby:

- Sell(s), assign(s) and transfer(s) to <u>SRI International</u>, a California non-profit corporation having a place of business at 333 Ravenswood Avenue, <u>Menlo Park</u>, <u>California 94025</u>, (hereinafter referred to as "ASSIGNEE"), the entire right title and interest in any and all improvements and inventions disclosed in, application(s) based upon, and Patent(s) (including foreign patents) granted upon the information which is disclosed in the above referenced application.
- 2) Authorize and request the Commissioner of Patents to issue any and all Letters Patents resulting from said application or any division(s), continuation(s), substitutes(s) or reissue(s) thereof to the ASSIGNEE.
- 3) Agree to execute all papers and documents and, entirely at the ASSIGNEE's expense, perform any acts which are reasonably necessary in connection with the prosecution of said application, as well as any derivative and applications thereof, foreign applications based thereon, and/or the enforcement of patents resulting from such applications.
- 4) Agree that the terms, covenants and conditions of this assignment shall inure to the benefit of the Assignee, its successors, assigns and other legal representative, and shall be binding upon the inventor(s), as well as the inventor's heirs, legal representatives and assigns.
- 5) Warrant and represent that I/we have not entered, and will not enter into any assignment, contract, or understanding that conflicts with this assignment.

Signed on the date(s) indicated beside my (our) signature(s).

1)	Signature: (Mustine Halverson	Date: 6-16-00.
2)	Signature: Typed Name:	Luc Julia	Date:
3)	Signature: Typed Name:	Dimitris Voutsas	Date: <u>6/16/00</u>
4)	Signature: Typed Name:	Adam Cheyer	Date: 6/22/00

ASSIGI IENT OF PATENT APPLICA ON

(Not Accompanying Application)

Whereas I/we the undersigned inventor(s) have invented certain new and useful improvements as set forth in the patent application entitled:

NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

for which I/we have executed an application for a United States Letters Patent which was filed in the U.S. Patent and Trademark Office on March 13, 2000, and which bears the Application No. 09/524,095.

For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/we the undersigned inventor(s) hereby:

- 1) Sell(s), assign(s) and transfer(s) to SRI International, a California non-profit corporation having a place of business at 333 Ravenswood Avenue, Menlo Park, California 94025, (hereinafter referred to as "ASSIGNEE"), the entire right title and interest in any and all improvements and inventions disclosed in, application(s) based upon, and Patent(s) (including foreign patents) granted upon the information which is disclosed in the above referenced application.
- 2) Authorize and request the Commissioner of Patents to issue any and all Letters Patents resulting from said application or any division(s), continuation(s), substitutes(s) or reissue(s) thereof to the ASSIGNEE.
- 3) Agree to execute all papers and documents and, entirely at the ASSIGNEE's expense, perform any acts which are reasonably necessary in connection with the prosecution of said application, as well as any derivative and applications thereof, foreign applications based thereon, and/or the enforcement of patents resulting from such applications.
- 4) Agree that the terms, covenants and conditions of this assignment shall inure to the benefit of the Assignee, its successors, assigns and other legal representative, and shall be binding upon the inventor(s), as well as the inventor's heirs, legal representatives and assigns.
- 5) Warrant and represent that I/we have not entered, and will not enter into any assignment, contract, or understanding that conflicts with this assignment.

Signed on the date(s) indicated beside my (our) signature(s).

1)	Signature: (Christine Halverson	Date: 6-16-00.
2)	Signature: Typed Name:	Luc Julia	Date: 6.20.00
3)	Signature: Typed Name:	Dimitris Voutsas	Date: 6/16/00
4)	Signature: Typed Name:	Adam Cheyer	Date:

ASSIGNMENT OF PATENT APPLICATION

(Not Accompanying Application)

Whereas I/we the undersigned inventor(s) have invented certain new and useful improvements as set forth in the patent application entitled:

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- 4) Agree that the terms, covenants and conditions of this assignment shall inure to the benefit of the Assignee, its successors, assigns and other legal representative, and shall be binding upon the inventor(s), as well as the inventor's heirs, legal representatives and assigns.
- 5) Warrant and represent that I/we have not entered, and will not enter into any assignment, contract, or understanding that conflicts with this assignment.

Signed on the date(s) indicated beside my (our) signature(s).

1)	Signature: Misting Adalustic Typed Name: Christine Halverson	Date: 6-16-00.
2)	Signature: Typed Name: Luc Julia	Date:
3)	Signature: Dimitris Voutsas	Date: 6/16/00
4)	Signature: Typed Name: Adam Cheyer	Date:





United States Patent and Trademark Office

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UNITED STATES PATENT AND TRADEMARK OFFICE

Washington, D.C. 2023

APPLICATION NUMBER

FILING DATE

FIRST NAMED APPLICANT

ATTY. DOCKET NO./TITLE

09/524,095

03/13/2000

Christine Halverson

SRI1P037

CONFIRMATION NO. 6294

C. Douglas McDonald, ESQ. CARLTON FIELDS, et al. P.O. Box 3239
Tampa, FL 33601-3239

Date Mailed: 09/26/2001

NOTICE REGARDING POWER OF ATTORNEY

This is in response to the Power of Attorney filed 09/21/2001.

• The Power of Attorney to you in this application has been revoked by the assignee who has intervened as provided by 37 CFR 3.71. Future correspondence will be mailed to the new address of record(37 CFR 1.33).

LAVINIA D JOHNSON 2100 7033085229

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APPLICATION NUMBER FILING DATE FIRST NAMED APPLICANT ATTY. DOCKET NO./TITLE

09/524,095 03/13/2000 Christine Halverson SRI1P037

CONFIRMATION NO. 6294

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THOMASON, MOSER & PATTERSON, LLP 595 SHREWSBURY AVENUE SUITE 100 SHREWSBURY, NJ 07702

Date Mailed: 09/26/2001

NOTICE REGARDING POWER OF ATTORNEY

This is in response to the Power of Attorney filed 09/21/2001.

The Power of Attorney in this application is accepted. Correspondence in this application will be mailed to the above address as provided by 37 CFR 1.33.

LAVINIA D JOHNSON 2100 7033085229

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IN THE UNITED STATES

PATENT APPLICATION

Filed: March 13, 2000

Applicant: Halverson et al.

Case: SRI1P037

Serial No.: 09/524,095

Group Art Unit: 2155

Examiner: Firmin Backer

Title: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

ASSISTANT COMMISSIONER FOR PATENTS Box Non-Fee Amendment Washington, D. C. 20231

SIR:

RESPONSE UNDER 37 C.F.R. § 1.111

This response addresses the Office Action dated April 24, 2001 (Paper No. 10).

REMARKS

In view of the following discussion, the Applicants submit that none of the claims now pending in the application are anticipated under the provisions of 35 U.S.C. § 102. Thus, the Applicants believe that all of these claims are now in allowable form.

I. REJECTION OF CLAIMS 56-126 UNDER 35 U.S.C. § 102

The Examiner has rejected claims 56-126 in Paragraphs 2-33 of the Office Action as being anticipated by the Levin et al. patent (US Patent 6,173,279 issued January 9, 2001, hereinafter referred to as Levin). The rejection is respectfully traversed.

Levin teaches "a method of using at least one natural language query to retrieve information from one or more data resources and further performing a requested action using the retrieved information is disclosed". (See Levin, Column 2, lines 15-18) Namely, Levin teaches a method for using natural language query to obtain information, where upon receipt of the requested information, a desired action is executed based upon the requested information. To illustrate, Levin provides the example, where a user employs natural language to request the telephone number of a restaurant. Upon receipt of the telephone number, the telephone number is actually dialed for the user. (See Levin, Column 3 line 62 to Column 4, line 1)

In contrast, Levin fails to teach or suggest the novel concept of speech-based navigation where the method solicits additional input from the user, including user interaction in a modality different than the original request. Specifically, Applicants' independent claims 56, 82 and 101 positively recite:

- 56. A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
 - (a) receiving a spoken request for desired information from the user:
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
 - (d) <u>soliciting additional input from the user, including user</u> <u>interaction in a modality different than the original request;</u>
 - (e) 'refining the navigation query, based upon the additional input;
 - (f) using the refined navigation query to select a portion of the electronic data source; and
 - (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user. (emphasis added)
- 82. A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:
- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
 - (c) query construction logic, operable to construct a navigation query

in response to the interpretation of the spoken request;

(d) user interaction logic, operable to solicit additional input from the user, including user interaction in a modality different than the original request;

(e) query refining logic, operable to refine the navigation query, based

upon the additional input;

(f) navigation logic, operable to select a portion of the electronic data

source using the navigation query; and

- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (emphasis added)
- 101. A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:

(a) a code segment that receives a spoken request for desired

information from the user;

(b) a code segment that renders an interpretation of the spoken request;

(c) a code segment that constructs at least part of a navigation query based upon the interpretation;

(d)a code segment that solicits additional input from the user, including user interaction in a modality different than the original request;

(e) a code segment that refines the navigation query, based upon the additional input;

(f) a code segment that uses the refined navigation query to select a

portion of the electronic data source; and

(g) a code segment that transmits the selected portions of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (emphasis added)

Applicants' invention teaches a novel method and apparatus for speech-based navigation where the method solicits additional input from the user, including user interaction in a modality different than the original request. Specifically, Applicants address the criticality of errors and deficiencies via user interface modalities in addition to spoken natural language. It has been observed that users are often frustrated by ineffective or non optimal speech-based navigation that simply engages the user repeatedly in a long series of questions and answers, i.e., "single modal interaction", to perfect the navigation query. This single modal approach is often tedious and uninspiring for a user who must refine the navigation query repeatedly to achieve the desired result, thereby

increasing the time the user must interact with a system. In fact, one goal of the speech-based navigation is to relieve this very tedium where the user must engage a system repeatedly, e.g., via a long sequence of menus to achieve the desired result.

To address this criticality, Applicants' navigation query can be refined via input from the user, where the user interaction is in a modality different than the original request. To illustrate, if a portion of the navigation query can be achieved, then the result can be presented to the user in a way that the user can provide additional input via interaction that is in a modality that is different than the original request. For example, if the "partial" navigation query produces three possible results, then the results can be presented to the user via a menu with the most likely result being highlighted. The user can then press a button on a remote unit to accept the highlighted result or simply scroll to one of the other three choices. Thus, the pressing of the button by the user is a user interaction that is in a different modality than the original request, e.g., a natural language request that originally started the navigation request. This is an important aspect of the invention because of the psychological and real effect where the user perceives that the navigation query is actually progressing closer to the achieved result.

In contrast, Levin teaches that "the service host 112 determines if there are any ambiguities with respect to the response (step 222) and, if so, forwards additional queries to the user to help to resolve the ambiguities (step 224)".

(emphasis added) (See Levin, Column 6, lines 40-43). Additionally, Levin states that "[t]he service host 112 includes a dialog control program that manages interactions with users over several turns (e.g., it decides when to ask a question, when to give an answer, provides means for clarifying ambiguities, and provides error control and recovery during an interaction)". (emphasis added) (See Levin, Column 5, lines 15-20). Levin's single modal approach is contrary to Applicants' invention and is one of the criticalities that Applicants' invention is designed to address. To further support Applicants' position, Levin states that "[t]he invention is independent of the actual modality of call placement". (See Levin,

Column 4, lines 29-31) This statement is another clear indication that Levin is totally unconcerned with the modality of the user interaction and is simply teaching a single modal approach via queries and answers.

Therefore, the Applicants respectfully submit that independent claims 56, 82 and 101 are not anticipated by the Levin reference. As such, claims 56, 82 and 101 fully satisfy the requirements of 35 U.S.C. §102 and are patentable thereunder.

Claims 57-81, 83-100 and 102-126 depend, either directly or indirectly, from claims 56, 82 and 101 and recite additional features therefor. Since Levin fails to anticipate Applicants' invention as recited in Applicants' independent claims 56, 82 and 101, dependent claims 57-81, 83-100 and 102-126 are also not anticipated under 35 U.S.C. § 102 and are allowable for the same reason noted above.

Conclusion

Thus, the Applicants submit that all of these claims now fully satisfy the requirements of 35 U.S.C. §102. Consequently, the Applicants believe that all these claims are presently in condition for allowance. Accordingly, both reconsideration of this application and its swift passage to issue are earnestly solicited.

If, however, the Examiner believes that there are any unresolved issues requiring the issuance of a final action in any of the claims now pending in the application, it is requested that the Examiner telephone Mr. Kin-Wah Tong, Esq. at (732) 530-9404 so that appropriate arrangements can be made for resolving such issues as expeditiously as possible.

Respectfully submitted,

Kin-Wah Tong, Attorney

Reg. No. 39,400 (732) 530-9404

Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue First Floor, Shrewsbury, New Jersey 07702

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Approved for use through 10/31/2002. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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Application Number

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SUBMITTED BY				Con	nplete (if applicable)
Name (Print/Type)	KIN-WAH TONG	Registration No. Attorney/Agent)	39,400	Telephone	(732) 530-9404
Signature	KIN-VIZITIONS	19/16		Date	SEPTEMBER 19, 2001
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SRJ/4116-3

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#19

PATENT APPLICATION

Applicant(s): HALVERSON, et al

Atty. Docket No. SRI 1P037

Serial No.:

09/524,095

Group Art Unit: 2155

Filed:

March 13, 2000

Examiner:

F. BACKER

Title:

NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN INPUT WITH

MULTIMODAL ERROR FEEDBACK

REQUEST FOR CORRECTED FILING RECEIPT

RECEIVED

Assistant Commissioner for Patents Office of Initial Patent Examination **Customer Service Center** Washington, D. C. 20231

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Technology Center 2100

SIR:

Please issue a corrected filing receipt reflecting the correct spelling of the first name of the fourth inventor as follows:

Adam J. Cheyer

Respectfully submitted

9/28/01

KIN-WAH TONG, Attorsey

Reg. No. 39,400

Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue - Suite 100 Shrewsbury, New Jersey 07702 (732)530-9404

SRI/4116-3

CERTIFICATE OF FACSIMILE TRANSMISSION

<u>Under 37 C.F.R.§ 1.8(a)</u>

I certify that this correspondence is being transmitted by facsimile (703-308-7751) under 37 C.F.R. 1.8(a) on September 28, 2001 and is addressed to the Assistant Commissioner for Patents, Office of Initial Patent Examination, Customer Service Center, Washington, D.C. 20231.

Linda DeNardi

Type or print name of person signing certification

Signature

MOSER PATTERSON SHERIDAN



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Hickman Stephens Coleman & Hughes LLP PO Box 52037 Palo Alto, CA 94303-0746 FILING RECEIPT

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Date Mailed: 09/11/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Christine Halverson, San Jose, CA; Luc Julia, Menlo Park, CA; Dimitris Voutsas, Thessaloniki, GREECE; Aden J. Cheyer, Palo Alto, CA;

Continuing Data as Claimed by Applicant

THIS APPLICATION IS A CIP OF 09/225,198 01/05/1999 WHICH CLAIMS BENEFIT OF 60/124,718 03/17/1999 WHICH CLAIMS BENEFIT OF 60/124,719 03/17/1999 WHICH CLAIMS BENEFIT OF 60/124,720 03/17/1999

Foreign Applications

If Required, Foreign Filing License Granted 05/12/2000

" SMALL ENTITY "

Title

RECD SEP 18 2000

Navigating network-based electronic information using spoken natural language input with multimodal error feedback

Preliminary Class

709





UNITED STATES DEPARTMENT OF COMMERCE Patent and Trademark Office

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ATTORNEY DOCKET NO. FIRST NAMED INVENTOR FILING DATE APPLICATION NO. SRI1P037 C HALVERSON 09/524,095 03/13/00 **EXAMINER** TM02/1010 THOMASON, MOSER & PATTERSON, LLP PAPER NUMBER ART UNIT 595 SHREWSBURY AVENUE SUITE 100 2155 SHREWSBURY NJ 07702 DATE MAILED:

Please find below and/or attached an Office communication concerning this application or proceeding.

Commissioner of Patents and Trademarks

10/10/01

1- File Copy

		Application No.		Applicant(s)				
	Office Action Summers	09/524,095		HALVERSON ET AL.				
	Office Action Summary	Examiner		Art Unit				
		Firmin Backer		2155				
Th Period for R	e MAILING DATE of this communication appe eply	ars on the cover s	heet with the col	respondence address				
THE MAI - Extension after SIX - If the peri - If NO peri - Failure to - Any reply	A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.136 (a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely. - If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication. - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). - Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).							
1)⊠ R	esponsive to communication(s) filed on 21 S	eptember 2001 .						
2a)⊠ T	his action is FINAL . 2b)☐ Thi	s action is non-fin	al.					
	ince this application is in condition for allowa osed in accordance with the practice under <i>t</i>							
Disposition	of Claims	•						
4)⊠ Cla	aim(s) $\underline{56-126}$ is/are pending in the application	on.						
4a)	Of the above claim(s) is/are withdraw	n from considera	tion.					
5)∏ Cla	aim(s) is/are allowed.							
6)⊠ Cla	aim(s) <u>56-126</u> is/are rejected.							
7) 🗌 Cla	aim(s) is/are objected to.							
8) Cla	aims are subject to restriction and/or	election requirem	nent.					
Application	Papers							
9) 🗌 Th	e specification is objected to by the Examine	er.						
10) Th	e drawing(s) filed on is/are objected to	o by the Examine	r.					
11) 🗌 Th	e proposed drawing correction filed on	_ is: a)∏ approv	ed b)∐ disapp	roved.				
12) 🗌 Th	e oath or declaration is objected to by the Ex	caminer.	F					
Priority und	er 35 U.S.C. § 119 .							
13) Ac	knowledgment is made of a claim for foreign	priority under 35	U.S.C. § 119(a))-(d) or (f).				
a)	All b) Some * c) None of:							
1:[Certified copies of the priority documents	s have been recei	ved.					
2.[Certified copies of the priority documents	s have been recei	ved in Application	on No				
	3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received.							
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Attachment(s)								
15) Notice of	of References Cited (PTO-892) of Draftsperson's Patent Drawing Review (PTO-948) tion Disclosure Statement(s) (PTO-1449) Paper No(s)	18) [19) [Notice of Informal	y (PTO-413) Paper No(s) Patent Application (PTO-152)				

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Response to Request for Reconsideration

This is in response to a request for reconsideration file on September 26th, 2001. Claims 56-126 are being reconsidered in this action.

Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (e) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent.
- 2. Claims 56-126 are rejected under 35 U.S.C. 102(e) as being anticipated by Levin et al. (U.S. Patent No. 6,173,279).
- 3. As per claim 56, Levin et al teach a method for speech-based navigation (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising receiving a spoken request (receive a natural language query) for desired information from the user (user); rendering an interpretation (creating a semantic representation) of the spoken request, constructing a navigation (generating search) query based upon the interpretation; soliciting additional input from the user (one or more questions are generated...), including user interaction in a modality different that the original request and, refining the navigation query, based upon the additional input (see column 6 lines 20-59), using the navigation query to select a portion of the electronic

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data source; and transmitting the selected portion of the electronic data source from the network

server to a primarily stationary, display device located locally with the user. (see abstract, fig. 1-

3, column 3 line 36-9 line 5, see also claim 1, 10, 22)

4. As per claim 57, Levin et al teach a method of rendering the interpretation includes

deriving linguistic information by using a speech recognition and a linguistic parser (see abstract,

fig 1, column 3 lines 37-5 lines 40).

As per claim 58-62, Levin et al teach a method of constructing a navigation query in the 5.

form of a database query on a computing device located on a network including extracting an

input template for an online scripted interface to the data source to be used for the construction

of the navigation query and dynamically scraping the online scripted interface (see abstract, fig.

1-3, column 3 line 36-9 line 5)

As per claim 63-68, Levin et al teach a method of soliciting additional input is performed 6.

in response deficiency including unresolved word encountered after the first navigation of the

data source, required element of the navigational query, data recorded within the data source,

failure to identify data record responsive to navigational query (see column 6 lines 20-59).

7. As per claim 69, Levin et al teach a method wherein the additional input is solicited upon

receiving a user-input statement...(see column 6 lines 20-59).

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- 8. As per claim 70-73, Levin et al teach a method of soliciting additional input from the user, including presenting: a menu, a textual or an audible request, a list of portions of data source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 9. As per claim 74-75, Levin et al teach a method wherein additional input received from the user is speech based, of no spoken input source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 10. As per claim 76, Levin et al teach a method wherein steps (d)-(e) are repeated until the navigational query if deemed adequate source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 11. As per claim 77, 78, Levin et al teach a method wherein the input modality includes selecting (by speaking) from a displayed option menu (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 12. As per claim 79, Levin et al teach a method performed with respect to a plurality of user and corresponding client devices (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 13. As per claim 80-81, Levin et al teach a method of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5)

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14. As per claim 82, Levin et al teach a system for speech-based navigation (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising a portable microphone (microphone, 105) receiving a spoken request (receive a natural language query) for desired information from the user (user) a language processing logic (natural language server, 114) rendering an interpretation (creating a semantic representation) of the spoken request, (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22) a query construction logic (service host, 112) constructing a navigation (generating search) query based upon the interpretation; a query interaction logic (service host, 112) soliciting additional input from the user (one or more questions are generated...), including user interaction in a modality different that the original request and, (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22), a query refining logic (service host, 112) refining the navigation query, based upon the additional input (see column 6 lines 20-59), a navigation logic (service host, 112) using the navigation query to select a portion of the electronic data source; electronic infrastructure (network, 108) transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22).

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15. As per claim 83, Levin et al teach a system of rendering the interpretation includes deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).

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- 16. As per claim 84-86, Levin et al teach a system of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 17. As per claim 87, 88, 100, Levin et al teach a system wherein at least a portion of the language processing if hosted on a computing device coupled with a microphone located locally with a user and a network computing device located remotely and data in a two-way communication infrastructure (coaxial, DSL, satellite, wireless/cellular, fiber-optic) (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 89-94, Levin et al teach a system of soliciting additional input is performed in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- 19.. As per claim 95, 96, Levin et al teach a system wherein the input modality includes selecting (by speaking) from a displayed option menu (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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As per claim 97-98, Levin et al teach a system of selecting data source from plurality of 20. electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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- As per claim 99, Levin et al teach a system wherein the display device receives data from 21. the electronic device on the network via a communication box (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 101, Levin et al teach a computer program for speech-based navigation 22. (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising code segment receiving a spoken request (receive a natural language query) for desired information from the user (user); code segment rendering an interpretation (creating a semantic representation) of the spoken request, code segment constructing a navigation (generating search) query based upon the interpretation; soliciting additional input from the user (one or more questions are generated...), including user interaction in a modality different that the original request and, code segment refining the navigation query, based upon the additional input (see column 6 lines 20-59), code segment using the navigation query to select a portion of the electronic data source; and code segment transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22).

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23. As per claim 102, Levin et al teach a code segment deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).

- 24. As per claim 103-105, Levin et al teach a code segment of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 106-107, Levin et al teach a computer program wherein rendering of the 25. interpretation and the construction of the navigation query are performed on a computing device located locally with or remotely from the user (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- As per claim 108-114, Levin et al teach a code segment that solicits additional input 26. display on option menu is performed by speaking in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- As per claim 115, Levin et al teach a computer program the act of selecting from the 27. display is performed by speaking (see column 6 lines 20-59)

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28. As per claim 116, Levin et al teach a code segment of the computer program operate with respect to a plurality of simultaneous user and corresponding client devices (see abstract, fig. 1-3, column 3 line 36-9 line 5).

- 29. As per claim 117, Levin et al teach a code segment that select data source form a plurality of electronic data source content (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 30. As per claim 118, Levin et al teach a computer program of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 31. As per claim 119, Levin et al teach a computer program wherein the additional input is solicited upon receiving a user-input statement...(see column 6 lines 20-59).
- 32. As per claim 120-123, Levin et al teach a code segment of soliciting additional input from the user, including presenting: a menu, a textual or an audible request, a list of portions of data source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 33. As per claim 124-125, Levin et al teach a computer program wherein additional input received from the user is speech based, of no spoken input source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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As per claim 126, Levin et al teach a code segment wherein steps (d)-(e) are repeated until the navigational query if deemed adequate source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

Response to Arguments

Applicant's arguments filed on September 26th, 2001 have been fully considered but they are not persuasive.

Applicant argues that the prior art (Levin et al) fail to teach or suggest an inventive concept wherein "soliciting additional input from the user including user interaction in a modality different than the original request." Examiner respectfully disagrees with the applicant's perspective and characterization of Levin's inventive concept. Levin et al teach a system and method of using natural language to retrieve information. In that particular if the service host 112, based on the rules, decides that there is enough information for performing a database access, the database query is generated. The database query is generally in one of the standard query languages (e.g. SQL). The service host 112 also determines if there are any ambiguities with respect to the response (step 222) and, if so, forwards additional queries to the user to help to resolve the ambiguities (step 224). The service host 112 then sends the responses to the information server 110 (step 226). If there are too many potential answers (for instance if there are two pizza places on Main Street in Westfield), one or more questions to the user are generated in order to disambiguate the query (e.g. Do you mean "Venezia" or "Bella Roma?").

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The answers to the additional questions are used to formulate a new logical search query. For this there might be additional rules like: if(Action_Object=Pizza_Restaurant and Too-Many_Answers) then User must provide further clarifying information such as, for example, the name of restaurant OR exact address. If the user does not provide enough information to achieve a single answer, the service host 112 might then list the possibilities and ask the user to chose one of them (see column 6 lines 28-59). This is a way to require additional information from the user in order to generate user's request.

Conclusion

THIS ACTION IS MADE FINAL. Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

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Any inquiry concerning this communication or earlier communications from the examiner should be directed to Firmin Backer whose telephone number is 703-305-0624. The examiner can normally be reached on Mon-Thu 8:30-6:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Sheikh Ayaz can be reached on 703-305-9648. The fax phone numbers for the organization where this application or proceeding is assigned are 703-305-3718 for regular communications and 703-305-5352 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703-305-3900.

Firmin Backer

SUPERVISORY PATENT EXAMINED
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APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. 09/524,095 03/13/2000 Christine Halverson SRI1P037 6294 25696 01/15/2002 OPPENHEIMER WOLFF & DONNELLY EXAMINER P. O. BOX 10356 PALO ALTO, CA 94303 BACKER, FIRMIN ART UNIT PAPER NUMBER 2155 21 DATE MAILED: 01/15/2002

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)
Interview Summary	09/524,095	HALVERSON ET AL.
	Examiner	Art Unit
	Firmin Backer	2155
All participants (applicant, applicant's representative, PTO	personnel):	
(1) <u>Firmin Backer (examiner)</u> .	(3)Kin-Wah Tong (Attorne	<u>vy)</u> .
(2) Ario Etienne (primary examiner).	(4)	,
Date of Interview: 08 January 2002.		
Type: a)⊠ Telephonic b)□ Video Conference c)□ Personal [copy given to: 1)□ applicant	2) applicant's representativ	/e]
Exhibit shown or demonstration conducted: d) Yes If Yes, brief description:	e) No.	
Claim(s) discussed: <u>56</u> .	•	
Identification of prior art discussed: 6,173,279.		
Agreement with respect to the claims f) was reached.	g) was not reached. h)[□ N/A.
Substance of Interview including description of the general reached, or any other comments: <u>Applicant argues that the should be withdrawn. Applicant argues that the prior art far especially the concept of transmitting the selected portion client device of the user.</u>	e statutory double patenting r ils to teach all the limitations o	ejection is improper and fithe inventive concept
(A fuller description, if necessary, and a copy of the amenallowable, if available, must be attached. Also, where no allowable is available, a summary thereof must be attached.	copy of the amendments that v	
 i) It is not necessary for applicant to provide a s checked). 	eparate record of the substance	ce of the interview(if box is
Unless the paragraph above has been checked, THE FORMUST INCLUDE THE SUBSTANCE OF THE INTERVIEW action has already been filed, APPLICANT IS GIVEN ONE STATEMENT OF THE SUBSTANCE OF THE INTERVIEW reverse side or on attached sheet.	V. (See MPEP Section 713.04 E MONTH FROM THIS INTER). If a reply to the last Office VIEW DATE TO FILE A

Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.

Examiner's signature, if required

01/10/02 17:00 FAX 732 530 9808

MOSER PATTERSON SHERIDAN

09/524,095

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicant: Halverson et al.

Case: \$RI1P037

Serial No.: 09/524,095

Filed: March 13, 2000

Group Art Unit: 2155

Examiner: Firmin Backer

Title: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING

SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR

FEEDBACK

ASSISTANT COMMISSIONER FOR PATENTS
Box AF
Weshington, D. C. 20231

Washington, D. C. 20231

SIR:

RESPONSE UNDER 37 C.F.R. § 1,116

This response addresses the Final Office Action dated October 10, 2001. The Final Office Action appears to be labeled as Paper No. 20.

REMARKS

Applicants' representative would like to thank Examiner Backer and Primary Examiner Etienne for kindly taking a substantial amount of time on January 8, 2002 to discuss the merits of the subject invention. Applicants' representative is aware of the time constraint that is placed on the Examiners and is appreciative of the Examiners' willingness to devote such large quantity of time to discuss the case on the merit.

In view of the following discussion, the Applicants submit that none of the claims now pending in the application are anticipated under the provisions of 35 U.S.C. § 102. Thus, the Applicants believe that all of these claims are now in allowable form.

I. REJECTION OF CLAIMS 56-126 UNDER 35 U.S.C. § 102

The Examiner has rejected claims 56-126 in Paragraphs 2-34 of the Final Office Action as being anticipated by the Levin et al. patent (US Patent 6,173,279 issued January 9, 2001, hereinafter referred to as Levin). The rejection is respectfully traversed

Levin teaches "a method of using at least one natural language query to retrieve information from one or more data resources and further performing a requested action using the retrieved information is disclosed". (See Levin, Column 2, lines 15-18)

Namely, Levin teaches a method for using natural language query to obtain information, where upon receipt of the requested information, a desired action is executed based upon the requested information. To illustrate, Levin provides the example, where a user employs natural language to request the telephone number of a restaurant. Upon receipt of the telephone number, the telephone number is actually dialed for the user. (See Levin, Column 3 line 62 to Column 4, line 1)

In contrast, Levin fails to teach or suggest the novel concept of speech-based navigation where the method solicits additional input from the user, including user interaction in a modality different than the original request. Specifically, Applicants' independent claims 56, 82 and 101 positively recite:

- 56. A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
 - (a) receiving a spoken request for desired information from the user;
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
 - (d) <u>soliciting additional input from the user, including user interaction in a modality different than the original request;</u>
 - (e) refining the navigation query, based upon the additional input;
 - (f) using the refined navigation query to select a portion of the electronic data source; and
 - (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user. (emphasis added)

A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:

(a) a portable microphone operable to receive a spoken request for

desired information from the user:

(b) language processing logic, operable to render an interpretation of the spoken request;

(c) query construction logic, operable to construct a navigation query in

response to the interpretation of the spoken request;

(d) user interaction logic, operable to solicit additional input from the user, including user interaction in a modality different than the original request;

(e) query refining logic, operable to refine the navigation query, based

upon the additional input;

(f) navigation logic, operable to select a portion of the electronic data

source using the navigation query; and

- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (emphasis added)
- A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:

(a) a code segment that receives a spoken request for desired information

from the user;

- (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d)à code segment that solicits additional input from the user, including user interaction in a modality different than the original request;
- (e) a code segment that refines the navigation query, based upon the additional input;
 - (f) a code segment that uses the refined navigation query to select a
- portion of the electronic data source; and (g) a code segment that transmits the selected portions of the electronic

data source from the network server to a primarily stationary, display device located locally with the user. (emphasis added)

Pursuant to the Examiner Interview, Applicants directed the Examiner's attention to the fact that Applicants' invention teaches a novel method and apparatus for speechbased navigation where the method solicits additional input from the user, including user interaction in a modality different than the original request. Specifically, Applicants address the criticality of errors and deficiencies via user interface modalities

in addition to spoken natural language. It has been observed that users are often frustrated by ineffective or non optimal speech-based navigation that simply engages the user repeatedly in a long series of questions and answers, i.e., "single modal interaction", to perfect the navigation query. This single modal approach is often tedious and uninspiring for a user who must refine the navigation query repeatedly to achieve the desired result, thereby increasing the time the user must interact with a system. In fact, one goal of the speech-based navigation is to relieve this very tedium where the user must engage a system repeatedly, e.g., via a long sequence of menus to achieve the desired result.

To address this criticality, Applicants' navigation query can be refined via input from the user, where the user interaction is in a modality different than the original request. To illustrate, if a portion of the navigation query can be achieved, then the result can be presented to the user in a way that the user can provide additional input via interaction that is in a modality that is different than the original request. For example, if the "partial" navigation query produces three possible results, then the results can be presented to the user via a menu with the most likely result being highlighted. The user can then press a button on a remote unit to accept the highlighted result or simply scroll to one of the other three choices. Thus, the pressing of the button by the user is a <u>user interaction that is in a different modality than the original request, e.g., a natural language request that originally started the navigation request.</u> This is an important aspect of the invention because of the psychological and real effect where the user perceives that the navigation query is actually progressing closer to the achieved result.

In contrast, Levin teaches that "the service host 112 determines if there are any ambiguities with respect to the response (step 222) and, if so, forwards <u>additional queries</u> to the user to help to resolve the ambiguities (step 224)". (emphasis added) (See Levin, Column 6, lines 40-43). Additionally, Levin states that "[t]he service host 112 includes a dialog control program that manages interactions with users <u>over several turns (e.g., it decides when to ask a question, when to give an answer, provides means for clarifying ambiguities, and provides error control and recovery</u>

during an interaction)". (emphasis added) (See Levin, Column 5, lines 15-20). Levin's single modal approach is contrary to Applicants' invention and is one of the criticalities that Applicants' invention is designed to address. To further support Applicants' position, Levin states that "[t]he invention is independent of the actual modality of call placement". (See Levin, Column 4, lines 29-31) This statement is another clear indication that Levin is totally unconcerned with the modality of the user interaction and is simply teaching a single modal approach via queries and answers.

As discussed during the Examiner Interview, the support cited by the Examiner in the Final Office Action only discloses the teaching that the user is requested to provide additional information, but it does <u>not</u> require the user to provide the additional inputs in <u>a different modality than the original request</u> as claimed by the Applicants. The Examiners indicated that they would reconsider the present rejections.

Therefore, the Applicants respectfully submit that independent claims 56, 82 and 101 are not anticipated by the Levin reference. As such, claims 56, 82 and 101 fully satisfy the requirements of 35 U.S.C. §102 and are patentable thereunder.

Claims 57-81, 83-100 and 102-126 depend, either directly or indirectly, from claims 56, 82 and 101 and recite additional features therefor. Since Levin fails to anticipate Applicants' invention as recited in Applicants' independent claims 56, 82 and 101, dependent claims 57-81, 83-100 and 102-126 are also not anticipated under 35 U.S.C. § 102 and are allowable for the same reason noted above.

Conclusion

Thus, the Applicants submit that all of these claims now fully satisfy the requirements of 35 U.S.C. §102. Consequently, the Applicants believe that all these claims are presently in condition for allowance. Accordingly, both reconsideration of this application and its swift passage to issue are earnestly solicited.

If, however, the Examiner believes that there are any unresolved issues requiring the maintenance of the present final office action in any of the claims now pending in the application, it is requested that the Examiner telephone Mr. Kin-Wah Tong, Esq. at

1/10/02

(732) 530-9404 so that appropriate arrangements can be made for resolving such issues as expeditiously as possible.

