# **Trademark/Service Mark Application, Principal Register**

Serial Number: 97037150 Filing Date: 09/21/2021

# The table below presents the data as entered.

Input Field	Entered	
SERIAL NUMBER	97037150	
MARK INFORMATION	·	
*MARK	High Yield Fulfillment	
STANDARD CHARACTERS	YES	
USPTO-GENERATED IMAGE	YES	
LITERAL ELEMENT	High Yield Fulfillment	
MARK STATEMENT	The mark consists of standard characters, without claim to any particular font style, size, or color.	
REGISTER	Principal	
APPLICANT INFORMATION		
*OWNER OF MARK	Grey Orange Incorporated	
INTERNAL ADDRESS	Suite 120	
*MAILING ADDRESS	660 Hembree Parkway (Park Drive)	
*CITY	Roswell	
*STATE (Required for U.S. applicants)	Georgia	
*COUNTRY/REGION/JURISDICTION/U.S. TERRITORY	United States	
*ZIP/POSTAL CODE (Required for U.S. and certain international addresses)	30076	
*EMAIL ADDRESS	XXXX	
LEGAL ENTITY INFORMATION		
ТҮРЕ	corporation	
STATE/COUNTRY/REGION/JURISDICTION/U.S. TERRITORY OF INCORPORATION	Georgia	
GOODS AND/OR SERVICES AND BASIS INFORMATION		
INTERNATIONAL CLASS	035	
*IDENTIFICATION	Supply chain management services; Provision of information and advisory services relating to supply chain management services. Inventory Management; computerised inventory management	
FILING BASIS	SECTION 1(a)	
FIRST USE ANYWHERE DATE	At least as early as 12/11/2019	
FIRST USE IN COMMERCE DATE		

FIRST USE IN COMMERCE DATE	At least as early as 12/11/2019
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	\\\TICRS\EXPORT18\IMAGEOUT 18\970\371\97037150\xml1\APP0004.JPG
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SPECIMEN DESCRIPTION	website screen shots showing the mark in association with the services; brochures for advertisement of services showing the mark in association with the services
WEBPAGE URL	https://www.youtube.com/watch?v=2YBKgkogGZI
WEBPAGE DATE OF ACCESS	09/21/2021
WEBPAGE URL	https://www.greyorange.com/news/greyorange-launches-next-era-fulfillment-operating-system/
WEBPAGE DATE OF ACCESS	09/21/2021
INTERNATIONAL CLASS	042
*IDENTIFICATION	Computerized data storage services; computerized business information storage; Consultancy in the field of office and workplace automation; Technical research relating to automatic identification systems; Computer software integration; Software maintenance services; Research in the field of artificial intelligence; Providing artificial intelligence computer programs on data networks; Platforms for artificial intelligence as software as a service; Design and development of computer software for supply chain management; Providing online non-downloadable software for use in supply chain management; Development of computer software for logistics, supply chain management and e-business portals; Consultancy and information services relating to software rental; Computer software maintenance; Software installation services; repair of computer software; Consultancy and information services relating to the design, programming and maintenance of computer software; Hosting ecommerce platforms on the Internet
FILING BASIS	SECTION 1(a)
FIRST USE ANYWHERE DATE	At least as early as 12/11/2019
FIRST USE IN COMMERCE DATE	At least as early as 12/11/2019
SPECIMEN FILE NAME(S)	
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ORIGINAL PDF FILE	o-AWAREhouse.pdf
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WEBPAGE URL	https://www.youtube.com/watch?v=2YBKgkogGZI	
WEBPAGE DATE OF ACCESS	09/21/2021	
WEBPAGE URL	https://www.greyorange.com/news/greyorange-launches-next-era-fulfillment-operating-system/	
WEBPAGE DATE OF ACCESS	09/21/2021	
ATTORNEY INFORMATION		
NAME	Victoria Friedman	
ATTORNEY DOCKET NUMBER	USTF10167569	
ATTORNEY BAR MEMBERSHIP NUMBER	XXX	
YEAR OF ADMISSION	XXXX	
U.S. STATE/ COMMONWEALTH/ TERRITORY	XX	
FIRM NAME	Dennemeyer & Associates LLC	
INTERNAL ADDRESS	Suite 1500	
STREET	2 N. Riverside Plaza	
CITY	Chicago	
STATE	Illinois	
COUNTRY/REGION/JURISDICTION/U.S. TERRITORY	United States	
ZIP/POSTAL CODE	60606	
PHONE	312-628-5529	
FAX	312-419-9440	
EMAIL ADDRESS	vfriedman@dennemeyer-law.com	
OTHER APPOINTED ATTORNEY	Michael McGovern	
CORRESPONDENCE INFORMATION		
NAME	Victoria Friedman	
PRIMARY EMAIL ADDRESS FOR CORRESPONDENCE	vfriedman@dennemeyer-law.com	
SECONDARY EMAIL ADDRESS(ES) (COURTESY COPIES)	mmcgovern@dennemeyer-law.com; docket@dennemeyer-law.com; tm-us@dennemeyer-law.com; emeyers@dennemeyer-law.com	
FEE INFORMATION		
APPLICATION FILING OPTION	TEAS Standard	
NUMBER OF CLASSES	2	

APPLICATION FOR REGISTRATION PER CLASS	350	
*TOTAL FEES DUE	700	
*TOTAL FEES PAID	700	
SIGNATURE INFORMATION		
SIGNATURE	/Michael McGovern/	
SIGNATORY'S NAME	Michael McGovern	
SIGNATORY'S POSITION	Attorney of Record, Illinois Bar member	
SIGNATORY'S PHONE NUMBER	312-628-5529	
DATE SIGNED	09/21/2021	
SIGNATURE METHOD	Signed directly within the form	

# Trademark/Service Mark Application, Principal Register

Serial Number: 97037150 Filing Date: 09/21/2021

### **To the Commissioner for Trademarks:**

MARK: High Yield Fulfillment (Standard Characters, see mark)

The literal element of the mark consists of High Yield Fulfillment. The mark consists of standard characters, without claim to any particular font style, size, or color.