Respectfully submitted,

Kin-Wah Tong, Attorney Reg. No. 39,400 (732) 530-9404

Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue First Floor, Shrewsbury, New Jersey 07702

TELEFAX COVER SHEET

MOSER, PATTERSON & SHERIDAN, LLECIAL ATTORNEYS AT LAW

ATTORNEYS AT LAW
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FIRST FLOOR
SHREWSBURY, NJ 07702
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*************** THIS TELEFAX MESSAGE IS ADDRESSED TO THE PERSON OR COMPANY LISTED BELOW. IF IT WAS SENT OR RECEIVED INCORRECTLY, OR YOU ARE NOT THE INTENDED RECIPIENT, PLEASE TAKE NOTICE THAT THIS MESSAGE MAY CONTAIN PRIVILEGED OR CONFIDENTIAL MATERIAL, AND YOUR DUE REGARD FOR THIS INFORMATION IS NECESSARY. YOU MAY ARRANGE TO RETURN THIS MATERIAL BY CALLING THE FIRM LISTED ABOVE AT (732) 530-9404 *************************** THIS MESSAGE HAS 9 PAGES INCLUDING THIS SHEET Assistant Commissioner of Patents TO: 703<u>-746-7238</u> FAX NO.: ____ Kin-Wah Tong FROM: __ January 10, 2002 Serial No. 09/524.095 Filed: March 13, 2000 MATTER:__ SRI 1<u>P037</u> DOCKET NO .: ___ HALVERSON, et al APPLICANT: The following has been received in the U.S. Patent and Trademark Office on the date of this facsimile: X Transmittal Letter (2 copies) Pee Transmittal (2 copies) Disclosure Statement & PTO-1449 Deposit Account Transaction Priority Document X Facsimile Transmission Certificate Drawings (____ shects) informal dated January 10, 2002. X Response Under 37 CFR 1.116

CERTIFICATE OF TRANSMISSION LINDER 37 C.F.R. §1.6

I hereby certify that this correspondence Commissioner for Patents, Box AF, Washington, Facsimile No	is being transmitted by facsimile to the Assistant DC 20231 on,
Linda DeNardi Name of person signing this certificate	Signature and date

Received from < 732,530,9808 > at 1/10/02 4:00:32 PM [Eastern Standard Time] $Page\ 183\ of\ 314$

TRANSMITTAL			Applica	tion Number	09/524,095
TRAN	SMITTAL		Filing I	Pate	March 13, 2000
FORM (to be used for all correspondence after initial filing)		Group Art Unit		HALVERSON	
				2155	
				F. BACKER	
otal Number of Pages In This Submission 9			Attorne	y Docket Number	SRI 1 P 037
		ENCL	OSURES	check all that apply)	
Fee Transmittal Fo	m		ment Pape <i>Application)</i>	ers	After Allowance Communication to Group
Fee Attached		Drawin	ng(s)		Appeal Communication to Board of Appeals and Interferences
Amendment / Resp	oonse	Licens	ing-related	Papers	Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
After Final		Petitio	n		Proprietary Information
Affidavits/deck	eration(s)	Petition to Convert to a Provisional Application			Status Letter
Extension of Time	Request	Power of Attorney, Revocation Change of Correspondence Address			Other Enclosure(s) (please identify below):
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Express Abandoni	ment Request	Reque	est for Refu	ind	
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Response to Miss					grand while the property
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	<u>sign</u>	TURE OF	APPLIC	ANT, ATTORNEY, C	R AGENT
Firm or Individual name	PATRICIA A. VER	LANGIERI,	Reg. No. 4	2,201	
Signature	Patrice	i G	7. Der	largien	
Date	January 10, 2002				

		Applica	tion Number	09/524,095	
TRANSMITTAL			ate	March 13, 2000	
FORM		First Na	med inventor	HALVERSON	
(to be used for all correspondence after initial filing) Otal Number of Pages in This Submission 9			Art Unit	2155	
			er Name	F. BACKER	
			y Docket Number	SRI 1 P 037	
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Fee Attached Amendment / Response		ing-related	- · Papers	Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)	
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Response to Missing Parts/	·				
Incomplete Application				en de la companya de La companya de la co	
Response to Missing Parts under 37 CFR 1.52 or 1.53					
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Date January 10, 2002			0		



United States Patent and Trademark Office

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER OF PATENTS AND TRADEMARK Washington, D.C. 20231

PPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO
09/524,095	03/13/2000	Christine Halverson	SR11P037	6294
25696	7590 02/19/2002			
	MER WOLFF & DONNI	ELLY	EXAMI	NER
P. O. BOX 10 PALO ALTO,			BACKER,	FIRMIN
			ART UNIT	PAPER NUMBER
			2155	23

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)
		HALVERSON ET AL.
Advisory Action	09/524,095	Art Unit
	Examiner Firmin Backer	2155
The MAILING DATE of this communication appe		4
THE REPLY FILED 07 January 2002 FAILS TO PLACE Therefore, further action by the applicant is required to a final rejection under 37 CFR 1.113 may only be either: (1 condition for allowance; (2) a timely filed Notice of Appearamentation (RCE) in compliance with 37 CFR 1.114.	void abandonment of this application in the same of th	cation. A proper reply to a call the places the application in
PERIOD FOR RE	PLY [check either a) or b)]	
a) The period for reply expires 3 months from the mailing date of		
b) The period for reply expires on: (1) the mailing date of this Adv event, however, will the statutory period for reply expire later the ONLY CHECK THIS BOX WHEN THE FIRST REPLY WAS 706.07(f).	an SIX MONTHS from the mailing date o	f the final rejection.
Extensions of time may be obtained under 37 CFR 1.136(a). The dathave been filed is the date for purposes of determining the period of extensions of the shortened (b) above, if checked. Any reply received by the Office later than three more arned patent term adjustment. See 37 CFR 1.704(b).	sion and the corresponding amount of the I statutory period for reply originally set in	e fee. The appropriate extension fee under the final Office action; or (2) as set forth in
1. A Notice of Appeal was filed on Appellant' 37 CFR 1.192(a), or any extension thereof (37 CF	s Brief must be filed within the R 1.191(d)), to avoid dismissal	period set forth in of the appeal.
2. The proposed amendment(s) will not be entered be	ecause:	
(a) they raise new issues that would require furth	er consideration and/or search	(see NOTE below);
(b) they raise the issue of new matter (see Note		
(c) they are not deemed to place the application issues for appeal; and/or	in better form for appeal by ma	terially reducing or simplifying the
(d) they present additional claims without cance NOTE:	ling a corresponding number of	finally rejected claims.
3. Applicant's reply has overcome the following reject	etion(s):	
4. Newly proposed or amended claim(s) would canceling the non-allowable claim(s).		separate, timely filed amendment
5.⊠ The a) affidavit, b) exhibit, or c) request for application in condition for allowance because: So	or reconsideration has been con ee Continuation Sheet.	sidered but does NOT place the
6. The affidavit or exhibit will NOT be considered be raised by the Examiner in the final rejection.	cause it is not directed SOLEL	Y to issues which were newly
7. For purposes of Appeal, the proposed amendmen explanation of how the new or amended claims w	nt(s) a)⊡ will not be entered or would be rejected is provided be	b)⊡ will be entered and an low or appended.
The status of the claim(s) is (or will be) as follows	:	
Claim(s) allowed:		
Claim(s) objected to:		
Claim(s) rejected: 51-12.6		
Claim(s) withdrawn from consideration:		
8. The proposed drawing correction filed on is	s a)☐ approved or b)☐ disa	pproved by the Examiner.
9. Note the attached Information Disclosure Stateme	ent(s)(PTO-1449) Paper No(s).	•
10. Other:		
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U.S. Patent and Trademark Office PT05303 (Rev. 04f04) 14 Continuation Sheet (PTO-303) 09/524,095

Application No.

Continuation of 5. does NOT place the application in condition for allowance because: Applicant request for reconsideration has been considered but does not place the application in condition for allowance. Applicant argues that Levin fail to teach the limitation of soliciting additional input from the user, including user interaction in a modality different than the original request. Examiner respectfully disagree with applicant characterization of Levin et al' inventive concept. As examiner has indicated before, Levin et al teach a system and method of using natural language to retrieve information. In that particular if the service host 112, based on the rules, decides that there is enough information for performing a database access, the database query is generated. The database query is generally in one of the standard query languages (e.g. SQL). The service host 112 also determines if there are any ambiguities with respect to the response (step 222) and, if so, forwards additional queries to the user to help to resolve the ambiguities (step 224). The service host 112 then sends the responses to the information server 110 (step 226). If there are too many potential answers (for instance if there are two pizza places on Main Street in Westfield), one or more questions to the user are generated in order to disambiguate the query (e.g. Do you mean "Venezia" or "Bella Roma?"). The answers to the additional questions are used to formulate a new logical search query. For this there might be additional rules like: if(Action_Object=Pizza_Restaurant and Too-Many_Answers) then User must provide further clarifying information such as, for example, the name of restaurant OR exact address. If the user does not provide enough information to achieve a single answer, the service host 112 might then list the possibilities and ask the user to choose one of them (see column 6 lines 28-59). Levin cleary indicate that in the user does not provide enough information to achieve a sinige answer then the service host might the list the possibilites and ask the user to chose on of them. To the examiner that is a different modality then the original mode. It can be seen that in the original mode, the user was requesting the service. In this mode, the host provides a list of service for the user to choose from. In the original mode, the user did not have any choices, however, in this mode the user has a list to choose from. Therefore, the final action is sustained.

AYAZ SHEIKH
SUPERVISORY PATENT EXAMINER
TECHNOLOGY CENTER 2100



<u>United States Patent and Trademark Office</u>

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER OF PATENTS AND TRADEMARKS Washington, D.C. 20231

APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. 09/524,095 03/13/2000 Christine Halverson SRI1P037 04/03/2002 7590 THOMASON, MOSER & PATTERSON, LLP **EXAMINER** 595 SHREWSBURY AVENUE SUITE 100 BACKER, FIRMIN SHREWSBURY, NJ 07702 ART UNIT PAPER NUMBER DATE MAILED: 04/03/2002

Please find below and/or attached an Office communication concerning this application or proceeding.

		A.S.	
Sufflemental	Application No.	Applicant(s)	
•••	09/524,095	HALVERSON ET AL.	
Advisory Action	Examiner	Art Unit	
	Firmin Backer	2155	
The MAILING DATE of this communication app	pears on the cover sheet w	ith the correspondence address	
THE REPLY FILED 07 January 2002 FAILS TO PLAC Therefore, further action by the applicant is required to final rejection under 37 CFR 1.113 may only be either: condition for allowance; (2) a timely filed Notice of App Examination (RCE) in compliance with 37 CFR 1.114.	E THIS APPLICATION IN avoid abandonment of th	CONDITION FOR ALLOWANCE. s application. A proper reply to a ent which places the application in	ed
PERIOD FOR R	REPLY [check either a) or	b)]	
a) The period for reply expires 3 months from the mailing date b) The period for reply expires on: (1) the mailing date of this Adevent, however, will the statutory period for reply expire later to ONLY CHECK THIS BOX WHEN THE FIRST REPLY WAY 706.07(f). Extensions of time may be obtained under 37 CFR 1.136(a). The content of the period for reply expire later to the period for reply expires the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) the mailing date of this Adeventure of the period for reply expires on: (1) th	dvisory Action, or (2) the date set than SIX MONTHS from the maili S FILED WITHIN TWO MONTH date on which the petition under 3	ng date of the final rejection. S OF THE FINAL REJECTION. See MPEP CFR 1.136(a) and the appropriate extension for	ee
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1. A Notice of Appeal was filed on Appellan 37 CFR 1.192(a), or any extension thereof (37 C	t's Brief must be filed with FR 1.191(d)), to avoid dis	in the period set forth in missal of the appeal.	
2. The proposed amendment(s) will not be entered	because:		
(a) they raise new issues that would require furt	her consideration and/or s	earch (see NOTE below);	
(b) they raise the issue of new matter (see Note		, ,,	
(c) they are not deemed to place the application issues for appeal; and/or	in better form for appeal	by materially reducing or simplifying	, the
(d) they present additional claims without cance	eling a corresponding num	ber of finally rejected claims.	
3. Applicant's reply has overcome the following reje	ction(s):		
4. Newly proposed or amended claim(s) would canceling the non-allowable claim(s).	d be allowable if submitte	d in a separate, timely filed amendm	nent
5. ☐ The a) ☐ affidavit, b) ☐ exhibit, or c) ☐ request f application in condition for allowance because: S	or reconsideration has be See Continuation Sheet.	en considered but does NOT place t	he
6. The affidavit or exhibit will NOT be considered be raised by the Examiner in the final rejection.	ecause it is not directed S	OLELY to issues which were newly	
7. For purposes of Appeal, the proposed amendment explanation of how the new or amended claims v	nt(s) a)⊡ will not be enter would be rejected is provid	ed or b) will be entered and an led below or appended.	
The status of the claim(s) is (or will be) as follows			
Claim(s) allowed:	-		
Claim(s) objected to:			
Claim(s) rejected: <u>56-126</u> .			
Claim(s) withdrawn from consideration:			
8. The proposed drawing correction filed oni	s a)☐ approved or b)☐	disapproved by the Examiner	
9. Note the attached Information Disclosure Statem	· · · · · · · · · · · · · · · · · · ·		
10. Other:	The state of the s		
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Continuation Sheet (PTO-303) 09/524,095

Application No.

Continuation of 5. does NOT place the application in condition for allowance because: Applicant request for reconsideration has been considered but does not place the application in condition for allowance. Applicant argues that Levin fail to teach the limitation of soliciting additional input from the user, including user interaction in a modality different than the original request. Examiner respectfully disagree with applicant characterization of Levin et al' inventive concept. As examiner has indicated before, Levin et al teach a system and method of using natural language to retrieve information. In that particular if the service host 112, based on the rules, decides that there is enough information for performing a database access, the database query is generated. The database query is generally in one of the standard query languages (e.g. SQL). The service host 112 also determines if there are any ambiguities with respect to the response (step 222) and, if so, forwards additional queries to the user to help to resolve the ambiguities (step 224). The service host 112 then sends the responses to the information server 110 (step 226). If there are too many potential answers (for instance if there are two pizza places on Main Street in Westfield), one or more questions to the user are generated in order to disambiguate the query (e.g. Do you mean "Venezia" or "Bella Roma?"). The answers to the additional questions are used to formulate a new logical search query. For this there might be additional rules like: if(Action_Object=Pizza_Restaurant and Too-Many_Answers) then User must provide further clarifying information such as, for example, the name of restaurant OR exact address. If the user does not provide enough information to achieve a single answer, the service host 112 might then list the possibilities and ask the user to choose one of them (see column 6 lines 28-59). Levin cleary indicate that in the user does not provide enough information to achieve a sinige answer then the service host might the list the possibilites and ask the user to chose on of them. To the examiner that is a different modality then the original mode. It can be seen that in the original mode, the user was requesting the service. In this mode, the host provides a list of service for the user to choose from. In the original mode, the user did not have any choices, however, in this mode the user has a list to choose from. Therefore, the final action is sustained.

	PETITION FOR EXTENSION OF	ersons are required to respond to a collection of informat TIME UNDER 37 CFR 1.136(a)	Docket Number (Optional) SRI 1P037
	TO UCAN	In re Application of HALVERSON	
	O ME W	Application Number 09/524,095	Filed March 13, 2000
	129	For Navigating Network-Based E	lectronic Information Using
		Spoken Natural Language Input W Group Art Unit Examiner	fith Multimodal Error Feedback
	THAT THAT THE	2155 F. Backer	
	This is a request under the provis	ions of 37 CFR 1.136(a) to extend the	period for filing a
	response in the above identified a		
	The requested extension and app (check time period desired):	ropriate non-small-entity fee are as fol	lows
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	☑ Two months (37 C	FR 1.17(a)(2))	\$ <u>400.00</u>
•	☐ Three months (37	CFR 1.17(a)(3))	\$
	Four months (37 (CFR 1.17(a)(4))	\$
	☐ Five months (37 C	FR 1.17(a)(5))	\$
	A check in the amount of the payment by credit card. For the Commissioner has all application to a Deposit Action of the Commissioner is here or credit any overpayment I have enclosed a duplication of the payment of	form PTO-2038 is attached. ready been authorized to charge fees in count. by authorized to charge any fees which to Deposit Account Number 20-0782 te copy of this sheet.	in this RECEIVED The may be required, ARD 1, 2, 2002
		he entire interest. See 37 CFR 3.71 CFR 3.73(b) is enclosed. (Form PTO/	(SP (ne)
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		acting under 37 CFR 1.34(a)	
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1 FD: 2 17	April 10, 2002		Signature KIN-WAH TONG Typed or printed name

Burden Hour Statement: This form is estimated to take 0.1 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Page 192 of 314

04-11-02 APR 1 0 2002 PTO/SB/30 (8/2000) Approved for use through 10/31/2002 OMB 0651-0031 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Pape k Reduction Ac no persons are required to respond to a collection of information unless it displays a valid OMB control number RADEMAR 09/524,095 Application Number REQUEST **FOR** Filing Date March 13, 2000 **CONTINUED EXAMINATION (RCE)** First Named Inventor **HALVERSON** TRANSMITTAL Group Art Unit 2155 Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of a utility or plant application filed on or after June 8, 1995, Examiner Name F. Backer See the American Inventors Protection Act of 1999 (AIPA). Attorney Docket Number SRI 1P037 This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

OTE: 37 C.F.R. § 1.114 is effective on May 29, 2000. If the above-identified application was filed prior to May 29, 2000, applicant may wish to consider filing a continued prosecution opplication (CPA) under 37 C.F.R. § 1.53 (d) (PTO/SB/29) instead of an RCE to be eligible for the patent term adjustment provisions of the AIPA. See Changes to Application Examination of Provisional Application Practice, Final Rule, 65 Fed. Reg. 50092 (Aug. 16, 2000); Interim Rule, 65 Fed. Reg. 14865 (Mar. 20, 2000), 1233 Off. Gaz. Pat. Office 47 (Apr. 11, 2000), hich established RCE Practice. 1. |Submission required under 37 C.F.R. § Previously submitted Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed RECEIVED ii. 🔲 Consider the arguments in the Appeal Brief or Reply Brief previously filed on iii. 🗆 APR 1 2 2002 Other b. \(\Bigsize \) Enclosed i. 🔲 Amendment/Reply **Technology Center 2 100** ii. 🗆 Affidavit(s)/Declaration(s) iii. 🗀 Information Disclosure Statement (IDS) iv. 🛛 Preliminary Amendment 2. Miscellaneous a.

Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for __ months (Period of suspension shall not exceed 3 months; Fee under 37 C.F.R.§ 1.17(i) required)

Signature April 10, 2002

20-0782 RCE fee required under 37 C.F.R. § 1.17(e)

Extension of time fee (37 C.F.R. §§ 1.136 and 1.17)

c. Payment by credit card (Form PTO-2038 enclosed)

KIN-WAH TONG

3. Fees The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

a.

The Director is hereby authorized to charge the following fees, or credit any overpayments, to

MIRZIÒGE ANCHDAFI 00000141 200782 09524095

Deposit Account No.

Other

370.00 09

Name (Print / Type)

b.

Other

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Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND Fees and Completed Forms to the following address: Assistant Commissioner for Patents, Box RCE, Washington, DC 20231.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED

39,400

Registration No. (Attorney / Agent)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Filed: March 13, 2000

RECEIVED

APR 1 2 2002

Technology Center 2100

Case: SRI1P037

Serial No.: 09/524,095

Group Art Unit: 2155

Examiner: Firmin Backer

Title: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING

SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR

FEEDBACK

ASSISTANT COMMISSIONER FOR PATENTS **Box RCE**Washington, D. C. 20231

SIR:

Please be advised that the enclosed RCE and Preliminary Amendment are filed with a two-month extension request instead of a three-month extension request. The reason is that the Advisory Action dated February 19, 2002 was erroneously forwarded to a different law firm by the USPTO. This error was communicated to Examiner Backer and the Examiner subsequently issued a supplemental Advisory Action to the Applicants' representative on April 3, 2002. As such, Applicants have informed the Examiner that the enclosed RCE and Preliminary Amendment will be filed with a two-month extension request instead of a three-month extension request.

However, in the event that a three-month extension request is required,
Applicants' representative hereby requests for a three-month extension request and
authorizes the payment of the necessary extension fee via **Deposit Account: 20-0782**.



Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue First Floor, Shrewsbury, New Jersey 07702

Respectfully submitted,

Kin-Wah Tong, Attorney Reg. No. 39,400 (732) 530-9404

APR 1 2002 ***EXPRESS MAIL CERTIFICATION OF THE PROPERTY OF TH	[ON***
"Express Mail" mailing label number EL 8493	41069 US
Date of depositAPRIL_10, 2002	
I hereby certify that this paper and/or fee is be United States Postal Service "Express Mail Post Offi under 37 CFR 1.10 on the date indicated above and is Commissioner of Patents, BOX RCE, Washington, D Signature of person mailing paper or fee	ce to Addressee" service s addressed to Assistant
Linda DeNardi	RECEIVED
Name of person mailing paper or fee	APR 1 2 2002

Technology Center 2100



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

RECEIVE

APR 1 2 2002

Technology Center 2100

Applicant: Halverson et al.

Case: SRI1P037

Serial No.: 09/524,095

Filed: March 13, 2000

Group Art Unit: 2155

Examiner: Firmin Backer

Title: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING

SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR

FEEDBACK

ASSISTANT COMMISSIONER FOR PATENTS

Box RCE

Washington, D. C. 20231

SIR:

Preliminary Amendment

This Preliminary Amendment is filed in conjunction with an RCE and addresses the Advisory Action dated April 3, 2002.

IN THE CLAIMS

Please amend claims 56, 82, and 101 as shown below. The claims are "clean version" of the amended claims, i.e., with changes incorporated into the claims, whereas the Appendix to this Amendment illustrates the amended claims using underlines and brackets to indicate addition and deletion, respectively.

56. (Amended) A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- (a) receiving a spoken request for desired information from the user;
- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request;
 - (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- 82. (Amended) A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:
- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a ron-spoken modality different than the original request;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.



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- 101. A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:
- (a) a code segment that receives a spoken request for desired information from the user:
 - (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a non-spoken modality different than the original request;
- (e) a code segment that refines the navigation query, based upon the additional input;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portions of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

<u>REMARKS</u>

In view of the above Amendment and the following discussion, the Applicants submit that none of the claims now pending in the application are anticipated under the provisions of 35 U.S.C. § 102. Thus, the Applicants believe that all of these claims are now in allowable form.

I. REJECTION OF CLAIMS 56-126 UNDER 35 U.S.C. § 102

The Examiner has rejected claims 56-126 in Paragraphs 2-34 of the Final Office Action and in the Advisory Action as being anticipated by the Levin et al. patent (US Patent 6,173,279 issued January 9, 2001, hereinafter referred to as Levin). The rejection is respectfully traversed.



Levin teaches "a method of using at least one natural language query to retrieve information from one or more data resources and further performing a requested action using the retrieved information is disclosed". (See Levin, Column 2, lines 15-18)

Namely, Levin teaches a method for using natural language query to obtain information, where upon receipt of the requested information, a desired action is executed based upon the requested information. To illustrate, Levin provides the example, where a user employs natural language to request the telephone number of a restaurant. Upon receipt of the telephone number, the telephone number is actually dialed for the user. (See Levin, Column 3 line 62 to Column 4, line 1)

In contrast, Levin fails to teach or suggest the novel concept of speech-based navigation where the method solicits additional input from the user, including user interaction in a non-spoken modality different than the original request. Specifically, Applicants' amended independent claims 56, 82 and 101 positively recite:

- 56. A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
 - (a) receiving a spoken request for desired information from the user;
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
 - (d) soliciting additional input from the user, including user interaction in a non-spoken modality different than the original request;
 - (e) refining the navigation query, based upon the additional input;
 - (f) using the refined navigation query to select a portion of the electronic data source; and
 - (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user. (emphasis added)
- 82. A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:
- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;

- (d) <u>user interaction logic, operable to solicit additional input from the user, including user interaction in a non-spoken modality different than the original request;</u>
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (emphasis added)
- 101. A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:
- (a) a code segment that receives a spoken request for desired information from the user;
 - (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d)a code segment that solicits additional input from the user, including user interaction in a non-spoken modality different than the original request;
- (e) a code segment that refines the navigation query, based upon the additional input;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portions of the electronic data source from the network server to a primarily stationary, display device located locally with the user. (emphasis added)

Applicants direct the Examiner's attention to the fact that Applicants' invention teaches a novel method and apparatus for speech-based navigation where the method solicits additional input from the user, including user interaction in a non-spoken modality different than the original request. Specifically, Applicants address the criticality of errors and deficiencies via user interface modalities in addition to spoken natural language. It has been observed that users are often frustrated by ineffective or non optimal speech-based navigation that simply engages the user repeatedly in a long series of questions and answers, i.e., "single modal interaction", to perfect the navigation query. This single modal approach is often tedious and uninspiring for a user who must refine the navigation query repeatedly to achieve the desired result,

thereby increasing the time the user must interact with a system. In fact, one goal of the speech-based navigation is to relieve this very tedium where the user must engage a system repeatedly, e.g., via a long sequence of menus to achieve the desired result.

To address this criticality, Applicants' navigation query can be refined via input from the user, where the user interaction is in a non-spoken modality different than the original request. To illustrate, if a portion of the navigation query can be achieved, then the result can be presented to the user in a way that the user can provide additional input via interaction that is in a non-spoken modality that is different than the original request. For example, if the "partial" navigation query produces three possible results, then the results can be presented to the user via a menu with the most likely result being highlighted. The user can then press a button on a remote unit to accept the highlighted result or simply scroll to one of the other three choices. Thus, the pressing of the button by the user is a user interaction that is in a non-spoken modality different than the original request, e.g., a natural language request that originally started the navigation request. This is an important aspect of the invention because of the psychological and real effect where the user perceives that the navigation query is actually progressing closer to the achieved result.

In contrast, Levin teaches that "the service host 112 determines if there are any ambiguities with respect to the response (step 222) and, if so, forwards <u>additional</u> <u>queries</u> to the user to help to resolve the ambiguities (step 224)". (emphasis added) (See Levin, Column 6, lines 40-43). Additionally, Levin states that "[t]he service host 112 includes a dialog control program that manages interactions with users <u>over several turns (e.g., it decides when to ask a question, when to give an answer, provides means for clarifying ambiguities, and provides error control and recovery during an interaction)". (emphasis added) (See Levin, Column 5, lines 15-20). Levin's single modal approach is contrary to Applicants' invention and is one of the criticalities that Applicants' invention is designed to address. To further support Applicants' position, Levin states that "[t]he invention is independent of the actual modality of call placement". (See Levin, Column 4, lines 29-31) This statement is another clear indication that Levin is totally unconcerned with the modality of the user interaction and</u>

is simply teaching a single modal approach via queries and answers.

However, the Examiner in the Advisory Action indicated that Levin's teaching of forwarding additional queries to the user constitutes a different modality. Applicants do not believe that the scope of Applicants' originally filed claims would read on this broad interpretation of different modality. Nevertheless, Applicants have agreed to clarify the independent claims to recite the term "a non-spoken modality different than the original request". The Examiner in several telephone conversations with Applicants' representative have indicated that this clarification will likely overcome the present rejection.

Additionally, it should be noted that this amendment is <u>not</u> made to overcome the cited prior art because it is Applicants' belief that the originally filed claims would not read on the invention disclosed by Levin. Thus, this clarifying amendment should not be interpreted in a manner that would limit the future application of Doctrine of Equivalents to Applicants' claims.

Therefore, the Applicants respectfully submit that independent claims 56, 82 and 101 are not anticipated by the Levin reference. As such, claims 56, 82 and 101 fully satisfy the requirements of 35 U.S.C. §102 and are patentable thereunder.

Claims 57-81, 83-100 and 102-126 depend, either directly or indirectly, from claims 56, 82 and 101 and recite additional features therefor. Since Levin fails to anticipate Applicants' invention as recited in Applicants' amended independent claims 56, 82 and 101, dependent claims 57-81, 83-100 and 102-126 are also not anticipated under 35 U.S.C. § 102 and are allowable for the same reason noted above.

II. Claims added in Preliminary Amendment dated September 12, 2000

Applicants have previously directed the Examiner's attention to the fact that it appears that the additional claims added in the Preliminary Amendment dated September 12, 2000 have not be addressed. Applicants respectfully request that the Examiner should verify the status of these added claims.

Conclusion

Thus, the Applicants submit that all of these claims now fully satisfy the requirements of 35 U.S.C. §102. Consequently, the Applicants believe that all these claims are presently in condition for allowance. Accordingly, both reconsideration of this application and its swift passage to issue are earnestly solicited.

If, however, the Examiner believes that there are any unresolved issues requiring the maintenance of the present final office action in any of the claims now pending in the application, it is requested that the Examiner telephone Mr. Kin-Wah Tong, Esq. at (732) 530-9404 so that appropriate arrangements can be made for resolving such issues as expeditiously as possible.

Respectfully submitted,

Kin-Wah Tong, Attorney

Reg. No. 39,400 (732) 530-9404

Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue

4/10/02

First Floor, Shrewsbury, New Jersey 07702

<u>Appendix</u>

(Marked-up version of amended claims)

- 56. (Amended) A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
 - (a) receiving a spoken request for desired information from the user;
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a <u>non-spoken</u> modality different than the original request;
 - (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- 82. (Amended) A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:
- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a <u>non-spoken</u> modality different than the original request;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;

- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- 101. A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:
- (a) a code segment that receives a spoken request for desired information from the user;
 - (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a <u>non-spoken</u> modality different than the original request;
- (e) a code segment that refines the navigation query, based upon the additional input;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portions of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

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APPLICATION NO.	CATION NO. FILING DATE FIRST NAMED INVENTOR			CONFIRMATION NO
09/524,095	03/13/2000	Christine Halverson	SRI1P037	6294
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SUITE 100	BURY AVENUE	BACKER,	FIRMIN	
SHREWSBUR	Y, NJ 07702		ART UNIT	PAPER NUMBER
			3621	. ^
			DATE MAILED: 05/07/2002	#28

Please find below and/or attached an Office communication concerning this application or proceeding.

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	Application No.	Applicant(s)	
Office Action Summary	09/524,095	HALVERSON ET AL.	
Office Action Summary	Examiner	Art Unit	
	Firmin Backer	3621	
The MAILING DATE of this communication apperiod for Reply	ppears on the cover sheet wi	th the correspondence address	
A SHORTENED STATUTORY PERIOD FOR REF THE MAILING DATE OF THIS COMMUNICATION - Extensions of time may be available under the provisions of 37 CFR after SIX (6) MONTHS from the mailing date of this communication If the period for reply specified above is less than thirty (30) days, a r - If NO period for reply is specified above, the maximum statutory peri - Failure to reply within the set or extended period for reply will, by star - Any reply received by the Office later than three months after the may earned patent term adjustment. See 37 CFR 1.704(b). Status	N. 1.136 (a). In no event, however, may a reply within the statutory minimum of thi od will apply and will expire SIX (6) MOI tute, cause the application to become A	reply be timely filed rty (30) days will be considered timely. NTHS from the mailing date of this communication. BANDONED (35 U.S.C. § 133).	
1) Responsive to communication(s) filed on 1	0 April 2002 .		
	This action is non-final.		
3) Since this application is in condition for allo closed in accordance with the practice und	owance except for formal ma er <i>Ex parte Quayle</i> , 1935 C.	ntters, prosecution as to the merits is D. 11, 453 O.G. 213.	
Disposition of Claims			
4)⊠ Claim(s) <u>56-126</u> is/are pending in the applic	cation.		
4a) Of the above claim(s) is/are withd	rawn from consideration.		
5) Claim(s) is/are allowed.			
6)⊠ Claim(s) <u>56-126</u> is/are rejected.			
7)☐ Claim(s) is/are objected to.			
8) Claims are subject to restriction and	l/or election requirement.		
Application Papers			
9) The specification is objected to by the Exam	niner.		
10) The drawing(s) filed on is/are objecte	ed to by the Examiner.		
11) The proposed drawing correction filed on] disapproved.	
12) The oath or declaration is objected to by the	Examiner.		
Priority under 35 U.S.C. § 119			
13) Acknowledgment is made of a claim for fore	ian priority under 35 U.S.C.	δ 119(a)-(d) or (f)	
a) ☐ All b) ☐ Some * c) ☐ None of:		2 (1) (2)	
1. Certified copies of the priority docume	ents have been received.		
2. Certified copies of the priority docume		Application No.	
3. Copies of the certified copies of the praphication from the International	Bureau (PCT Rule 17.2(a)).	_	
* See the attached detailed Office action for a li	•		
14) Acknowledgement is made of a claim for do	mesuc phonty under 35 U.S	.C. 9 119(e).	
Attachment(s)			
 15) Notice of References Cited (PTO-892) 16) Notice of Draftsperson's Patent Drawing Review (PTO-948) 		v Summary (PTO-413) Paper No(s) f Informal Patent Application (PTO-152)	
17) Information Disclosure Statement(s) (PTO-1449) Paper No.			
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Page 1

Application/Control Number: 09/524,095

Art Unit: 3621

Continued Examination Under 37 CFR 1.114

A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on April 10th, 2002 has been entered.

Response to Arguments

1. Applicant's arguments with respect to claims 56-126 have been considered but are moot in view of the new ground(s) of rejection.

Claim Rejections - 35 USC § 103

- 2. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 3. Claims 56-126 are rejected under 35 U.S.C. 103(a) as being unpatentable over Levin et al. (U.S. Patent No. 6,173,279) in view of French-St. George et al (U.S. Patent 6,012,030 (applicant submitted IDS)).
- 4. As per claim 56, Levin et al teach a method for speech-based navigation (*information* server, 110) of an electronic data source located at one or more network servers located remotely

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from a user, (see abstract, fig 1, column 3 lines 5-35), comprising receiving a spoken request (receive a natural language query) for desired information from the user (user); rendering an interpretation (creating a semantic representation) of the spoken request, constructing a navigation (generating search) query based upon the interpretation, refining the navigation query, based upon the additional input (see column 6 lines 20-59), using the navigation query to select a portion of the electronic data source and transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claims 1, 10, 22). Levin et al fail to teach an inventive concept of soliciting additional input from the user including user interaction in a non-spoken modality different that the original request. However, French-St. George et al. teach inventive concept of soliciting additional input from the user including user interaction in a non-spoken modality different that the original request (see column 9 lines 36-65). Therefore it would have been obvious to one of ordinary skill in the art at the time the invention was made to modify Levin et al's inventive concept to include French-St. George et al's inventive concept of soliciting additional input from the user including user interaction in a non-spoken modality different that the original request because this would have avoided or reduces error as the system search for user request thereby enhance the flexibility and the efficiency of the system.

5. As per claim 57, Levin et al teach a method of rendering the interpretation includes deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).

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6. As per claim 58-62, Levin et al teach a method of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5)

- 7. As per claim 63-68, Levin et al teach a method of soliciting additional input is performed in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- 8. As per claim 69, Levin et al teach a method wherein the additional input is solicited upon receiving a user-input statement...(see column 6 lines 20-59).
- 9. As per claim 70-73, Levin et al teach a method of soliciting additional input from the user, including presenting: a menu, a textual or an audible request, a list of portions of data source (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 10. As per claim 74-75, Levin et al teach a method wherein additional input received from the user is speech based, of no spoken input source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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11. As per claim 76, Levin et al teach a method wherein steps (d)-(e) are repeated until the navigational query if deemed adequate source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

- 12. As per claim 77, 78, Levin et al teach a method wherein the input modality includes selecting (by speaking) from a displayed option menu (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 13. As per claim 79, Levin et al teach a method performed with respect to a plurality of user and corresponding client devices (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 14. As per claim 80-81, Levin et al teach a method of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5)
- 15. As per claim 82, Levin et al teach a system for speech-based navigation (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising a portable microphone (microphone, 105) receiving a spoken request (receive a natural language query) for desired information from the user (user) a language processing logic (natural language server, 114) rendering an interpretation (creating a semantic representation) of the spoken request, (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22) a query construction logic

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Page 5

(service host, 112) constructing a navigation (generating search) query based upon the interpretation; a query interaction logic (service host, 112) a query refining logic (service host, 112)) refining the navigation query, based upon the additional input (see column 6 lines 20-59), a navigation logic (service host, 112) using the navigation query to select a portion of the

of the electronic data source from the network server to a primarily stationary, display device

electronic data source; electronic infrastructure (network, 108) transmitting the selected portion

located locally with the user. (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1,

10, 22). However, French-St. George et al. teach inventive concept of soliciting additional input

from the user including user interaction in a non-spoken modality different that the original

request (see column 9 lines 36-65). Therefore it would have been obvious to one of ordinary skill

in the art at the time the invention was made to modify Levin et al's inventive concept to include

French-St. George et al's inventive concept of soliciting additional input from the user including

user interaction in a non-spoken modality different that the original request because this would

have avoided or reduces error as the system search for user request thereby enhance the

flexibility and the efficiency of the system.

16. As per claim 83, Levin et al teach a system of rendering the interpretation includes deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).

17. As per claim 84-86, Levin et al teach a system of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an

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input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5).

- 18. As per claim 87, 88, 100, Levin et al teach a system wherein at least a portion of the language processing if hosted on a computing device coupled with a microphone located locally with a user and a network computing device located remotely and data in a two-way communication infrastructure (coaxial, DSL, satellite, wireless/cellular, fiber-optic) (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 19. As per claim 89-94, Levin et al teach a system of soliciting additional input is performed in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).
- 20. As per claim 95, 96, Levin et al teach a system wherein the input modality includes selecting (by speaking) from a displayed option menu (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 21. As per claim 97-98, Levin et al teach a system of selecting data source from plurality of electronic data source storing multimedia content including audio and video content (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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22. As per claim 99, Levin et al teach a system wherein the display device receives data from the electronic device on the network via a communication box (see abstract, fig. 1-3, column 3 line 36-9 line 5).