The applicant, Grey Orange Incorporated, a corporation of Georgia, having an address of

Suite 120

660 Hembree Parkway (Park Drive)

Roswell, Georgia 30076

United States

XXXX

requests registration of the trademark/service mark identified above in the United States Patent and Trademark Office on the Principal Register established by the Act of July 5, 1946 (15 U.S.C. Section 1051 et seq.), as amended, for the following:

International Class 035: Supply chain management services; Provision of information and advisory services relating to supply chain management services. Inventory Management; computerised inventory management

In International Class 035, the mark was first used by the applicant or the applicant's related company or licensee or predecessor in interest at least as early as 12/11/2019, and first used in commerce at least as early as 12/11/2019, and is now in use in such commerce. The applicant is submitting one(or more) specimen(s) showing the mark as used in commerce on or in connection with any item in the class of listed goods/services, consisting of a(n) website screen shots showing the mark in association with the services; brochures for advertisement of services showing the mark in association with the services.

### JPG file(s):

Specimen File1

Specimen File2

## **Original PDF file:**

SPE0-91225211-20210921103 615240025\_.\_Specimen\_3.pdf

Converted PDF file(s) (3 pages)

Specimen File1

Specimen File2

Specimen File3

# **Original PDF file:**

SPE0-91225211-20210921103 615240025\_.\_Warehouse-to- AWAREhouse.pdf

Converted PDF file(s) (21 pages)

Specimen File1

Specimen File2

Specimen File3

Specimen File4

Specimen File5

Specimen File6

Specimen File7

Specimen File8

Specimen File9
Specimen File10

Specimen File11

Specimen File12

Specimen File13

Specimen File14

Specimen File15

Specimen File16

Specimen File17

Specimen File18

Specimen File19

Specimen File20

Specimen File21

Webpage URL: https://www.youtube.com/watch?v=2YBKgkogGZI

Webpage Date of Access: 09/21/2021

Webpage URL: https://www.greyorange.com/news/greyorange-launches-next-era-fulfillment-operating-system/

Webpage Date of Access: 09/21/2021

International Class 042: Computerized data storage services; computerized business information storage; Consultancy in the field of office and workplace automation; Technical research relating to automatic identification systems; Computer software integration; Software maintenance services: Research in the field of artificial intelligence: Providing artificial intelligence computer programs on data networks: Platforms for artificial intelligence as software as a service; Design and development of computer software for supply chain management; Providing online non-downloadable software for use in supply chain management; Development of computer software for logistics, supply chain management and e-business portals; Consultancy and information services relating to software rental; Computer software maintenance; Software installation services; repair of computer software; Consultancy and information services relating to the design, programming and maintenance of computer software; Hosting ecommerce platforms on the Internet

In International Class 042, the mark was first used by the applicant or the applicant's related company or licensee or predecessor in interest at least as early as 12/11/2019, and first used in commerce at least as early as 12/11/2019, and is now in use in such commerce. The applicant is submitting one(or more) specimen(s) showing the mark as used in commerce on or in connection with any item in the class of listed goods/services, consisting of a(n) website screen shots showing the mark in association with the services; brochures for advertisement of services showing the mark in association with the services.

### JPG file(s):

Specimen File1

Specimen File2

## **Original PDF file:**

SPE0-1-91225211-202109211 03615240025 . Warehouse-t o-AWAREhouse.pdf

# Converted PDF file(s) (21 pages)

Specimen File1

Specimen File2

Specimen File3

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Specimen File6

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Specimen File9

Specimen File10

Specimen File11

Specimen File12

Specimen File13

Specimen File14

Specimen File15

Specimen File16 Specimen File17

Specimen File18

Specimen File19 Specimen File20

Specimen File21

# Original PDF file:

SPE0-1-91225211-202109211 03615240025\_.\_Specimen\_3.pdf

# Converted PDF file(s) (3 pages)

Specimen File1

Specimen File2

Specimen File3

Webpage URL: https://www.youtube.com/watch?v=2YBKgkogGZI

Webpage Date of Access: 09/21/2021

Webpage URL: https://www.greyorange.com/news/greyorange-launches-next-era-fulfillment-operating-system/

Webpage Date of Access: 09/21/2021

The owner's/holder's proposed attorney information: Victoria Friedman. Other appointed attorneys are Michael McGovern. Victoria Friedman of Dennemeyer & Associates LLC, is a member of the XX bar, admitted to the bar in XXXX, bar membership no. XXX, and the attorney(s) is located at

Suite 1500

2 N. Riverside Plaza

Chicago, Illinois 60606

**United States** 

312-628-5529(phone)

312-419-9440(fax)

vfriedman@dennemeyer-law.com

The docket/reference number is USTF10167569.

Victoria Friedman submitted the following statement: The attorney of record is an active member in good standing of the bar of the highest court of a U.S. state, the District of Columbia, or any U.S. Commonwealth or territory.