23. As per claim 101, Levin et al teach a computer program for speech-based navigation (information server, 110) of an electronic data source located at one or more network servers located remotely from a user, (see abstract, fig 1, column 3 lines 5-35), comprising code segment receiving a spoken request (receive a natural language query) for desired information from the user (user); code segment rendering an interpretation (creating a semantic representation) of the spoken request, code segment constructing a navigation (generating search) query based upon the interpretation code segment, refining the navigation query, based upon the additional input (see column 6 lines 20-59), code segment using the navigation query to select a portion of the electronic data source; and code segment transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user (see abstract, fig. 1-3, column 3 line 36-9 line 5, see also claim 1, 10, 22). However, French-St. George et al. teach inventive concept of soliciting additional input from the user including user interaction in a non-spoken modality different that the original request (see column 9 lines 36-65). Therefore it would have been obvious to one of ordinary skill in the art at the time the invention was made to modify Levin et al's inventive concept to include French-St. George et al's inventive concept of soliciting additional input from the user including user interaction in a non-spoken modality different that the original request because this would have avoided or

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reduces error as the system search for user request thereby enhance the flexibility and the efficiency of the system.

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- 24. As per claim 102, Levin et al teach a code segment deriving linguistic information by using a speech recognition and a linguistic parser (see abstract, fig 1, column 3 lines 37-5 lines 40).
- 25. As per claim 103-105, Levin et al teach a code segment of constructing a navigation query in the form of a database query on a computing device located on a network including extracting an input template for an online scripted interface to the data source to be used for the construction of the navigation query and dynamically scraping the online scripted interface (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 26. As per claim 106-107, Levin et al teach a computer program wherein rendering of the interpretation and the construction of the navigation query are performed on a computing device located locally with or remotely from the user (see abstract, fig. 1-3, column 3 line 36-9 line 5).
- 27. As per claim 108-114, Levin et al teach a code segment that solicits additional input display on option menu is performed by speaking in response deficiency including unresolved word encountered after the first navigation of the data source, required element of the navigational query, data recorded within the data source, failure to identify data record responsive to navigational query (see column 6 lines 20-59).

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28. As per claim 115, Levin et al teach a computer program the act of selecting from the

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display is performed by speaking (see column 6 lines 20-59)

29. As per claim 116, Levin et al teach a code segment of the computer program operate with

respect to a plurality of simultaneous user and corresponding client devices (see abstract, fig. 1-

3, column 3 line 36-9 line 5).

30. As per claim 117, Levin et al teach a code segment that select data source form a plurality

of electronic data source content (see abstract, fig. 1-3, column 3 line 36-9 line 5).

31. As per claim 118, Levin et al teach a computer program of selecting data source from

plurality of electronic data source storing multimedia content including audio and video content

(see abstract, fig. 1-3, column 3 line 36-9 line 5).

32. As per claim 119, Levin et al teach a computer program wherein the additional input is

solicited upon receiving a user-input statement...(see column 6 lines 20-59).

33. As per claim 120-123, Levin et al teach a code segment of soliciting additional input

from the user, including presenting: a menu, a textual or an audible request, a list of portions of

data source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

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3 line 36-9 line 5).

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34. As per claim 124-125, Levin et al teach a computer program wherein additional input received from the user is speech based, of no spoken input source (see abstract, fig. 1-3, column

35. As per claim 126, Levin et al teach a code segment wherein steps (d)-(e) are repeated until the navigational query if deemed adequate source (see abstract, fig. 1-3, column 3 line 36-9 line 5).

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Firmin Backer whose telephone number is (703) 305-0624. The examiner can normally be reached on Mon-Thu 8:30-6:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, James Trammel can be reached on (703) 305-9768. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 746-7239 for regular communications and (703) 746-7238 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 306-5484.

Firmin Backer

May 3, 2002

SUPERVISORY PATENT EXAMINER
TECHNOLOGY CENTER 2100

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: JULIA, LUC

Serial No.:

09/524,095

Filed:

3/13/2000

GAU/Examiner:

2155/BACKER, F.

NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN

NATURAL LANGUAGE

INPUT WITH MULTIMODAL CONVERGENT ERROR FEEDBACK

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail to: Commissioner for Patents, Washington, D.C. 20231 on:

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JUL 0 1 2002

Technology Center 2100

CHANGE OF ATTORNEY'S ADDRESS IN APPLICATION

Commissioner for Patents Washington, D. C. 20231

Please send all correspondence for this application as follows:

> PERKINS COIE LLP 101 Jefferson Drive Menlo Park, CA 94025-1114

Please direct any calls to Paul L. Hickman at (650) 838-4443.

Dated: Ole 1802

Respectfully submitted,

PERKINS COIE LLP

Paul L. Hickman Reg. No. 28,516

101 Jefferson Drive Menlo Park, CA 94025 Telephone: (650) 838-4443 Facsimile: (650) 838-4350

Attorney Docket No. SRI1P037 USA



DEPARTMENT OF COMMERCE Patent and Travemark Office

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1. It is not necessary for applicant to provide a separate record of the substance of the interview.

Unless the paragraph below has been checked to indicate to the contrary, A FORMAL WRITTEN RESPONSE TO THE LAST OFFICE ACTION IS NOT WAIVED AND MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW (e.g., items 1-7 on the reverse side of this form). If a response to the last Office action has already been filed, then applicant is given one month from this interview date to provide a statement of the substance of the interview.

2. Since the examiner's interview summary above (including any attachments) reflects a complete response to each of the objections, rejections and requirements that may be present in the last Office action, and since the claims are now allowable, this completed form is considered to fulfill the response requirements of the last Office action. Applicant is not relieved from providing a separate record of the substance of the interview unless box 1 above is also checked.
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PTOL-413 (REV, 2 -93)

Examiner's Signature

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MOSER PATTERSON SHER

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Technology Center 2100

IN THE UNITED STATES

PATENT APPLICATION

Applicant: Halverson of al.

Case: SRI1P037

Serial No.: 09/524,095

Filed: March 13, 2000

Group Art Unit: 2155

Examiner: Firmin Backer

Title: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING

SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR

FEEDBACK

ASSISTANT COMMISSIONER FOR PATENTS

09/13/2002 DFOR Box Non-Fee Amendment Washington, D. C. 20231

01 FC:202 02 FC:203 84.00 CH 54.00 CH S I R:

AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.111

This response addresses the Office Action dated May 7, 2002. The Office Action appears to be labeled as Paper No. 10.

IN THE CLAIMS

Please amend claims 56-181 as shown below. The claims are "clean version" of the amended claims, i.e., with changes incorporated into the claims, whereas the Appendix to this Amendment illustrates the amended claims using underlines and brackets to indicate addition and deletion, respectively.

(Twice Amended) A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers

located remotely from a user, comprising the steps of:

- (a) receiving a spoken request for desired information from the user;
- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- (Amended) The method of claim 56, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and a linguistic parser.
- (Amended) The method of claim 59, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.
- (Amended) The method of claim 56, wherein the step of extracting the input template includes dynamically scraping the online scripted interface.
- (Amended) The method of claim 56, wherein the navigation query is constructed in the format of a database query language.

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- (Amended) The method of claim 56, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.
- 62. (Amended) The method of claim 56, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- (Amended) The method of claim 56, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.
- (Amended) The method of claim 63, wherein the deficiencies include unresolved words of the spoken request.
- (Amended) The method of claim 3, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.
- 66. (Amended) The method of claim 56, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).
- (Amended) The method of claim 66, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.
- (Amended) The method of claim \$6, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.



69. (Amended) The method of claim 56, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.

70. (Amended) The method of claim 56, wherein the step of soliciting the additional input includes presenting a menu to the user on the client device of the user.

1. (Amended) The method of claim 56, wherein the step of soliciting the additional input includes presenting a textual request for the additional input.

2. (Amended) The method of claim 56, wherein the step of soliciting the additional input includes an audible request for the additional input.

73. (Amended) The method of claim 5%, wherein the step of soliciting the additional input includes presenting a list of portions of the electronic data source that match the navigational query.

74. (Amended) The method of claim 56, wherein additional input received from the user is at least partially speech based.

includes no spoken input.

36. (Amended) The method of claim 66, wherein steps (d)-(e) are repeated until the navigational query is deemed adequate.

H. (Amended) The method of claim 56, wherein the input modality of step (d) includes selecting from a displayed option menu.

(Amended) The method of claim , wherein the act of selecting from the displayed

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option menu is performed by speaking.

(Amended) The method of claim 5%, wherein the method is performed with respect to a plurality of simultaneous users and corresponding client devices.

80. (Amended) The method of claim 58, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

%1. (Amended) The method of claim 56, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

2. (Twice amended) A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:

- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
 - (g) electronic communications infrastructure for transmitting the selected portion





of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

83. (Amended) The system of claim 82, wherein the language processing logic includes speech recognition logic and an linguistic parsing logic for deriving linguistic information.

84. (Amended) The system of claim 22, wherein the language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.

85. (Amended) The system of claim 84, wherein the language processing logic dynamically scrapes the online scripted interface.

%\ 86. (Amended) The system of claim 82, wherein the query construction logic constructs the query in the format of a database query language.

27. (Amended) The system of claim 22, wherein at least a portion of the language processing logic is hosted on a computing device located locally with the user, and wherein the portable microphone is electronically coupled to the local computing device.

(Amended) The system of claim 82, wherein at least a portion of the language processing logic is hosted on a network computing device located remotely from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.

99. (Amended) The system of claim 92, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.



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90. (Amended) The system of claim 89, wherein the deficiencies include unresolved words of the spoken request.

21. (Amended) The system of claim 29, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

92. (Amended) The system of claim 82, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.

3 (Amended) The system of claim 92, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

34. (Amended) The system of claim 92, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

85. (Amended) The system of claim 82, wherein the user interaction logic displays an option menu.

96. (Amended) The system of claim 98, wherein the act of selecting from the displayed option menu is performed by speaking.

(Amended) The system of claim \$2, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

(Amended) The system of claim 82, wherein the electronic data source stores



multimedia content including at least one of video content and audio content.

99. (Amended) The system of claim 22, wherein the display device receives data from the electronic data source on the network servers via a communications box.

100. (Amended) The system of claim 82, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular fiber-ontic}.

101. (Twice amended) A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:

- (a) a code segment that receives a spoken request for desired information from the user:
 - (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) a code segment that refines the navigation query, based upon the additional input;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portions of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

192. (Amended) The computer program of claim 191, further comprising a code



segment that derives linguistic information by using a speech recognition engine and a linguistic parser.

103. (Amended) The computer program of claim 101, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.

49 104. (Amended) The computer program of claim 103, further comprising a code segment that dynamically scrapes the online scripted interface.

165. (Amended) The computer program of claim 191, wherein the navigation query is constructed in the format of a database query language.

51 106. (Amended) The computer program of claim 101, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.

5V 197. (Amended) The compute program of claim 191, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.

108. (Amended) The computer program of claim 194, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.

109. (Amended) The computer program of claim 108, wherein the deficiencies include unresolved words of the spoken request.



1/0. (Amended) The computer program of claim 1/08, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

171. (Amended) The computer program of claim 201, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.

412. (Amended) The computer program of claim 171, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

143. (Amended) The computer program of claim 112, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

174. (Amended) The computer program of claim 181, wherein code segment that solicits additional input displays an option menu.

145. (Amended) The computer program of claim 114, wherein the act of selecting from the displayed option menu is performed by speaking.

146. (Amended) The computer program of claim 101, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.

(Amended) The computer program of claim 101, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.

118. (Amended) The computer program of claim 101, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

(Amended) The computer program of claim 101, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.

120. (Amended) The computer program of claim 101, wherein the code segment that solicits the additional input includes a code segment that presents a menu to the user on the client device of the user.

121. (Amended) The computer program of claim 101, wherein the code segment that solicits the additional input includes a code segment that presents a textual request for the additional input.

122. (Amended) The computer program of claim 101, wherein the code segment that solicits the additional input includes a code segment that produces an audible request for the additional input.

123. (Amended) The computer program of claim 101, wherein the code segment that solicits the additional input includes a code segment that presents a list of portions of the electronic data source that match the navigational query.

124. (Amended) The computer program of claim 101, wherein additional input received from the user is at least partially speech based.

10 (Amended) The computer program of claim 101, wherein additional input received from the user includes no spoken input.

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126. (Amended) The compute program of claim 101, wherein code segments (d)-(e) are repeated until the navigational query is deemed adequate.

127. (Amended) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- receiving a spoken natural language ("NL") request for desired information from the user;
- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.

128. (Amended) The method of claim 127, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and an NL parser.

129. (Amended) The method of claim 127, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.

130. (Amended) The method of claim 129, wherein the step of extracting an input template includes dynamically scraping the online scripted interface.

121. (Amended) The method of claim 127, wherein the navigation query is constructed in the format of a database query language.

132. (Amended) The method of claim 127, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.

133. (Amended) The method of claim 127, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.

184. (Amended) The method of claim 127, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.

135. (Amended) The method of claim 1,34, wherein the deficiencies include unresolved words of the spoken NL request.

136. (Amended) The method of claim 134, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

(Amended) The method of claim 127, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).



138. (Amended) The method of claim 131, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

159. (Amended) The method of claim 127, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

140. (Amended) The method of claim 127, wherein the input modality of step (d) includes selecting from a displayed option menu.

13/1. (Amended) The method of claim 140, wherein the act of selecting from the displayed option menu is performed by speaking.

143. (Amended) The method of claim 127, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.

144. (Amended) The method of claim 127, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

145. (Amended) A system for utilizing spoken natural language to navigate an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:

(a) a portable microphone operable to receive a spoken natural language ("NL") request for desired information from the user;

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- spoken language processing logic, operable to render an interpretation of the spoken natural language request;
- query construction logic, operable to construct a navigation query in response to the interpretation of the spoken natural language request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input;
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

176. (Amended) The system of claim 176, wherein the spoken language processing logic includes speech recognition logic and an NL parsing logic for deriving linguistic information.

(Amended) The system of claim 195, wherein the spoken language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.

4) 48. (Amended) The system of claim 145, wherein the spoken language processing logic dynamically scrapes the online scripted interface.

(Amended) The system of claim 148, wherein the query construction logic constructs the query in the format of a database query language.

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150. (Amended) The system of claim 145, wherein at least a portion of the spoken language processing logic is hosted on a computing device located locally with the user, and wherein the portable microphone is electronically coupled to the local computing device.

161. (Amended) The system of claim 146, wherein at least a portion of the spoken language processing logic is hosted on a network computing device located remotely from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.

40. (Amended) The system of claim 145, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.

4% 4 158. (Amended) The system of claim 152, wherein the deficiencies include unresolved words of the spoken NL request.

164. (Amended) The system of claim 162, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

155. (Amended) The system of claim 146, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.

of more than one data record within the data source responsive to the navigation query.

157. (Amended) The system of claim 155, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

158. (Amended) The system of claim 255, wherein the user interaction logic displays an option menu.

169. (Amended) The system of claim 156, wherein the act of selecting from the displayed option menu is performed by speaking.

160. (Amended) The system of claim 1/45, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.

10/ 161. (Amended) The system of claim 145, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

162. (Amended) The system of claim 145, wherein the display device receives data from the electronic data source on the network servers via a communications box.

193. (Amended) The system of claim 146, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiber-optic}.

164. (Amended) A computer program embodied on a computer readable medium for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:

(a) a code segment that receives a spoken natural language ("NL") request for desired information from the user:

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- (b) a code segment that renders an interpretation of the spoken natural language request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) a code segment that refines the navigation query, based upon the additional inputs;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

(Amended) The computer program of claim 184, further comprising a code segment that derives linguistic information by using a speech recognition engine and an NL parser.

(Amended) The computer program of claim 164, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.

267. (Amended) The computer program of claim 66, further comprising a code segment that dynamically scrapes the online scripted interface.

168. (Amended) The computer program of claim 164, wherein the navigation query is constructed in the format of a database query language.

69. (Amended) The computer program of claim 194, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.

170. (Amended) The computer program of claim 194, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.

121. (Amended) The computer program of claim 164, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.

172. (Amended) The computer program of claim 171, wherein the deficiencies include unresolved words of the spoken NL request.

173. (Amended) The computer program of claim 171, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

174. (Amended) The computer program of claim 164, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.

175. (Amended) The computer program of claim 174, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

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176. (Amended) The computer program of claim 174, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

1/17. (Amended) The computer program of claim 1/64, wherein code segment that solicits additional input displays an option menu.

178. (Amended) The computer program of claim 177, wherein the act of selecting from the displayed option menu is performed by speaking.

179. (Amended) The computer program of claim 164, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.

180. (Amended) The computer program of claim 164, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.

181. (Amended) The computer program of claim_164, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

Please add the following new claims:

182. (New) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

(a) receiving a spoken natural language ("NL") request for desired information from the user;

- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request, in accordance with results generated from said at least part of a navigation query;
 - (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- 188. (New) The method of claim 162, wherein the input modality of step (d) includes selecting from a displayed option menu.

184. (New) The method of claim 183, wherein the act of selecting from the displayed option menu is performed by speaking.

(New) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- (a) receiving a spoken natural language ("NL") request for desired information from the user;
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request, in response to one or more deficiencies encountered during the step of constructing said at least part of a navigation query;
 - (e) refining the navigation query, based upon the additional input;





- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.

66. (New) The method of claim 186, wherein the input modality of step (d) includes selecting from a displayed option menu.

197. (New) The method of claim 196, wherein the act of selecting from the displayed option menu is performed by speaking.

REMARKS

Applicants' representative would like to thank Primary Examiner David Wiley for kindly taking a substantial amount of time on May 23, 2002 to discuss the merits of the subject invention in a face-to-face Examiner Interview. Applicants' representative is aware of the time constraint that is placed on the Examiner and is appreciative of the Examiner's willingness to devote such large quantity of time to discuss the case on the merit.

In view of the following discussion, the Applicants submit that none of the claims now pending in the application are anticipated under the provisions of 35 U.S.C. § 103. Thus, the Applicants believe that all of these claims are now in allowable form.

I. MISNUMBERING OF CLAIMS

The Examiner has correctly detected that the claims (1-71) added in the Preliminary Amendment dated June 30, 2000 to replace the originally filed claims 1-55 were incorrectly numbered. The Examiner, in turn, renumbered these claims as 56-126 in the Office Action dated April 24, 2001.

However, Applicants also filed a second Preliminary Amendment "B" on September 12, 2000 that re-inserted the original claims 1-55. Again, Applicants



misnumbered these claims as 72-126. Applicants now believe that these claims should be renumbered as claims 127-181. In fact, Applicants previously requested Examiner Backer to acknowledge these claims in Applicants' Preliminary Amendment dated April 10, 2002 that was filed in conjunction with a RCE. However, the Examiner is completely silent as to the status of these claims in the present Office Action.

This issue was brought to the attention of Primary Examiner David Wiley during the Examiner Interview. The Examiner acknowledged the existence of these claims and indicated that the agreement reached during the Examiner Interview is equally applicable to these claims.