The applicant's current Correspondence Information:

Victoria Friedman

PRIMARY EMAIL FOR CORRESPONDENCE: vfriedman@dennemeyer-law.com

SECONDARY EMAIL ADDRESS(ES) (COURTESY COPIES): mmcgovern@dennemeyer-law.com; docket@dennemeyer-law.com; tm-us@dennemeyer-law.com; emeyers@dennemeyer-law.com

**Requirement for Email and Electronic Filing:** I understand that a valid email address must be maintained by the applicant owner/holder and the applicant owner's/holder's attorney, if appointed, and that all official trademark correspondence must be submitted via the Trademark Electronic Application System (TEAS).

A fee payment in the amount of \$700 has been submitted with the application, representing payment for 2 class(es).

# **Declaration**

# Basis:

### If the applicant is filing the application based on use in commerce under 15 U.S.C. § 1051(a):

- The signatory believes that the applicant is the owner of the trademark/service mark sought to be registered;
- The mark is in use in commerce and was in use in commerce as of the filing date of the application on or in connection with the goods/services in the application;
- The specimen(s) shows the mark as used on or in connection with the goods/services in the application and was used on or in connection with the goods/services in the application as of the application filing date; and
- To the best of the signatory's knowledge and belief, the facts recited in the application are accurate.

### And/Or

If the applicant is filing the application based on an intent to use the mark in commerce under 15 U.S.C. § 1051(b), § 1126(d), and/or § 1126(e):

- The signatory believes that the applicant is entitled to use the mark in commerce;
- The applicant has a bona fide intention to use the mark in commerce and had a bona fide intention to use the mark in commerce as of the application filing date on or in connection with the goods/services in the application; and
- To the best of the signatory's knowledge and belief, the facts recited in the application are accurate.
- ☑ To the best of the signatory's knowledge and belief, no other persons, except, if applicable, concurrent users, have the right to use the mark in commerce, either in the identical form or in such near resemblance as to be likely, when used on or in connection with the goods/services of such other persons, to cause confusion or mistake, or to deceive.
- To the best of the signatory's knowledge, information, and belief, formed after an inquiry reasonable under the circumstances, the allegations and other factual contentions made above have evidentiary support.
- ☑ The signatory being warned that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001, and that such willful false statements and the like may jeopardize the validity of the application or submission or any registration resulting therefrom, declares that all statements made of his/her own knowledge are true and all statements made on information and

# belief are believed to be true.

# **Declaration Signature**

Signature: /Michael McGovern/ Date: 09/21/2021

Signatory's Name: Michael McGovern

Signatory's Position: Attorney of Record, Illinois Bar member

Signatory's Phone Number: 312-628-5529 Signature method: Signed directly within the form

Payment Sale Number: 97037150 Payment Accounting Date: 09/21/2021

Serial Number: 97037150

Internet Transmission Date: Tue Sep 21 10:57:25 ET 2021

TEAS Stamp: USPTO/BAS-XX.XXX.XXX-202109211057256422

84-97037150-78117919814bb132a08dddb0547c 87b41bf6f299d46503a7e0a7dbe4cbae46b8-CC-

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# High Yield Fulfillment







# GreyOrange High Yield Fulfillment

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# GreyOrange

2.56K subscribers

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The fact is, technology built for a previous era can't keep up with immediate commerce demands. That's why GreyOrange takes a modern approach to fulfilling modern demands. The GreyOrange Fulfillment Operating System is the only solution combining Al-driven GreyMatter™ software + intelligent Ranger™ robots to drive deeper data, dynamic decisions and demand driven delivery.

GreyMatter applied science autonomously orchestrates data, rapidly responds to real time events and flexibly prescribes actions—while augmenting human workforce intelligence to continuously calculate and execute the next best fulfillment decision.

**SHOW LESS** 



GreyMatter™ Software

Ranger™ Robot Series ■ Modern Fulfillment: Solve It! Expertise

Industries

# GreyOrange Launches Next Era Fulfillment Operating System Driven by GreyMatter™ Software Integrated with Ranger™ Series Mobile Robots

Fulfillment Operating System optimizes fulfillment for omnichannel, store replenishment and e-commerce to modernize distribution centers -

ATLANTA (December 11, 2019) - GreyOrange, a global software and mobile robotics provider that leverages artificial intelligence and machine learning to optimize fulfillment operations, today announced the latest release of its Fulfillment Operating System, which integrates GreyMatter software with the company's series of mobile

GreyOrange is the only company that integrates software and robots built together specifically to improve order fulfillment throughput, scale, accuracy and economics. This release embodies capabilities that optimize fulfillment for companies with omnichannel and e-commerce needs and increases store efficiency by packing replenishment orders according to individual store layouts and preferences. It also expands the orchestration of data and actions across the Company's series of













Ranger robots are developed in concert with GreyMatter software and use machine learning to adjust decisions and behavior based on real-time observations. Additionally, maximum-life engineering ensures every Ranger robot delivers 'last and learn' value. Communication among the robots and the GreyMatter central system incorporates that learning so the entire system continues to get smarter. The robots are:

- Ranger GTP (formerly Butler) Goods-to-person mobile robots that transport inventory from 220 to 3,500 pounds to workers for picking and packing;
- Ranger Mobile Sorter (formerly Flexo) Mobile sortation robots that operate in fleets to efficiently and fluidly move parcels from receiving through dispatch to avoid sortation bottlenecks that can occur with rigid systems, especially during periods of peak volumes;
- Ranger Picking (formerly PickPal) A picking robot designed to work in tandem with goods-toperson robots to either assist humans with picking orders or to pick orders autonomously in

# **RESOURCES**

GreyMatter Feature Brief

**TRANSLATIONS** 

German Japanese

**United Kingdom** 

manned or unmanned warehouses.

GreyMatter intelligence is incorporated as a learning layer in the Ranger robots so that as they operate, they can adapt to what is happening within the distribution center and externally, as order patterns and fulfillment expectations fluctuate. The robots communicate with each other and with the GreyMatter central system so it can continuously recalculate order fulfillment priorities and inventory movement patterns based on real-time factors such as order fulfillment commitments, actual fulfillment speeds, available resources and time remaining in dispatch windows.



"Synthesizing GreyMatter with a family of individually purposed robots that are built to be collaborative with each other and with the GreyMatter hub makes GreyOrange unique in the industry; it represents the culmination of many years of intensive research and development by the Company," said Akash Gupta, Chief Technology Officer for GreyOrange. "We've seen the performance benefits of designing artificial intelligence-driven software and mobile robotics together, so that each enhances the learning and adaptation of the other, rather than alternative approaches that simply interface software and robots," he added.

By adding numerous adaptive-learning, self-learning, collaborative decision-making and analytics enhancements to GreyMatter and the Ranger robot series, GreyOrange can more intelligently connect people, processes and technology to modernize fulfillment for throughput speed, scale, accuracy and yield.

"Many companies are struggling to keep up with expectations for same-day and next-day delivery along with store replenishment runs that are required two to three times per week or even daily," said Samay Kohli, Chief Executive Officer for GreyOrange. "They are trying to meet modern fulfillment demands using software and hardware built for a time before Amazon changed the game for everyone by accelerating collective expectations. The idea that software and robots built together using the same intelligence is required in a modern Fulfillment Operating System is unique to GreyOrange, and represents the only solution built specifically to address modern fulfillment challenges," he added.

Many of the enhancements in GreyMatter are centered on data pattern intelligence and the ability of mobile robots to operate at scale across a distribution center, including retrieving and placing inventory racks on multiple floors or mezzanines using elevator access. Together, GreyMatter and Ranger robots comprise a Fulfillment Operating System designed for fast-paced, high-volume, high-product-variety operations, unlike disparate hardware and software solutions built for an earlier time and interfaced together in a complex technology system.

GreyMatter further enhances prioritized order fulfillment at scale, both predictively and in real time, by continuously considering inventory positions, orders, promise dates, cost impacts, revenue implications, labor available, time available and fleets of robots available. The software then orchestrates how the Company's robots navigate across a distribution center, working autonomously or alongside people, to ensure the right inventory is at the right place at the right time to fulfill the decisions made in priority order, even during times of peak pace and volume.

GreyOrange terms the outcome High-Yield Fulfillment, meaning the payoffs from orders filled and dispatched are greater than the tradeoffs from orders that could have been fulfilled earlier but were assigned a later fulfillment time by the system.

### **About GreyOrange**

GreyOrange is a global company that modernizes order fulfillment through Artificial Intelligence-driven software and mobile robots built together so they cooperate in deciding on and executing warehouse activities that maximize payoffs and minimize tradeoffs to create the highest yield. The company's next era Fulfillment Operating System driven by always-solving GreyMatter software considers predictive and real-time data regarding orders, promises, inventory, shipping windows, and resources to orchestrate how workers and robots work as a team to fulfill the right orders at the right time. GreyOrange experts help organizations master fulfillment in the Age of Immediacy so they keep promises, capture more revenue, and improve the work experience for warehouse employees. GreyOrange has core operations in the United States, Singapore, Germany, Japan and India. www.GreyOrange.com

### Contact:

Stephanie Levinson Stephanie.levinson@wyecomm.com 312-796-0617

Global Sales & Enablement

← Supply Chain Technology Veteran Monty Waltz Joins GreyOrange as Head of GreyOrange Showcases Al-Driven Software and Smart Robots Working Together to Modernize Omnichannel Fulfillment at RILA LINK2020 →

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What is GreyMatter?

Warehouse to Awarehouse

High Yield Fulfillment

Ranger MoveSmart

Ranger Pick

Ranger Pick

GreyOrange Solution Finder

Careers

Privacy Policy

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# Suddenly it's a same day delivery world.

Time to turn your warehouse into an **AWAREhouse.** 

GreyOrange



# Welcome to the age of immediate commerce.

With click-to-door delivery in just hours now a reality for more buyers every day, same day delivery has rocketed beyond just a preferred choice-in 2020 it's fast becoming an expected standard. Whether a business is replenishing retail inventory or a consumer wants doorstep delivery, they're hooked on the new immediacy. For business, it means unprecedented opportunity...as long as your fulfillment operation is same-day ready.