To assist the Examiner and as agreed during the Examiner Interview, Applicants have affirmatively amended claims 56-181 as shown above to reflect the proper numbering. Thus, renumbering these claims are purely cosmetic and do not narrow the scope of the claims. Applicants believe that claims 127-181 are also currently pending in the present application.

Applicants sincerely apologize for the confusion created by the misnumbering, but Applicants respectfully request that the Examiner verify the status of claims 127-181 in the next Office Action or Notice of Allowance. Namely, these claims have not been rejected or allowed.

II. REJECTION OF CLAIMS 56-126 UNDER 35 U.S.C. § 103

The Examiner has rejected claims 56-126 in Paragraphs 2-35 of the Office Action as being unpatentable over the Levin et al. patent (US Patent 6,173,279 issued January 9, 2001, hereinafter referred to as Levin) in view of French-St. George et al. (US Patent 6,012,030, issued January 4, 2000, hereinafter referred to as French). The rejection is respectfully traversed.

Levin teaches "a method of using at least one natural language query to retrieve information from one or more data resources and further performing a requested action using the retrieved information is disclosed". (See Levin, Column 2, lines 15-18)

Namely, Levin teaches a method for using natural language query to obtain information,



where upon receipt of the requested information, a desired action is executed based upon the requested information. To illustrate, Levin provides the example, where a user employs natural language to request the telephone number of a restaurant. Upon receipt of the telephone number, the telephone number is actually dialed for the user. (See Levin, Column 3 line 62 to Column 4, line 1)

French teaches a management of speech and audio prompts and interface, in multimodal user interfaces. Specifically, the system is designed to detect and dynamically switches the speech interface into background mode or foreground mode in response to the user's current interaction modality. In the background mode, the speech interface can only respond to a very limited set of voice commands. (See French, Column 3, lines 20-57)

During the Examiner Interview, Applicants directed the Examiner's attention to the fact that French is a layer by layer system, i.e., a system that repeatedly asks questions and waits for a response before issuing the next response, whereas Levin is a natural language query system. Thus, the combination of the alleged references was challenged by the Applicants.

Second, assuming, arguendo, that the alleged combination was proper, the combination still falls short of making Applicants' Invention obvious. Namely, Applicants' invention solicits additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring the user to request the non-spoken modality. In contrast, Levin is completely devoid of any disclosure pertaining to a different modality of interaction and French's invention is tied to the constant need to detect what the user is doing and shifting the speech interface back and forth between background and foreground modes. The Examiner agreed during the Examiner Interview that the alleged combination would not make Applicants' invention obvious.

However, the Examiner suggested that a clarification of step d) in the independent claims would be appropriate. Although Applicants believe that the current language would overcome the present obviousness rejection, Applicants nevertheless



agreed to clarify step d) in the independent claims. Specifically, Applicants amended all the independent claims to recite the term "without requiring the user to request said non-spoken modality".

However, for the record, Applicants' position is that this term is provided purely to clarify the claim. The Examiner indicated that such clarification would be acceptable.

Therefore, the Applicants respectfully submit that independent claims 56, 82, 101, 127, 145, and 164 are not made obvious by the Levin and French references. As such, claims 56, 82, 101, 127, 145, and 164 fully satisfy the requirements of 35 U.S.C. §103 and are patentable thereunder.

Claims 57-81, 83-100, 102-126, 128-144, 146-163 and 165-181 depend, either directly or indirectly, from claims 56, 82, 101, 127, 145, and 164 and recite additional features therefor. Since Levin and French fail to make obvious Applicants' invention as recited in Applicants' independent claims 56, 82, 101, 127, 145, and 164, dependent claims 57-81, 83-100, 102-126, 128-144, 146-163 and 165-181 are also not made obvious under 35 U.S.C. § 103 and are allowable for the same reason noted above.

III. NEW CLAIMS 182-187

In addressing the Examiner's concern pertaining to the clarification of step d) in Applicants' independent claims, Applicants have added new independent claims 182 and 185 to address this issue in a different manner. Specifically, Applicants' new independent claims recite the term "in accordance with results generated from said at least part of a navigation query" and "in response to one or more deficiencies encountered during the step of constructing said at least part of a navigation query", respectively. Support for these claims can be found in Applicants' specification, page 17, line 7 to page 19, line 9. However, support for these claims may also exist in other sections of Applicants' application.

In brief, Applicants' invention allows the system to present a non-spoken modality of interaction to the user based upon the results generated by performing the partial navigation query. For example, the system evaluates the results (e.g., a short



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list of choices) generated by the partial navigation query, and may realize that additional user input is necessary. At this point, the system elects to interact with the user in a non-spoken modality, e.g., presenting the short list of choices on a display according to results generated.

Alternatively, the system may evaluate the navigation query itself, (i.e., without performing the navigation query) and may realize that additional user input is necessary to fully construct the navigation query. Based on the deficiencies encountered, the system will elect to interact with the user in a non-spoken modality. These approaches will allow the user to quickly refine the navigation query, thereby providing a sense of progress to the user.

For the reasons presented above, Applicants submit that independent claims 182 and 185 and dependent claims 183-184 and 186-187 are also patentable over the cited references. Since claims 182-187 are supported by Applicants' specification, no new matter is introduced.

Conclusion

Thus, the Applicants submit that all of these claims now fully satisfy the requirements of 35 U.S.C. §103. Consequently, the Applicants believe that all these claims are presently in condition for allowance. Accordingly, both reconsideration of this application and its swift passage to issue are earnestly solicited.

If, however, the Examiner believes that there are any unresolved issues requiring the issuance of a final office action in any of the claims now pending in the application, it is requested that the Examiner telephone Mr. Kin-Wah Tong, Esq. at (732) 530-9404 so that appropriate arrangements can be made for resolving such issues as expeditiously as possible.

Respectfully submitted,

Kin-Wah Tong, Attorney

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Appendix

(Marked-up version of amended claims)

- [1] <u>56</u>. (Twice Amended) A method for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:
- (a) receiving a spoken request for desired information from the user;
- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request without requiring the user to request said non-spoken modality;
- (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- [2] <u>57</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and a linguistic parser.
- [3] <u>58</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.
- [4] <u>59</u>. (Amended) The method of claim [3] <u>58</u>, wherein the step of extracting the input template includes dynamically scraping the online scripted interface.

- [5] <u>60</u>. (Amended) The method of claim [1] <u>56</u>, wherein the navigation query is constructed in the format of a database query language.
- [6] <u>61</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.
- [7] <u>62</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- [8] <u>63</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.
- [9] <u>64</u>. (Amended) The method of claim [8] <u>63</u>, wherein the deficiencies include unresolved words of the spoken request.
- [10] <u>65</u>. (Amended) The method of claim [8] <u>63</u>, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.
- [11] <u>66</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).
- [12] <u>67</u>. (Amended) The method of claim [11] <u>66</u>, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.



- [13] <u>68</u>. (Amended) The method of claim [11] <u>66</u>, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.
- [14] <u>69</u>. (Amended) The method of claim [1] <u>56</u>, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.
- [15] <u>70</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of soliciting the additional input includes presenting a menu to the user on the client device of the user.
- [16] <u>71</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of soliciting the additional input includes presenting a textual request for the additional input.
- [17] <u>72</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of soliciting the additional input includes an audible request for the additional input.
- [18] <u>73</u>. (Amended) The method of claim [1] <u>56</u>, wherein the step of soliciting the additional input includes presenting a list of portions of the electronic data source that match the navigational query.
- [19] <u>74</u>. (Amended) The method of claim [1] <u>56</u>, wherein additional input received from the user is at least partially speech based.
- [20] <u>75</u>. (Amended) The method of claim [1] <u>56</u>, wherein additional input received from the user includes no spoken input.
- [21] <u>76</u>. (Amended) The method of claim [1] <u>56</u>, wherein steps (d)-(e) are repeated until the navigational query is deemed adequate.



- [22] <u>77</u>. (Amended) The method of claim [1] <u>56</u>, wherein the input modality of step (d) includes selecting from a displayed option menu.
- [23] 78. (Amended) The method of claim [22] 77, wherein the act of selecting from the displayed option menu is performed by speaking.
- [24] <u>79</u>. (Amended) The method of claim [1] <u>56</u>, wherein the method is performed with respect to a plurality of simultaneous users and corresponding client devices.
- [25] <u>80</u>. (Amended) The method of claim [1] <u>56</u>, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.
- [26] <u>81</u>. (Amended) The method of claim [1] <u>56</u>, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- [27] <u>82</u>. (Twice amended) A system for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:
- (a) a portable microphone operable to receive a spoken request for desired information from the user;
- (b) language processing logic, operable to render an interpretation of the spoken request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring the user to request said non-spoken modality;



- (e) query refining logic, operable to refine the navigation query, based upon the additional input;
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- [28] <u>83</u>. (Amended) The system of claim [27] <u>82</u>, wherein the language processing logic includes speech recognition logic and an linguistic parsing logic for deriving linguistic information.
- [29] <u>84</u>. (Amended) The system of claim [27] <u>82</u>, wherein the language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.
- [30] <u>85</u>. (Amended) The system of claim [29] <u>84</u>, wherein the language processing logic dynamically scrapes the online scripted interface.
- [31] <u>86</u>. (Amended) The system of claim [27] <u>82</u>, wherein the query construction logic constructs the query in the format of a database query language.
- [32] <u>87</u>. (Amended) The system of claim [27] <u>82</u>, wherein at least a portion of the language processing logic is hosted on a computing device located locally with the user, and wherein the portable microphone is electronically coupled to the local computing device.
- [33] 88. (Amended) The system of claim [27] 82, wherein at least a portion of the language processing logic is hosted on a network computing device located remotely



from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.

[34] <u>89</u>. (Amended) The system of claim [27] <u>82</u>, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.

[35] <u>90</u>. (Amended) The system of claim [34] <u>89</u>, wherein the deficiencies include unresolved words of the spoken request.

[36] <u>91</u>. (Amended) The system of claim [34] <u>89</u>, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

[37] <u>92</u>. (Amended) The system of claim [27] <u>82</u>, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.

[38] <u>93</u>. (Amended) The system of claim [37] <u>92</u>, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

[39] 94. (Amended) The system of claim [37] 92, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

[40] <u>95</u>. (Amended) The system of claim [27] <u>82</u>, wherein the user interaction logic displays an option menu.



- [41] <u>96</u>. (Amended) The system of claim [40] <u>95</u>, wherein the act of selecting from the displayed option menu is performed by speaking.
- [42] <u>97</u>. (Amended) The system of claim [27] <u>82</u>, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.
- [43] <u>98</u>. (Amended) The system of claim [27] <u>82</u>, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- [44] <u>99</u>. (Amended) The system of claim [27] <u>82</u>, wherein the display device receives data from the electronic data source on the network servers via a communications box.
- [45] 100. (Amended) The system of claim [27] 82, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiberoptic}.
- [46] 101. (Twice amended) A computer program embodied on a computer readable medium for speech-based navigation of an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:
- (a) a code segment that receives a spoken request for desired information from the user;
 - (b) a code segment that renders an interpretation of the spoken request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a non-spoken modality different than the original request without requiring



the user to request said non-spoken modality;

- (e) a code segment that refines the navigation query, based upon the additional input;
- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portions of the electronic data source from the network server to a primarily stationary, display device located locally with the user.
- [47] 102. (Amended) The computer program of claim [46] 101, further comprising a code segment that derives linguistic information by using a speech recognition engine and a linguistic parser.
- [48] 103. (Amended) The computer program of claim [46] 101, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.
- [49] <u>104</u>. (Amended) The computer program of claim [48] <u>103</u>, further comprising a code segment that dynamically scrapes the online scripted interface.
- [50] 105. (Amended) The computer program of claim [46] 101, wherein the πavigation query is constructed in the format of a database query language.
- [51] <u>106</u>. (Amended) The computer program of claim [46] <u>101</u>, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.
- [52] 107. (Amended) The compute program of claim [46] 101, wherein the rendering of

the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.

[53] <u>108</u>. (Amended) The computer program of claim [46] <u>101</u>, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.

[54] 109. (Amended) The computer program of claim [53] 108, wherein the deficiencies include unresolved words of the spoken request.

[55] <u>110</u>. (Amended) The computer program of claim [53] <u>108</u>, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken request.

[56] 111. (Amended) The computer program of claim [46] 101, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.

[57] 112. (Amended) The computer program of claim [56] 111, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

[58] 113. (Amended) The computer program of claim [57] 112, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

[59] <u>114</u>. (Amended) The computer program of claim [46] <u>101</u>, wherein code segment that solicits additional input displays an option menu.



- [60] <u>115</u>. (Amended) The computer program of claim [59] <u>114</u>, wherein the act of selecting from the displayed option menu is performed by speaking.
- [61] 116. (Amended) The computer program of claim [46] 101, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.
- [62] 117. (Amended) The computer program of claim [46] 101, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken request.
- [63] 118. (Amended) The computer program of claim [46] 101, wherein the electronic data source stores multimedia content including at least one of video content and audio content.
- [64] 119. (Amended) The computer program of claim [46] 101, wherein the additional input is solicited upon receiving a user-input statement that additional information is required.
- [65] 120. (Amended) The computer program of claim [46] 101, wherein the code segment that solicits the additional input includes a code segment that presents a menu to the user on the client device of the user.
- [66] <u>121</u>. (Amended) The computer program of claim [46] <u>101</u>, wherein the code segment that solicits the additional input includes a code segment that presents a textual request for the additional input.
- [67] 122. (Amended) The computer program of claim [46] 101, wherein the code segment that solicits the additional input includes a code segment that produces an



audible request for the additional input.

[68] <u>123</u>. (Amended) The computer program of claim [46] <u>101</u>, wherein the code segment that solicits the additional input includes a code segment that presents a list of portions of the electronic data source that match the navigational query.

[69] <u>124</u>. (Amended) The computer program of claim [46] <u>101</u>, wherein additional input received from the user is at least partially speech based.

[70] 125. (Amended) The computer program of claim [46] 101, wherein additional input received from the user includes no spoken input.

[71] <u>126</u>. (Amended) The compute program of claim [46] <u>101</u>, wherein code segments (d)-(e) are repeated until the navigational query is deemed adequate.

[72] 127. (Amended) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- (a) receiving a spoken natural language ("NL") request for desired information from the user:
- (b) rendering an interpretation of the spoken request;
- (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a <u>non-spoken</u> modality different than the original request <u>without requiring the</u> user to request said <u>non-spoken modality</u>;
- (e) refining the navigation query, based upon the additional input;
- using the refined navigation query to select a portion of the electronic data source; and



- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.
- [73] 128. (Amended) The method of claim [72] 127, wherein the step of rendering an interpretation further includes deriving linguistic information by using a speech recognition engine and an NL parser.
- [74] 129. (Amended) The method of claim [72] 127, wherein the step of constructing a navigation query further includes the steps of extracting an input template for an online scripted interface to the data source, and using the input template to construct the navigation query.
- [75] 130. (Amended) The method of claim [74] 129, wherein the step of extracting an input template includes dynamically scraping the online scripted interface.
- [76] <u>131</u>. (Amended) The method of claim [72] <u>127</u>, wherein the navigation query is constructed in the format of a database query language.
- [77] 132. (Amended) The method of claim [72] 127, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a computing device located locally with the user.
- [78] 133. (Amended) The method of claim [72] 127, wherein the step of rendering an interpretation and the step of constructing a navigation query are performed, at least in part, on a network computing device located remotely from the user.
- [79] <u>134</u>. (Amended) The method of claim [72] <u>127</u>, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered during the step of constructing a navigation query.



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[80] 135. (Amended) The method of claim [79] 134, wherein the deficiencies include unresolved words of the spoken NL request.

[81] 136. (Amended) The method of claim [79] 134, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

[82] 137. (Amended) The method of claim [72] 127, wherein the step of soliciting additional input is performed in response to one or more deficiencies encountered after a first navigation of the data source using the navigation query constructed in step (c).

[83] <u>138</u>. (Amended) The method of claim [82] <u>137</u>, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

[84] 139. (Amended) The method of claim [82] 137, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

[85] 140. (Amended) The method of claim [72] 127, wherein the input modality of step (d) includes selecting from a displayed option menu.

[86] 141. (Amended) The method of claim [85] 140, wherein the act of selecting from the displayed option menu is performed by speaking.

[87] 142. (Amended) The method of claim [72] 127, wherein the method is performed with respect to a plurality of simultaneous users and corresponding client devices.

[88] <u>143</u>. (Amended) The method of claim [72] <u>127</u>, further including the step of selecting the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.

[89] <u>144</u>. (Amended) The method of claim [72] <u>127</u>, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

[90] 145. (Amended) A system for utilizing spoken natural language to navigate an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, the system comprising:

- (a) a portable microphone operable to receive a spoken natural language("NL") request for desired information from the user;
- (b) spoken language processing logic, operable to render an interpretation of the spoken natural language request;
- (c) query construction logic, operable to construct a navigation query in response to the interpretation of the spoken natural language request;
- (d) user interaction logic, operable to solicit additional input from the user, including user interaction in a <u>non-spoken</u> modality different than the original request <u>without requiring the user to request said non-spoken</u> modality;
- (e) query refining logic, operable to refine the navigation query, based upon the additional input:
- (f) navigation logic, operable to select a portion of the electronic data source using the navigation query; and
- (g) electronic communications infrastructure for transmitting the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.



[91] <u>146</u>. (Amended) The system of claim [90] <u>145</u>, wherein the spoken language processing logic includes speech recognition logic and an NL parsing logic for deriving linguistic information.

[92] 147. (Amended) The system of claim [90] 145, wherein the spoken language processing logic extracts an input template for an online scripted interface to the data source, and uses the input template to construct the navigation query.

[93] <u>148</u>. (Amended) The system of claim [90] <u>145</u>, wherein the spoken language processing logic dynamically scrapes the online scripted interface.

[94] 149. (Amended) The system of claim [90] 145, wherein the query construction logic constructs the query in the format of a database query language.

[95] 150. (Amended) The system of claim [90] 145, wherein at least a portion of the spoken language processing logic is hosted on a computing device located locally with the user, and wherein the portable microphone is electronically coupled to the local computing device.

[96] <u>151</u>. (Amended) The system of claim [90] <u>145</u>, wherein at least a portion of the spoken language processing logic is hosted on a network computing device located remotely from the user, and wherein the portable microphone sends data to the remote network computing device via the communications infrastructure.

[97] 152. (Amended) The system of claim [90] 145, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered during construction of the navigation query.



[98] <u>153</u>. (Amended) The system of claim [97] <u>152</u>, wherein the deficiencies include unresolved words of the spoken NL request.