# The fulfillment immediacy jolt

96% of consumers equate fast delivery with same day

**36%** abandon shopping carts at checkout if shipping time is too long Source: Business Insider Intelligence



# The market to margin squeeze

Source: Bureau of Labor Statistics, USA

Next day delivery costs 20% more than standard delivery for retailers

Home delivery costs **20% of an item's value** vs 5%-7% when delivered to stores

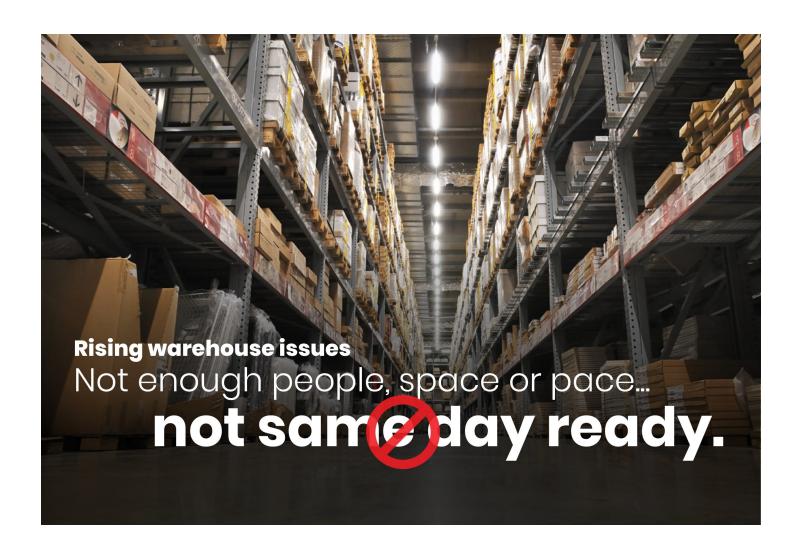
**60%** of US online transactions **include free shipping** 

Source: Statista, Online Shopping in the U.S.



Ecommerce fulfillment is driving a shortage of nearly **500,000** warehouse jobs in 2020

Source: CBRE, Labor a Chief Concern for Warehouse Owners and Operators



# Not enough...



# People

452,000 gap between warehouse



# Space

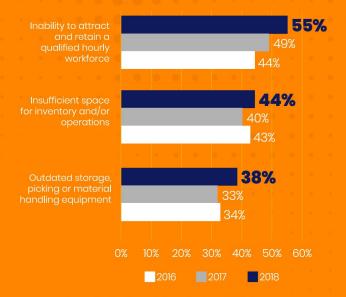
Lowest vacancy since 2000 (4-7%);



# Pace

world; fast shipping motivates 52% of shoppers to buy

# Integrating AI software and robots together solves the top 3 issues in fulfillment



**Takeaway? Transform or Die** "Industry cultural resistance is the biggest enemy of Robotic Process Automation"

# Supply chains that don't transform by 2021 **risk failure.**



# Handle Escalating Costs

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Source: Shopify.com ecommerce returns

Deliver Fast Everywhere

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Source: MHL News

Run One Supply Chain Online & Offline

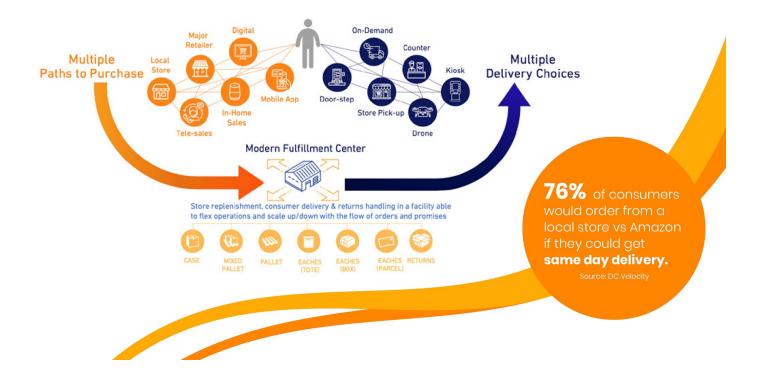
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# To compete, modern supply chains **must evolve**.



# More reality checking: The same day Promise:Profit ratio

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But many companies struggle to drive profitable transactions in the face of costly immediate commerce demands for fast, free delivery and no-cost returns.

That's why sustaining fulfillment success in the age of immediacy requires operating on a **Promise:Profit Ratio.** 

To thrive, companies must deliver on both buyer promises and a profitable bottom line simultaneously.



With multi-hour, click-to-door delivery driving modern expectations, you need to maximize margins at every node of the fulfillment process.

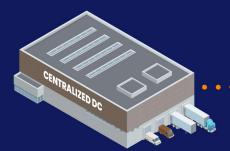
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# Satisfying your **markets** and your **margins** in the age of immediacy requires technology that delivers **high yield fulfillment** outcomes

Along with the challenge of accelerating order throughput for thousands of markets-of-one, same day demand also means factoring in a more complex distribution ecosystem than ever before.

Increasingly, centralized DCs are pressured to **stretch their reach farther in less time.** 





# Location, location (closer to buyers)

is the rule of the day

Distribution is segmenting into forward DCs, urban fulfillment centers, local stores offering BOPIS (buy online pickup in store), micro-fulfillment in retail outlets, 'dark store' fulfillment centers and moreall in zip codes strategically closer to where buyers live and work.



So how do you **build your market and your margins** factoring in millions of unique orders, thousands of SKUs, and hundreds of form factors across a matrix of random timelines and destinations serving unlimited unique buyers?

# What if you could always make a high yield decision at every node at every point in time, considering:



- Order promises to customers across all channels
- Labor constraints
- Order placement time horizons & fulfillment windows
- Inventory positions
- Replenishment promises to stores

You must simultaneously consider order promises to customers across all channels-including your own stores that need to be replenished-as well as revenue, cost variables and constraints such as labor, time, shipping windows and available inventory.

**Getting to high yield fulfillment:** The ability to identify, quantify and opportunistically act on operational payoffs in real time while minimizing tradeoffs.

# High Yield Fulfillment is here

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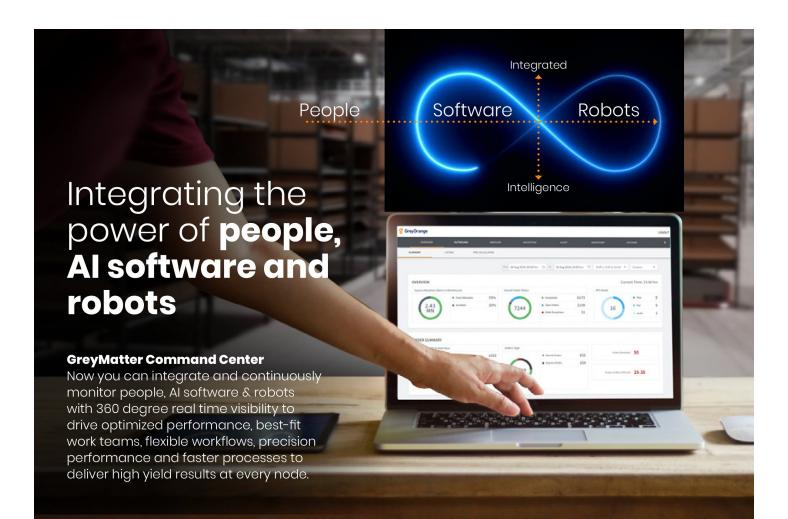
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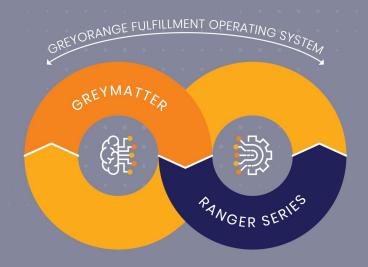






Suddenly it's a same day delivery world...





- Leading edge technology
- Software integrated with robots
- Artificial Intelligence for deeper data
- Fluid logic augments human decisioning for "it depends" scenarios
- Language built for resilience, mobile-spatial awareness & multi-threaded decisions in real time





# The GreyOrange Fulfillment Operating System is **the orchestrator.**The dynamic master framework that integrates and manages GreyMatter software + Ranger robots

for cooperative system awareness, speed, agility, accuracy, dynamic workforce optimization and best workflows for high yield fulfillment results.

# GreyMatter is the brain.

Always-solving Intelligence correlates, calculates and executes every next best decision to orchestrate and optimize inventory in motion with the flow of the floor.

# Ranger robots are the muscle.

The Ranger™ Series of advanced, Maximum-Life™ fulfillment robots intelligently perform, flexibly adapt and last & learn for an extended, durable lifetime. Task-designed for goods-to-person, movement, picking, consolidating, packing and sorting for dispatch: Ranger GTP, Ranger GTP XL, Ranger Pick and Ranger Mobile Sorter operate in combination with GreyMatter and your human workforce.

# Inventory in motion is **the circulatory system.**Inventory in motion is the healthy vital sign of the **AWARE**house-animated by

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# Next steps:

# What works for you works for us

### Have a Deeper Conversation

### **Connect Us**

### **Show Us Your Site**

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### GreyOrange High Yield Fulfillment

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2.56K subscribers

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**SHOW LESS** 



# Suddenly it's a same day delivery world.

Time to turn your warehouse into an **AWAREhouse.** 

GreyOrange
Leaders in DeepThink Distribution



# Welcome to the age of immediate commerce.

With click-to-door delivery in just hours now a reality for more buyers every day, same day delivery has rocketed beyond just a preferred choice-in 2020 it's fast becoming an expected standard. Whether a business is replenishing retail inventory or a consumer wants doorstep delivery, they're hooked on the new immediacy. For business, it means unprecedented opportunity...as long as your fulfillment operation is same-day ready.



# The fulfillment immediacy jolt

96% of consumers equate fast delivery with same day

**36%** abandon shopping carts at checkout if shipping time is too long Source: Business Insider Intelligence



# The market to margin squeeze

Source: Bureau of Labor Statistics, USA

Next day delivery costs 20% more than standard delivery for retailers

Home delivery costs **20% of an item's value** vs 5%-7% when delivered to stores

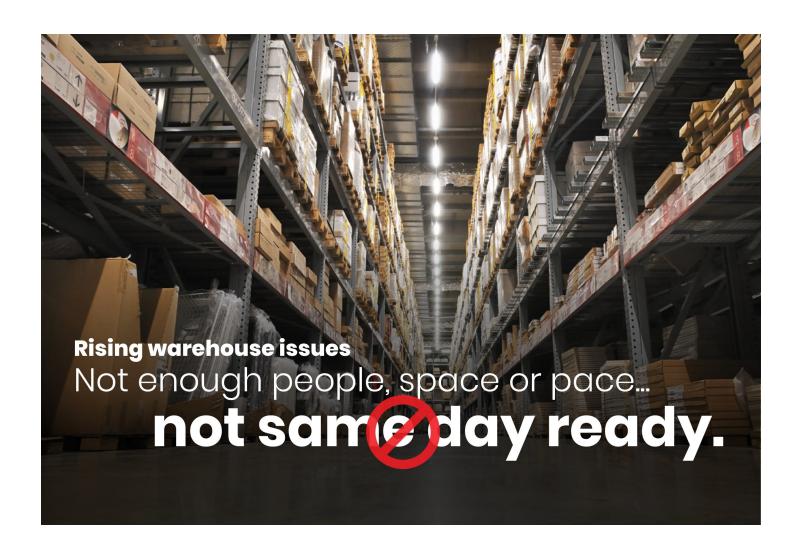
**60%** of US online transactions **include free shipping** 

Source: Statista, Online Shopping in the U.S.