[99] <u>154</u>. (Amended) The system of claim [97] <u>152</u>, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

[100] <u>155</u>. (Amended) The system of claim [90] <u>145</u>, wherein the user interaction logic solicits additional input in response to one or more deficiencies encountered after a first navigation of the data source performed by the navigation logic.

[101] <u>156</u>. (Amended) The system of claim [100] <u>155</u>, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

[102] 157. (Amended) The system of claim [100] 155, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

[103] <u>158</u>. (Amended) The system of claim [100] <u>155</u>, wherein the user interaction logic displays an option menu.

[104] <u>159</u>. (Amended) The system of claim [103] <u>158</u>, wherein the act of selecting from the displayed option menu is performed by speaking.

[105] 160. (Amended) The system of claim [90] 145, wherein the navigation logic selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.

[106] 161. (Amended) The system of claim [90] 145, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

[107] 162. (Amended) The system of claim [90] 145, wherein the display device receives data from the electronic data source on the network servers via a communications box.

[108] 163. (Amended) The system of claim [90] 145, wherein the electronic communication infrastructure is a two-way infrastructure and is selected from among one or more of the following group: {coaxial cable, DSL, satellite, wireless/cellular, fiber-optic}.

[109] 164. (Amended) A computer program embodied on a computer readable medium for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising:

- (a) a code segment that receives a spoken natural language ("NL") request for desired information from the user;
- (b) a code segment that renders an interpretation of the spoken natural language request;
- (c) a code segment that constructs at least part of a navigation query based upon the interpretation;
- (d) a code segment that solicits additional input from the user, including user interaction in a <u>non-spoken</u> modality different than the original request <u>without requiring the user to request said non-spoken modality</u>;
- (e) a code segment that refines the navigation query, based upon the additional inputs;



- (f) a code segment that uses the refined navigation query to select a portion of the electronic data source; and
- (g) a code segment that transmits the selected portion of the electronic data source from the network server to a primarily stationary, display device located locally with the user.

[110] 165. (Amended) The computer program of claim [109] 164, further comprising a code segment that derives linguistic information by using a speech recognition engine and an NL parser.

[111] 166. (Amended) The computer program of claim [109] 164, further comprising a code segment that extract an input template for an online scripted interface to the data source, and a code segment that uses the input template to construct the navigation query.

[112] 167. (Amended) The computer program of claim [111] 166, further comprising a code segment that dynamically scrapes the online scripted interface.

[113] <u>168</u>. (Amended) The computer program of claim [109] <u>164</u>, wherein the navigation query is constructed in the format of a database query language.

[114] 169. (Amended) The computer program of claim [109] 164, wherein rendering of the interpretation and the construction of the navigation query are performed, at least in part, on a computing device located locally with the user.

[115] 170. (Amended) The computer program of claim [109] 164, wherein the rendering of the interpretation and the construction of a navigation query are performed, at least in part, on a network computing device located remotely from the user.



[116] 171. (Amended) The computer program of claim [109] 164, wherein code segment that solicits additional input solicits the additional input in response to one or more deficiencies encountered during the constructing of the navigation query.

[117] 172. (Amended) The computer program of claim [116] 171, wherein the deficiencies include unresolved words of the spoken NL request.

[118] 173. (Amended) The computer program of claim [116] 171, wherein the deficiencies include one or more required elements of the navigational query not determinable from the interpretation of the spoken NL request.

[119] 174. (Amended) The computer program of claim [109] 164, wherein the code segment that solicits the additional input solicits the additional input in response to one or more deficiencies encountered after a first navigation of the data source.

[120] 175. (Amended) The computer program of claim [119] 174, wherein the deficiencies include existence of more than one data record within the data source responsive to the navigation query.

[121] 176. (Amended) The computer program of claim [119] 174, wherein the deficiencies include failure to identify a single data record within the data source responsive to the navigation query.

[122] 177. (Amended) The computer program of claim [109] 164, wherein code segment that solicits additional input displays an option menu.

[123] <u>178</u>. (Amended) The computer program of claim [122] <u>177</u>, wherein the act of selecting from the displayed option menu is performed by speaking.

[124] 179. (Amended) The computer program of claim [109] 164, wherein the code segments of the computer program operate with respect to a plurality of simultaneous users and corresponding client devices.

[125] 180. (Amended) The computer program of claim [109] 164, further comprising a code segment that selects the data source from among a plurality of candidate electronic data sources, in response to the interpretation of the spoken NL request.

[126] 181. (Amended) The computer program of claim [109] 164, wherein the electronic data source stores multimedia content including at least one of video content and audio content.

182. (New) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- (a) receiving a spoken natural language ("NL") request for desired information from the user:
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a nonspoken modality different than the original request, in accordance with results generated from said at least part of a navigation query;
 - (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.

183. (New) The method of claim 182, wherein the input modality of step (d) includes



selecting from a displayed option menu.

184. (New) The method of claim 183, wherein the act of selecting from the displayed option menu is performed by speaking.

185. (New) A method for utilizing spoken natural language for navigating an electronic data source, the electronic data source being located at one or more network servers located remotely from a user, comprising the steps of:

- (a) receiving a spoken natural language ("NI!") request for desired information from the user:
 - (b) rendering an interpretation of the spoken request;
 - (c) constructing at least part of a navigation query based upon the interpretation;
- (d) soliciting additional input from the user, including user interaction in a non-spoken modality different than the original request, in response to one or more deficiencies encountered during the step of constructing said at least part of a navigation query;
 - (e) refining the navigation query, based upon the additional input;
- (f) using the refined navigation query to select a portion of the electronic data source; and
- (g) transmitting the selected portion of the electronic data source from the network server to a client device of the user.

186. (New) The method of claim 185, wherein the input modality of step (d) includes selecting from a displayed option menu.

187. (New) The method of claim 186, wherein the act of selecting from the displayed option menu is performed by speaking.



TELEFAX COVER SHEET

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FROM:	Kin-Wah Tong	
DATÉ:	August 5, 2002	
		1 40 0000
MATTER:	<u> Serial No. 09/524.095</u>	Filed: March 13, 2000
DOCKET NO.:	SRI 1P037	
APPLICANT:	HALVERSON, et al	
The following has been a	received in the U.S. Patent and	Trademark Office on the date of this facsimile:
Petition '		X Transmittal Letter (2 copies)
Disclosure Statemen	nt & PTO-1449	Fee Transmittal (2 copies)
Priority Document		Deposit Account Transaction
Drawings (she	eets) informal	X Facsimile Transmission Certificate
X Response Under 37		dated AUGUST 5, 2002
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2	ERTIFICATE OF TRANSMIS	SSION UNDER 37 C.F.R. §1.8
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Commissioner for Paten	ts, Washington, DC 20231 on	AUGUST 5, 2002 , Pacsimile No.
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Application Number 09/524,095 TRANSMITTAL March 13, 2000 Filing Date **FORM HALVERSON** First Named Inventor 2155 Group Art Unit (to be used for all correspondence after initial filing) F. BACKER **Examiner Name** Attorney Docket Number SRI 1 P 037 Total Number of Pages In This Submission ENCLOSURES (check all that apply) After Allowance Communication to Assignment Papers Fee Transmittal Form (for an Application) Appeal Communication to Board of Appeals and Interferences Drawing(s) Fee Attached Appeal Communication to Group
(Appeal Notice, Brief, Reply Brief) Licensing-related Papers Amendment / Response Proprietary Information After Final Petition Petition to Convert to a Status Letter Affidavits/declaration(s) Provisional Application Power of Attorney, Revocation Other Enclosure(s) Extension of Time Request Change of Correspondence Address Terminal Disclaimer Express Abandonment Request Request for Refund Information Disclosure Statement CD, Number of CD(s) Please charge the \$138 additional claim fee (6 total claims at \$9 each; 2 independent claims at \$42 each) and any other fees due to Applicants' Attorneys' Deposit Account No. 20-0782. A duplicate copy of this transmittal is enclosed to facilitate the Certified Copy of Priority Document(s) Remarks charge. Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT KIN-WAH TONG, REG. NO. 39,400 Individual name Signature August 5, 2002 Date

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be send to the Chief Information Officer, U.S. Patent and Trademerk Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.



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	Application No.	Applicant(s)	
Notice of Allowability	09/524,095 Examiner	HALVERSON ET AL. Art Unit	**************************************
	Firmin Backer	3621	
The MAILING DATE of this communication app All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85 NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT R of the Office or upon petition by the applicant. See 37 CFR 1.31 1. This communication is responsive to August 7 th , 2002.	(OR REMAINS) CLOSED in) or other appropriate commu IGHTS. This application is s	this application. If not included unication will be mailed in due co	ourse. THIS
 2. The allowed claim(s) is/are 56-187. 3. The drawings filed on are accepted by the Examine 4. Acknowledgment is made of a claim for foreign priority un a) All b) Some* c) None of the: 1. Certified copies of the priority documents have 	der 35 U.S.C. § 119(a)-(d) or	(f).	
 Certified copies of the priority documents have a copies of the certified copies of the priority documents have a copies of the certified copies of the priority documents have a copies of the certified copies of the priority documents have a copies of the certified copies of the certified copies not received: Acknowledgment is made of a claim for domestic priority unit can be copied as a copies of the certified copies. 	e been received in Application cuments have been received ander 35 U.S.C. § 119(e) (to a	d in this national stage application	n from the
6. Acknowledgment is made of a claim for domestic priority to Applicant has THREE MONTHS FROM THE "MAILING DATE" of below. Failure to timely comply will result in ABANDONMENT of	f this communication to file a	or 121. reply complying with the require	ements noted XTENDABLE.
7. A SUBSTITUTE OATH OR DECLARATION must be subriNFORMAL PATENT APPLICATION (PTO-152) which gives real			TICE OF
 8. CORRECTED DRAWINGS must be submitted. (a) including changes required by the Notice of Draftsper 1) hereto or 2) to Paper No (b) including changes required by the proposed drawing (c) including changes required by the attached Examine 	correction filed, which	th has been approved by the Exa	
Identifying indicia such as the application number (see 37 CFR of each sheet. The drawings should be filed as a separate pape	I.84(c)) should be written on the written on the written address.	ne drawings in the top margin (not essed to the Official Draftsperson.	t the back)
9. DEPOSIT OF and/or INFORMATION about the deposit attached Examiner's comment regarding REQUIREMENT FOR T	osit of BIOLOGICAL MATE THE DEPOSIT OF BIOLOGIC	RIAL must be submitted. No CAL MATERIAL.	te the
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 1 □ Notice of References Cited (PTO-892) 3 □ Notice of Draftperson's Patent Drawing Review (PTO-948) 5 ☑ Information Disclosure Statements (PTO-1449), Paper No. 2 7 □ Examiner's Comment Regarding Requirement for Deposit of Biological Material 	4☐ Interview 6☐ Examine	f Informal Patent Application (PT v Summary (PTO-413), Paper No or's Amendment/Comment or's Statement of Reasons for All	o

Application/Control Number: 09/524,095

Art Unit: 3621

Response to Amendment

This is in response to an amendment file on August 7th, 2002. Claims 56, 82 and 101 have been amended and claims 127-187 have been added. Claims 56-187 are pending in the letter.

Allowable Subject Matter

1. Claims 56-187 are allowed.

2. The following is an examiner's statement of reasons for allowance:

a. Applicants teach an inventive concept for navigating network-based electronic data sources in response to spoken natural language input request. Applicants' inventive concept if novel and innovative in the sense that upon emerging of error or ambiguities in the interpretation of the spoken natural language, the system solicits additional input for the user in non-spoken modality that is different from the original request without requiring the user to request the non-spoken modality.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Page 274 of 314

Page 2

Application/Control Number: 09/524,095

Art Unit: 3621

Conclusion

Page 3

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Firmin Backer whose telephone number is (703) 305-0624. The examiner can normally be reached on Mon-Thu 8:30-6:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, James Trammell can be reached on (703) 305-9768. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 305-7687 for regular communications and (703) 305-7687 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 308-1113.

Firmin Backer

November 21, 2002

SUPERVISORY PATENT EXAMINER
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12/16/2002

PERKINS COIE LLP 101 JEFFERSON DRIVE MENLO PARK, CA 94025-1114

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3621	709-218000

DATE MAILED: 12/16/2002

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/524 095	03/13/2000	Christine Halverson	SRI1P037	6294

TITLE OF INVENTION: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

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APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE	ı
nonprovisional	YES	\$640	\$0	\$640	03/17/2003	

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. <u>PROSECUTION ON THE MERITS IS CLOSED</u>. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE REFLECTS A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE APPLIED IN THIS APPLICATION. THE PTOL-85B (OR AN EQUIVALENT) MUST BE RETURNED WITHIN THIS PERIOD EVEN IF NO FEE IS DUE OR THE APPLICATION WILL BE REGARDED AS ABANDONED.

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□ Applicant claims SMALL ENTITY status. See 37 CFR 1.27.

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I hereby certify that this Fee(s) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Box Issue Fee address above, or being facsimile transmitted to the USPTO, on the date indicated below. (Signatu (Date)

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/524 095	03/13/2000	Christine Halverson	SRI1P037	6294

TITLE OF INVENTION: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	YES	\$640	\$0	\$640	03/17/2003
EXAMI	NER	ART UNIT	CLASS-SUBCLASS		
BACKER,	FIRMIN	3621	709-218000		
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☐ "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required.			registered patent attorneys or ag is listed, no name will be printed	ents. If no name	

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. Inclusion of assignee data is only appropriate when an assignment has been previously submitted to the USPTO or is being submitted under separate cover. Completion of this form is NOT a substitute for filing an assignment. (A) NAME OF ASSIGNEE (B) RESIDENCE: (CITY and STATE OR COUNTRY)

Please check the appropriate assignee category or categori	s (will not be printed on the patent)					
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4a. The following fee(s) are enclosed: □ Issue Fee □ Publication Fee □ Advance Order - # of Copies	☐ A check in the amount of the fee(s) is enclosed.					
	☐ Payment by credit card. Form PTO-2038 is attached.					
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Commissioner for Patents is requested to apply the Issue Fee and Publication Fee (if any) or to re-apply any previously paid issue fee to the application identified above.

(Authorized Signature)

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NOTE; The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

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PTOL-85 (REV. 04-02) Approved for use through 01/31/2004. OMB 0651-0033

Page 277 of 314

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UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER OF PATENTS AND TRADEMARKS Washington, D.C. 20231

			www.uspto.gov	
APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/524,095	03/13/2000	Christine Halverson	SRI1P037	6294
75	90 12/16/2002		EXAMIN	ER
PERKINS COIE			BACKER, F	IRMIN
101 JEFFERSON D MENLO PARK, CA			ART UNIT	PAPER NUMBER
UNITED STATES			3621	
			DATE MAILED: 12/16/2002	

Determination of Patent Term Extension under 35 U.S.C. 154 (b) (application filed after June 7, 1995 but prior to May 29, 2000)

The patent term extension is 0 days. Any patent to issue from the above identified application will include an indication of the 0 day extension on the front page.

If a continued prosecution application (CPA) was filed in the above-identified application, the filing date that determines patent term extension is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) system. (http://pair.uspto.gov)

Any questions regarding the patent term extension or adjustment determination should be directed to the Office of Patent Legal Administration at (703)305-1383.



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UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER OF PATENTS AND TRADEMARKS Washington, D.C. 20231

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/524,095	03/13/2000	Christine Halverson	SRI1P037	6294
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101 JEFFERSON			Aparthua	DANCE AND COOK
MENLO PARK, C			ART UNIT	PAPER NUMBER
UNITED STATES			3621	
		•	DATE MAILED: 12/16/2002	

Notice of Fee Increase on January 1, 2003

If a reply to a "Notice of Allowance and Fee(s) Due" is filed in the Office on or after January 1, 2003, then the amount due will be higher than that set forth in the "Notice of Allowance and Fee(s) Due" since there will be an increase in fees effective on January 1, 2003. See Revision of Patent and Trademark Fees for Fiscal Year 2003; Final Rule, 67 Fed. Reg. 70847, 70849 (November 27, 2002).

The current fee schedule is accessible from: http://www.uspto.gov/main/howtofees.htm.

If the issue fee paid is the amount shown on the "Notice of Allowance and Fee(s) Due," but not the correct amount in view of the fee increase, a "Notice to Pay Balance of Issue Fee" will be mailed to applicant. In order to avoid processing delays associated with mailing of a "Notice to Pay Balance of Issue Fee," if the response to the Notice of Allowance and Fee(s) due form is to be filed on or after January 1, 2003 (or mailed with a certificate of mailing on or after January 1, 2003), the issue fee paid should be the fee that is required at the time the fee is paid. If the issue fee was previously paid, and the response to the "Notice of Allowance and Fee(s) Due" includes a request to apply a previously-paid issue fee to the issue fee now due, then the difference between the issue fee amount at the time the response is filed and the previously paid issue fee should be paid. See Manual of Patent Examining Procedure, Section 1308.01 (Eighth Edition, August 2001).

Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at (703) 305-8283.





IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicant: Halverson et al.

Case: SRI1P037

Serial No.: 09/524,095

Filed: March 13, 2000

Group Art Unit: 3621

Examiner: Firmin Backer

Title: NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK

ASSISTANT COMMISSIONER FOR PATENTS Box Issue Fee Washington, D. C. 20231

SIR:

Comments on Statement of Reasons for Allowance This response addresses the Notice of Allowance dated December 16, 2002.

REMARKS

Applicants' representative would like to thank Examiner Firmin Backer for kindly allowing claims 56-187 of the present application. However, Applicants have reviewed the Examiner's Reasons for Allowance and have the following comments:

1. The Examiner stated that:

"Applicants teach an inventive concept for navigating network-based electronic data sources in response to spoken natural language input request. Applicants' inventive concept [if] is novel and innovative in the sense that upon emerging of error or ambiguities in the interpretation of the spoken natural language, the system solicits additional input for the user in non-spoken modality that is different from the original request without requiring the user to request the nonspoken modality." (Emphasis and correction added)

09/524.095

It appears that there is a typographical error in the second sentence where the Examiner used the term "if" instead of "is". It is Applicants' interpretation that the Examiner intended to use the term "is". If the Examiner disagrees, it is respectfully requested that the Examiner resolve the ambiguity of the sentence.

Conclusion

Thus, the Applicants submit the present comments solely to clarify various issues raised by the Notice of Allowance. Once again, Applicants' representative would like to thank Firmin Backer for kindly allowing claims 56-187of the present application.

If, however, the Examiner believes that there are any unresolved issues, it is requested that the Examiner telephone Mr. Kin-Wah Tong, Esq. at (732) 530-9404 so that appropriate arrangements can be made for resolving such issues as expeditiously as possible.