Ecommerce fulfillment is driving a shortage of nearly **500,000** warehouse jobs in 2020

Source: CBRE, Labor a Chief Concern for Warehouse Owners and Operators



# Not enough...



# People

452,000 gap between warehouse



## Space

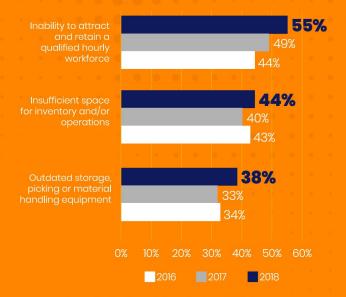
Lowest vacancy since 2000 (4-7%);



### Pace

world; fast shipping motivates 52% of shoppers to buy

### Integrating AI software and robots together solves the top 3 issues in fulfillment



**Takeaway? Transform or Die** "Industry cultural resistance is the biggest enemy of Robotic Process Automation"

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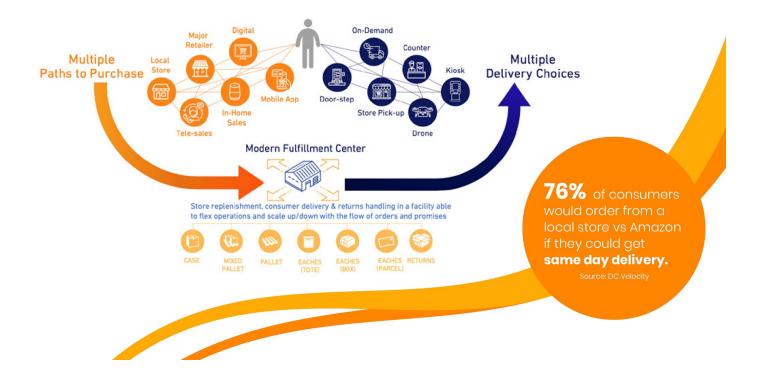
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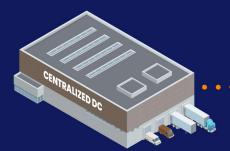
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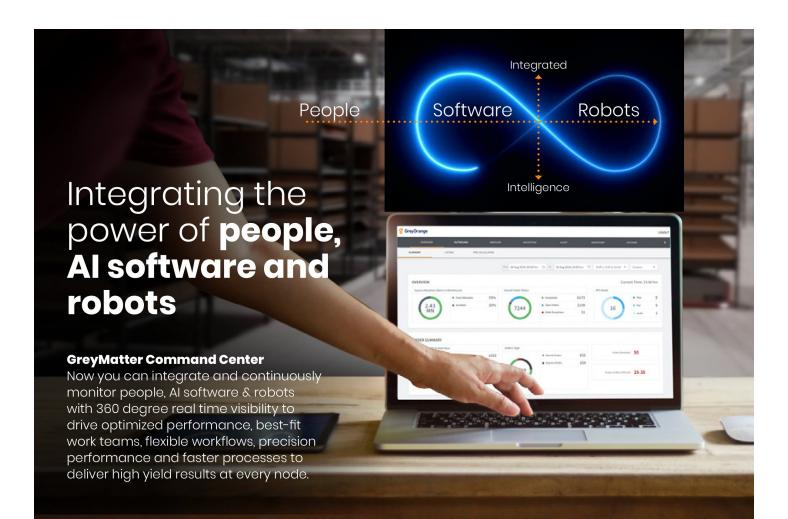
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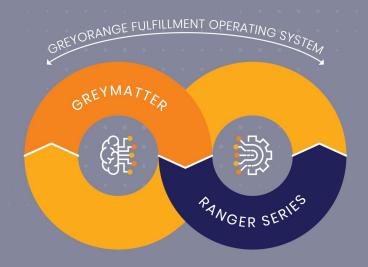






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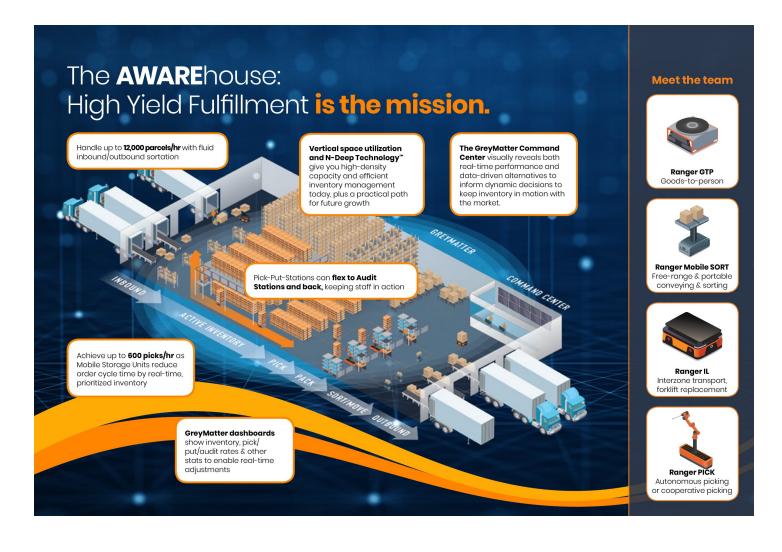
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GreyMatter™ Software

Ranger™ Robot Series ■ Modern Fulfillment: Solve It! Expertise

Industries

# GreyOrange Launches Next Era Fulfillment Operating System Driven by GreyMatter™ Software Integrated with Ranger™ Series Mobile Robots

Fulfillment Operating System optimizes fulfillment for omnichannel, store replenishment and e-commerce to modernize distribution centers -

ATLANTA (December 11, 2019) - GreyOrange, a global software and mobile robotics provider that leverages artificial intelligence and machine learning to optimize fulfillment operations, today announced the latest release of its Fulfillment Operating System, which integrates GreyMatter software with the company's series of mobile

GreyOrange is the only company that integrates software and robots built together specifically to improve order fulfillment throughput, scale, accuracy and economics. This release embodies capabilities that optimize fulfillment for companies with omnichannel and e-commerce needs and increases store efficiency by packing replenishment orders according to individual store layouts and preferences. It also expands the orchestration of data and actions across the Company's series of













Ranger robots are developed in concert with GreyMatter software and use machine learning to adjust decisions and behavior based on real-time observations. Additionally, maximum-life engineering ensures every Ranger robot delivers 'last and learn' value. Communication among the robots and the GreyMatter central system incorporates that learning so the entire system continues to get smarter. The robots are:

- Ranger GTP (formerly Butler) Goods-to-person mobile robots that transport inventory from 220 to 3,500 pounds to workers for picking and packing;
- Ranger Mobile Sorter (formerly Flexo) Mobile sortation robots that operate in fleets to efficiently and fluidly move parcels from receiving through dispatch to avoid sortation bottlenecks that can occur with rigid systems, especially during periods of peak volumes;
- Ranger Picking (formerly PickPal) A picking robot designed to work in tandem with goods-toperson robots to either assist humans with picking orders or to pick orders autonomously in

### **RESOURCES**

GreyMatter Feature Brief

**TRANSLATIONS** 

German Japanese

**United Kingdom** 

manned or unmanned warehouses.

GreyMatter intelligence is incorporated as a learning layer in the Ranger robots so that as they operate, they can adapt to what is happening within the distribution center and externally, as order patterns and fulfillment expectations fluctuate. The robots communicate with each other and with the GreyMatter central system so it can continuously recalculate order fulfillment priorities and inventory movement patterns based on real-time factors such as order fulfillment commitments, actual fulfillment speeds, available resources and time remaining in dispatch windows.



"Synthesizing GreyMatter with a family of individually purposed robots that are built to be collaborative with each other and with the GreyMatter hub makes GreyOrange unique in the industry; it represents the culmination of many years of intensive research and development by the Company," said Akash Gupta, Chief Technology Officer for GreyOrange. "We've seen the performance benefits of designing artificial intelligence-driven software and mobile robotics together, so that each enhances the learning and adaptation of the other, rather than alternative approaches that simply interface software and robots," he added.

By adding numerous adaptive-learning, self-learning, collaborative decision-making and analytics enhancements to GreyMatter and the Ranger robot series, GreyOrange can more intelligently connect people, processes and technology to modernize fulfillment for throughput speed, scale, accuracy and yield.

"Many companies are struggling to keep up with expectations for same-day and next-day delivery along with store replenishment runs that are required two to three times per week or even daily," said Samay Kohli, Chief Executive Officer for GreyOrange. "They are trying to meet modern fulfillment demands using software and hardware built for a time before Amazon changed the game for everyone by accelerating collective expectations. The idea that software and robots built together using the same intelligence is required in a modern Fulfillment Operating System is unique to GreyOrange, and represents the only solution built specifically to address modern fulfillment challenges," he added.

Many of the enhancements in GreyMatter are centered on data pattern intelligence and the ability of mobile robots to operate at scale across a distribution center, including retrieving and placing inventory racks on multiple floors or mezzanines using elevator access. Together, GreyMatter and Ranger robots comprise a Fulfillment Operating System designed for fast-paced, high-volume, high-product-variety operations, unlike disparate hardware and software solutions built for an earlier time and interfaced together in a complex technology system.

GreyMatter further enhances prioritized order fulfillment at scale, both predictively and in real time, by continuously considering inventory positions, orders, promise dates, cost impacts, revenue implications, labor available, time available and fleets of robots available. The software then orchestrates how the Company's robots navigate across a distribution center, working autonomously or alongside people, to ensure the right inventory is at the right place at the right time to fulfill the decisions made in priority order, even during times of peak pace and volume.

GreyOrange terms the outcome High-Yield Fulfillment, meaning the payoffs from orders filled and dispatched are greater than the tradeoffs from orders that could have been fulfilled earlier but were assigned a later fulfillment time by the system.

#### **About GreyOrange**

GreyOrange is a global company that modernizes order fulfillment through Artificial Intelligence-driven software and mobile robots built together so they cooperate in deciding on and executing warehouse activities that maximize payoffs and minimize tradeoffs to create the highest yield. The company's next era Fulfillment Operating System driven by always-solving GreyMatter software considers predictive and real-time data regarding orders, promises, inventory, shipping windows, and resources to orchestrate how workers and robots work as a team to fulfill the right orders at the right time. GreyOrange experts help organizations master fulfillment in the Age of Immediacy so they keep promises, capture more revenue, and improve the work experience for warehouse employees. GreyOrange has core operations in the United States, Singapore, Germany, Japan and India. www.GreyOrange.com

#### Contact:

Stephanie Levinson Stephanie.levinson@wyecomm.com 312-796-0617

Global Sales & Enablement

← Supply Chain Technology Veteran Monty Waltz Joins GreyOrange as Head of GreyOrange Showcases Al-Driven Software and Smart Robots Working Together to Modernize Omnichannel Fulfillment at RILA LINK2020 →

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Warehouse to Awarehouse

High Yield Fulfillment

Ranger MoveSmart

Ranger Pick

Ranger Pick

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