3/17/03

Respectfully submitted

Kin-Wah Tong, Attom Reg. No. 39,400 (732) 530-9404

Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue First Floor, Suite 100 Shrewsbury, New Jersey 07702

AUG 1 3 2002

Attorney Docke

59501-8037.US01

Lighter certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C., 20231, on: λ

Date: August 6, 2002

By: Jamie L. Hughes

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:

Halverson

APPLICATION No.: 09/524,095

FILED: 03/13/2000

FOR: NAVIGATING NETWORK-BASED

ELECTRONIC INFORMATION USING

SPOKEN NATURAL LANGUAGE INPUT

WITH MULTIMODAL ERROR FEEDBACK

EXAMINER:

BACKER

ART UNIT:

2155

RECEIVED

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Technology Center 2100

<u>Information Disclosure Statement After First Office Action but</u> <u>Before Final Action or Notice of Allowance – 37 CFR 1.97(c)</u>

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

1. <u>Timing of Submission</u>

The information transmitted herewith is being filed *after* three months of the filing date of this application or after the mailing date of the first Office action on the merits, whichever occurred last, but *before* the mailing date of either a final action under 37 CFR 1.113 or a Notice of Allowance under 37 CFR 1.311, whichever occurs first. The references listed on the enclosed Form PTO/SB/08A may be material to the examination of this application; the Examiner is requested to make them of record in the application.

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Attorney Docke. . ib. 59501-8037.US01

2. <u>Cited Information</u>

- 3. <u>Effect of Information Disclosure Statement (37 CFR 1.97(h))</u>

This Information Disclosure Statement is not to be construed as a representation that: (i) a search has been made; (ii) additional information material to the examination of this application does not exist; (iii) the information, protocols, results and the like reported by third parties are accurate or enabling; or (iv) the cited information is, or is considered to be, material to patentability. In addition, applicant does not admit that any enclosed item of information constitutes prior art to the subject invention and specifically reserves the right to demonstrate that any such reference is not prior art.

- 4. Fee Payment (37 CFR 1.97(c)) or Certification (37 CFR 1.97(e))
 - Applicant elects to pay the fee under 37 CFR 1.17(p) \$180.00.
 - ☐ Check enclosed for \$
 - Please charge the above fee(s) to Deposit Account No. 50-2207 this paper is provided in triplicate.

Date: 6 /409 2007_

Respectfully submitted, Perkins Coie LLP

Brian R. Coleman

Registration No. 39,145

Correspondence Address:

Customer No. 22918
Perkins Coie LLP
P.O. Box 2168
Menlo Park, California 94026
(650) 838-4300

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Page 780 8/022170	01314		



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Halverson, et al.

Serial No.:

09/524,095

Art Unit: 3621

Filing Date:

March 13, 2000

Examiner: Backer, Firmin

#35m

For:

NAVIGATING NETWORK-BASED ELECTRONIC INFOMRATION USING SPUKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR

PEEDBACK

Docket No.

SRI 4116-3

Assistant Commissioner for Patents Washington, D.C. 20231 S I R:

SUBMISSION OF FORMAL DRAWINGS

The Applicants submit herewith <u>7</u> sheets of formal drawings (FIGS. 1 through 6), properly labeled, in connection with the above-captioned application. The Examiner is requested to substitute these formal drawings for the informal drawings previously submitted.

Respectfully submitted,

Dated: March 17, 2003

KIN-WAH TONG Reg. No. 39,400

(732) 530-9404

Moser, Patterson & Sheridan, LLP 595 Shrewsbury Avenue Suite 100 Shrewsbury, NJ 07702

CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on <u>March 17, 2003</u>, with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Commissioner for Patents, Box Issue Fee, Washington, D.C. 20231.

Signature

March 17, 2003

Date of signature

Page 287 of 314

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Halverson, et al.

"NAVIGATING WORK-BASED ELECTRONIC INFORMATI SING SPOKEN
NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK"

Serial No. 09/524,095 - SRI 4116-3/ KWT

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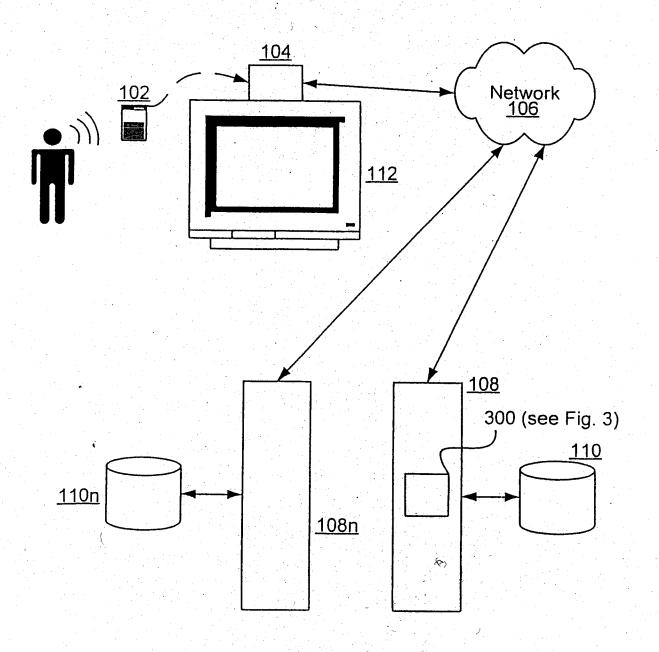


Fig. 1a

Halverson, et al.

"NAVIGATING WORK-BASED ELECTRONIC INFORMAT: USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK"

Serial No. 09/524,095 - SRI 4116-3/ KWT

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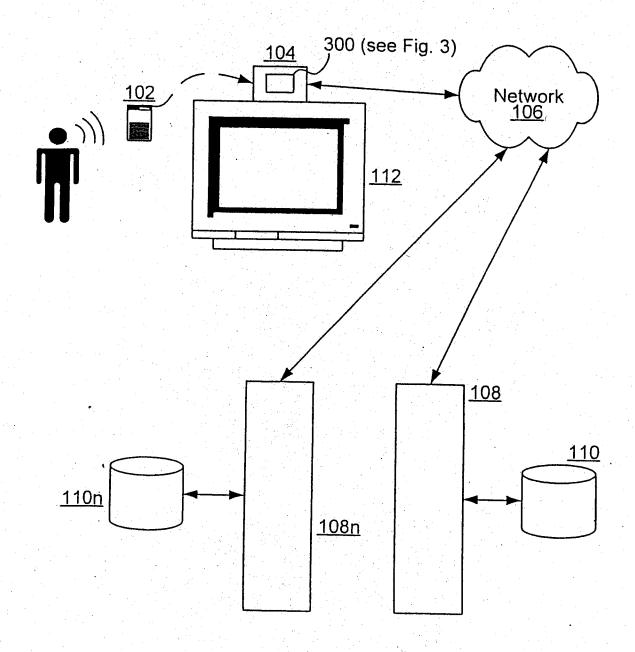


Fig. 1b

Halverson, et al.

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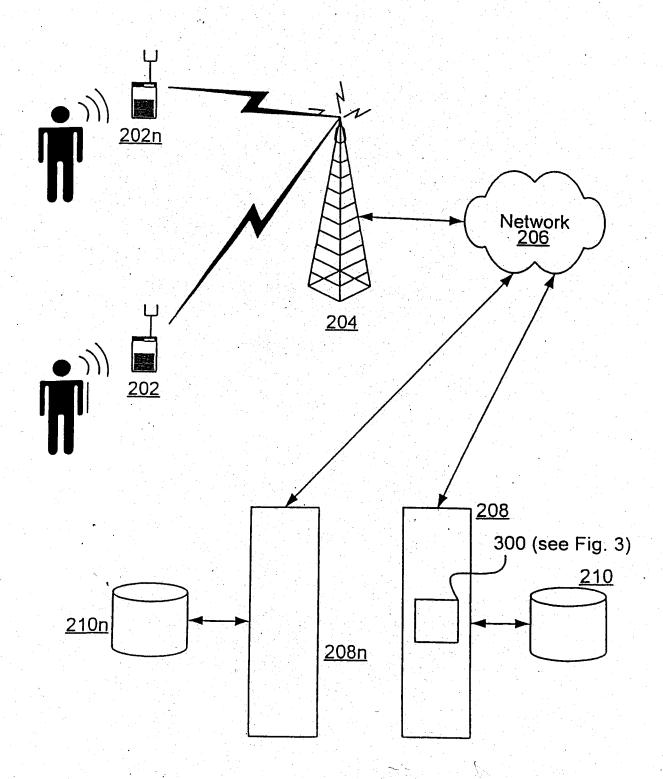


Fig. 2

Halverson, et al. "NAVIGATING WORK-BASED ELECTRONIC INFORMATI USING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK" Serial No. 09/524,095 - SRI 4116-3/ KWT



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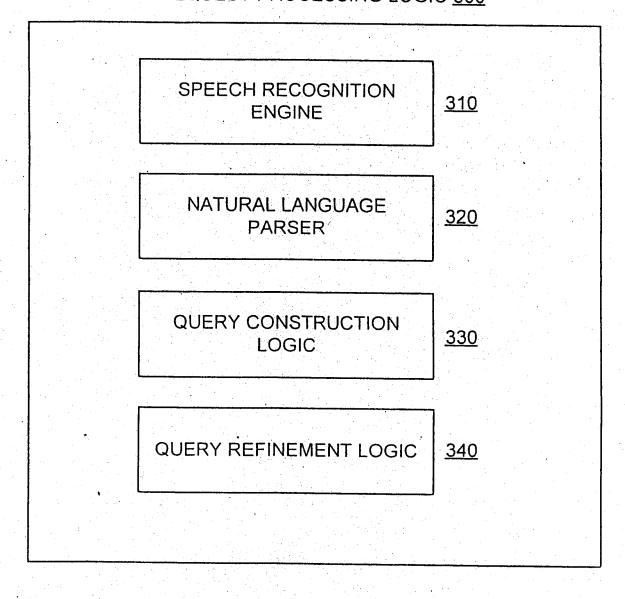


Fig. 3

"NAVIGATING. WORK-BASED ELECTRONIC INFORMATI. JSING SPOKEN NATURAL LANGUAGE INPUT WITH MULTIMODAL ERROR FEEDBACK" Serial No. 09/524,095 - SRI 4116-3/ KWT 5/7 RECEIVE SPOKEN NL REQUEST <u>402</u> 404 INTERPRET REQUEST IDENTIFY/SELECT DATA SOURCE <u>405</u> CONSTRUCT NAVIGATION QUERY 406 SOLICIT YES DEFICIENCIES? **ADDITIONAL** 407 < (MULTIMODAL) **USER INPUT** 412 NO NAVIGATE DATA SOURCE 408 **REFINE** YES <u>409</u> QUERY? NO TRANSMIT AND DISPLAY TO

Halverson, et al.

Fig. 4

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Halverson, et al.
"NAVIGATING .WORK-BASED ELECTRONIC INFORMATI USING SPOKEN
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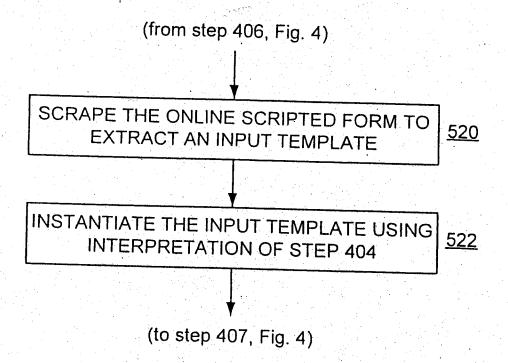
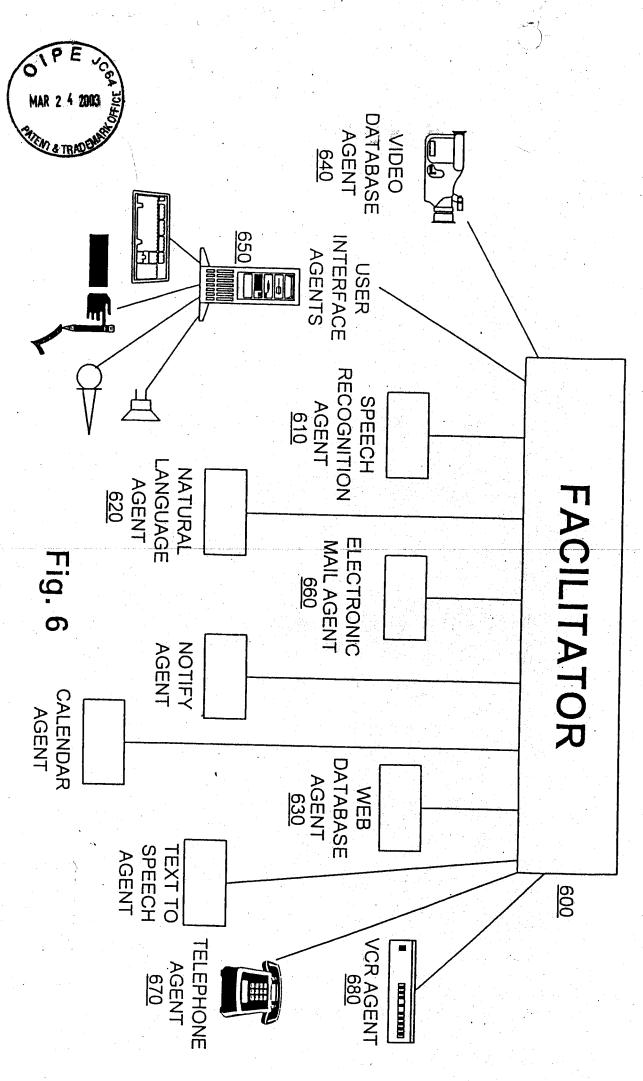


Fig. 5



Halverson, et al.
"NAVIGATING NETWORK-BASED ELECTRONIC INFORMATION USING SPOKEN NATURAL LANGUAGE INPUT WITH
MULTIMODAL ERROR FEEDBACK"
Serial No. 09/524,095 - SRI 4116-3/ KWT

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TOTAL ATTORNEY **PATENT** APPL. PAY-U.S. PATENT FEE MAINT. APPL ISSUE FILING MENT SMALL PYMT DOCKET DATE YEAR ENTITY? DUF NUMBER NUMBER AMT SURCHG NUMBER DATE

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in the above—entitled case, the following patent(s) trademark(s) have been included:						
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JOHN A. CERINO, CLERK OF COURT		10/28/2016				

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DOCKET NO. 16cv00947	DATE FILED 10/13/2016	U.S. DISTRICT COURT District of [Delaware
PLAINTIFF		DEFENDANT	
IPA Tech.		Dell	
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2 6523061			
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DOCKET NO. 116cv00948	DATE FILED 10/13/2016	U.S. DISTRICT COURT District Court of Delaware
PLAINTIFF		DEFENDANT
IPA Tech		HP Inc
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
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PLAINTIFF		······································	DEFENDANT		
IPA Technologies, Inc.			Toshiba America, Inc., e	t al.	
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK		HOLDER OF I	ATENT OR TRA	ADEMARK
1 6,742,021	5/25/2004		IPA	Technologies, Inc	
2 6,523,061	2/18/2003		IPA	Technologies, Inc).
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JOHN A. CERINO,	CLERK OF COURT	·			10/28/2016

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DOCKET NO.	DATE FILED 12/9/2016	U.S. DISTRICT COURT for the District of Delaware
PLAINTIFF IPA TECHNOLOGIES II		DEFENDANT ALCO ELECTRONICS LTD., ET AL.
PATENT ÖR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
1 6,742,021	5/25/2004	IPA TECHNOLOGIES INC.
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1 6,742,021	5/25/2004	IPA TECHNOLOGIES INC.	
2 6,523,061	2/18/2003	IPA TECHNOLOGIES INC.	
3 6,757,718	6/29/2004	IPA TECHNOLOGIES INC.	
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AMENDMENT A		CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RAT	ADDI- E TIONAI FEE	-	RATE	ADDI- TIONAL FEE
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AMENDMENT C		CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDI- E TIONAL FEE		RATE	ADDI- TIONAL FEE
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Application or Docket Number PATENT APPLICATION FEE DETERMENT RECORD

Effective October 1, 2000 095 **OTHER THAN CLAIMS AS FILED - PART I SMALL ENTITY** OR SMALL ENTITY TYPE (Column 2) (Column 1) NUMBER EXTRA FEE FEE RATE RATE NUMBER FILED **FOR** \$740 \$ **3**55 BASIC FEE X\$18= X\$ 9= minus 20= OR **TOTAL CLAIMS** x8H= INDEPENDENT CLAIMS minus 3 = X40= OR MULTIPLE DEPENDENT CLAIM PRESENT 280= +135 = OR * If the difference in column 1 is less than zero, enter "0" in column 2 740 TOTAL TOTAL OR **OTHER THAN** CLAIMS AS AMENDED - PART II SMALL ENTITY SMALL ENTITY OR (Column 3) (Column 2) (Column 1) ADDI-CLAIMS HIGHEST ADDI-PRESENT NUMBER TIONAL REMAINING TIONAL RATE RATE **PREVIOUSLY** EXTRA after FEE FEE AMENDMENT PAID FOR MENDMENT X\$18=X\$ 9= OR Total Minus x84= Minus X40= Independent OR FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM 280 OR +135 = TOTAL OR ADDIT. FEE ADDIT. FEE (Column 2) (Column 3) (Column 1) HIGHEST ADDI-ADDI-**CLAIMS** NUMBER PRESENT REMAINIŅG TIONAL TIONAL RATE RATE **PREVIOUSLY EXTRA** AFTER FEE AMENDMENT FEE PAID FOR AMENDMENT X\$18= X\$ 9= OR Minus **Total** XB4 Minus Independent X40= OR FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM +280= +135= OR TOTA TOTAL OR ADDIT. FEE ADDIT, FEE (Column 3) (Column 2) (Column 1) ADDI-HIGHEST CLAIMS ADDI-**NUMBER** PRESENT TIONAL REMAINING RATE TIONAL RATE **PREVIOUSLY EXTRA** AMENDMENT **AFTER** FEE FEE PAID FOR AMENDMENT X\$18= X\$ 9= Minus OR Total X84 Minus Independent X40= OR FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM +280 +135= OR * If the entry in column 1 is less than the entry in column 2, write "0" in column 3.

** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, enter "20."

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Patent and Trademark Office U.S. DEPARTMENT OF COMMERCE

ISSUE SLIP STAPLE AREA (for additional cross references)

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FORMALITY REVIEW		71476	5/12/01/
RESPONSE FORMALITY REVIEW	-	711171	9/8/20
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